
Rothesay Citizen Satisfaction Study

Final Report

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Town of Rothesay

Prepared for:

ROTHESAY


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CRA 
CORPORATE RESEARCH ASSOCIATES
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Table of Contents

Introduction	1
Research Methodology	1
Executive Summary.....	2
Conclusions	3
Detailed Analysis	5
Quality of Life.....	5
Most Important Issue.....	7
Performance of the Town	8
Engaged Citizens	9
Town Priorities	10
Town Services	11
Housing and Commercial Development	15
Impact of Storm Water	18
Subgroup Analysis.....	20
Additional Comments	21
Study Methodology	22
Sample and Administration	22
Sample Distribution	22
Sample Size and Tolerances.....	22
Completion Results	23

Appendices:

- A: Survey Questionnaire
- B: Tabular Results

Introduction

The Town of Rothesay commissioned Corporate Research Associates Inc. (CRA) to conduct a telephone study with Town residents to understand opinions regarding the municipality. Objectives of this research are to:

- Assess perceptions of Rothesay as a place to live;
- Determine priority areas for residents;
- Determine opinions of services offered by the municipality;
- Understand opinion of housing and commercial development options for the Town; and
- Determine perceptions of the Town's response to storm water management.

The following report presents result of the **2018 Town of Rothesay Citizen Satisfaction Study**. This report includes an executive summary, an analysis of the survey findings, conclusions, and a description of the methodology employed in the conduct of the study. Appended to the report is a copy of the study questionnaire (Appendix A), and banner tables that present the results for each question by demographic characteristics (Appendix B).

Research Methodology

To achieve the study objectives a telephone study was conducted from May 9th to May 24th, and again from June 12th to June 14th, 2018, among residents of the Town aged 18 years or older. The overall margin of error from a random sample of 409 residents is plus or minus 4.8 percentage points, 19 times in 20.

Data was weighted by age and gender according to 2016 Census information for Rothesay to ensure the survey data closely matches the actual distribution of area residents, along these two dimensions. A complete methodology is included at the end of the report.



Executive Summary

Results from **2018 Town of Rothesay Citizen Satisfaction Survey** indicate that citizens are highly satisfied with Town and offer extremely high ratings for the quality of life in the community. In comparison with New Brunswick overall, Rothesay experiences a much higher level of satisfaction in this regard. There is also an extremely high level of satisfaction with the performance and operation of the Town, and this level is much higher than the satisfaction Saint John residents have with their City and council.

Throughout this report it is clear that the recent flooding affecting New Brunswick had an impact on the survey results. One in six Rothesay residents were personally affected by storm water flooding, drainage issues, or erosion in the last twelve months. Citizens who were affected by the flooding and those that were not, place importance on improving services such as **expanding the current municipal water system or sewage system**, or mention **flooding as the most important issue facing the Town**. While clearly an important issue, it is likely that results for these measures would be considerably lower had the survey been conducted at a different time. While the majority of residents believe the Town has done a good job of controlling/limiting local flooding, controlling surface water runoff, and maintaining storm water infrastructure, those that were directly affected by storm water offer much lower ratings for all three areas.

One-half of citizens have shown some level of engagement with the Town in the last twelve months, including speaking with a councillor or staff at Town Hall, or attending a council meeting or council committee meeting. This marks an extremely high level of engagement, which again could be elevated due to the recent flooding. In CRA's opinion, a community that shows a high level of engagement, combined with such high satisfaction ratings, as is the case with Rothesay, indicates a vibrant town with proud citizens.

There are a number of areas citizens would like to be a priority over the next few years. Improving the **walkability of the town** and **improving municipal water or sewage systems** are identified as most critically important. When considering where to focus attention and budget, the Town may wish to examine those areas that are deemed important to citizens, but receive lower ratings. Areas that are considered critically important, but where the Town receives less than *excellent* ratings include **road maintenance, snow removal, and waste water/drinking water**.

In terms of housing and commercial development, the addition of semi-detached housing or townhouses would be well received, and if residents were considering a switch in housing type, these are the most popular options after single family homes. Small commercial developments are most favourably viewed, although all three types of commercial properties (low rise office/retail, mixed use buildings, and small commercial developments) are all favourably viewed. Finally, residents believe there should be an increase in the number of retail businesses in the Town, along with the number of restaurants. Increasing the number of professional services is also considered important.

Overall, results suggest that the Town performs very well, and citizens are satisfied. In terms of future direction for the Town, infrastructure, road conditions, improving walkability, and improving water and



sewage systems are all areas of importance for citizens. Given the high level of engagement noted in this report, continued public consultation will also be important, as citizens wish to be involved and have a voice in the community.

Conclusions

The following conclusions are drawn from the analysis of the results from this study.

Residents perceive the quality of life in Rothesay to be extremely high, and are happy with their neighbourhoods.

Nearly all residents offer a rating of excellent or good for the quality of life in Rothesay. This is an extremely high rating and is much higher than the New Brunswick wide rating. Residents also believe their neighbourhood is a good place to live, to raise children, and they like their neighbourhood.

Residents are concerned with a number of issues, with top areas related to infrastructure and economic development, and the recent flooding.

There are a number of issues identified by residents, and it is important to note that no one area is mentioned by more than one in six residents, suggesting that there are no major issues of concern. The top mention is infrastructure, followed by flooding, and economic growth and development.

There is a high level of satisfaction with the overall performance of the Town.

The vast majority of Rothesay residents are satisfied with the overall performance of the town, with just six percent dissatisfied. As a comparison, the City of Saint John has a satisfaction rating of 65 percent.

Many citizens are engaged in the community through contacting Town Hall or councillors, or attending meetings.

Residents were asked if they undertake a set of five activities related to being engaged in the community. In total, one-half of residents have contacted Town Hall, talked to a councillor, or attended a council meeting or council committee meeting. It is likely that the incidence of having undertaken at least one of these activities is currently elevated because of the recent flooding.

The community would like to see priority placed on improving the walkability of the town, along with improving water and sewage systems.

Improving the walkability of the town is considered the most important priority by residents. Improving municipal services such as water or sewage systems is also considered important and receives critically important ratings by those who experienced issues with storm water. It is important to note that all seven areas are considered important by the majority of residents.



Areas with largest gap between resident's expectations and their satisfaction include road maintenance, snow removal, and waste water/drinking water.

Residents were asked to rate the importance of a number of town services and offerings, as well as their rating of each area. A gap analysis was conducted to identify those areas deemed important, but receiving less than excellent ratings. Areas with the largest gaps are similar to the priority areas previously identified, and include road maintenance and waste water/drinking water. In addition, snow removal is deemed critically important, but a number of citizens rate the service as less than excellent.

Rothesay's future housing needs are diverse, and while there is a focus on single family homes and townhouses, there is demand for other types. Citizens would like to see more retail businesses and restaurants within the Town.

The majority of residents are in favour of adding a number of housing types in the Town including semi-detached housing, townhouses, apartment style condos, and apartment buildings. Residents are less likely to be in favour of adding mini-homes. In addition, if considering switching housing types, the most popular options after single family homes are garden homes/townhouses and condos.

In terms of commercial development, residents believe it is important to increase the number of retail businesses, restaurants and professional services in the Town. While a majority consider it important, there are lower ratings for increasing office space. In addition, residents are in favour of semi-commercial developments and low-rise office and retail spaces, and to a lesser degree mixed use development.

One in six Rothesay residents have been impacted by storm water, and their opinion of the municipality's response is negative.

In the last twelve months, sixteen percent of residents experienced flooding, drainage issues or erosion on their property due to storm water. The majority of those who experienced these issues offer ratings of only fair or poor for the Town's ability to control/limit flooding on private property, limit surface water runoff from public roads, or maintain and repair storm water infrastructure.



Detailed Analysis

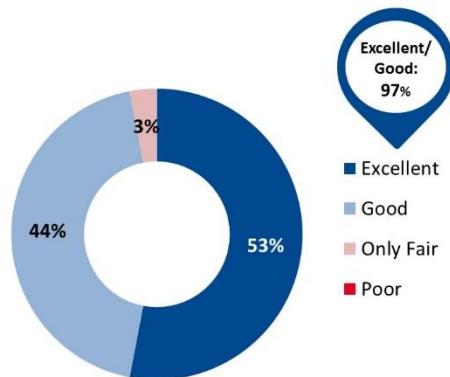
Quality of Life

Residents perceive the quality of life in Rothesay to be extremely high, and are happy with their neighbourhoods.

Overall Quality of Life

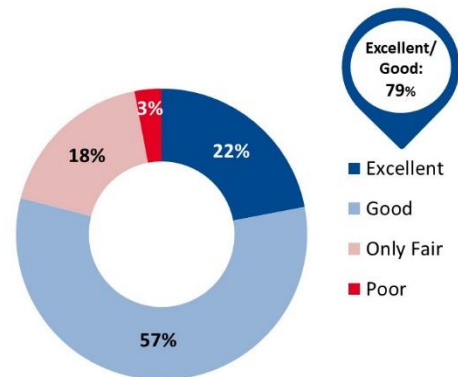
Rothesay residents hold an extremely high opinion of the Town and the quality of life, with nearly all giving a rating of *excellent* or *good*. Indeed, more than one-half offer a rating of excellent, and no one gave a rating of poor. Younger residents and those with higher household incomes are more likely to believe the quality of life in Rothesay is excellent. In comparison to New Brunswickers in general, results for Rothesay are much higher, as just twenty-two percent of New Brunswickers rate the quality of life in their area as excellent. (Table 1, Atlantic Quarterly CRA Results Q3 2017)

Overall Quality of Life in Town of Rothesay



Q.1: All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor? (n=409)

Overall Quality of City, Town, Village or Community Where You Live

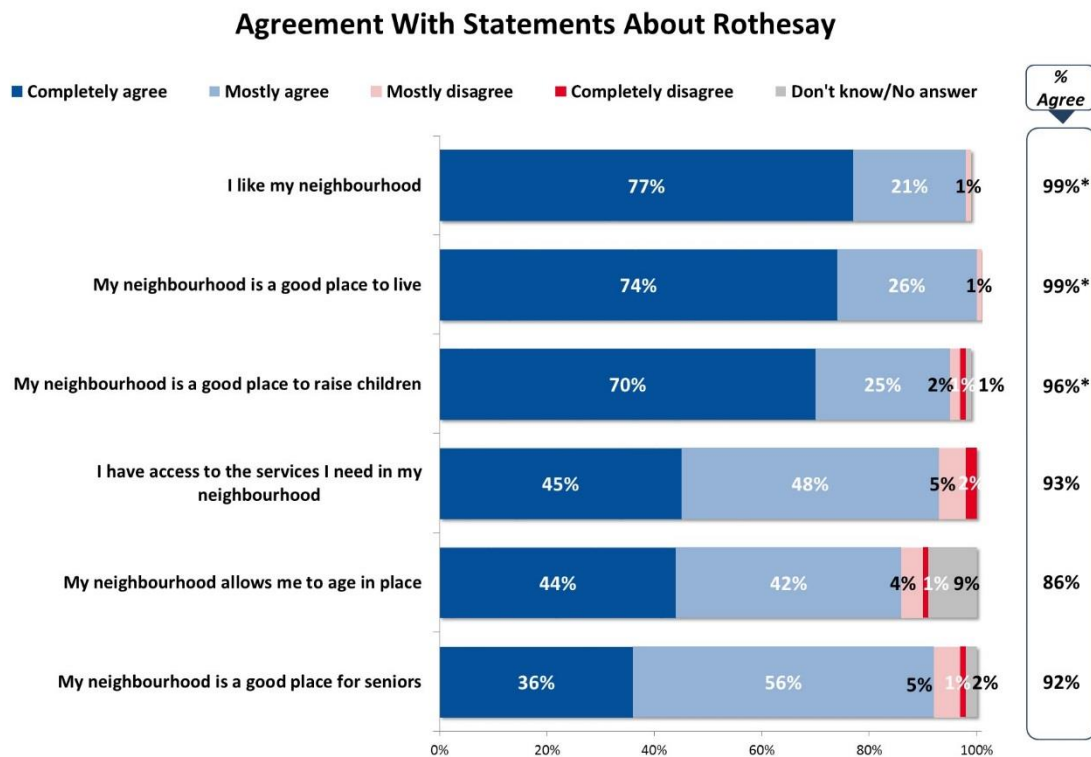


Q.CRA14: Thinking of your city, town, village or community where you live, would you say the overall quality of life is excellent, good, only fair, or poor? (n=404)
Source: CRA's Atlantic Quarterly, Quarter 3, 2018



Neighbourhoods

Residents were asked to rate their level of agreement with a series of six statements related to their neighbourhood. Nearly all residents agree with five of the six statements under consideration. Examining ratings of *completely agree* indicate that three-quarters of Town residents believe their neighbourhood is a **good place to live**, and they **like their neighbourhood**. Seven in ten completely agree that their neighbourhood is a **good place to raise children**. Meanwhile, under one-half completely agree that they have **access to the services they need in their neighbourhood**, their neighbourhood **allows them to age in place**, or their **neighbourhood is a good place for seniors**. Overall the extremely low levels of disagreement to these statements suggest that residents are satisfied with their neighbourhoods. (Tables 3a-f)



Q.3a-f: Do you completely agree, mostly agree, mostly disagree or completely disagree with the following statements: (n=409) *Due to rounding.

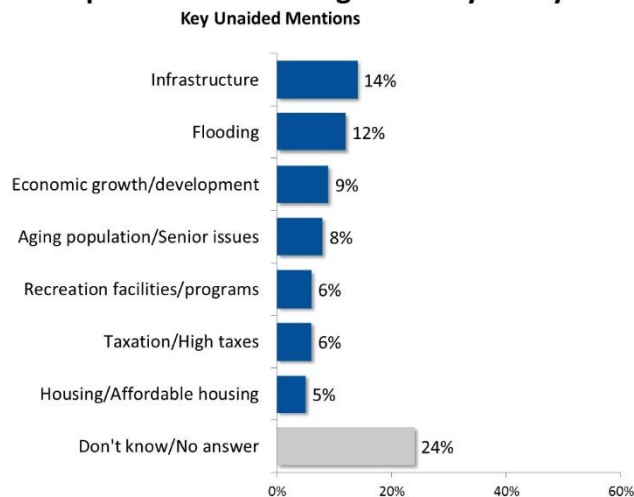


Most Important Issue

Residents are concerned with a number of issues, with top areas related to infrastructure and economic development, and the recent flooding.

Residents offer a variety of issues that are facing Rothesay today. Over one in ten mention **infrastructure**, and a similar number mention **flooding**. It is perhaps not surprising that flooding is top of mind for residents given that the timeframe of the survey was during the New Brunswick flood that impacted many residents in the Rothesay area. Other mentions include **economic growth and development, aging population, recreation facilities and program**, and **taxation**. Although mentioned by five percent or fewer residents, other topic areas that may warrant consideration by the town include **affordable housing, traffic, municipal spending, sewage issues, the deer population, and town planning**. It is notable that the “Don’t know/No answer” response is most frequently noted, which suggests no pressing issues for approximately one-quarter of residents. (Table 2)

Most Important Issue Facing Rothesay Today



Q.2: In your opinion, what is the single most important issue facing Rothesay today? (n=409)

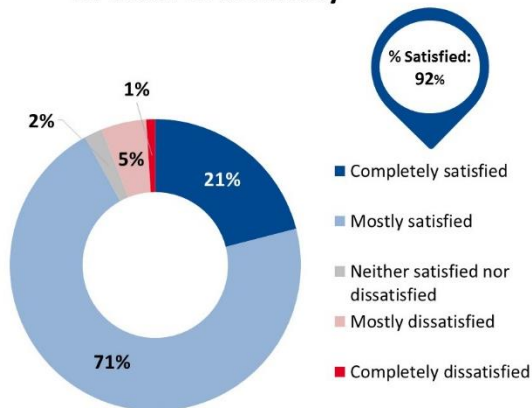


Performance of the Town

There is a high level of satisfaction with the overall performance of the Town.

Nine in ten residents are completely or mostly satisfied with the overall performance and operation of the Town of Rothesay. In comparison, results for Saint John indicate that just 65 percent of residents are satisfied with the performance of the government. (Table 4, Urban Report CRA Results Q3 2017)

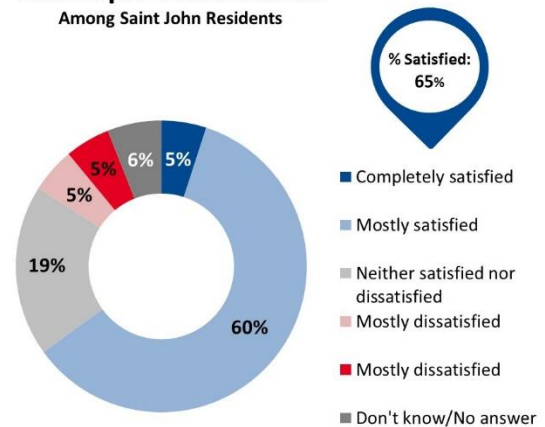
Satisfaction With Performance and Operation of Town of Rothesay



Q.4: How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=409)

Satisfaction With Performance of Municipal Government

Among Saint John Residents



Q.4: [AMONG SAINT JOHN RESIDENTS ONLY] How satisfied are you with the overall performance of the Municipal Government led by Mayor Don Darling? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=163)
Source: CRA's Urban Report, Quarter 3, 2018

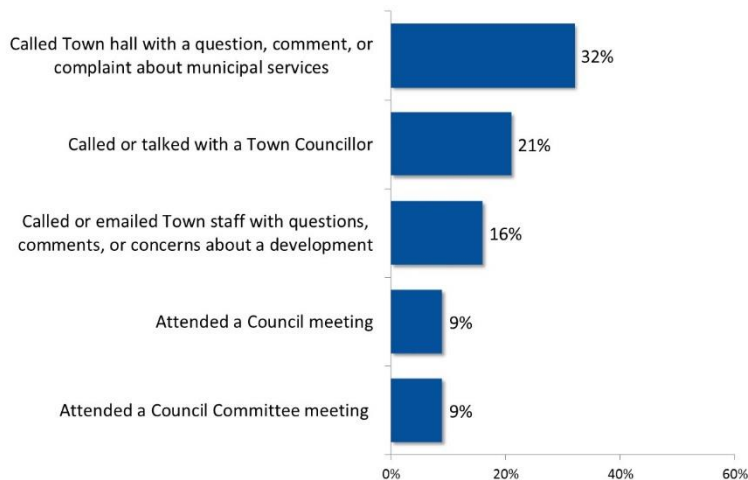


Engaged Citizens

Many citizens are engaged in the community through contacting Town Hall or councillors, or attending meetings.

One-half of residents have undertaken at least one activity that could be considered an indication of community engagement. Specifically, three in ten residents have **called Town Hall with a question, comment or complaint**. Perhaps not surprisingly, those who experienced storm water problems are more likely to have done so. Two in ten residents have **called or talked with a Town Councillor**, and under two in ten have **called or emailed Town staff with questions, comments, or concerns about a development**. Meanwhile, one in ten have **attended a Council meeting** or **attended a Council Committee meeting**. Overall, 49 percent of residents have undertaken at least one of these activities, and are more likely to be male, have a higher household income, or experienced storm water problems. (Tables 5a-e)

Actions Taken In Past 12 Months



Q.5a-e: In the past 12 months have you: (n=409)

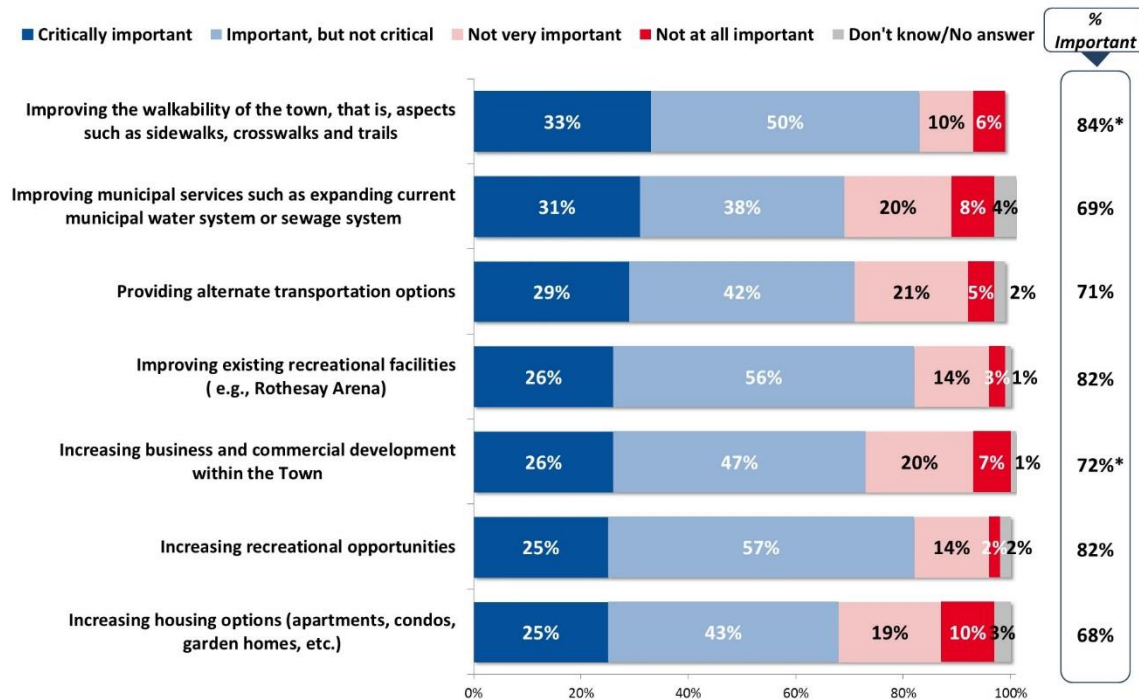


Town Priorities

The community would like to see priority placed on improving the walkability of the town, along with improving water and sewage systems.

While citizens feel that a number of areas should be priority for the Town over the next few years, those rated most critically important include **improving the walkability of the town** and **improving municipal services such as expanding municipal water or sewage systems**. All seven areas are deemed either *critically important* or *important but not critical* by the majority of residents. (Tables 5aa-ag)

Importance of Town of Rothesay Priorities



Q.5aa-ag: In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years? (n=409) *Due to rounding.

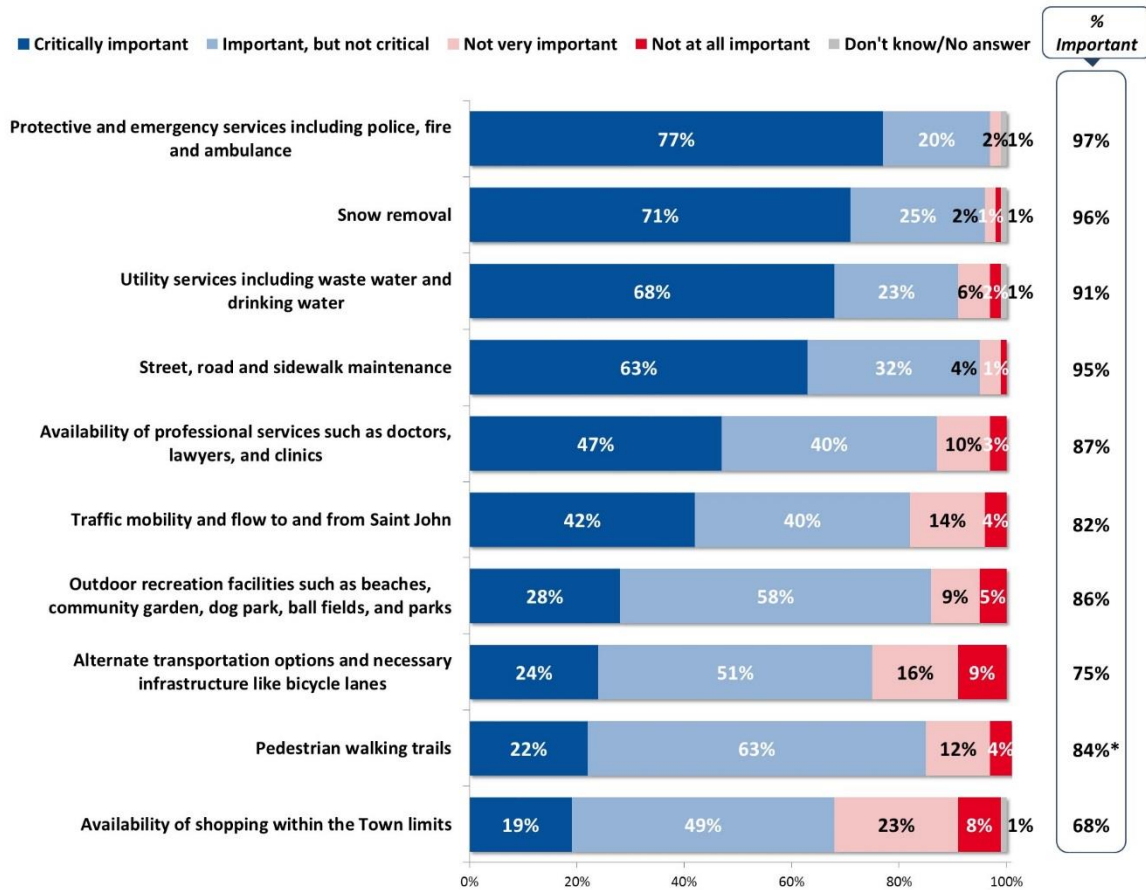


Town Services

Areas with largest gap between resident’s expectations and their satisfaction include road maintenance, snow removal, and waste water/drinking water.

Respondents were asked to rate ten town services in terms of their importance. All areas are considered important by the majority of citizens. Examining responses of critically important indicates that **protective and emergency services, snow removal, and waste water/drinking water** are considered most important. (Tables 6a-j)

Importance of Municipal Services

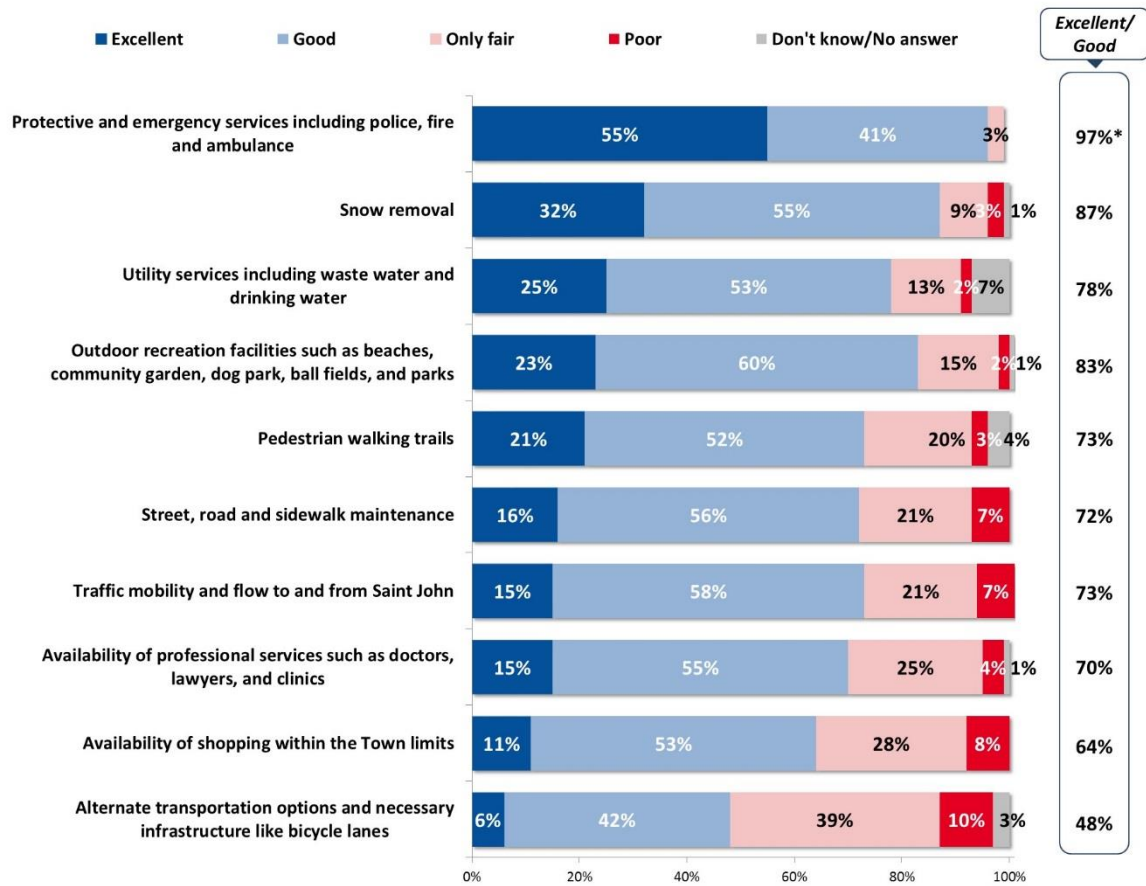


Q.6a-j: How important are each of the following services to your household? (n=409) *Due to rounding.

Residents were also asked to rate each of those 10 services. All areas receive ratings of excellent or good by a majority of residents, with the exception of **alternate transportation options**. Most positively rated (in terms of ratings of excellent) include protective and **emergency services, snow removal, and waste water/drinking water**. (Tables 7a-j)



Ratings of Town of Rothesay Services



Q.7a-j: Please rate each of the following Town of Rothesay services. (n=409) *Due to rounding.



Gap Analysis

A gap analysis was conducted for this study. A gap analysis identifies aspects of performance that are deemed *critically important*, but which receive *less than excellent ratings*. Specifically, gap scores are calculated as the percentage of residents who assess a service as critically important and rate it as less than excellent in this regard. Higher gap scores indicate greater gaps between expectation and performance, and represent areas in which attention could be focused with an eye for improvement. As a rule of thumb, CRA recommends that gap scores above 30 percent be considered high priority for improvement.

Gap Analysis Calculation: Example

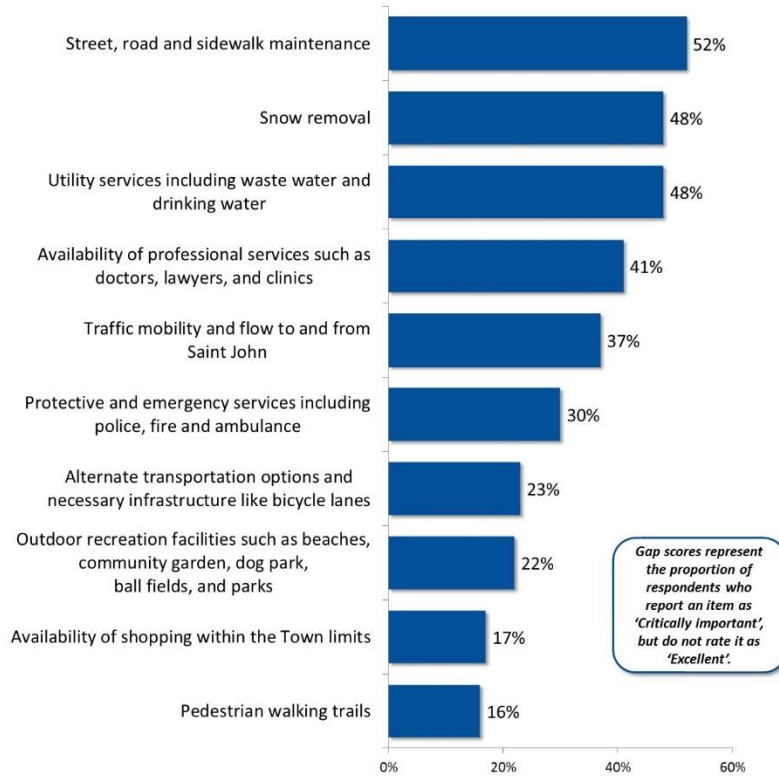
<i>Snow Removal</i>	<i>Excellent</i>	<i>Less than excellent</i>	<i>Total</i>
Critically Important	96	196	292
Less than critically important	36	82	117
Total	131	278	409

As illustrated in the preceding table from the telephone survey, 292 residents rate snow removal as a critically important service for their household. Of those 292 residents, 196 currently perceive the snow removal services of the Town as less than excellent. Thus, out of all the 409 residents surveyed on this question, 196 believe snow removal is of critical importance, but are not completely satisfied with the Town of Rothesay snow removal services, producing a gap score of $196/409= 48$ percent. In other words, one-half of residents are of the opinion that snow removal is a critically important service for them, and the Town of Rothesay is not meeting their expectations in this regard. (Table 7)

There are several services that receive gap scores greater than 30 percent and, thus, present the most opportunity for enhancing performance. These services are (in rank order): **street, road and sidewalk maintenance, snow removal, and waste water/drinking water**. It is important to note that while these are areas that also received strong ratings of *excellent* or *good*, the gap scores are elevated due to the number of citizens who consider these aspects *critically important*, and do not provide a response of *excellent*. Despite performing reasonably well on many of these measures, there is an opportunity to further improve perceptions of citizens.



Gap Scores

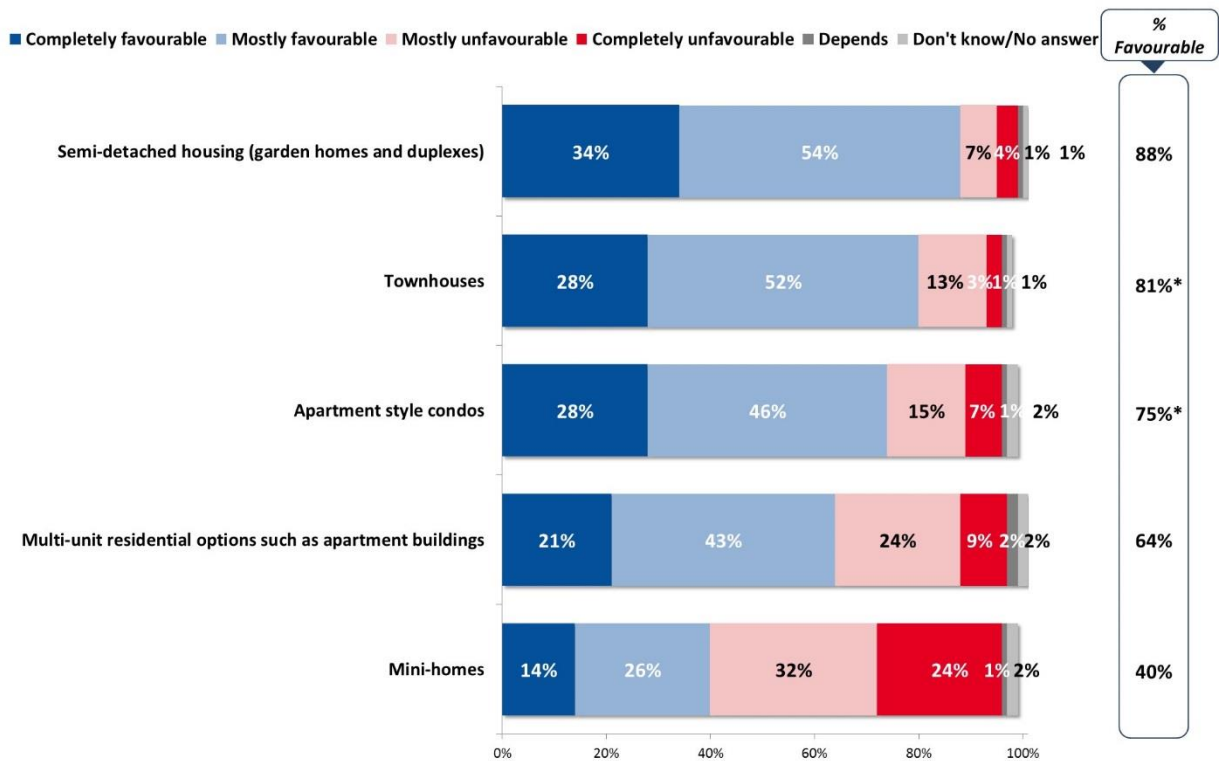


Housing and Commercial Development

Rothesay's future housing needs are diverse, and while there is a focus on single family homes and townhouses, there is demand for other types. Citizens would like to see more retail businesses and restaurants within the Town.

Residents are most favourable about the prospect of adding semi-detached housing or townhouses, followed by apartment style condos. (Table 8 a-e)

Opinion of Diversifying Housing

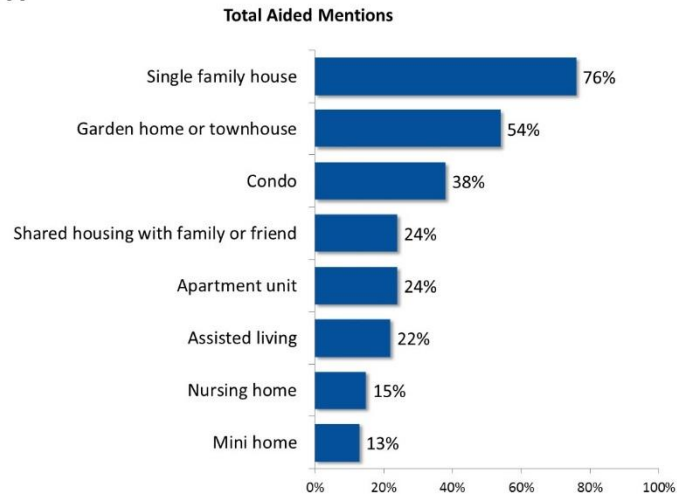


Q.8a-e: The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay? (n=409) *Due to rounding.

Residents were asked to indicate the type of housing they would be interested in switching to, if they were leaving their present home. Single family homes are most popular, followed by garden homes/townhouses. Condos are also mentioned by four in ten residents. (Table 11a-h)



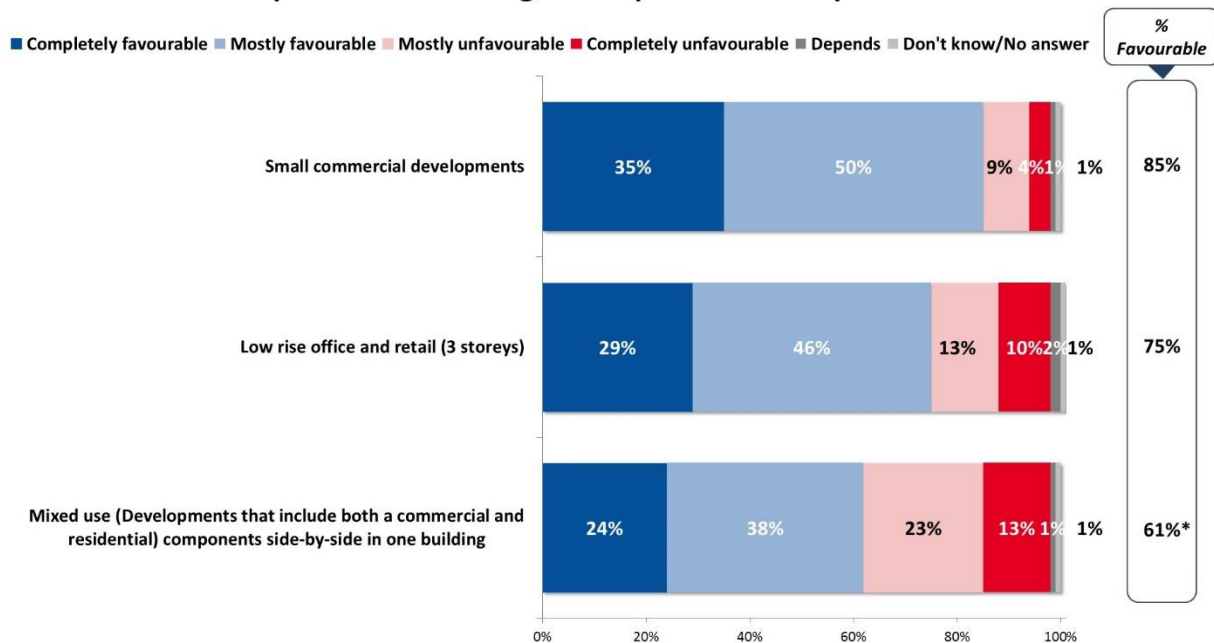
Type of Home Interested In If Left Present Home



Q.11a-h: If you were going to leave your present home, what type of housing would you be interested in? (n=409)

Residents are also receptive to the addition of various commercial development properties on Hampton Road, with the most favourable ratings for small commercial developments, followed by low rise office and retail developments. There are less favourable opinions for mixed use buildings, but still rated favourably by the majority of residents. (Table 9a-c)

Opinion of Increasing Development on Hampton Road



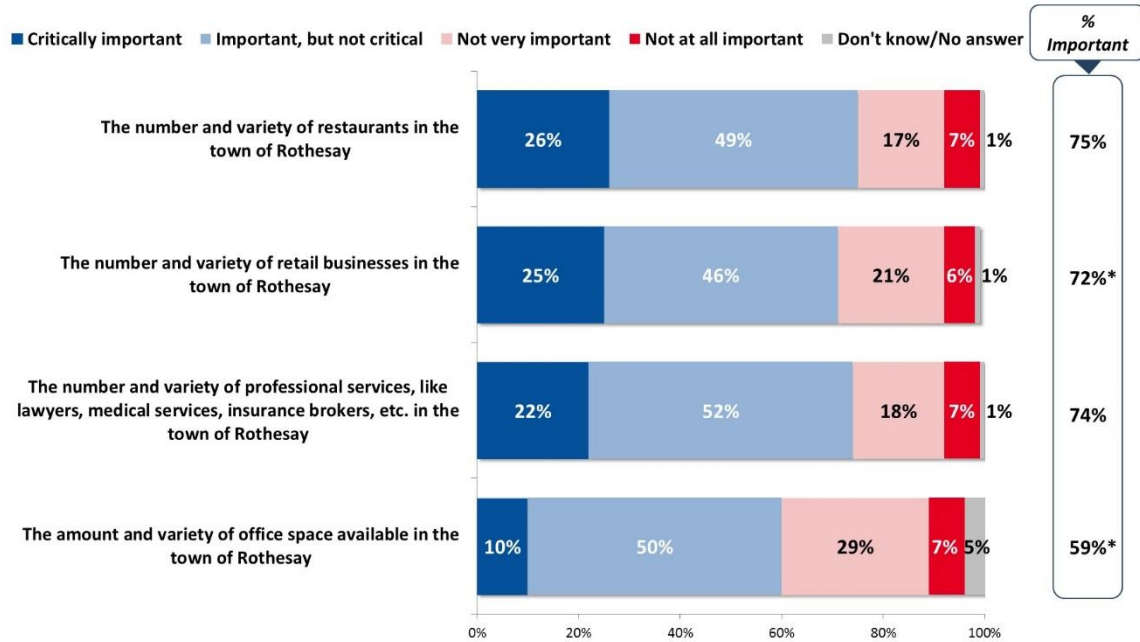
Q.9a-c: The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road? (n=409) *Due to rounding.

In terms of which types of businesses should be brought to Rothesay, residents believe there should be an increase in the number and variety of retail businesses in the Town of Rothesay, as well as the



number and variety of restaurants (as noted by the number of critically important ratings). Increasing the number and variety of professional services is also considered important, and there is less importance placed on increasing office space. (Table 10a-d)

Importance of Increasing Businesses in Town of Rothesay



Q.10a-d: In your opinion, is it critically important, important, but not critical, not very important or not at all important to increase... (n=409) *Due to rounding.

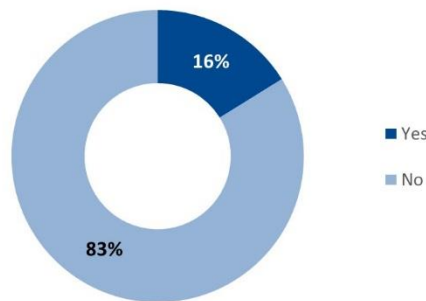


Impact of Storm Water

One in six Rothesay residents have been impacted by storm water, and their opinion of the municipality's response is negative.

Sixteen percent of residents indicate that storm water runoff has caused flooding, drainage issues, or erosion on their property in the last 12 months. (Table 11a)

Has Storm Water Runoff Caused Issues to Property in Past 12 Months?

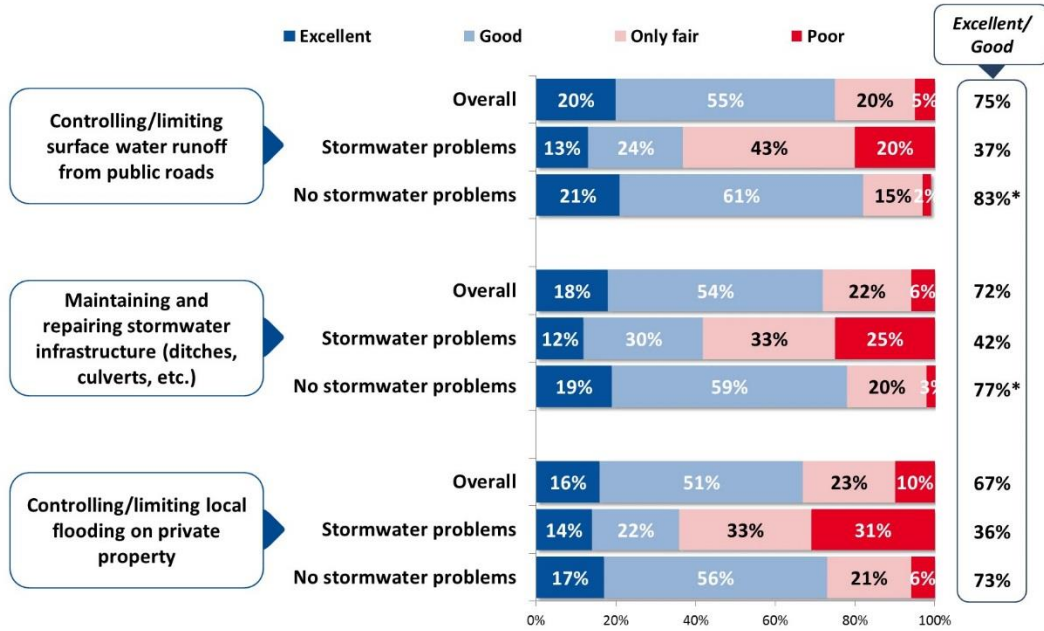


Q.11_a: In the past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property? (n=409)

While overall the Town’s management of storm water has been well received, it is clear that those directly affected by storm water problems are not satisfied with the response. Two-thirds of residents believe the Town has done an excellent or good job of ***controlling/limiting local flooding on private property***. Three-quarters give positive ratings for the Town’s management of ***controlling/limiting surface water runoff from public roads***, and seven in ten give positive ratings of ***maintaining and repairing storm water infrastructure such as ditches and culverts***. In all three cases, residents who experienced storm water issues were significantly more negative, with a majority offering negative ratings for each area. (Table 12a-c)



Rating of Town's Stormwater Management



Q.12a-c: The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following? (Overall, n=409) (Stormwater problems, n=71) (No stormwater problems, n=337) *Due to rounding.



Subgroup Analysis

Results for this study are examined across a number of dimensions, including age, gender, household income, length of time living in Rothesay, own or rent home, and education levels. There are minor differences in opinion across various subgroups, and the following provides a summary of large differences.

Own/Rent Home: Residents who own their home are much more likely to offer positive opinions when compared with those who rent. Renters are less likely to participate in community engagement activities.

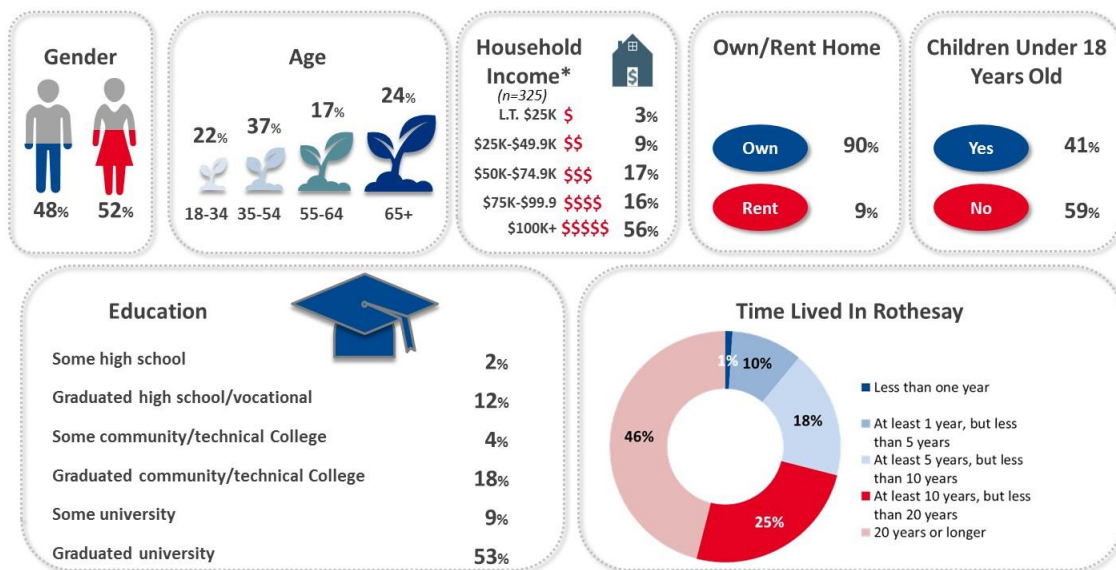
Age: There are a number of differences in opinion according to age. Those aged 18 to 34 are more likely to offer highly positive ratings of the Town and their neighbourhood. Older residents place greater priority on aspects such as increasing housing options or improving municipal services. Younger residents are more likely to consider outdoor recreation facilities and walking trails important to their household when compared with those 55 years of age or older. Those aged 35 to 54 are most likely to have been impacted by flooding.

Gender: Men are more likely than women to undertake one of the community engagement activities. In a number of cases women are more likely to place importance on various household services, with the most prominent differences in terms of traffic mobility and alternate transportation options.

Length of time living in Rothesay: Those who have lived in the community 20 years or more are more likely to undertake multiple community engagement activities.

Profile of Respondents

(n=409)

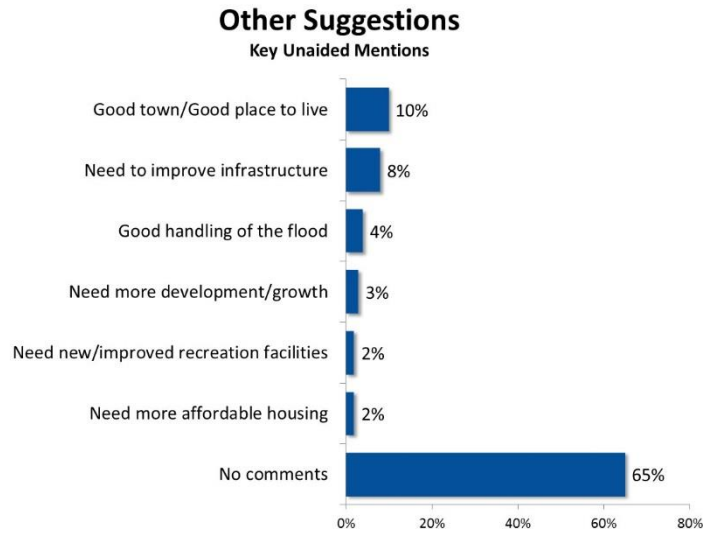


*Among valid responses.



Additional Comments

When given an opportunity to provide any final comments, residents offer a wide range comments regarding the Town of Rothesay. The top mention is that Rothesay is a **good town/good place to live**, followed by **needs improved infrastructure**. (Table 17)



Q.17: And finally, do you have any other comments that you would like to make about Rothesay? (n=409)



Study Methodology

To meet research objectives a random telephone survey in the Rothesay area was undertaken. CRA, in consultation with Town representatives designed the survey.

Sample and Administration

The sample for this study was a random sampling of the Town of Rothesay adults 18 years or older. This survey of the general public was conducted by telephone from May 9 to May 24 and June 12 to June 14, 2018.

The average interview length was 20.5 minutes. All interviewing was conducted by fully trained and supervised interviewers and a minimum of 10 percent of all completed interviews were subsequently monitored or verified.

Sample Distribution

The overall results are based on 409 interviews with individuals from the population of the Town. A sample of 409 respondents would be expected to provide results accurate to within plus or minus 4.8 percentage points in 95 out of 100 samples.

Sample Size and Tolerances

As margins of error for various sub-samples will vary based on sample size and proportion of the obtained result, a selection of sampling tolerances is presented in the following table:

Sample Size	Proportion				
	90% 10%	80% 20%	70% 30%	60% 40%	50% 50%
50	8.3%	11.1%	12.7%	13.6%	13.8%
100	5.9%	7.8%	9.0%	9.6%	9.8%
200	4.1%	5.5%	6.3%	6.8%	6.9%
300	3.4%	4.5%	5.1%	5.5%	5.6%
400	2.9%	3.9%	4.5%	4.8%	4.9%
409	2.9%	3.9%	4.4%	4.7%	4.8%



Completion Results

Among all eligible residents contacted, the response rate was 11 percent. Response rate is calculated as the number of cooperative contacts (506) divided by the total number of eligible telephone numbers called (4,513).

The final disposition of all telephone numbers called is shown below according to the Marketing Research and Intelligence Association’s (MRIA) Standard Record of Contact Format.

Completion Results	
A. Total Numbers Attempted	5588
Not in Service/Blocked Number	980
Fax/Modem	13
Non-Residential Number	14
Incorrect/Business Number	68
B. Total Eligible Numbers	4513
Busy	25
Answering Machine	793
No Answer	1836
Illness, Incapable	2
Language Barrier	9
Scheduled Call back	380
C. Total Asked	1468
Never Call List	202
Respondent Refusal	732
Terminated/Hang up	28
D. Co-operative Contacts	506
Disqualified/Quota Full/Terminate	97
Complete	409



APPENDIX A

Hello, my name is _____ and I work with Corporate Research Associates, a public opinion research company, with offices in New Brunswick. The Town of Rothesay has commissioned Corporate Research Associates to conduct this research as part of the municipal planning process. Information collected from this study will help direct municipal planning for the Town. Today we are conducting a brief public opinion survey with residents of the Town of Rothesay on a number of municipal issues and would like to speak with a male or female 18 years of age or older in your household.

[IF ASKED ABOUT LENGTH: The survey should take about 10 minutes to complete]

A. Do you currently live within the Town of Rothesay?

- 1 Yes
- 2 No **Thank and Terminate** (*this study is with residents of the Town only*)

B. Gender (**BY OBSERVATION**)

- 1 Male
- 2 Female

C. In which of the following age categories do you fall? Are you ...?

READ RESPONSES IN ORDER—CODE ONE ONLY

- 1 18 – 24
- 2 25 – 34
- 3 35 – 44
- 4 45 – 54
- 5 55 – 64
- 6 65 – 74
- 7 75 – 84
- 8 85+

VOLUNTEERED

- 7 Refused

1. All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor? **[CODE ONE ONLY]**

- 1 Excellent
- 2 Good
- 3 Only Fair, or



4 Poor

VOLUNTEERED

8 Don't know/no answer

2. In your opinion, what is the single most important issue facing Rothesay today? **[RECORD VERBATIM]**

98 Don't know/no answer

3. Do you **[READ SCALE]** with the following statements: **READ AND ROTATE, CODE ONE ONLY PER OPTION**

- a. My neighbourhood is a good place to live
- b. My neighbourhood is a good place to raise children
- c. My neighbourhood is a good place for seniors
- d. My neighbourhood allows me to age in place
- e. I have access to the services I need in my neighbourhood
- f. I like my neighbourhood

- 1 Completely agree
- 2 Mostly agree
- 3 Mostly disagree, or
- 4 Completely disagree

VOLUNTEERED

8 Don't know/No answer

4. How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you...: **READ RESPONSES IN ORDER – CODE ONE ONLY**

- 1 Completely satisfied
- 2 Mostly satisfied
- 3 Mostly dissatisfied, or
- 4 Completely dissatisfied

VOLUNTEERED

- 7 Neither satisfied nor dissatisfied
- 8 Don't know/No answer

5. In the past 12 months have you _____ (check all that apply)

- a. Called or talked with a Town Councillor



- b. Called Town hall with a question, comment, or complaint about municipal services
 - c. Called or emailed Town staff with questions, comments, or concerns about a development
 - d. Attended a Council meeting
 - e. Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)
5. In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years? Would you say **[READ AND ROTATE]** is critically important, important, but not critical, not very important, or not at all important? **[READ AND ROTATE, CODE ONE ONLY PER OPTION]**
- a. Increasing business and commercial development within the Town
 - b. Providing alternate transportation options
 - c. Increasing recreational opportunities
 - d. Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails
 - e. Increasing housing options (apartments, condos, garden homes, etc.)
 - f. Improving existing recreational facilities (e.g., Rothesay Arena)
 - g. Improving municipal services such as expanding current municipal water system or sewage system.
- 1 Critically important
 - 2 Important, but not critical
 - 3 Not very important, or
 - 4 Not at all important
- VOLUNTEERED**
- 8 Don't know/no answer

Moving on to municipal services...

6. How important are each of the following services to your household? Would you say **[READ AND ROTATE]** is/are critically important, important but not critical, not very important, or not at all important? **[READ AND ROTATE, CODE ONE ONLY PER OPTION. PROBE TO AVOID ACCEPTING A RANGE]**
- a. Protective and emergency services including police, fire and ambulance
 - b. Street, road and sidewalk maintenance
 - c. Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks



- d. Snow removal
- e. Availability of professional services such as doctors, lawyers, and clinics.
- f. Availability of shopping within the Town limits
- g. Alternate transportation options and necessary infrastructure like bicycle lanes
- h. Pedestrian walking trails
- i. Traffic mobility and flow to and from Saint John
- j. Utility services including waste water and drinking water

- 1 Critically important
- 2 Important, but not critical
- 3 Not very important
- 4 Not at all important
- 8 Don't know/no answer

7. Please rate each of the following Town of Rothesay services. Would you say **[READ AND ROTATE]** is/are excellent, good, only fair, or poor? **[CODE ONE ONLY]**

- a. Protective and emergency services including police, fire and ambulance
- b. Street, road and sidewalk maintenance
- c. Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks
- d. Snow removal
- e. Availability of professional services such as doctors, lawyers, and clinics.
- f. Availability of shopping within the Town limits
- g. Alternate transportation options and necessary infrastructure like bicycle lanes
- h. Pedestrian walking trails
- i. Traffic mobility and flow to and from Saint John
- j. Utility services including waste water and drinking water

- 1 Excellent
- 2 Good
- 3 Only fair
- 4 Poor
- 8 Don't know/no answer

8. The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay? To begin... do you have a completely favourable, mostly favourable,



mostly unfavourable, or completely unfavourable opinion of the addition of... **[READ AND ROTATE OPTIONS]**. Any next...

- a. Apartment style condos
- b. Townhouses
- c. Multi-unit residential options such as apartment buildings
- d. Semi-detached housing (garden homes and duplexes)
- e. Mini-homes

- 1 Completely favourable
- 2 Mostly favourable
- 3 Mostly unfavourable, or
- 4 Completely unfavourable

VOLUNTEERED

- 7 It depends
- 8 Don't know/no answer

9. The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road? To begin... do you have a completely favourable, mostly favourable, mostly unfavourable, or completely unfavourable opinion of the addition of... **[READ AND ROTATE OPTIONS]**.

- a. Low rise office and retail (3 storeys)
- b. Mixed use (Developments that include both a commercial and residential)components side-by-side in one building
- c. Small commercial developments

- 1 Completely favourable
- 2 Mostly favourable
- 3 Mostly unfavourable, or
- 4 Completely unfavourable
- 5 It depends
- 8 Don't know/no answer

10. In your opinion, is it critically important, important but not critical, not very important, or not at all important to increase **[READ AND ROTATE]** in the Town of Rothesay?

- a. The number and variety of retail businesses



- b. The amount and variety of office space available
- c. The number and variety of professional services, like lawyers, medical services, insurance brokers, etc.
- d. The number and variety of restaurants

- 1 Critically important
- 2 Important, but not critical
- 3 Not very important, or
- 4 Not at all important

VOLUNTEERED

- 8 Don't know/no answer

11. If you were going to leave your present home, what type of housing would you be interested in? (Select all that apply) **[Read and Rotate List]**

- a. Apartment unit
- b. Condo
- c. Single family house
- d. Garden home or townhouse
- e. Mini home
- f. Shared housing with family or friend
- g. Assisted living
- h. Nursing home

- Yes/No
- Refused
- Don't know

Moving on...

11. In the Past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property?

- Yes/No
- Refused
- Don't know



12. The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town’s quality of service for each of the following. Would you say **[Read and Rotate]** is excellent, good, only fair, or poor?

- a. Controlling/limiting local flooding on private property
- b. Controlling/limiting surface water runoff from public roads
- c. Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)

- Excellent
- Good
- Only fair
- Poor

DEMOGRAPHICS:

To finish up, I would like to ask a few questions that will help us analyse the results of this survey.

11. Are there any children under the age of 18 living in your household?

- 1 Yes
- 2 No
- 8 Don’t know/no answer

12. Do you own or rent your home? **[DO NOT READ, CODE ONE ONLY]**

- 1 Own
- 2 Rent
- 3 Old folks home
- 8 Don’t know/no answer

13. What is the highest level of education you have completed?

DO NOT READ RESPONSES—CODE ONE ONLY

- 1 Elementary school (Grades 1-8)
- 2 Some high school
- 3 Graduated high school/vocational
- 4 Some Community/technical College
- 5 Graduated Community/technical College



- 6 Some university
 - 7 Graduated university
 - 8 Refused
 - 9 Other (**Specify:** _____)
14. How long have you lived in the Town of Rothesay? Would it be...**[READ IN ORDER, CODE ONE ONLY]**
- 1 Less than one year
 - 2 At least 1 year, but less than 5 years
 - 3 At least 5 years, but less than 10 years
 - 4 At least 10 years, but less than 20 years
 - 6 20 years or longer
15. Which of the following broad income categories best describes your total household income before taxes in 2017? Would it be ... : **READ RESPONSES IN ORDER—CODE ONE ONLY**
- 1 Less than \$25,000
 - 2 At least \$25,000, but less than \$50,000
 - 3 At least \$50,000, but less than \$75,000
 - 4 At least \$75,000, but less than \$100,000, or
 - 5 \$100,000 or more
- VOLUNTEERED**
- 7 Refused
 - 8 Don't know/No answer
16. And finally, to ensure we have covered the entire town, could I please have your postal code?
- _____
- 97 Refused
17. And finally, do you have any other comments that you would like to make about Rothesay?
[RECORD VERBATIM]

THAT COMPLETES THE SURVEY. THANK YOU FOR YOUR ASSISTANCE AND COOPERATION.



APPENDIX B

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE B:

Gender

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Male	48	100	0	51	47	46	49	46	46	54	42	52	47	38	54	49	45	46	50	51	47
Female	52	0	100	49	53	54	51	54	54	46	58	48	53	62	46	51	55	54	50	49	53
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE C:

In which of the following age categories do you fall?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
18 - 24	5	6	5	24	0	0	3	8	3	21	13	14	1	10	7	4	3	7	6	0	6
25 - 34	17	19	16	76	0	0	24	10	16	31	0	14	22	0	27	18	34	7	12	16	17
35 - 44	16	14	17	0	43	0	16	15	16	12	15	10	17	15	12	19	22	22	8	13	16
45 - 54	21	21	20	0	57	0	20	22	22	10	12	15	24	2	16	31	19	33	15	29	19
55 - 64	17	17	17	0	0	42	15	20	18	14	20	17	17	24	15	17	8	14	24	22	16
65 - 74	14	15	14	0	0	35	13	16	15	8	23	20	12	31	14	8	11	10	19	11	15
75 - 84	9	7	10	0	0	21	9	9	9	2	11	11	8	13	9	3	2	6	15	6	9
85+	1	1	1	0	0	2	1	1	1	2	5	0	0	5	1	0	0	1	1	1	1
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 1:

All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	53	54	52	64	52	47	100	0	55	34	24	55	58	28	52	62	56	40	58	56	52
Good	44	43	44	32	46	48	0	93	42	51	65	43	39	57	45	36	39	58	39	39	45
Only fair	3	2	4	4	1	4	0	6	2	14	11	2	2	15	3	1	4	2	3	4	3
Poor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% EXCELLENT/GOOD	97	97	96	96	99	95	100	93	98	86	89	98	98	85	97	98	96	98	97	96	97
% ONLY FAIR/POOR	3	2	4	4	1	4	0	7	2	14	11	2	2	15	3	2	4	2	3	4	3

TABLE 2:

In your opinion, what is the single most important issue facing Rothesay today?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Infrastructure	14	15	14	12	21	9	9	20	14	8	23	25	11	14	21	13	11	22	12	21	13
Flooding	12	12	11	4	15	13	15	8	12	5	10	9	13	7	7	16	14	10	11	18	10
Economic growth/development	9	9	8	0	13	10	10	7	9	2	10	8	8	11	4	12	5	9	11	12	8
Aging population/Senior issues	8	5	10	8	5	10	11	4	9	0	7	4	8	8	6	7	6	5	11	6	8
Recreation facilities/programs	6	7	5	0	12	4	8	3	6	3	2	1	7	2	5	9	2	10	6	5	6
Taxation/High taxes	6	7	5	0	5	10	7	5	6	0	4	10	6	7	6	5	6	4	7	8	5
Housing/Affordable housing	5	2	8	0	2	11	4	6	5	7	10	4	4	12	3	3	3	6	6	3	5
Traffic	3	3	3	4	4	2	2	4	3	4	3	1	4	4	1	3	5	2	3	2	4
Not open to change	3	0	5	8	2	0	3	2	3	0	0	0	4	0	0	5	0	6	2	6	2
Municipal spending/budget	2	4	0	4	1	3	0	5	3	0	2	0	3	0	6	0	3	2	2	1	3
Sewage issues/Sewage treatment plant	2	3	2	0	3	3	3	1	2	2	1	3	2	4	1	3	1	1	3	1	3
Deer population	2	1	2	0	2	2	1	3	2	2	1	4	1	2	3	1	1	0	3	0	2
Town planning	1	1	1	0	1	2	1	1	1	0	0	0	1	0	0	1	1	0	1	0	1
Other	12	16	8	20	9	10	11	13	10	31	9	6	12	23	10	11	17	13	8	14	12
Don't know/No answer	24	21	26	40	17	20	24	24	23	37	25	33	22	17	32	21	33	16	22	16	25
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 3 A-F: % AGREE SUMMARY

Do you [READ SCALE] with the following statements:

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS		
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No	
My neighbourhood is a good place to live	99	100	99	100	99	99	100	99	100	98	99	100	99	96	100	100	99	99	100	100	99	99
My neighbourhood is a good place to raise children	96	97	94	100	98	92	99	93	96	92	96	96	96	92	95	97	93	96	97	97	97	96
My neighbourhood is a good place for seniors	92	94	91	100	90	90	94	90	93	85	96	93	91	89	97	89	93	90	93	89	93	93
My neighbourhood allows me to age in place	86	85	86	88	89	81	89	82	87	71	86	86	86	74	91	86	83	84	88	87	85	85
I have access to the services I need in my neighbourhood	93	94	92	96	94	90	97	88	94	92	91	90	93	85	92	93	96	90	92	86	94	94
I like my neighbourhood	99	99	98	100	99	98	100	98	99	96	96	99	99	96	99	98	98	99	99	100	98	98
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337	337

TABLE 3A:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place to live

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS		
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No	
Completely agree	74	76	71	80	72	72	88	58	74	66	61	79	76	66	78	73	73	68	77	67	75	75
Mostly agree	26	23	28	20	27	27	12	41	25	32	38	21	24	30	22	27	25	31	23	33	24	24
Mostly disagree	1	0	1	0	1	1	0	1	0	2	1	0	1	4	0	0	1	1	0	0	1	1
Completely disagree	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337	337
% AGREE	99	100	99	100	99	99	100	99	100	98	99	100	99	96	100	100	99	99	100	100	99	99
% DISAGREE	1	0	1	0	1	1	0	1	0	2	1	0	1	4	0	0	1	1	0	0	1	1

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 3B:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place to raise children

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	70	75	67	72	74	66	87	52	73	55	54	67	75	51	69	75	67	62	77	72	70
Mostly agree	25	23	28	28	24	26	12	41	23	37	42	30	21	41	26	22	26	34	20	25	26
Mostly disagree	2	1	3	0	2	3	0	4	2	6	1	0	3	2	4	1	3	3	1	2	2
Completely disagree	1	1	1	0	0	2	0	1	1	2	1	1	1	0	1	1	2	0	1	0	1
Don't know/No answer	1	1	2	0	0	3	1	2	1	0	1	3	1	6	0	1	2	1	1	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% AGREE	96	97	94	100	98	92	99	93	96	92	96	96	96	92	95	97	93	96	97	97	96
% DISAGREE	3	2	4	0	2	5	1	5	2	8	2	1	3	2	5	2	5	3	2	2	3

TABLE 3C:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place for seniors

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	36	38	35	28	40	38	44	28	37	30	41	37	36	31	45	33	32	31	42	33	37
Mostly agree	56	56	55	72	50	52	50	62	55	55	55	56	55	58	53	56	61	59	51	55	56
Mostly disagree	5	3	7	0	6	7	4	7	5	12	2	6	6	7	2	7	4	6	6	6	5
Completely disagree	1	1	1	0	1	1	0	2	1	2	1	0	1	2	1	1	1	2	0	3	1
Don't know/No answer	2	2	1	0	3	1	2	0	1	2	0	1	2	2	0	2	2	2	1	2	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% AGREE	92	94	91	100	90	90	94	90	93	85	96	93	91	89	97	89	93	90	93	89	93
% DISAGREE	6	4	8	0	8	9	4	9	6	13	4	6	7	9	3	8	5	8	6	10	6

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 3D:

Do you [READ SCALE] with the following statements:

My neighbourhood allows me to age in place

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	44	47	41	56	42	39	56	30	45	42	39	48	44	41	45	45	44	35	49	37	45
Mostly agree	42	38	45	32	47	42	33	51	42	29	47	37	43	34	46	41	39	49	40	50	40
Mostly disagree	4	3	6	0	4	7	3	5	4	6	1	3	5	6	1	7	4	5	4	8	4
Completely disagree	1	1	2	0	1	3	1	2	1	4	1	0	2	4	1	2	2	1	1	2	1
Don't know/No answer	9	11	6	12	6	9	7	11	8	19	12	12	6	16	8	5	11	10	6	2	10
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% AGREE	86	85	86	88	89	81	89	82	87	71	86	86	86	74	91	86	83	84	88	87	85
% DISAGREE	6	4	8	0	5	10	4	8	5	10	2	3	7	9	2	9	6	6	5	11	5

TABLE 3E:

Do you [READ SCALE] with the following statements:

I have access to the services I need in my neighbourhood

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	45	44	46	56	42	42	59	30	46	49	33	48	47	39	47	43	49	30	51	26	49
Mostly agree	48	49	46	40	52	48	38	58	48	44	58	42	46	46	45	50	47	60	42	60	45
Mostly disagree	5	4	5	4	4	6	3	7	4	4	5	10	4	9	7	4	2	7	5	7	4
Completely disagree	2	2	2	0	2	3	0	4	2	4	2	0	3	4	1	3	2	4	1	6	1
Don't know/No answer	0	0	0	0	0	1	0	1	0	0	1	0	0	2	0	0	0	0	1	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% AGREE	93	94	92	96	94	90	97	88	94	92	91	90	93	85	92	93	96	90	92	86	94
% DISAGREE	7	6	8	4	6	9	3	11	6	8	8	10	6	13	8	7	4	10	7	14	6

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 3F:

Do you [READ SCALE] with the following statements:

I like my neighbourhood

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	77	79	76	80	79	75	90	63	78	72	67	78	80	70	78	77	75	72	82	74	78
Mostly agree	21	20	22	20	20	23	10	34	21	24	29	21	19	26	22	21	23	27	17	26	20
Mostly disagree	1	0	1	0	1	1	0	1	1	2	0	1	1	2	1	1	2	0	0	0	1
Completely disagree	0	0	0	0	1	0	0	1	0	2	3	0	0	2	0	0	0	1	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% AGREE	99	99	98	100	99	98	100	98	99	96	96	99	99	96	99	98	98	99	99	100	98
% DISAGREE	1	1	2	0	1	2	0	2	1	4	3	1	1	4	1	1	2	1	1	0	1

TABLE 4:

How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely satisfied	21	22	20	16	21	23	33	7	21	20	14	17	22	11	28	20	23	23	19	22	21
Mostly satisfied	71	70	73	76	73	68	65	79	71	74	79	78	70	78	67	73	71	65	75	63	73
Neither satisfied nor dissatisfied	2	0	3	4	0	2	1	3	2	0	1	0	2	0	1	2	0	4	2	8	0
Mostly dissatisfied	5	7	3	4	5	6	1	10	5	6	6	5	5	11	5	4	5	9	4	7	5
Completely dissatisfied	1	1	0	0	1	1	0	1	1	0	0	0	1	0	0	1	1	0	0	1	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% SATISFIED	92	91	93	92	94	91	98	86	92	94	93	95	92	89	94	93	94	88	94	84	94
% DISSATISFIED	6	8	4	4	6	7	1	11	6	6	6	5	6	11	5	5	6	9	4	8	5

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5 A-E: % YES SUMMARY

In the past 12 months have you:

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Called or talked with a Town Councillor	21	25	18	12	21	26	26	16	23	4	10	18	25	15	16	27	16	25	22	23	21
Called Town hall with a question, comment, or complaint about municipal services	32	35	29	40	29	30	33	30	34	12	17	36	34	21	33	33	35	26	33	46	29
Called or emailed Town staff with questions, comments, or concerns about a development	16	16	15	16	17	14	19	12	17	0	3	4	20	12	10	21	18	13	15	25	14
Attended a Council meeting	9	10	9	4	8	14	12	7	9	12	1	13	10	6	6	12	3	7	15	14	8
Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)	9	12	7	8	11	8	11	8	9	10	3	10	10	2	5	13	4	12	11	16	8
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 5 A-E: COUNT OF 'YES' RESPONSES

In the past 12 months have you:

- 5a. Called or talked with a Town Councillor
- 5b. Called Town hall with a question, comment, or complaint about municipal services
- 5c. Called or emailed Town staff with questions, comments, or concerns about a development
- 5d. Attended a Council meeting
- 5e. Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
None	51	46	55	48	54	50	43	59	47	81	76	52	45	69	54	44	52	53	49	40	53
1 of 5	24	26	23	28	20	25	29	18	26	8	16	29	25	9	30	23	25	18	26	17	25
2 of 5	16	18	15	20	16	15	17	16	18	0	7	10	20	19	12	21	19	23	11	29	14
3 of 5	6	7	4	4	7	5	6	5	5	10	1	7	6	3	4	8	3	3	9	6	6
4 of 5	2	2	2	0	1	4	3	2	2	0	0	3	3	0	1	3	1	3	3	7	1
5 of 5	1	1	1	0	1	1	2	0	1	0	0	0	1	0	1	1	0	0	2	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5A:

In the past 12 months have you:

Called or talked with a Town Councillor

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	21	25	18	12	21	26	26	16	23	4	10	18	25	15	16	27	16	25	22	23	21
No	79	75	82	88	79	74	74	84	77	96	90	82	75	85	84	73	84	75	78	77	79
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 5B:

In the past 12 months have you:

Called Town hall with a question, comment, or complaint about municipal services

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	32	35	29	40	29	30	33	30	34	12	17	36	34	21	33	33	35	26	33	46	29
No	68	65	71	60	71	70	67	70	66	88	83	64	66	79	67	67	65	74	67	54	71
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5C:

In the past 12 months have you:

Called or emailed Town staff with questions, comments, or concerns about a development

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	16	16	15	16	17	14	19	12	17	0	3	4	20	12	10	21	18	13	15	25	14
No	84	84	85	84	83	86	81	88	83	100	97	96	80	88	90	79	82	87	85	75	86
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 5D:

In the past 12 months have you:

Attended a Council meeting

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	9	10	9	4	8	14	12	7	9	12	1	13	10	6	6	12	3	7	15	14	8
No	91	90	91	96	92	86	88	93	91	88	99	87	90	94	94	88	97	93	85	86	92
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5E:

In the past 12 months have you:

Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	9	12	7	8	11	8	11	8	9	10	3	10	10	2	5	13	4	12	11	16	8
No	91	88	93	92	89	92	89	92	91	90	97	90	90	98	95	87	96	88	89	84	92
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 5 AA-AG: % IMPORTANT SUMMARY

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Increasing business and commercial development within the Town	72	69	75	80	73	67	69	76	70	90	81	78	70	82	70	71	72	81	67	72	72
Providing alternate transportation options	71	60	81	72	72	70	72	71	70	90	77	66	71	82	66	72	56	78	77	72	71
Increasing recreational opportunities	82	81	82	76	89	79	84	80	83	71	81	74	83	71	73	88	70	95	82	80	82
Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails	84	80	88	80	90	80	88	80	86	68	84	74	86	80	76	90	88	81	83	89	83
Increasing housing options (apartments, condos, garden homes, etc.)	68	65	71	64	59	78	67	68	67	74	68	78	65	81	63	64	70	64	68	55	70
Improving existing recreational facilities (e. g., Rothesay Arena)	82	81	82	84	82	80	86	77	82	80	85	82	81	81	80	85	78	88	81	80	82
Improving municipal services such as expanding current municipal water system or sewage system.	69	68	69	48	75	74	65	72	67	82	76	70	66	81	62	71	61	80	68	88	65
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5AA:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing business and commercial development within the Town

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	28	23	32	27	21	26	25	26	30	30	36	22	29	29	23	30	30	21	25	26
Important, but not critical	47	41	51	48	46	47	43	51	45	60	52	42	48	53	41	48	43	52	46	46	47
Not very important	20	20	20	16	20	22	21	19	21	6	14	12	22	16	18	22	22	16	21	22	20
Not at all important	7	9	5	4	6	10	9	5	8	4	5	6	8	2	11	7	4	3	12	7	7
Don't know/no answer	1	1	0	0	1	1	1	0	1	0	0	4	0	0	2	0	1	0	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	72	69	75	80	73	67	69	76	70	90	81	78	70	82	70	71	72	81	67	72	72
% NOT IMPORTANT	27	30	25	20	26	32	30	24	29	10	19	19	30	18	29	29	27	19	32	28	27

TABLE 5AB:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Providing alternate transportation options

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	29	22	35	40	27	24	24	35	28	42	36	33	27	32	24	27	24	36	28	28	29
Important, but not critical	42	38	46	32	45	46	48	36	42	48	41	32	45	50	42	45	31	42	49	45	42
Not very important	21	30	14	24	22	20	22	21	22	6	18	25	21	11	29	20	36	14	17	14	23
Not at all important	5	9	2	4	5	7	5	6	6	2	3	5	6	5	4	7	8	4	5	13	4
Don't know/no answer	2	1	3	0	1	4	2	2	2	2	2	5	2	2	1	2	1	4	2	1	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	71	60	81	72	72	70	72	71	70	90	77	66	71	82	66	72	56	78	77	72	71
% NOT IMPORTANT	27	39	16	28	27	27	26	27	28	8	20	30	27	16	33	26	43	18	21	27	27

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5AC:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing recreational opportunities

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	28	22	24	33	18	30	19	27	4	23	19	26	18	18	32	18	30	26	21	26
Important, but not critical	57	54	60	52	55	61	54	61	56	67	58	56	57	53	56	56	53	65	56	58	57
Not very important	14	14	14	16	8	18	13	15	14	14	10	22	14	13	24	10	20	4	16	15	14
Not at all important	2	4	1	4	1	2	2	3	2	2	1	0	3	4	2	1	4	0	2	5	2
Don't know/no answer	2	1	3	4	1	1	1	2	1	13	8	4	0	12	1	0	5	1	0	0	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	82	81	82	76	89	79	84	80	83	71	81	74	83	71	73	88	70	95	82	80	82
% NOT IMPORTANT	16	18	15	20	10	20	15	18	16	16	11	22	16	17	25	11	25	4	18	20	16

TABLE 5AD:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	33	36	31	24	38	35	34	33	35	25	33	18	36	24	32	33	24	38	37	32	34
Important, but not critical	50	44	56	56	52	46	54	46	52	43	51	57	49	56	44	56	64	43	46	57	49
Not very important	10	11	9	8	9	12	6	14	8	20	12	16	8	13	12	8	8	16	8	8	10
Not at all important	6	9	3	12	1	6	6	6	5	12	4	9	6	7	12	3	4	4	8	3	6
Don't know/no answer	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	84	80	88	80	90	80	88	80	86	68	84	74	86	80	76	90	88	81	83	89	83
% NOT IMPORTANT	16	20	12	20	10	19	12	20	13	32	16	26	14	20	24	10	12	19	16	11	17

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5AE:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing housing options (apartments, condos, garden homes, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	20	29	20	21	30	23	26	23	48	30	19	25	40	15	25	23	24	26	21	25
Important, but not critical	43	44	42	44	38	47	44	42	44	26	39	59	40	41	47	39	48	41	42	34	45
Not very important	19	20	18	16	29	12	19	20	20	14	21	8	21	7	17	23	19	21	19	22	19
Not at all important	10	13	8	20	9	7	10	10	11	10	8	8	12	5	18	10	9	10	12	20	8
Don't know/no answer	3	2	3	0	4	3	3	2	3	2	3	5	2	6	2	3	2	5	2	2	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	68	65	71	64	59	78	67	68	67	74	68	78	65	81	63	64	70	64	68	55	70
% NOT IMPORTANT	30	33	27	36	38	19	30	30	31	24	29	16	33	13	35	33	27	31	31	42	27

TABLE 5AF:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving existing recreational facilities (e.g., Rothesay Arena)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	29	23	20	37	19	31	20	28	10	23	15	29	30	22	31	23	36	22	21	27
Important, but not critical	56	52	60	64	45	61	55	57	54	70	63	67	52	52	58	54	55	52	59	59	55
Not very important	14	15	13	16	14	13	9	19	13	20	12	13	15	13	15	12	17	11	14	14	14
Not at all important	3	4	3	0	3	5	3	3	4	0	0	1	4	2	4	3	2	1	5	6	3
Don't know/no answer	1	1	1	0	1	2	1	1	1	0	3	4	1	4	1	0	3	1	0	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	82	81	82	84	82	80	86	77	82	80	85	82	81	81	80	85	78	88	81	80	82
% NOT IMPORTANT	17	18	16	16	16	19	13	22	17	20	12	14	19	15	19	15	19	12	19	20	17

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 5AG:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving municipal services such as expanding current municipal water system or sewage system.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	31	31	31	24	34	31	29	33	31	27	32	31	31	40	29	30	28	26	35	58	25
Important, but not critical	38	37	39	24	41	43	37	39	36	54	44	39	35	41	33	41	33	54	33	31	39
Not very important	20	25	15	32	20	13	23	16	21	10	13	23	21	7	22	22	22	16	20	8	22
Not at all important	8	6	9	12	3	9	7	8	8	0	8	4	8	11	8	5	11	4	7	4	8
Don't know/no answer	4	1	7	8	1	4	5	3	4	8	3	3	5	0	7	2	6	0	5	0	5
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	69	68	69	48	75	74	65	72	67	82	76	70	66	81	62	71	61	80	68	88	65
% NOT IMPORTANT	27	31	24	44	23	22	30	24	29	10	21	26	29	19	31	27	33	20	28	12	30

TABLE 6 A-J: % IMPORTANT SUMMARY

How important are each of the following services to your household?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Protective and emergency services including police, fire and ambulance	97	96	98	96	98	97	99	96	98	90	97	99	98	98	97	98	99	96	97	97	97
Street, road and sidewalk maintenance	95	92	98	92	97	95	99	91	97	90	98	92	96	98	94	96	99	90	96	96	95
Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks	86	85	87	88	94	78	91	81	86	88	88	82	87	77	81	93	88	91	82	87	86
Snow removal	96	95	97	96	97	95	97	95	97	86	92	98	98	90	97	97	97	94	96	97	96
Availability of professional services such as doctors, lawyers, and clinics.	87	84	90	76	89	92	87	87	88	90	85	90	88	100	88	84	88	85	88	91	86
Availability of shopping within the Town limits	68	66	70	56	71	72	65	72	68	78	80	69	67	81	69	65	65	66	71	71	67
Alternate transportation options and necessary infrastructure like bicycle lanes	75	71	79	76	80	70	80	70	76	68	77	70	77	80	71	80	72	74	77	68	76
Pedestrian walking trails	84	82	87	92	86	78	89	79	85	82	86	82	86	81	87	87	82	86	85	77	86
Traffic mobility and flow to and from Saint John	82	76	88	68	91	81	83	81	82	85	82	78	83	79	79	84	83	85	80	80	82
Utility services including waste water and drinking water	91	92	90	88	94	89	93	88	91	88	86	93	92	90	91	92	93	88	91	92	90
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 6A:

How important are each of the following services to your household?

Protective and emergency services including police, fire and ambulance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	77	70	83	72	81	76	83	70	79	68	65	62	83	69	69	82	79	75	77	80	77
Important, but not critical	20	26	15	24	17	21	15	25	19	22	32	36	15	29	28	16	21	21	19	17	21
Not very important	2	3	1	4	1	2	0	3	1	10	3	1	0	2	1	1	1	4	1	1	2
Not at all important	0	1	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	1	2	0
Don't know/No answer	1	1	0	0	1	1	0	1	1	0	0	0	1	0	1	0	0	0	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	97	96	98	96	98	97	99	96	98	90	97	99	98	98	97	98	99	96	97	97	97
% NOT IMPORTANT	2	3	1	4	1	2	1	4	2	10	3	1	1	2	2	1	1	4	2	3	2

TABLE 6B:

How important are each of the following services to your household?

Street, road and sidewalk maintenance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	63	57	69	76	64	56	68	58	65	57	62	61	65	50	60	69	60	60	67	58	64
Important, but not critical	32	35	29	16	33	40	31	33	32	33	35	31	32	49	33	27	39	30	29	37	31
Not very important	4	6	2	8	3	3	1	7	2	10	2	8	2	0	6	3	1	10	3	4	4
Not at all important	1	1	0	0	0	2	0	1	1	0	0	0	1	2	1	1	1	0	1	0	1
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	95	92	98	92	97	95	99	91	97	90	98	92	96	98	94	96	99	90	96	96	95
% NOT IMPORTANT	5	8	2	8	3	5	1	9	3	10	2	8	4	2	6	4	1	10	4	4	5

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 6C:

How important are each of the following services to your household?

Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	28	27	28	40	30	20	32	24	28	27	27	19	30	25	23	33	30	30	26	25	28
Important, but not critical	58	58	58	48	64	58	59	58	57	60	61	63	57	51	58	60	59	61	56	62	57
Not very important	9	8	10	4	4	16	5	13	9	12	10	7	8	16	8	5	8	9	10	10	9
Not at all important	5	7	3	8	1	6	4	5	5	0	1	11	4	7	11	2	4	1	7	3	5
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	86	85	87	88	94	78	91	81	86	88	88	82	87	77	81	93	88	91	82	87	86
% NOT IMPORTANT	14	15	13	12	6	22	9	19	14	12	12	18	12	23	19	7	12	9	18	13	14

TABLE 6D:

How important are each of the following services to your household?

Snow removal

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	71	63	79	68	73	71	73	69	75	45	65	63	75	59	71	73	68	71	74	71	71
Important, but not critical	25	31	18	28	24	23	24	25	22	41	27	35	23	32	26	24	29	24	22	25	24
Not very important	2	4	1	4	2	2	2	3	1	14	4	1	1	2	2	1	2	5	1	1	3
Not at all important	1	1	1	0	0	2	1	1	1	0	1	1	1	2	1	1	1	0	1	1	1
Don't know/No answer	1	1	1	0	1	2	1	1	1	0	2	0	1	6	0	1	1	1	1	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	96	95	97	96	97	95	97	95	97	86	92	98	98	90	97	97	97	94	96	97	96
% NOT IMPORTANT	3	5	2	4	2	4	2	4	2	14	5	2	2	4	3	2	3	5	3	2	3

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 6E:

How important are each of the following services to your household?

Availability of professional services such as doctors, lawyers, and clinics.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	47	41	53	36	47	53	43	52	49	40	47	55	46	58	51	42	48	47	47	54	46
Important, but not critical	40	44	36	40	41	38	44	34	39	50	38	35	41	42	37	43	40	39	40	37	40
Not very important	10	13	8	24	8	5	10	10	9	10	13	10	8	0	12	11	12	10	9	5	11
Not at all important	3	3	2	0	4	3	2	3	3	0	0	0	4	0	1	5	1	4	3	3	2
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	87	84	90	76	89	92	87	87	88	90	85	90	88	100	88	84	88	85	88	91	86
% NOT IMPORTANT	13	16	10	24	11	8	12	13	12	10	13	10	12	0	12	16	12	14	12	9	14

TABLE 6F:

How important are each of the following services to your household?

Availability of shopping within the Town limits

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	19	17	20	12	18	22	16	21	19	18	34	19	16	27	21	16	14	12	25	13	20
Important, but not critical	49	48	51	44	53	49	48	51	49	60	46	50	51	54	48	49	51	54	46	58	48
Not very important	23	26	20	36	21	17	24	22	23	20	18	16	25	15	25	24	25	25	21	20	24
Not at all important	8	7	9	8	7	10	11	6	9	0	3	12	8	2	5	10	10	8	8	9	8
Don't know/No answer	1	1	0	0	1	1	1	0	1	2	0	3	0	2	1	1	1	1	0	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	68	66	70	56	71	72	65	72	68	78	80	69	67	81	69	65	65	66	71	71	67
% NOT IMPORTANT	31	33	30	44	28	28	34	28	32	20	20	28	33	17	31	35	34	33	29	29	32

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 6G:

How important are each of the following services to your household?

Alternate transportation options and necessary infrastructure like bicycle lanes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	24	20	28	16	30	23	27	20	25	14	22	27	25	29	20	27	15	31	26	21	24
Important, but not critical	51	51	51	60	51	47	53	49	50	54	55	44	52	51	51	53	58	43	51	47	52
Not very important	16	17	15	12	15	19	14	18	15	28	11	20	15	9	17	14	12	20	16	21	15
Not at all important	9	12	6	12	5	11	6	12	9	4	11	10	8	11	12	6	15	6	7	11	9
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	75	71	79	76	80	70	80	70	76	68	77	70	77	80	71	80	72	74	77	68	76
% NOT IMPORTANT	25	29	21	24	20	30	20	30	24	32	22	30	23	20	29	20	28	26	23	32	23

TABLE 6H:

How important are each of the following services to your household?

Pedestrian walking trails

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	22	21	22	20	26	19	28	15	24	5	13	10	26	15	19	27	18	26	22	12	24
Important, but not critical	63	60	65	72	61	59	62	64	61	77	73	72	60	66	68	60	64	60	63	65	62
Not very important	12	14	10	4	10	18	8	15	11	18	12	16	10	15	6	10	10	13	12	17	11
Not at all important	4	5	3	4	4	4	2	6	4	0	1	2	4	4	7	3	8	2	2	6	4
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	84	82	87	92	86	78	89	79	85	82	86	82	86	81	87	87	82	86	85	77	86
% NOT IMPORTANT	16	18	13	8	14	22	11	21	15	18	14	18	14	19	13	13	18	14	15	23	14

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 6I:

How important are each of the following services to your household?

Traffic mobility and flow to and from Saint John

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	42	39	45	40	52	35	40	44	42	48	33	48	43	43	42	46	33	50	43	39	43
Important, but not critical	40	37	43	28	40	46	43	37	40	37	49	30	40	37	37	38	50	34	37	42	39
Not very important	14	18	9	28	6	12	12	16	13	12	17	14	12	8	17	12	13	14	14	16	13
Not at all important	4	5	3	4	2	6	5	3	4	2	1	8	4	11	4	4	5	1	5	3	4
Don't know/No answer	0	1	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	1	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	82	76	88	68	91	81	83	81	82	85	82	78	83	79	79	84	83	85	80	80	82
% NOT IMPORTANT	18	24	12	32	9	18	17	19	17	15	18	22	16	19	21	16	17	15	19	20	17

TABLE 6J:

How important are each of the following services to your household?

Utility services including waste water and drinking water

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	68	70	66	64	75	63	71	64	69	55	54	73	70	54	62	74	71	74	62	83	65
Important, but not critical	23	22	24	24	19	26	22	24	22	33	32	20	22	36	29	18	21	15	28	9	26
Not very important	6	6	6	12	2	6	4	8	5	10	9	3	5	6	4	6	4	9	5	0	7
Not at all important	2	2	2	0	4	2	2	2	2	0	2	2	2	0	4	1	3	2	2	4	2
Don't know/No answer	1	1	2	0	1	3	1	2	1	2	2	1	1	4	1	1	1	2	2	3	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	91	92	90	88	94	89	93	88	91	88	86	93	92	90	91	92	93	88	91	92	90
% NOT IMPORTANT	8	8	8	12	6	8	6	10	8	10	12	5	6	6	9	7	7	10	7	4	9

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7 A-J: % EXCELLENT/GOOD SUMMARY

Please rate each of the following Town of Rothesay services.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Protective and emergency services including police, fire and ambulance	97	96	97	96	96	97	98	95	97	90	99	94	98	96	99	97	100	93	96	97	97
Street, road and sidewalk maintenance	72	71	73	64	71	76	81	61	73	63	64	60	76	73	68	72	81	63	70	66	73
Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks	83	82	83	92	79	80	88	77	83	72	80	90	83	74	88	80	86	77	83	77	84
Snow removal	87	84	89	76	89	91	92	81	89	61	86	75	90	79	86	89	88	84	87	83	87
Availability of professional services such as doctors, lawyers, and clinics	70	68	72	72	64	74	75	65	71	62	79	81	67	67	70	68	64	65	77	60	72
Availability of shopping within the Town limits	64	60	67	64	60	67	68	60	65	54	63	57	66	66	57	65	62	60	68	67	63
Alternate transportation options and necessary infrastructure like bicycle lanes	48	52	44	48	43	52	50	45	48	37	55	52	46	45	47	46	44	46	52	42	49
Pedestrian walking trails	73	69	75	80	70	70	79	65	73	78	75	73	73	74	81	68	79	70	70	65	74
Traffic mobility and flow to and from Saint John	73	72	74	72	66	79	81	63	74	50	62	81	74	58	71	80	72	68	75	78	72
Utility services including waste water and drinking water	78	81	76	72	80	80	83	73	79	70	79	86	78	73	81	75	71	74	85	62	81
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7A:

Please rate each of the following Town of Rothesay services.

Protective and emergency services including police, fire and ambulance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	55	53	57	64	49	56	68	41	57	33	38	57	59	45	52	59	55	52	57	60	54
Good	41	43	40	32	48	41	30	54	40	56	61	38	39	52	47	38	45	41	39	37	42
Only fair	3	3	3	4	3	3	1	5	2	10	0	6	2	4	1	2	0	7	2	3	3
Poor	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	30	29	31	12	39	32	24	37	30	37	29	19	32	30	29	30	28	33	30	32	30
% EXCELLENT/GOOD	97	96	97	96	96	97	98	95	97	90	99	94	98	96	99	97	100	93	96	97	97
% ONLY FAIR/POOR	3	4	3	4	4	3	2	5	3	10	0	6	2	4	1	3	0	7	3	3	3

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7B:

Please rate each of the following Town of Rothesay services.

Street, road and sidewalk maintenance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	16	14	18	20	10	19	23	9	17	10	12	8	19	18	19	11	24	11	14	8	18
Good	56	57	54	44	61	57	58	52	56	52	53	52	57	55	49	61	57	53	56	58	55
Only fair	21	22	20	24	22	18	13	30	21	14	26	25	18	15	21	21	14	27	22	26	20
Poor	7	7	7	12	7	5	6	8	6	23	10	14	6	10	10	6	4	9	8	9	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	1	0	2	0	0	0	1	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	52	49	54	56	58	44	52	52	52	52	52	57	51	40	46	61	41	55	57	54	51
% EXCELLENT/GOOD	72	71	73	64	71	76	81	61	73	63	64	60	76	73	68	72	81	63	70	66	73
% ONLY FAIR/POOR	28	29	27	36	29	23	19	38	27	37	36	39	24	25	32	28	19	36	30	34	27

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7C:

Please rate each of the following Town of Rothesay services.

Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	23	24	22	40	17	18	33	11	23	25	16	25	24	27	30	20	25	16	25	18	24
Good	60	58	61	52	62	62	55	65	61	47	63	65	59	47	58	60	61	61	58	59	60
Only fair	15	15	14	8	19	14	11	19	13	28	18	7	14	26	8	17	11	21	13	21	13
Poor	2	2	2	0	1	3	1	2	2	0	2	1	2	0	2	2	1	2	2	2	1
Don't know/No answer	1	1	2	0	1	3	1	2	1	0	0	1	2	0	1	1	2	1	1	0	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	22	19	25	24	26	17	23	20	23	17	23	12	24	22	14	29	22	26	20	24	22
% EXCELLENT/GOOD	83	82	83	92	79	80	88	77	83	72	80	90	83	74	88	80	86	77	83	77	84
% ONLY FAIR/POOR	16	17	15	8	20	17	12	21	15	28	20	9	16	26	11	19	12	23	15	23	15

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7D:

Please rate each of the following Town of Rothesay services.

Snow removal

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	32	34	31	32	27	37	44	19	34	20	25	24	36	32	36	30	44	27	28	34	32
Good	55	50	58	44	62	54	48	62	55	41	61	50	54	47	50	59	44	57	60	48	56
Only fair	9	13	6	20	7	5	7	12	8	26	6	21	7	11	11	8	5	13	10	12	9
Poor	3	2	4	4	4	2	0	6	2	11	8	3	2	10	3	3	5	3	2	6	3
Don't know/No answer	1	1	1	0	0	2	1	1	1	2	0	1	1	0	1	0	2	0	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	48	39	56	44	53	45	43	54	50	36	46	44	49	36	44	54	34	53	54	51	47
% EXCELLENT/GOOD	87	84	89	76	89	91	92	81	89	61	86	75	90	79	86	89	88	84	87	83	87
% ONLY FAIR/POOR	12	15	11	24	11	7	8	18	10	37	14	24	9	21	14	11	10	16	12	17	12

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7E:

Please rate each of the following Town of Rothesay services.

Availability of professional services such as doctors, lawyers, and clinics

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	15	15	16	16	11	19	17	13	17	6	14	21	15	18	17	12	22	11	13	12	16
Good	55	54	56	56	53	55	58	51	54	56	66	61	52	49	53	56	41	53	64	48	56
Only fair	25	28	23	24	33	19	21	30	24	38	16	17	27	25	26	27	29	31	19	39	23
Poor	4	3	4	4	3	5	3	4	4	0	2	1	5	4	3	5	7	4	2	1	4
Don't know/No answer	1	1	1	0	0	2	1	1	1	0	2	0	1	3	1	0	0	1	2	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	41	34	48	32	45	43	38	45	42	40	38	48	41	44	45	40	38	45	41	53	39
% EXCELLENT/GOOD	70	68	72	72	64	74	75	65	71	62	79	81	67	67	70	68	64	65	77	60	72
% ONLY FAIR/POOR	29	31	27	28	36	24	24	34	29	38	18	19	32	30	29	32	36	35	21	40	27

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7F:

Please rate each of the following Town of Rothesay services.

Availability of shopping within the Town limits

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	11	8	13	12	7	13	13	8	11	4	8	9	12	21	7	9	16	5	10	5	12
Good	53	53	54	52	54	54	55	52	53	50	55	49	54	45	50	56	45	55	58	62	52
Only fair	28	30	26	32	31	23	27	28	27	39	26	32	27	25	34	26	30	30	25	23	29
Poor	8	10	6	4	9	9	5	11	8	8	10	11	7	9	8	9	8	11	6	10	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	17	15	18	12	17	20	14	20	17	18	29	19	14	20	19	14	14	11	22	13	18
% EXCELLENT/GOOD	64	60	67	64	60	67	68	60	65	54	63	57	66	66	57	65	62	60	68	67	63
% ONLY FAIR/POOR	36	40	32	36	40	32	32	40	35	46	36	43	34	34	42	35	38	40	32	33	36

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7G:

Please rate each of the following Town of Rothesay services.

Alternate transportation options and necessary infrastructure like bicycle lanes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	6	6	6	12	2	6	8	4	7	2	7	1	7	7	6	4	9	1	7	3	7
Good	42	46	38	36	41	45	43	41	42	35	48	51	39	38	40	42	35	45	44	39	42
Only fair	39	39	40	48	44	31	39	39	39	46	25	38	42	35	44	40	41	41	38	38	39
Poor	10	7	12	4	12	11	8	13	10	15	15	6	10	18	8	12	12	12	7	19	8
Don't know/No answer	3	2	4	0	1	6	3	3	3	2	5	3	3	2	1	3	3	2	3	0	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	23	20	26	16	30	22	27	20	25	11	22	25	24	29	19	27	14	31	25	21	24
% EXCELLENT/GOOD	48	52	44	48	43	52	50	45	48	37	55	52	46	45	47	46	44	46	52	42	49
% ONLY FAIR/POOR	49	46	52	52	55	42	47	52	49	61	40	45	52	53	52	51	53	53	45	58	47

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7H:

Please rate each of the following Town of Rothesay services.

Pedestrian walking trails

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	21	22	20	36	17	16	30	10	22	10	16	15	23	13	14	25	22	17	22	15	22
Good	52	48	55	44	54	54	49	55	51	68	59	57	50	61	67	43	58	52	48	50	52
Only fair	20	22	18	16	26	17	17	23	19	20	10	19	21	19	12	25	15	26	20	32	18
Poor	3	5	3	4	3	3	2	5	4	0	11	2	2	0	3	5	1	3	5	1	4
Don't know/No answer	4	4	4	0	1	9	2	7	4	2	4	6	4	7	4	2	5	1	5	3	4
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	16	17	15	12	21	14	19	13	17	5	11	6	20	12	15	20	12	18	17	12	17
% EXCELLENT/GOOD	73	69	75	80	70	70	79	65	73	78	75	73	73	74	81	68	79	70	70	65	74
% ONLY FAIR/POOR	23	27	20	20	29	20	19	28	23	20	21	22	23	19	15	31	15	30	25	33	22

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 71:

Please rate each of the following Town of Rothesay services.

Traffic mobility and flow to and from Saint John

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	15	14	15	16	11	17	22	6	16	2	8	11	17	18	11	16	20	9	14	14	15
Good	58	58	58	56	55	62	59	57	58	48	54	70	57	39	60	64	52	59	61	64	57
Only fair	21	22	20	20	24	18	16	27	20	32	23	18	20	26	24	14	21	25	18	14	22
Poor	7	7	7	8	10	3	4	10	6	18	15	2	6	17	5	6	7	7	6	7	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	37	36	38	28	49	31	32	42	36	48	32	46	36	39	39	38	22	50	39	36	37
% EXCELLENT/GOOD	73	72	74	72	66	79	81	63	74	50	62	81	74	58	71	80	72	68	75	78	72
% ONLY FAIR/POOR	27	28	26	28	34	21	19	37	26	50	38	19	26	42	29	20	28	32	25	22	28

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 7J:

Please rate each of the following Town of Rothesay services.

Utility services including waste water and drinking water

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	25	30	22	32	21	25	35	14	27	12	16	30	27	13	28	25	21	18	32	14	28
Good	53	51	54	40	58	55	48	58	52	58	63	56	51	59	53	51	49	57	53	47	54
Only fair	13	14	12	20	14	8	11	15	12	24	12	7	13	22	12	13	21	15	7	19	12
Poor	2	3	2	0	2	4	2	3	2	0	1	1	3	0	1	4	2	2	3	9	1
Don't know/No answer	7	2	11	8	4	8	5	9	7	6	8	6	7	6	6	7	6	9	5	10	6
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
GAP	48	49	48	40	57	45	45	52	48	44	45	53	49	46	43	55	54	59	39	71	44
% EXCELLENT/GOOD	78	81	76	72	80	80	83	73	79	70	79	86	78	73	81	75	71	74	85	62	81
% ONLY FAIR/POOR	15	17	14	20	16	12	12	18	15	24	14	8	16	22	13	17	23	16	10	28	13

TABLE 8 A-E: % FAVOURABLE SUMMARY

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Apartment style condos	75	70	79	72	72	78	74	76	76	61	73	91	74	72	75	77	69	76	77	71	75
Townhouses	81	81	81	76	84	81	81	81	81	76	81	94	80	86	83	82	78	87	80	75	82
Multi-unit residential options such as apartment buildings	64	56	70	60	61	68	59	69	63	67	68	76	62	74	63	61	62	67	63	57	65
Semi-detached housing (garden homes and duplexes)	88	86	89	84	89	88	90	84	89	72	79	97	89	81	93	89	83	89	89	82	89
Mini-homes	40	34	46	48	35	40	33	47	38	60	47	58	37	58	45	35	43	39	39	39	40
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 8A:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Apartment style condos

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	28	24	32	40	23	26	24	33	27	30	20	36	29	23	28	31	27	36	25	31	28
Mostly favourable	46	46	47	32	49	52	50	42	49	30	53	55	45	50	48	46	41	40	53	40	48
Mostly unfavourable	15	23	8	16	18	12	14	17	13	37	19	5	15	19	15	13	16	19	13	20	14
Completely unfavourable	7	5	9	12	6	6	9	5	8	0	5	1	9	5	9	8	12	4	6	8	7
It depends	1	1	2	0	2	1	2	1	1	0	1	0	1	0	0	2	1	0	2	1	1
Don't know/No answer	2	1	2	0	1	3	2	1	2	2	1	3	1	3	1	0	2	1	2	0	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	75	70	79	72	72	78	74	76	76	61	73	91	74	72	75	77	69	76	77	71	75
% UNFAVOURABLE	23	28	17	28	24	18	23	22	21	37	24	6	24	24	24	21	28	23	19	27	22

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 8B:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Townhouses

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	28	28	29	36	30	23	30	27	30	19	13	28	32	19	33	26	29	32	26	28	29
Mostly favourable	52	52	52	40	54	58	51	54	51	58	69	66	48	66	50	56	49	54	54	48	53
Mostly unfavourable	13	14	13	20	11	11	14	13	13	22	12	4	14	9	14	13	16	12	12	15	13
Completely unfavourable	3	4	3	4	2	4	3	4	4	2	4	1	3	4	3	3	4	2	4	7	3
It depends	1	0	2	0	1	2	1	1	1	0	0	1	1	0	0	1	1	0	2	1	1
Don't know/No answer	1	1	2	0	1	2	1	1	1	0	2	0	1	2	0	1	1	0	2	2	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	81	81	81	76	84	81	81	81	81	76	81	94	80	86	83	82	78	87	80	75	82
% UNFAVOURABLE	17	18	15	24	14	15	17	17	16	24	16	5	18	13	17	16	21	13	16	21	16

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 8C:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Multi-unit residential options such as apartment buildings

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	21	18	23	28	18	19	21	21	20	33	11	14	24	21	20	23	18	25	20	23	20
Mostly favourable	43	38	47	32	43	49	38	48	43	34	57	62	38	53	43	38	44	42	43	34	45
Mostly unfavourable	24	34	15	28	25	21	26	21	23	30	19	22	23	17	24	26	20	30	23	29	23
Completely unfavourable	9	8	9	12	9	7	10	7	10	0	10	1	10	4	11	10	16	1	8	9	9
It depends	2	1	4	0	4	2	4	1	3	0	0	0	3	0	1	3	2	1	4	4	2
Don't know/No answer	2	1	2	0	2	2	2	1	2	3	3	0	2	6	0	0	1	1	2	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	64	56	70	60	61	68	59	69	63	67	68	76	62	74	63	61	62	67	63	57	65
% UNFAVOURABLE	33	42	24	40	33	28	35	29	33	30	29	24	33	21	35	36	36	31	31	38	31

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 8D:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Semi-detached housing (garden homes and duplexes)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	34	29	38	40	30	33	35	33	35	20	29	25	37	23	38	30	36	35	32	34	34
Mostly favourable	54	57	51	44	59	55	56	52	54	52	50	73	52	58	55	59	47	55	58	48	55
Mostly unfavourable	7	9	4	8	8	4	5	8	6	17	9	1	6	7	4	7	6	9	5	7	6
Completely unfavourable	4	4	3	8	1	4	2	5	3	11	9	1	3	12	2	3	8	0	3	8	3
It depends	1	0	2	0	1	1	2	0	1	0	0	0	1	0	0	1	1	1	1	3	0
Don't know/No answer	1	0	2	0	1	3	1	2	1	0	3	0	1	0	1	0	1	1	2	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	88	86	89	84	89	88	90	84	89	72	79	97	89	81	93	89	83	89	89	82	89
% UNFAVOURABLE	10	13	8	16	9	8	7	14	8	28	18	3	8	19	6	10	15	9	8	15	9

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 8E:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Mini-homes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	14	12	16	28	9	10	12	15	13	21	8	20	14	13	15	14	12	15	14	13	14
Mostly favourable	26	22	30	20	27	30	21	32	24	39	39	38	23	45	30	21	30	24	25	26	27
Mostly unfavourable	32	34	30	36	34	28	35	29	33	29	33	25	33	14	32	35	28	40	30	25	33
Completely unfavourable	24	28	21	16	27	27	27	22	26	11	14	17	28	22	21	28	27	17	27	33	23
It depends	1	2	1	0	1	2	2	1	2	0	3	0	1	2	1	0	1	1	2	1	1
Don't know/No answer	2	2	2	0	2	3	3	1	2	0	3	0	2	3	1	2	2	3	2	2	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	40	34	46	48	35	40	33	47	38	60	47	58	37	58	45	35	43	39	39	39	40
% UNFAVOURABLE	56	63	51	52	61	55	62	50	59	40	47	42	60	37	53	63	55	58	57	58	56

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 9 A-C: % FAVOURABLE SUMMARY

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Low rise office and retail (3 storeys)	75	76	74	84	76	70	76	74	75	74	68	82	75	59	74	80	74	83	71	77	75
Mixed use (Developments that include both a commercial and residential) components side-by-side in one building	61	64	59	56	66	60	65	58	62	55	45	51	66	50	55	69	56	68	61	63	61
Small commercial developments	85	86	84	92	86	80	87	83	86	76	79	87	86	67	90	86	83	93	82	90	84
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 9A:

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

Low rise office and retail (3 storeys)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	29	33	26	52	26	20	34	24	29	38	24	22	31	17	32	33	31	32	27	35	28
Mostly favourable	46	43	48	32	50	50	42	50	46	35	44	60	44	42	42	47	43	51	45	43	46
Mostly unfavourable	13	14	12	4	16	15	10	17	13	14	18	7	13	19	15	11	11	10	15	11	13
Completely unfavourable	10	8	11	12	6	11	11	7	9	13	11	7	9	21	10	7	14	5	9	8	10
It depends	2	1	2	0	1	3	2	1	2	0	0	1	2	0	1	2	1	1	3	1	2
Don't know/No answer	1	1	1	0	0	2	1	1	1	0	2	3	0	2	0	1	0	1	1	2	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	75	76	74	84	76	70	76	74	75	74	68	82	75	59	74	80	74	83	71	77	75
% UNFAVOURABLE	22	22	23	16	23	26	21	24	22	26	29	14	23	39	25	18	25	15	25	19	23

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 9B:

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

Mixed use (Developments that include both a commercial and residential) components side-by-side in one building

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	24	25	23	32	28	15	27	20	23	24	13	15	27	18	24	25	18	33	22	23	24
Mostly favourable	38	39	37	24	38	45	38	38	39	30	32	36	39	31	31	43	37	35	39	40	37
Mostly unfavourable	23	24	23	20	23	25	20	26	23	28	35	35	19	25	28	20	23	23	23	17	24
Completely unfavourable	13	12	14	20	9	12	14	12	13	17	18	6	14	25	12	10	18	7	13	18	12
It depends	1	0	2	4	0	1	0	3	1	0	0	7	0	0	4	0	3	0	1	1	1
Don't know/No answer	1	0	2	0	1	2	1	1	1	0	3	1	1	0	1	1	0	3	2	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	61	64	59	56	66	60	65	58	62	55	45	51	66	50	55	69	56	68	61	63	61
% UNFAVOURABLE	36	36	37	40	33	37	34	38	36	45	53	40	33	50	40	31	41	29	37	35	36

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 9C:

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

Small commercial developments

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	35	39	32	60	35	23	39	31	35	47	27	29	38	20	40	39	38	40	32	52	32
Mostly favourable	50	47	52	32	51	58	47	52	51	28	51	58	48	47	50	48	45	53	50	38	52
Mostly unfavourable	9	10	8	8	9	10	7	12	8	22	17	8	8	25	9	7	13	6	8	4	10
Completely unfavourable	4	4	4	0	3	6	4	3	4	2	5	3	4	6	1	5	1	1	7	4	4
It depends	1	0	2	0	1	2	1	1	1	0	0	1	1	0	0	1	1	0	2	0	1
Don't know/No answer	1	0	1	0	1	1	1	0	1	0	0	0	1	2	0	0	1	0	1	1	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% FAVOURABLE	85	86	84	92	86	80	87	83	86	76	79	87	86	67	90	86	83	93	82	90	84
% UNFAVOURABLE	13	14	12	8	12	17	11	15	12	24	21	11	12	31	10	12	15	7	15	8	14

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 10 A-D: % IMPORTANT SUMMARY

In your opinion, is it [READ SCALE] to increase...

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
The number and variety of retail businesses in the town of Rothesay	72	70	73	72	76	67	67	77	71	85	78	68	72	78	67	73	75	74	68	72	72
The amount and variety of office space available in the town of Rothesay	59	57	61	72	60	51	55	64	58	67	60	60	59	61	52	61	63	65	54	56	60
The number and variety of professional services, like lawyers, medical services, insurance brokers, etc in the town of Rothesay	74	72	76	80	76	70	75	74	74	74	68	72	76	88	68	75	79	77	70	75	74
The number and variety of restaurants in the town of Rothesay	75	70	80	76	77	73	74	77	76	72	75	64	78	75	66	79	76	77	74	85	73
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 10A:

In your opinion, is it [READ SCALE] to increase...

The number and variety of retail businesses in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	28	22	36	29	16	19	32	24	41	32	20	24	26	27	23	25	25	25	28	25
Important, but not critical	46	42	50	36	47	51	48	44	47	45	46	47	47	52	40	49	49	49	43	44	47
Not very important	21	22	19	28	17	21	25	16	21	13	17	24	21	14	27	18	23	19	21	19	21
Not at all important	6	5	7	0	6	10	6	6	7	2	2	7	6	8	4	8	1	6	9	8	6
Don't know/No answer	1	2	1	0	1	2	1	1	1	0	2	1	1	0	2	2	1	1	1	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	72	70	73	72	76	67	67	77	71	85	78	68	72	78	67	73	75	74	68	72	72
% NOT IMPORTANT	27	28	27	28	23	30	31	22	27	15	20	31	27	22	31	26	24	25	30	27	27

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 10B:

In your opinion, is it [READ SCALE] to increase...

The amount and variety of office space available in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	10	11	8	12	9	8	8	11	8	27	8	10	9	6	7	11	5	10	12	9	10
Important, but not critical	50	46	53	60	51	43	46	54	50	41	53	50	50	55	45	50	58	55	42	47	50
Not very important	29	32	26	28	27	31	32	25	29	31	28	29	29	28	38	26	29	24	32	32	28
Not at all important	7	7	7	0	9	9	7	7	8	0	4	8	7	7	7	8	4	8	8	8	7
Don't know/No answer	5	5	5	0	4	8	6	4	5	2	8	3	5	4	3	5	4	3	6	4	5
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	59	57	61	72	60	51	55	64	58	67	60	60	59	61	52	61	63	65	54	56	60
% NOT IMPORTANT	36	39	33	28	36	41	39	32	36	31	32	37	36	35	45	34	33	32	40	40	35

TABLE 10C:

In your opinion, is it [READ SCALE] to increase...

The number and variety of professional services, like lawyers, medical services, insurance brokers, etc in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	22	21	23	32	17	21	18	27	20	44	18	22	22	36	20	19	22	27	19	22	22
Important, but not critical	52	52	53	48	59	49	58	47	54	29	49	50	53	52	48	56	57	51	50	53	52
Not very important	18	18	18	12	20	20	15	21	19	14	30	13	17	4	19	20	16	18	19	20	17
Not at all important	7	9	5	8	3	10	8	5	6	12	1	12	7	8	12	5	4	4	10	4	8
Don't know/No answer	1	1	0	0	1	0	1	0	1	0	1	2	0	0	2	0	1	1	0	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	74	72	76	80	76	70	75	74	74	74	68	72	76	88	68	75	79	77	70	75	74
% NOT IMPORTANT	25	27	23	20	23	29	24	26	25	26	31	25	24	12	30	25	20	22	30	24	25

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 10D:

In your opinion, is it [READ SCALE] to increase...

The number and variety of restaurants in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	29	24	36	29	19	24	29	26	31	27	22	27	17	22	31	31	31	21	35	25
Important, but not critical	49	41	56	40	48	54	49	48	50	41	48	42	51	58	44	48	45	46	53	50	49
Not very important	17	21	14	16	18	17	17	18	16	18	24	21	15	10	23	16	21	18	15	13	18
Not at all important	7	9	5	8	5	8	8	5	6	10	0	12	7	11	10	5	2	6	10	2	8
Don't know/No answer	1	1	0	0	0	2	1	0	1	0	1	3	0	4	1	0	1	0	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% IMPORTANT	75	70	80	76	77	73	74	77	76	72	75	64	78	75	66	79	76	77	74	85	73
% NOT IMPORTANT	24	29	19	24	23	26	25	23	23	28	24	33	22	21	33	21	23	23	25	15	26

TABLE 11 A-H: % YES SUMMARY

If you were going to leave your present home, what type of housing would you be interested in?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Apartment unit	24	21	26	16	18	33	22	26	22	35	40	34	19	37	24	19	14	21	32	20	24
Condo	38	35	41	20	39	47	38	38	40	13	40	35	38	26	40	41	32	38	42	40	37
Single family house	76	82	71	92	87	58	81	70	76	75	69	77	78	64	77	84	86	77	69	79	76
Garden home or townhouse	54	50	57	36	57	60	55	52	56	39	56	50	54	51	53	56	44	51	61	59	52
Mini home	13	10	15	20	8	13	8	18	10	39	26	4	12	29	19	6	16	14	10	12	13
Shared housing with family or friend	24	25	23	28	24	23	20	29	21	49	34	35	21	53	26	19	26	26	22	29	23
Assisted living	22	18	26	16	17	30	19	25	23	11	22	17	23	26	24	16	22	21	22	21	22
Nursing home	15	13	18	8	16	19	17	14	17	4	17	11	16	11	18	13	14	16	16	14	16
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 11A:

If you were going to leave your present home, what type of housing would you be interested in?

Apartment unit

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	24	21	26	16	18	33	22	26	22	35	40	34	19	37	24	19	14	21	32	20	24
No	74	75	72	80	80	64	77	70	76	55	57	64	80	61	73	80	86	74	66	79	73
Refused	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Don't know	2	4	1	4	1	2	1	4	2	10	1	1	2	2	2	0	0	6	2	1	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 11B:

If you were going to leave your present home, what type of housing would you be interested in?

Condo

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	38	35	41	20	39	47	38	38	40	13	40	35	38	26	40	41	32	38	42	40	37
No	60	62	58	76	61	50	61	58	59	77	60	60	61	74	59	58	68	58	56	59	60
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	4	1	4	1	2	1	4	1	10	0	4	1	0	2	1	0	4	2	1	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 11C:

If you were going to leave your present home, what type of housing would you be interested in?

Single family house

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	76	82	71	92	87	58	81	70	76	75	69	77	78	64	77	84	86	77	69	79	76
No	22	15	28	4	13	39	17	27	23	15	27	21	21	34	22	15	14	18	28	20	22
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	3	1	4	0	3	2	3	2	10	4	1	1	2	1	1	0	4	3	1	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 11D:

If you were going to leave your present home, what type of housing would you be interested in?

Garden home or townhouse

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	54	50	57	36	57	60	55	52	56	39	56	50	54	51	53	56	44	51	61	59	52
No	43	46	41	60	41	36	43	44	42	51	42	48	44	47	47	42	54	43	37	37	45
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	3	4	2	4	2	3	2	4	2	10	2	1	2	2	1	2	1	6	2	3	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 11E:

If you were going to leave your present home, what type of housing would you be interested in?

Mini home

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	13	10	15	20	8	13	8	18	10	39	26	4	12	29	19	6	16	14	10	12	13
No	85	86	84	72	91	87	89	81	88	51	74	89	87	71	78	92	84	82	87	88	84
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	5	0	8	1	0	3	2	2	10	0	7	1	0	3	2	0	4	3	0	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 11F:

If you were going to leave your present home, what type of housing would you be interested in?

Shared housing with family or friend

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	24	25	23	28	24	23	20	29	21	49	34	35	21	53	26	19	26	26	22	29	23
No	74	72	76	68	75	77	79	69	78	41	66	63	79	47	74	80	74	69	77	70	75
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	1	2	1	4	1	1	1	2	1	10	0	1	1	0	0	1	0	4	1	1	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 11G:

If you were going to leave your present home, what type of housing would you be interested in?

Assisted living

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	22	18	26	16	17	30	19	25	23	11	22	17	23	26	24	16	22	21	22	21	22
No	75	78	73	80	83	66	79	71	75	77	74	82	75	69	74	83	77	72	76	78	75
Refused	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	1	0	1	0
Don't know	3	4	1	4	1	4	1	4	2	12	3	2	2	5	1	1	1	6	2	0	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 11H:

If you were going to leave your present home, what type of housing would you be interested in?

Nursing home

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	15	13	18	8	16	19	17	14	17	4	17	11	16	11	18	13	14	16	16	14	16
No	81	80	81	84	83	77	80	81	80	86	81	84	81	87	77	85	83	78	81	84	80
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	4	7	1	8	1	4	3	5	3	10	2	5	3	2	5	2	3	6	3	2	4
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 11_A:

In the past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	16	17	15	12	19	16	17	15	18	4	12	13	18	9	10	24	16	19	15	100	0
No	83	83	84	88	81	83	82	85	82	96	88	87	82	91	90	76	84	81	84	0	100
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 12 A-C: % EXCELLENT/GOOD SUMMARY

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Controlling/limiting local flooding on private property	67	64	69	64	71	64	69	64	67	58	76	69	64	69	69	66	70	67	65	36	73
Controlling/limiting surface water runoff from public roads	75	73	77	80	73	74	78	72	74	81	73	80	74	73	77	75	73	78	74	37	83
Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)	72	71	72	64	73	74	77	66	70	82	79	74	69	81	73	66	68	70	75	42	77
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 12A:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Controlling/limiting local flooding on private property

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	16	13	19	28	14	11	22	10	18	0	18	15	17	8	17	19	19	18	14	14	17
Good	51	51	50	36	57	53	47	54	49	58	58	54	47	62	52	47	51	49	51	22	56
Only fair	23	25	22	36	17	22	21	25	22	36	18	22	25	27	21	24	23	24	23	33	21
Poor	10	11	9	0	11	14	9	10	10	6	6	9	11	4	10	10	7	8	13	31	6
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% EXCELLENT/GOOD	67	64	69	64	71	64	69	64	67	58	76	69	64	69	69	66	70	67	65	36	73
% ONLY FAIR/POOR	33	36	31	36	29	36	31	36	33	42	24	31	36	31	31	34	30	33	35	64	27

TABLE 12B:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Controlling/limiting surface water runoff from public roads

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	20	19	20	28	19	15	26	13	20	15	18	29	19	13	19	23	16	18	23	13	21
Good	55	54	57	52	54	59	52	59	54	67	55	51	56	59	58	52	57	60	52	24	61
Only fair	20	19	20	20	20	19	17	23	20	19	25	14	20	27	19	19	23	18	19	43	15
Poor	5	8	3	0	7	7	5	5	6	0	2	6	6	0	4	7	4	3	7	20	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% EXCELLENT/GOOD	75	73	77	80	73	74	78	72	74	81	73	80	74	73	77	75	73	78	74	37	83
% ONLY FAIR/POOR	25	27	23	20	27	26	22	28	26	19	27	20	26	27	23	25	27	22	26	63	17

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 12C:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	18	17	18	16	16	20	25	9	19	5	21	28	16	18	18	19	17	14	20	12	19
Good	54	54	55	48	57	55	52	57	51	77	58	46	53	63	55	48	51	56	55	30	59
Only fair	22	21	23	32	19	20	20	24	23	18	17	22	23	19	20	25	29	20	19	33	20
Poor	6	8	5	4	8	6	3	10	7	0	4	5	7	0	6	8	3	9	7	25	3
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337
% EXCELLENT/GOOD	72	71	72	64	73	74	77	66	70	82	79	74	69	81	73	66	68	70	75	42	77
% ONLY FAIR/POOR	28	29	28	36	27	26	23	34	30	18	21	26	31	19	27	34	32	30	25	58	23

TABLE 11:

Are there any children under the age of 18 living in your household?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	41	44	38	56	71	6	45	36	41	32	27	36	45	24	43	49	61	50	24	33	42
No	59	55	62	44	28	94	55	63	58	68	73	64	55	76	57	51	39	50	76	67	57
Don't know/No answer	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 12:

Do you own or rent your home?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Own	90	88	92	76	95	94	94	85	100	0	77	81	95	67	85	98	89	86	93	98	89
Rent	9	10	8	20	5	6	6	12	0	100	22	12	5	33	12	2	11	11	6	2	10
Don't know/No answer	1	2	0	4	0	1	0	3	0	0	1	7	0	0	3	0	1	4	0	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 13:

What is the highest level of education you have completed?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Elementary school (Grades 1-8)	0	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0
Some high school	2	2	2	0	2	3	1	3	1	8	14	0	0	8	3	1	1	3	2	2	2
Graduated high school/vocational	12	10	13	8	8	17	5	19	10	26	85	0	0	42	13	5	8	9	15	8	12
Some Community/technical College	4	5	3	4	2	6	6	2	4	2	0	31	0	4	9	2	2	5	4	3	4
Graduated Community/technical College	18	20	17	28	18	14	18	19	18	23	0	0	26	10	23	19	20	18	17	23	17
Some university	9	9	9	12	7	9	8	10	7	16	0	69	0	6	13	8	11	11	7	7	9
Graduated university	53	50	55	44	61	50	60	44	57	14	0	0	74	27	39	66	56	49	52	56	52
Refused	2	3	0	4	1	1	1	2	1	10	0	0	0	2	0	0	1	4	1	1	2
Other	1	1	1	0	1	1	1	0	1	0	0	0	0	0	0	1	0	1	1	0	1
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 14:

How long have you lived in the Town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than one year	1	0	2	4	0	1	0	3	0	13	7	1	0	12	0	0	4	0	0	0	2
At least 1 year, but less than 5 years	10	9	10	4	17	6	11	8	9	14	5	10	11	15	13	8	33	0	0	13	9
At least 5 years, but less than 10 years	18	18	18	40	16	8	20	16	19	8	7	18	21	10	20	20	62	0	0	16	18
At least 10 years, but less than 20 years	25	24	25	16	37	18	19	31	23	31	21	30	23	18	24	28	0	100	0	28	24
20 years or longer	46	49	44	36	30	67	51	42	48	34	59	40	45	45	44	43	0	0	100	43	47
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TABLE 15:

Which of the following broad income categories best describes your total household income before taxes in 2017?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than \$25,000	2	2	2	0	1	4	1	4	1	14	8	1	1	22	0	0	1	3	2	3	2
At least \$25,000, but less than \$50,000	7	6	9	4	4	12	4	11	6	21	26	6	4	78	0	0	10	4	7	2	8
At least \$50,000, but less than \$75,000	14	15	13	24	8	13	14	13	12	34	19	22	12	0	51	0	17	10	13	5	15
At least \$75,000, but less than \$100,000	13	16	11	16	14	12	12	14	14	2	12	24	12	0	49	0	13	16	12	11	14
\$100,000 or more	45	47	44	44	63	31	54	36	49	10	18	33	54	0	0	100	44	52	43	68	41
Refused	16	13	20	12	9	25	14	20	16	19	15	14	16	0	0	0	12	13	21	11	17
Don't know/No answer	2	2	2	0	3	2	1	3	2	0	1	1	2	0	0	0	2	2	2	0	2
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337

TOWN OF ROTHESAY

Citizen Satisfaction Survey

TABLE 15:

[VALID RESPONSES ONLY] Which of the following broad income categories best describes your total household income before taxes in 2017?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than \$25,000	3	2	3	0	1	6	1	5	1	17	10	2	1	22	0	0	2	3	3	3	2
At least \$25,000, but less than \$50,000	9	7	11	5	4	17	5	14	7	26	32	7	5	78	0	0	12	5	9	3	10
At least \$50,000, but less than \$75,000	17	17	16	27	9	18	17	17	15	42	22	25	14	0	51	0	20	12	17	6	19
At least \$75,000, but less than \$100,000	16	18	14	18	15	16	14	19	17	3	15	28	15	0	49	0	16	19	16	13	17
\$100,000 or more	56	55	56	50	71	43	63	46	60	13	21	38	66	0	0	100	51	61	55	76	51
WEIGHTED SAMPLE SIZE (#)	334	166	169	81	131	122	184	149	301	29	47	45	240	38	110	186	103	86	146	60	274
UNWEIGHTED SAMPLE SIZE (#)	325	161	164	22	126	177	167	157	303	20	52	43	228	46	102	177	79	87	159	62	263

TABLE 17:

And finally, do you have any other comments that you would like to make about Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Good town/Good place to live	10	9	11	0	8	18	12	8	11	7	17	8	9	13	9	8	8	10	11	11	10
Need to improve infrastructure	8	7	8	8	8	7	8	7	7	14	7	7	8	12	12	6	8	7	8	11	7
Good handling of the flood	4	4	3	4	4	3	5	2	4	3	2	1	5	2	1	6	5	4	3	7	3
Need more development/growth	3	3	3	0	4	3	3	3	3	0	4	0	3	6	1	4	2	4	3	3	3
Need new/improved recreation facilities	2	3	1	0	5	0	3	1	2	0	1	2	2	0	1	4	1	2	2	1	2
Need more affordable housing	2	2	1	0	1	2	1	2	1	6	1	6	1	4	3	0	2	1	2	3	1
Need to limit development/growth	1	2	1	0	1	2	1	2	1	0	0	1	2	4	1	1	1	2	1	0	2
Taxes are too high	1	2	1	0	1	2	1	1	1	0	1	4	1	3	2	1	2	2	1	3	1
Need to control deer population	1	0	2	0	1	1	1	1	1	0	0	1	1	0	1	1	0	1	2	1	1
Better/more services for seniors	1	1	1	0	1	2	1	1	1	0	2	0	1	4	0	1	1	0	1	2	1
Control/Reduce spending	1	1	0	0	0	2	0	2	1	0	1	1	0	0	1	1	1	0	1	1	1
Other	8	5	10	0	7	12	8	7	8	6	5	13	7	10	6	7	5	7	9	6	8
No comments	65	66	63	88	64	52	61	68	64	69	65	61	65	51	68	66	68	68	61	59	66
WEIGHTED SAMPLE SIZE (#)	409	194	215	92	148	169	216	192	368	35	56	53	290	38	110	186	118	101	190	67	341
UNWEIGHTED SAMPLE SIZE (#)	409	191	218	25	143	241	205	203	381	25	63	53	285	46	102	177	94	103	212	71	337