



**ROTHESAY**  
COUNCIL MEETING  
Rothesay Town Hall  
**Monday, August 13, 2018**  
**7:00 p.m.**



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**1. APPROVAL OF AGENDA**

**2. APPROVAL OF MINUTES** Regular Meeting 9 July 2018

➤ **Business Arising from Minutes**

**3. OPENING REMARKS OF COUNCIL**

**3.1 Declaration of Conflict of Interest**

**4. DELEGATIONS**

- 4.1 Saint John Newcomers Centre** Mohammed Bagha  
**4.2 KV Association for Community Living Inc.** Jim Maxwell (see Item 9.1.2)  
**4.3 Citizen Satisfaction Study – Corporate Research Associates** Craig White (see Item 9.1.3)

**5. CORRESPONDENCE FOR ACTION**

- 5.1 9 July 2018 Email from Joe Kennedy RE: 2018 Deer Control Program  
5.1.1 1 August 2018 Letter from Quispamsis RE: 2018 Nuisance Deer Management Program  
**Confirm participation**  
5.2 17 July 2017 (sic) Letter from resident RE: Highmeadow Lane snow removal  
**Refer to staff**  
5.3 25 July 2018 Email from Counc. Lewis RE: Renovated Arena with photographs  
**Refer to staff for a report**  
5.4 26 July 2018 Letter from Bill Hicks, CEO New Brunswick Museum RE: Music of the Eye Trolley Tour with attachments

**Refer to the Finance Committee**

- 5.5 27 July 2018 Letter from resident RE: Request for sidewalks on Donlyn Drive

**Refer to the Works and Utilities Committee**

- 5.6 31 July 2018 Letter from KV Old Boys Inc. RE: Sponsorship request for Country & Western Show – November 3, 2018

**Refer to the Finance Committee**

- 5.7 2 August 2018 Rothesay Yacht Club application for Rothesay Municipal Grant

**Refer to the Finance Committee**

- 5.8 8 August 2018 Letter from Counc. Lewis RE: East Riverside-Kingshurst Park

**Refer to staff**

**6. CORRESPONDENCE - FOR INFORMATION**

- 6.1 9 July 2018 Letter from Dept. of Justice and Public Safety RE: New Legislation – Intimate Partner Violence Intervention Act  
6.2 19 July 2018 Letter to resident RE: Boundary Adjustment – Rothesay and Saint John

## ROTHESAY

Regular Council Meeting

Agenda

-2-

13 August 2018

- 6.3 25 July 2018 Letter from Minister Horsman RE: Wellness Week October 1-7, 2018
- 6.4 6 August 2018 Letter from resident RE: Finance Committee
- 6.5 10 August 2018 Memorandum from Town Manager Jarvie RE: Park Drive Improvements
- 6.5.1 7 August 2018 Letter from resident RE: Road to Kennebecasis Park

### 7. REPORTS

#### 7.0 August 2018

#### Report from Closed Session

- 7.1 23 May 2018 Kennebecasis Valley Fire Department (KVFD) Board Meeting Minutes
- 30 April 2018 KVFD Statement of Expense with Budget Variance
- 23 May 2018 KVFD Chief's Report
- 30 April 2018 KVFD Response Report
- 7.2 30 June 2018 Draft unaudited Rothesay General Fund Financial Statements
- 30 June 2018 Draft unaudited Rothesay Utility Fund Financial Statements
- 8 August 2018 Compliance Report
- 31 July 2018 Donation Report
- 7.3 18 July 2018 Draft Works and Utilities Committee Meeting Minutes
- 7.4 July 2018 Monthly Building Permit Report
- 7.5 9 August 2018 Capital Projects Summary
- 7.6 16 July 2018 Regional Oversight Committee Meeting Minutes

### 8. UNFINISHED BUSINESS

N/A

### 9. NEW BUSINESS

#### 9.1 BUSINESS ARISING FROM DELEGATIONS

##### 9.1.1 Saint John Newcomers Centre Presentation

#### RECEIVE FOR INFORMATION

##### 9.1.2 KV Association for Community Living Inc.

- 8 August 2018 Letter from Jim Maxwell, President RE: Vocational Training Centre for Adults with attachment

##### 9.1.3 Citizen Satisfaction Study – Corporate Research Associates

- 9 August 2018 Report prepared by DPDS White
- June 2018 Draft Rothesay Citizen Satisfaction Report

### ADMINISTRATION

#### 9.2 Rothesay Procedural By-law 2-14 Schedule B Amendment

- 2 August 2018 Memorandum from Town Clerk Banks
- DRAFT Rothesay Procedural By-law 2-14 Schedule B



**ROTHESAY**

Regular Council Meeting

Agenda

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13 August 2018

**9.3 Finance Committee Appointments**

2 August 2018

Memorandum from Mayor Grant

**DEVELOPMENT SERVICES**

**9.4 Encroachment Agreement – 36 Holiday Drive**

9 August 2018

Memorandum from Town Manager Jarvie with attached proposed Encroachment Agreement

**OPERATIONS**

**9.5 Carpenter Pond Wellfield Testing and Modeling**

7 August 2018

Report prepared by DO McLean

**9.6 Fox Farm Retaining Wall Material Supply**

8 August 2018

Report prepared by DO McLean

**9.7 Mulberry Lane**

10 August 2018

Memorandum from Town Manager Jarvie

**9.8 Issues Raised by Wells Resident**

10 August 2018

Memorandum from Town Manager Jarvie

**10. NEXT MEETING**

**Regular meeting**

Monday, September 10, 2018

**Public Hearing – Bridlewood Estates**

**TBD**

**11. ADJOURNMENT**

**The Saint John  
Newcomers  
Centre**



**Le Centre  
de nouveaux arrivants  
de Saint-Jean**

# OUR VISION

The diverse and prosperous community of the Saint John area, fully embracing the value contributed by newcomers.

# OUR MISSION

To improve the cultural, social, and economic well-being of the community through the promotion of multiculturalism and support to newcomer settlement in the Saint John region.

# OUR VALUES

- Respect
- Equality
- Inclusiveness
- Fairness
- Individual approach
- Service excellence

# OUR SERVICES FOR NEWCOMERS

2018 August 13 Open Session FINAL\_019

- Settlement advice and support
- Resource Centre
- English conversational groups
- Social events
- Volunteering opportunities



2018August13OpenSessionFINAL\_020  
in 2017-2018

we welcomed

**591** newcomers using services in English

and were helped by

**over 80** anglophone volunteers

**33** business exploratory visitors

**36** Atlantic immigration pilot applicants



# ATLANTIC IMMIGRATION PILOT

2018 August 13 Open Session FINAL\_021

A new project, launched in March 2017.

Businesses in Atlantic provinces can hire foreign skilled workers or international student graduates to fill existing labour gaps.

The project offers a streamlined procedure and local support.



**in 2017**

**53** businesses in Greater Saint John have expressed interest in the pilot

**30** businesses have already received the status of *designated employers*

we **helped the first groups** of foreign skilled workers arriving here

# Business Exploratory Visits

2018 August 13 Open Session FINAL\_023

A program designed for potential newcomer entrepreneurs.

Experienced business owners and senior managers own and operate a business in New Brunswick while residing in our province

We offer settlement support and connect entrepreneurs to the community.

# SERVICES FOR FRANCOPHONES

2018 August 13 Open Session FINAL\_024

- Conseils avant l'arrivée
- Visites exploratoires
- Soutien à l'établissement après l'arrivée
- Activités sociales pour enfants et adultes
- Groupes de conversation en français
- Opportunités de bénévolat



2018August13OpenSessionFINAL\_025  
in 2017-2018

we hosted

**62** exploratory visits to Saint John

worked with

**450** newcomers using services in French

and were helped by

**25** francophone volunteers

# SERVICES FOR SYRIAN COMMUNITY

2018 August 13 Open Session FINAL\_026

- Settlement advice, interpreting and translation
- Social events, activities and training
- Supporting the integration of Syrian newcomers into the local community



2018August13OpenSessionFINAL\_027  
in 2017-2018

we worked with

**163** clients from Syrian community

among them were

**Over 60** Syrian children enrolled  
in the francophone education system



# QUICK FACTS AND FIGURES

2018 August 13 Open Session FINAL\_028

Our clients in 2017-2018 came from the following **29 countries**:

Afghanistan, Brazil, Cameroon, Canada, Central African Republic, China, Colombia, Congo, Egypt, France, Germany, India, Indonesia, Iran, Israel, Jordan, Madagascar, Mauritania, Mexico, Pakistan, Philippines, Russia, Sierra Leone, South Korea, Syria, Taiwan, Tanzania, Ukraine, Vietnam.



# QUICK FACTS AND FIGURES

2018 August 13 Open Session FINAL\_029

In 2017-2018 our events registered a total of **5,209 people**.



# OUR PARTNERSHIP

2018 August 13 Open Session FINAL\_030

- Office hours for newcomers and employers in Rothesay
- Strengthened Partnership with the Saint John Newcomers Centre
- Supporting / advocating to grow immigration and retain immigrants in our region



# SO WHAT'S IN IT FOR ROTHESAY

2018 August 13 Open Session FINAL 031

## SHORT-TERM

- INCREASED POPULATION
- INCREASED TAX BASE
- NEW BUSINESS CAPITAL
- DIVERSE COMMUNITY
- FREE MARKETING



# SO WHAT'S IN IT FOR ROTHESAY

2018 August 13 Open Session FINAL 032

## LONG-TERM

- INCREASED INFRASTRUCTURE
- MULTICULTURAL SOCIETY
- BETTER ECONOMIC OPPORTUNITIES  
& SOCIAL COHESION



The Saint John  
Newcomers  
Centre



Le Centre  
de nouveaux arrivants  
de Saint-Jean

2018 August 30 Open Session FINAL 033

The Saint John Newcomers Centre  
is proudly sponsored by:

Canada 

  
New  Nouveau  
**Brunswick**



**SAINT JOHN**





# KV Association for Community Living Inc

**Town of Rothesay Council Meeting  
August 13<sup>th</sup>, 2018**



- \* Who we are & What we do
- \* Background
- \* Kennebecasis Lions Club
- \* The Great Flood of 2018
- \* How do we turn this around
- \* Bring Us Home

# Who We Are & What We Do

- Cathy Gilliland – Director
- 4 Staff – Care & Guidance
- 22 Clients – Adults 22-58
- Funded by the Provincial Department of Social Development
- Income Generation - Rag & Bottle Recycling
- Family – 2<sup>nd</sup> Home
- Social – Interaction with peers & skills development
- Recreation & leisure activities
- Work oriented activities
- Job Skills Training – 5 clients currently hold part time employment

# Background

- Original clubhouse built in 1910
- Later expanded to two club buildings
- Land Lease - RC Bishop of Saint John
- 1955 – Built one large Community Club
- 1966 – Incorporated Village of Renforth
- 1968 – Enlarged & became the Renforth Community Club by the Lions Club - \$400K
- 1973 – The “Chalet” for C.A.M.R. - \$41K
- 1998 – Renforth merged into the Town of Rothesay

# Kennebecasis Lions Club



- Formed in 1959 & Chartered in 1960
- Pivotal force in developing the Renforth Community Club
- Funded & built the VTC
- Raised almost \$2 Million Dollars for our community in its 59 year history
- Legendary community leaders



And then  
it happened

# 'My poor clients. We've lost everything'

2018 August 13 Open Session FINAL\_041

VANJA LAKIC Telegraph-Journal

May 15, 2018

Share this article

Facebook

Twitter

Email





# Flooded vocational centre getting back on track, slowly

2018August13OpenSessionFINAL\_042

ALISON JENKINS Telegraph-Journal

June 25, 2018

Share this article

Facebook

Twitter

Email



Darlene, left, Troy, Lacey, VTC President Jim Maxwell, Huey, VTC Centre Director Cathy Gilliland, Kent Director of Marketing Adam Newhouse, Maddie, Felicia and the IT Director from Kent are pleased with the donation from Kent to help refurbish the Vocational Training Centre in Rothesay  
Photo Submitted by Jim Maxwell

# Vocational Training Centre 'family' meets up where they can

2018August13OpenSessionFINAL\_043

ALISON JENKINS Telegraph-Journal

July 2, 2013

Share this article

Facebook

Twitter

Email



Carl White finds a coveted western movie in the DVDs on sale at Bobby's Hospice flea market Friday morning.  
Photo: Alison Jenkins/ Telegraph-Journal

**SAINT JOHN** • Four special picnic tables sat under the leafy trees Friday morning on the lawn at Bobby's Hospice. The west-side residence hosts a barbecue every Friday in the warmer months as part of its ongoing fundraising efforts – but this week would be particularly exciting for a certain group of visitors.



# How Do We Turn This Around?



# Considerations

## Temporary

- Find a home and re-open
- Super Deals out there?
- Already Sourced Losses
- No Turning Back
- Short Term/Long Term
- Stay in Rothesay
- Pay Market Value

## Long Term

- Lease
- Lease to Own
- Buy
- Capital Campaign
  - > Grants
  - > Fundraising
  - > Election Year
- Build the Brand & Value





# How can the Town of Rothesay Help?

- We understand your position related to our space at Bill McGuire Centre and appreciate your willingness to work with us to move forward.
- Dr. Nancy Grant – you are a well-respected and very successful physician who has also spent 40 years as a community activist and leader to ensure quality of life for ALL citizens. You care about people and their well-being. That is very special!
- Dr. Daniel Britt also cared about people, their well-being and their quality of life. He dedicated a lifetime to many causes including the Kennebecasis Lions Club and the development of a school for the “mentally retarded children of Rothesay” back in 1973. He was able to secure the donation of land from the Bishop at the time to build the school that is known today as the VTC.
- Dr. Britt also worked with Dr. Grant to establish the first ever Hospice Valentine Dance in the early 1980’s. This event continues today as a major fundraiser for Hospice to support care for people with a terminal illness and families coping with loss.
- Our appeal today is to help us on our way, help us to continue to provide quality of life for ALL which makes the community of Rothesay so unique in New Brunswick! Our community really cares, our Town of Rothesay really cares and so many of you on this council have been actively involved in your community over many years, because YOU really care!
- Together, we can continue to care for our most vulnerable citizens and ensure their quality of life continues. Your support to our “Bring Us Home Campaign” would be a great news story out of a natural disaster that occurred this spring. Together, we can continue to make a difference.



2018August13OpenSessionFINAL\_048





2018August13OpenSessionFINAL\_049







Special Needs  
Special People  
Special Help

# AND

We would like your consideration  
of a grant for \$25,000 to help us  
get on our way!

Working together – WE  
can Make This Happen!

# Thank YOU!

Jim Maxwell  
Cathy Gilliland



**ROTHESAY**



**Town of Rothesay**

**Citizen Satisfaction Survey**

*Presentation of Results*

August 2018

*Prepared by:*



# Citizen Satisfaction Study - Methodology

2018 August 13 Open Session FINAL\_095

Data collected from May 9<sup>th</sup> to May 24<sup>th</sup> and again from June 12<sup>th</sup> to the 14<sup>th</sup>.

A random sample of 409 respondents.

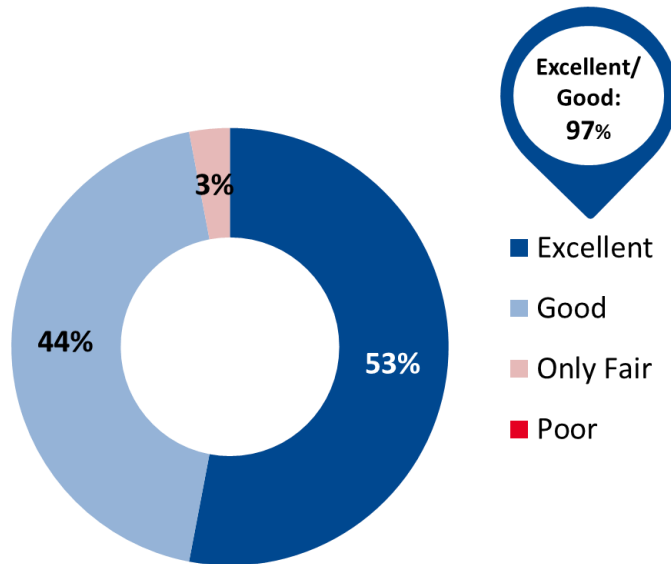
All respondents said they lived in Rothesay and all were 18 or older.

Data was weighted by age and gender to accurately reflect the population.

Margin of error -  $\pm$  4.8% 19 times out of 20.

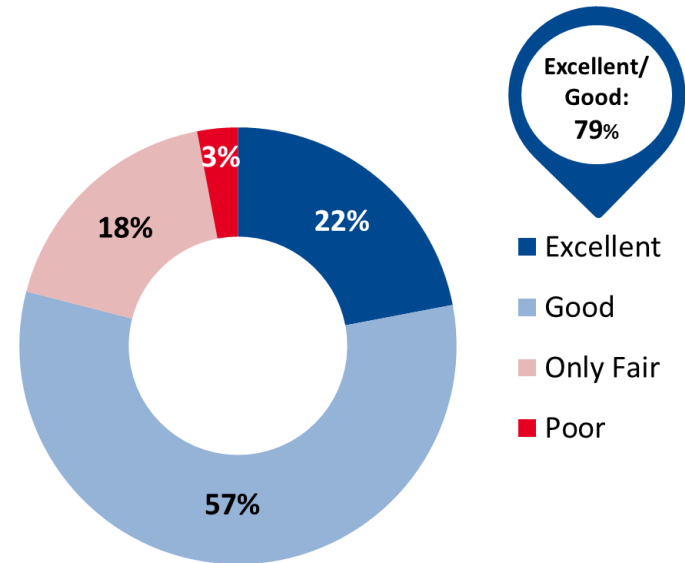
*Residents perceive the quality of life in Rothesay to be extremely high, and are happy with their neighbourhoods.*

## Overall Quality of Life in Town of Rothesay



Q.1: All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor? (n=409)

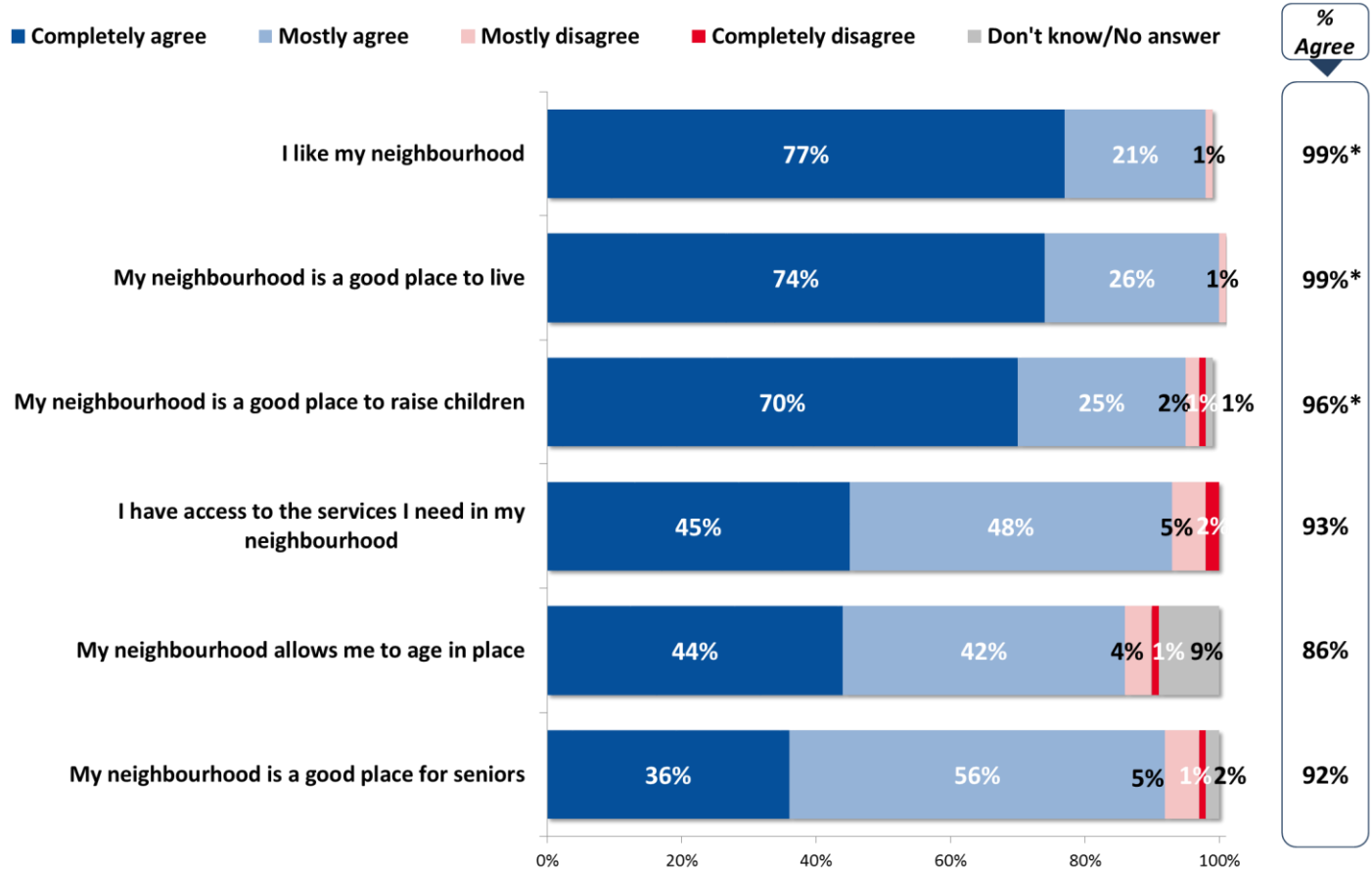
## Overall Quality of City, Town, Village or Community Where You Live



Q.CRA14: Thinking of your city, town, village or community where you live, would you say the overall quality of life is excellent, good, only fair, or poor? (n=404)  
Source: CRA's Atlantic Quarterly, Quarter 3, 2018

*Agreement levels are very high.*

## Agreement With Statements About Rothesay



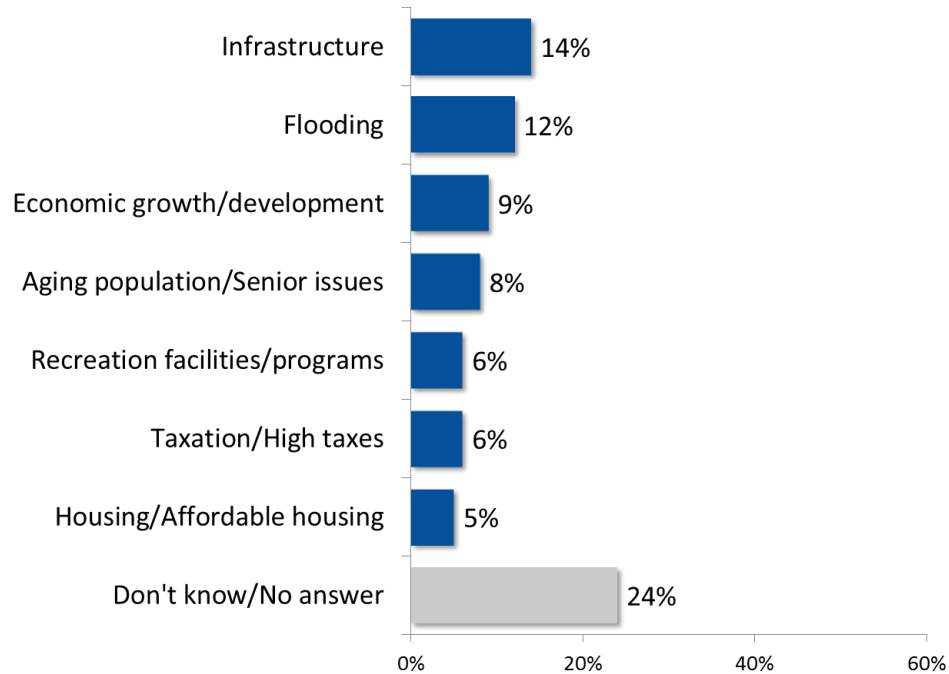
Q.3a - Do you completely agree, mostly agree, mostly disagree or completely disagree with the following statements: (n=409) \*Due to rounding.



*Residents are concerned with a number of issues, with top areas related to infrastructure and economic development, and the recent flooding.*

## Most Important Issue Facing Rothesay Today

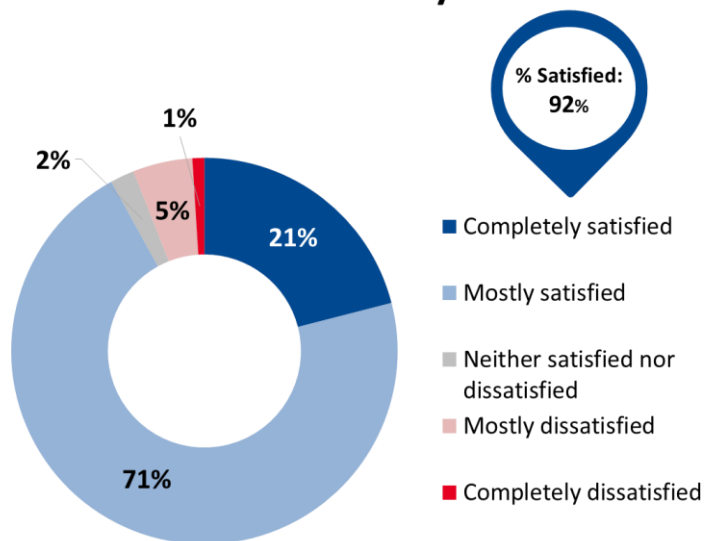
Key Unaided Mentions



Q.2: In your opinion, what is the single most important issue facing Rothesay today? (n=409)

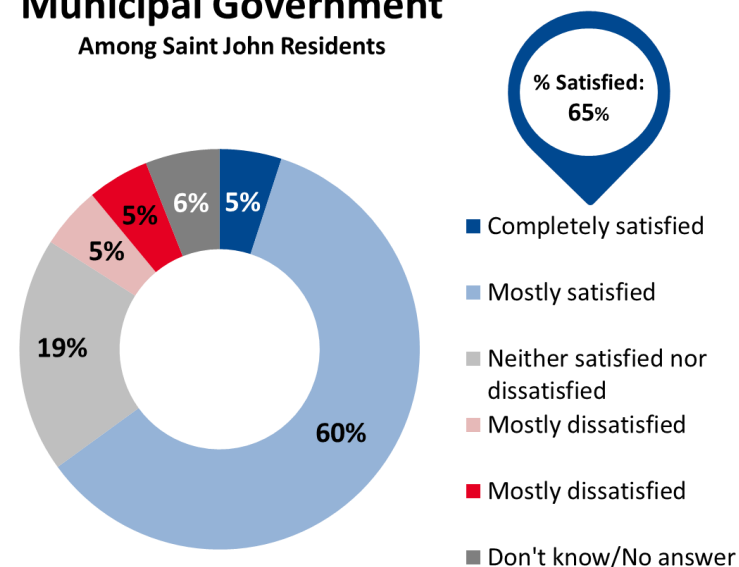
*There is a high level of satisfaction with the overall performance of the Town.*

## Satisfaction With Performance and Operation of Town of Rothesay



Q.4: How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=409)

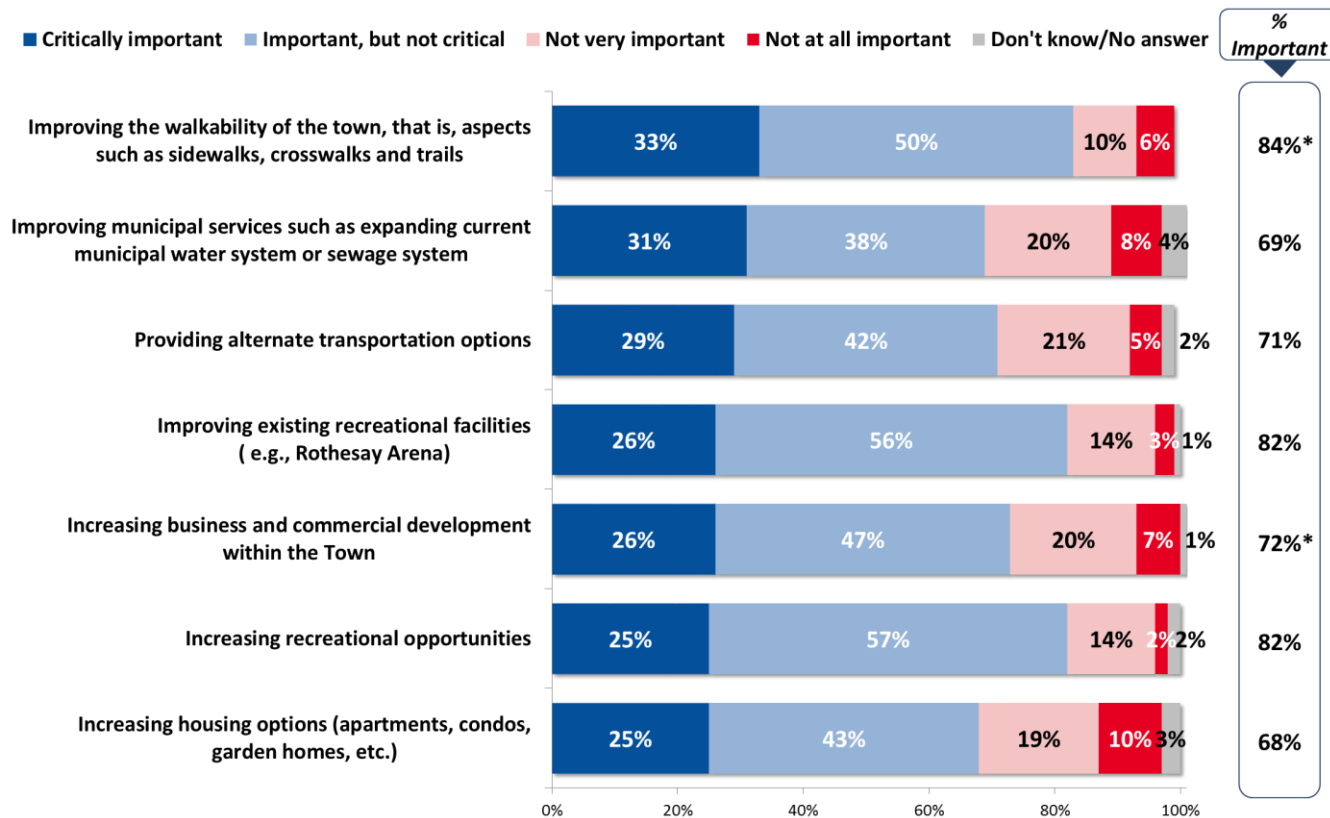
## Satisfaction With Performance of Municipal Government Among Saint John Residents



Q.4: [AMONG SAINT JOHN RESIDENTS ONLY] How satisfied are you with the overall performance of the Municipal Government led by Mayor Don Darling? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=163)  
Source: CRA's Urban Report, Quarter 3, 2018

*All options are important to a majority, but priority is on improving the walkability of the town, recreation and improving water and sewage systems.*

## Importance of Town of Rothesay Priorities



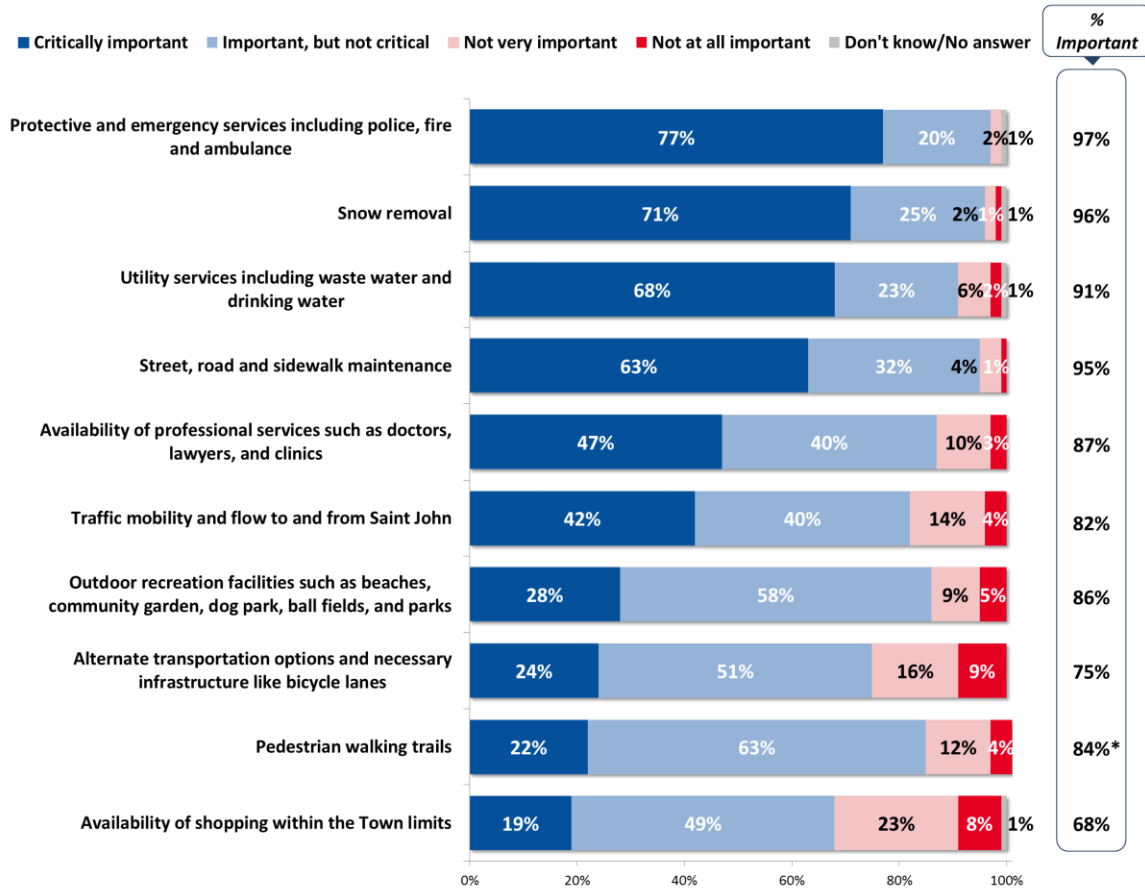
Q.5aa-ag: In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years? (n=409) \*Due to rounding.

# Town Services - Importance

2018 August 13 Open Session FINAL\_061

*All areas included are considered important with shopping within Town limits relatively less so.*

Importance of Municipal Services



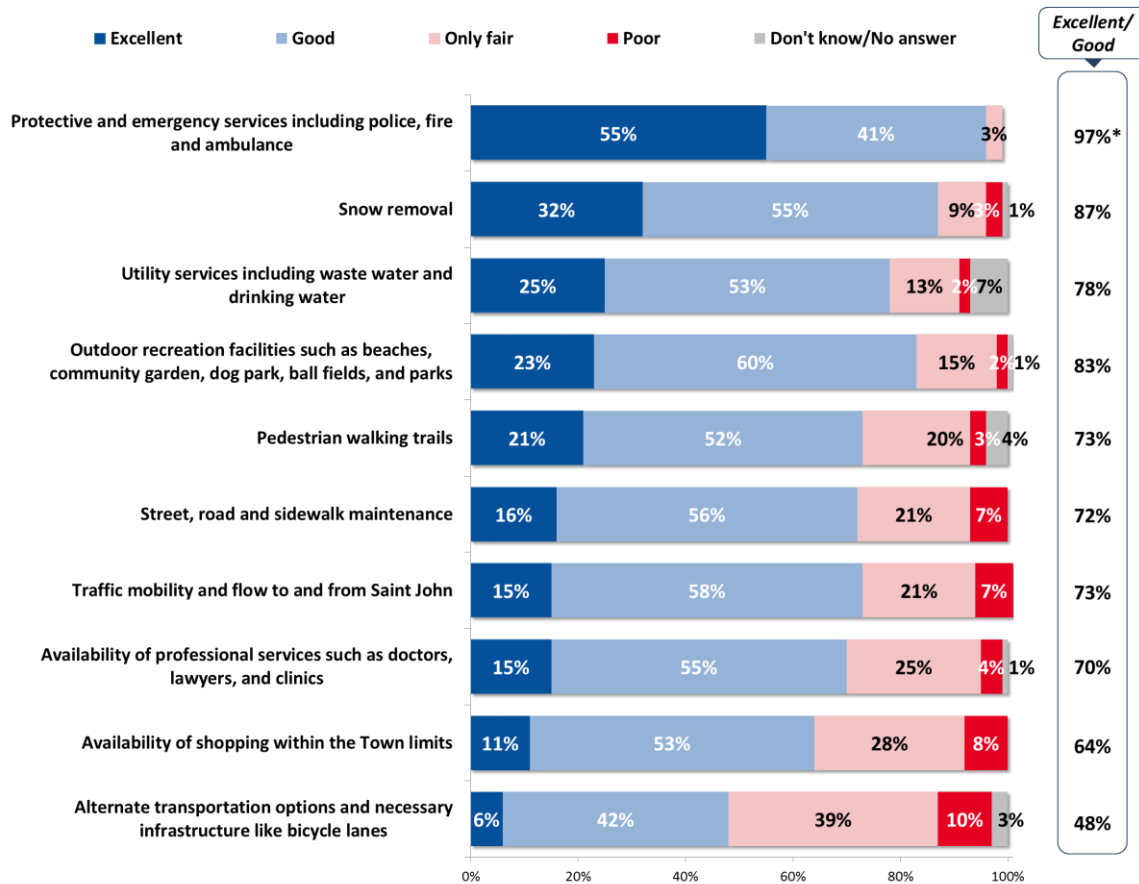
Q.6a-j: How important are each of the following services to your household? (n=409) \*Due to rounding.

# Town Services - Ratings

2018 August 13 Open Session FINAL\_062

*Ratings are positive with shopping within Town limits and alternate transportation rated lower.*

Ratings of Town of Rothesay Services



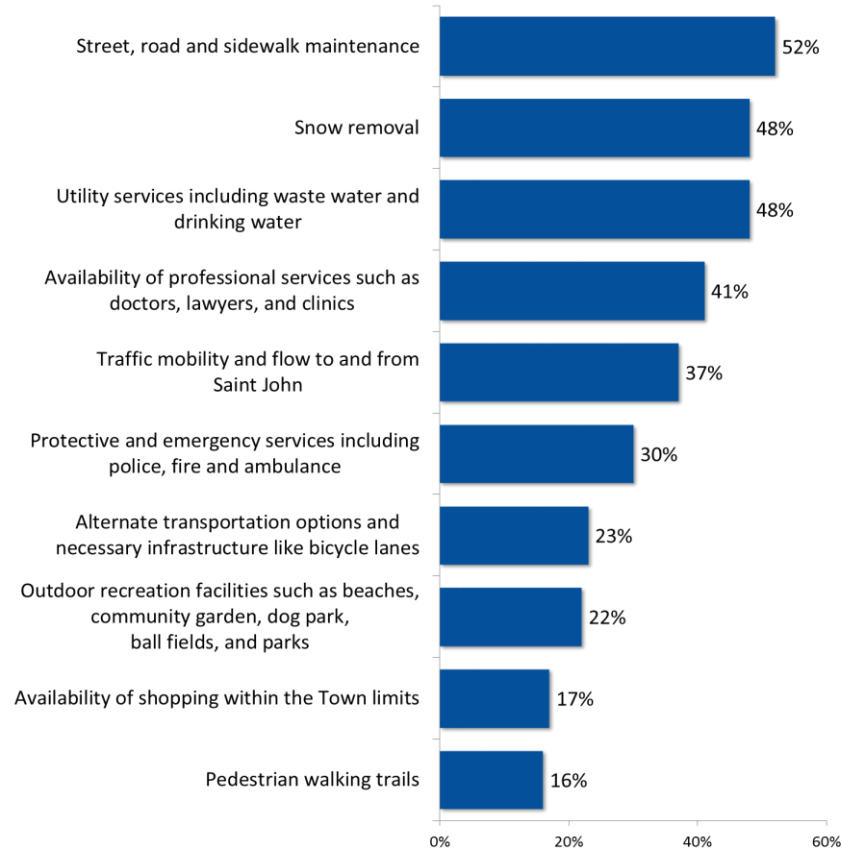
Q.7a-j: Please rate each of the following Town of Rothesay services. (n=409) \*Due to rounding.

# Town Services - Gap Scores

2018 August 13 Open Session FINAL\_063

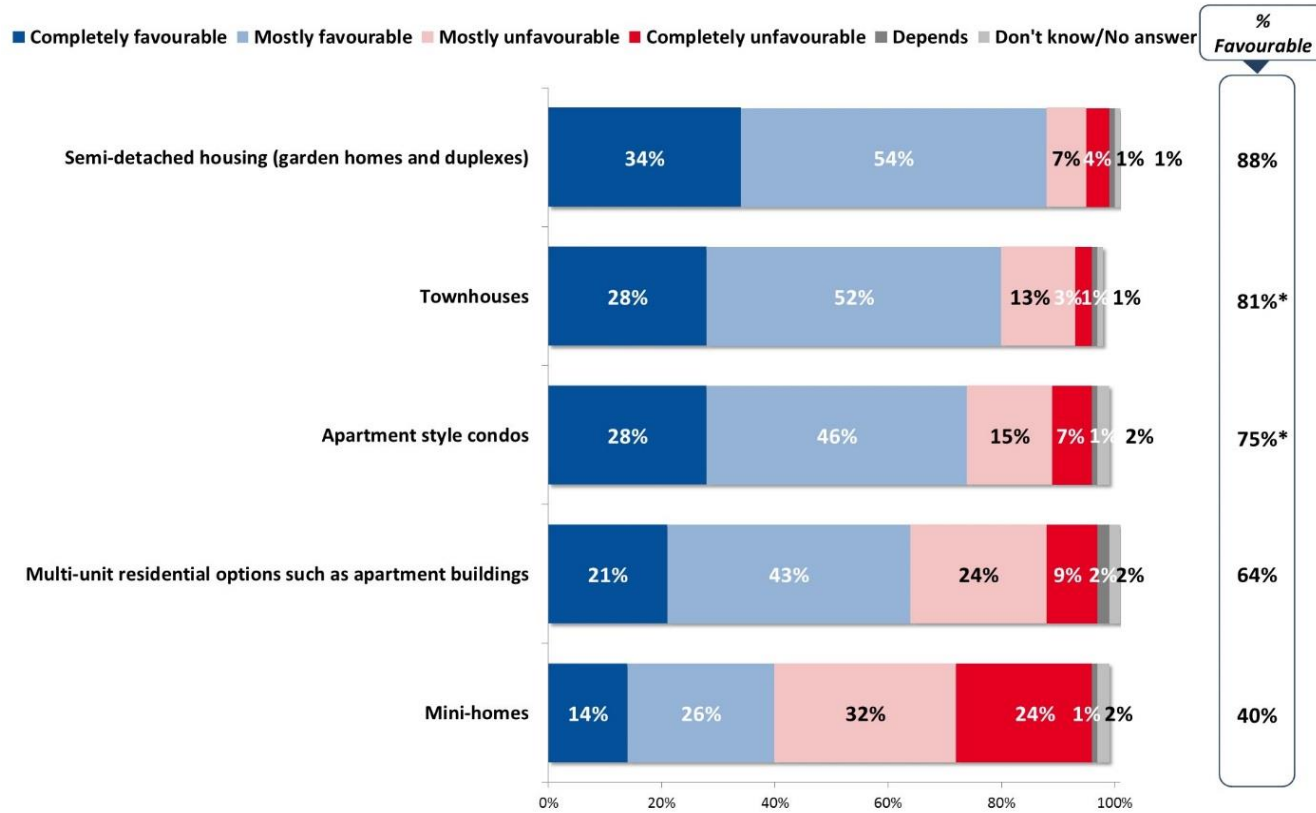
*Gap scores - 'critically important' and not rated 'excellent'. Areas with largest gap between resident's expectations and their satisfaction include road maintenance, snow removal, and waste water/drinking water.*

Gap Scores



***A majority supports each type of housing except mini-homes where a small majority oppose.***

## Opinion of Diversifying Housing



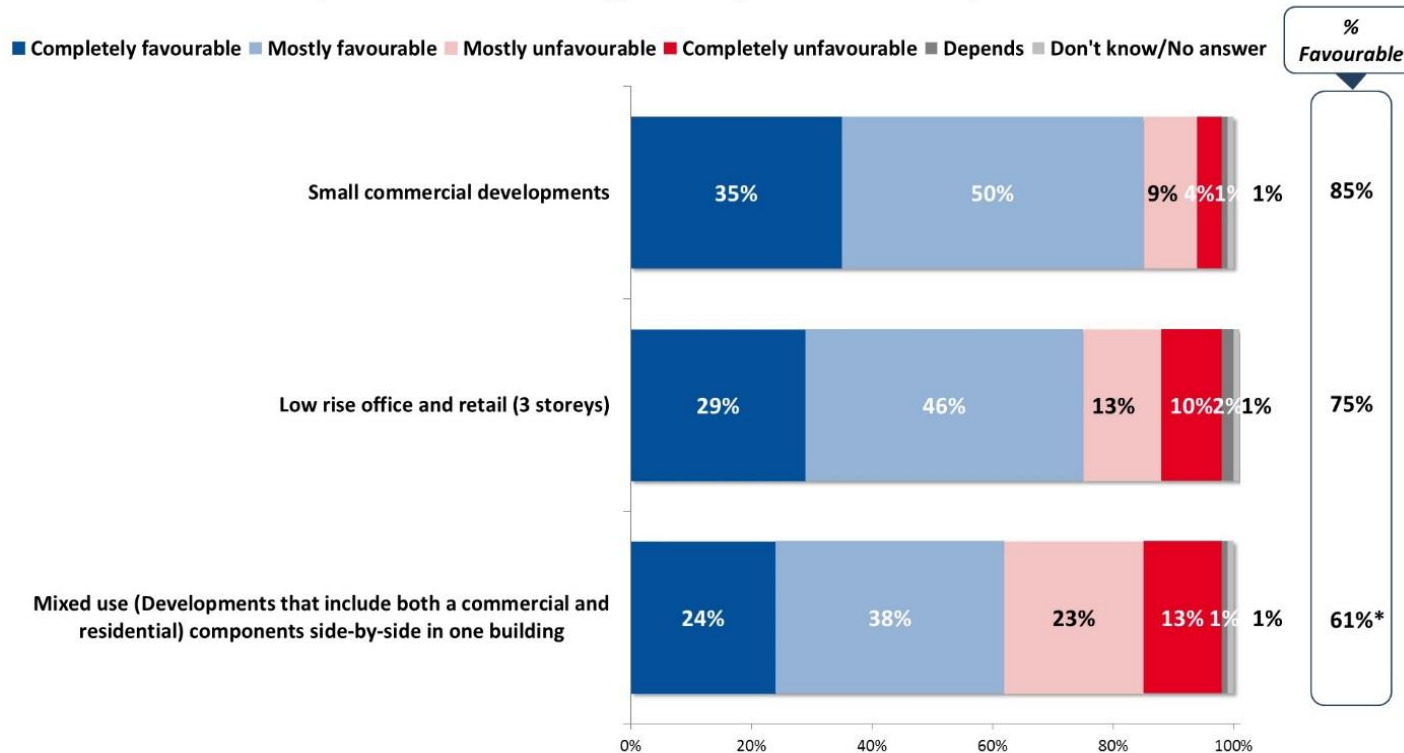
Q.8a-e: The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay? (n=409) \*Due to rounding.

# Hampton Road Development

2018 August 13 Open Session FINAL\_065

***A strong majority supports small commercial developments and low-rise office and retail and a majority mixed use developments.***

## Opinion of Increasing Development on Hampton Road

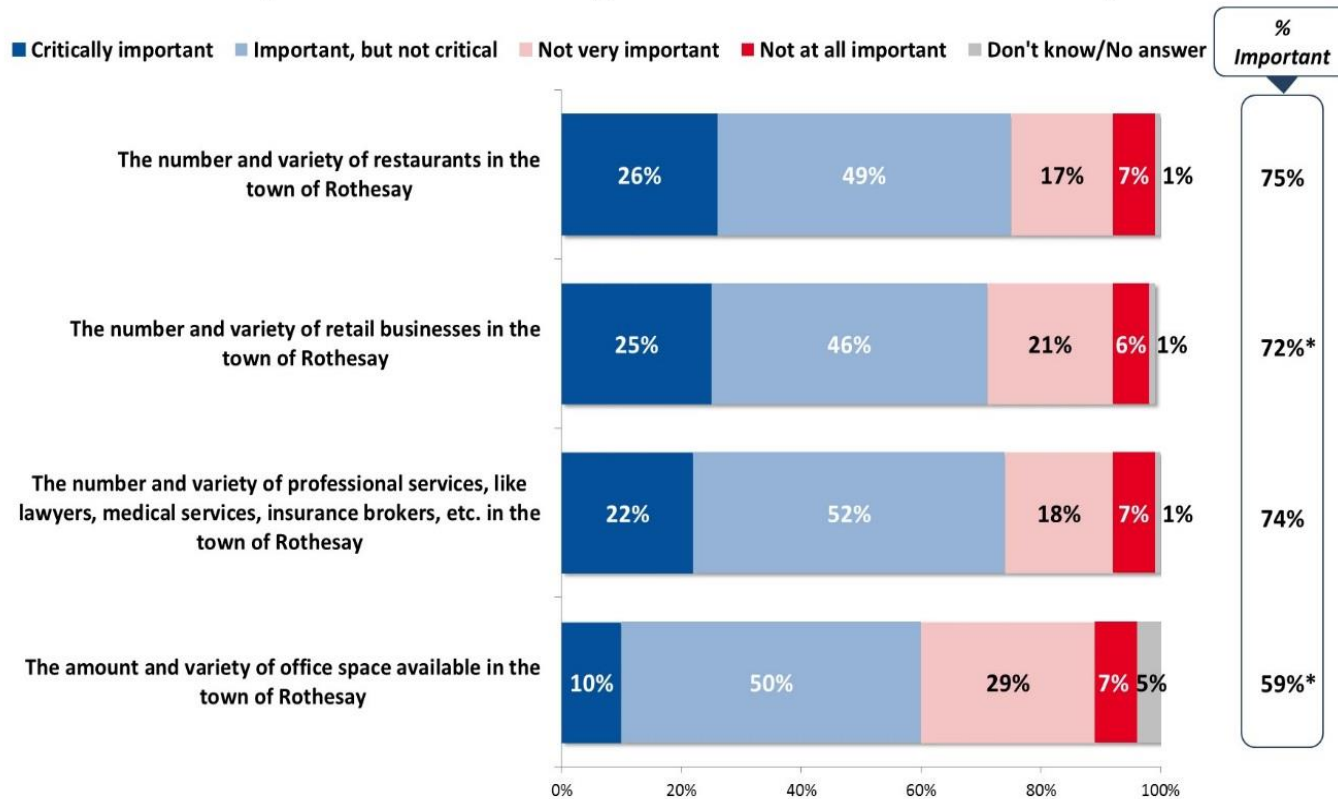


Q.9a-c: The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road? (n=409) \*Due to rounding.



***A majority supports increasing all of the types of businesses included in the survey.***

## Importance of Increasing Businesses in Town of Rothesay



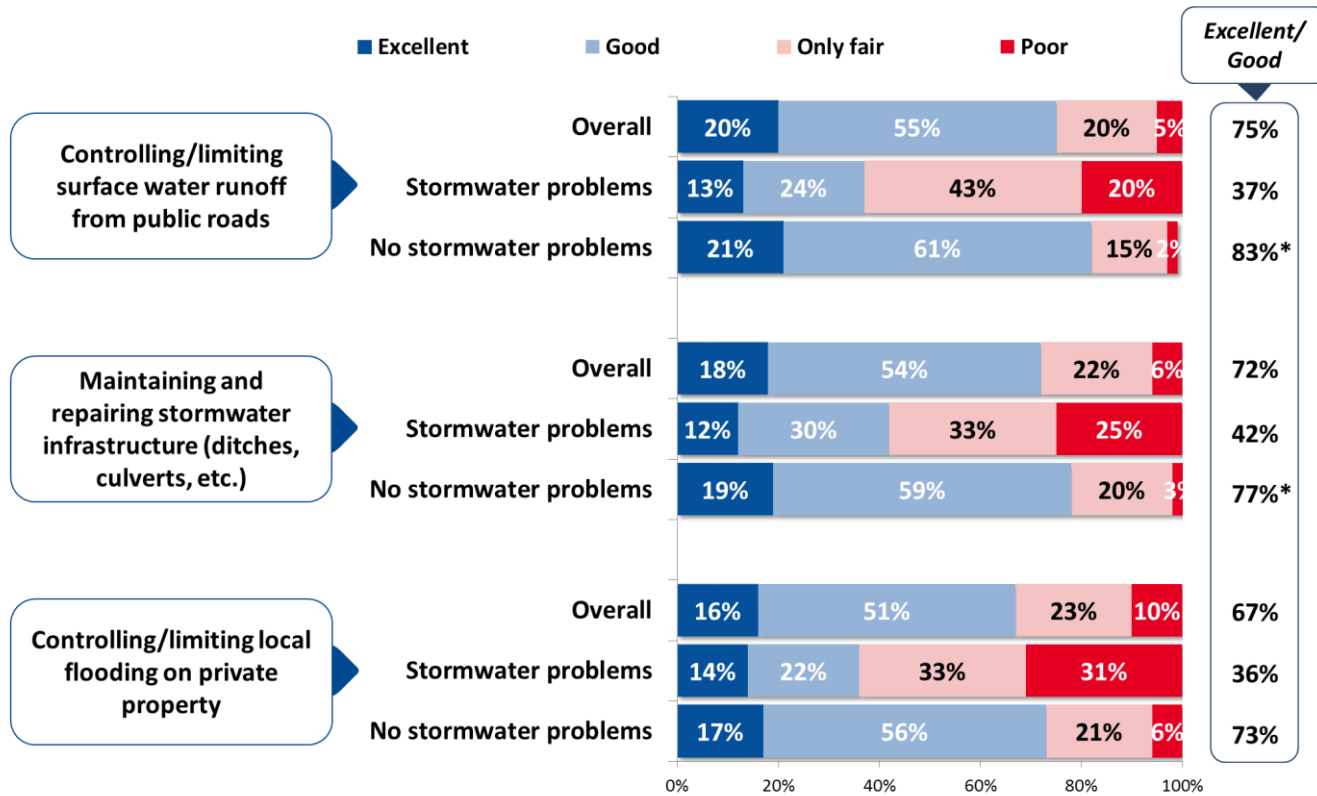
Q.10a-d: In your opinion, is it critically important, important, but not critical, not very important or not at all important to increase... (n=409) \*Due to rounding.

# Impact of Storm Water

2018 August 13 Open Session FINAL\_067

*One in six Rothesay residents have been impacted by storm water, and their opinion of the municipality's response is negative.*

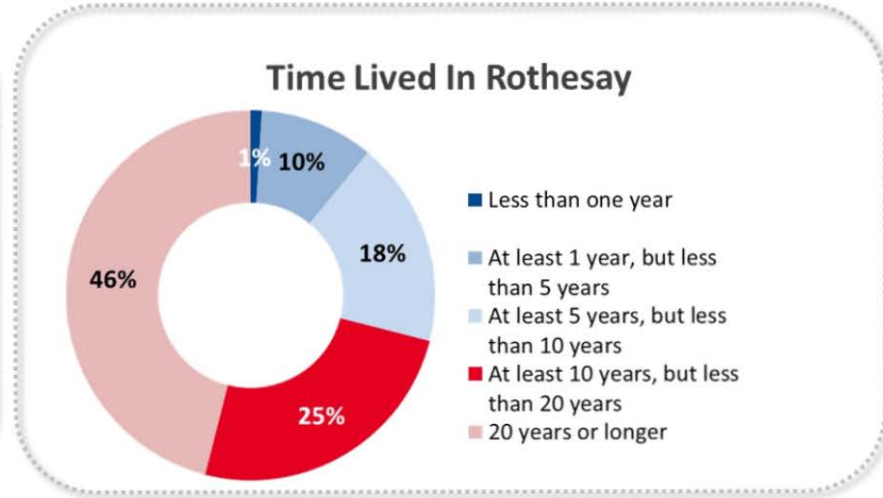
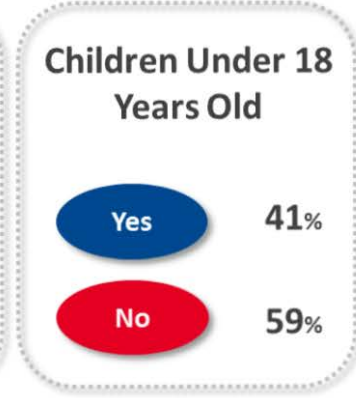
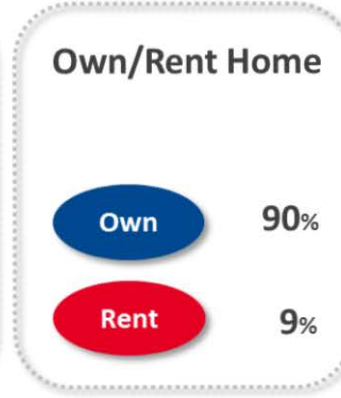
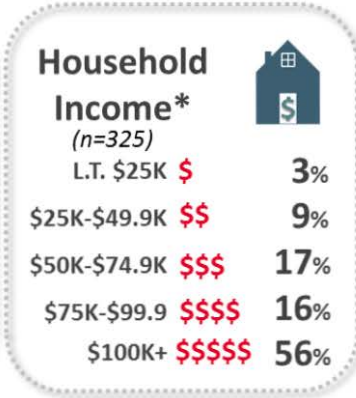
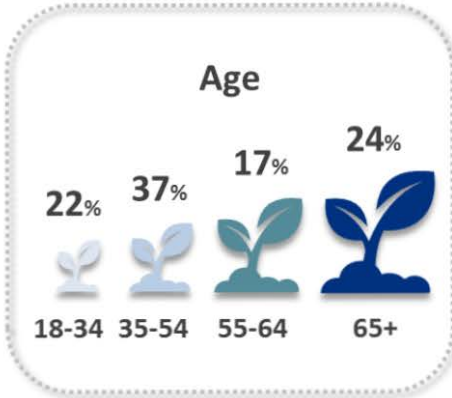
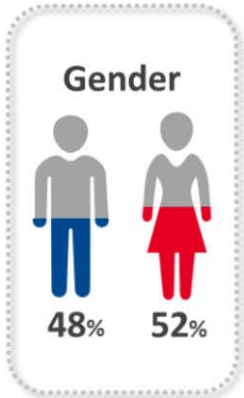
## Rating of Town's Stormwater Management



Q.12a-c: The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following? (Overall, n=409) (Stormwater problems, n=71) (No stormwater problems, n=337) \*Due to rounding.

## Profile of Respondents

(n=409)



\*Among valid responses.

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: 2018 Deer control Program  
**Date:** August-08-18 11:21:50 AM  
**Attachments:** [image001.png](#)  
[KV Nuisance Deer Permit Fact Sheet E&F 2018.pdf](#)

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**From:** Kennedy, Joe (ERD/DER) [REDACTED]  
**Sent:** July-09-18 11:32 AM  
**To:** [REDACTED] Darcy Hudson; Bennett, Andrea [REDACTED] Snow, Cathy [REDACTED]  
**Cc:** Rob Doucet [REDACTED]  
**Subject:** 2018 Deer control Program

Hello KV Towns,

In preparation for this year's deer control program, could you please let me know if your town wishes to participate in the program again this year. In the past it was requested that a letter from the Mayor be sent to the ERD Minister with the request. However for process improvement, an email from any town council representative to me stating that the Town wishes to participate in the deer control program will suffice.

Assuming that you will participate, I have included the 2018 fact sheet, which may be made available to anyone inquiring about the program. The program will be run the same as last year, with applicants submitting their requests to you, and once confirmed as town residents, the applications can be emailed to me.

Please let me know if you have any questions or concerns.

Thanks, Joe.

Joe Kennedy  
Biologist/ Biologiste  
Fish and Wildlife Branch / Direction du poisson et de la faune  
Energy and Resource Development /  
[Développement de l'énergie et des ressources](#)  
Phone / Téléphone : 506-453-2394  
Fax / Télécopieur : 506-453-6699  
E-mail / Courriel : [REDACTED]



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## Kennebecasis Valley Nuisance Deer Management Assistance Program

### 2018 FACT SHEET

- What?** The Nuisance Deer Management Assistance Program (NDMAP) will allow landowners within the Kennebecasis Valley area to receive special permits authorizing hunters to harvest ONE antlerless deer on their property. The permits are issued to hunters chosen by the landowner to harvest deer on their property. Permits will be provided to harvest only antlerless deer, as removal of those deer will have the greatest effect on controlling local populations. The number of available permits will be determined by the Department of Energy and Resource Development (ERD) on a case-by-case basis.
- When?** NDMAPs will be valid for use by hunters only during the legal deer hunting season (October 1 – November 17, 2018). **Application dates are September 4 to October 31, 2018.**
- Why?** Deer numbers have increased in the Kennebecasis Valley area since the mid-2000's and have become a significant nuisance to the local communities. ERD is working cooperatively with the Towns of Rothesay, Quispamsis, Hampton and local communities to lower the deer numbers in a manner that is safe, effective and acceptable to most residents. Allowing hunters to harvest extra deer from this area is an efficient approach to address the issue while allowing public benefit of the resource.

#### HOW TO APPLY FOR A NUISANCE DEER MANAGEMENT ASSISTANCE PERMIT:

- STEP 1** **Contact your local Town Office to express your interest in obtaining a NDMAP permit** - Property Identification Numbers (PIDs) are required to apply, and will be submitted to ERD for assessment.
- STEP 2** **Site Assessment** – Properties greater than 1 acre with potential for NDMAP permits may receive a site visit by ERD staff to assess for any potential safety concerns and the number of permits to be issued. Hunting will NOT be allowed within 100 meters of neighboring houses. Discharge distances for archery may be reduced from the landowners dwelling, with the landowner's permission.
- STEP 3** **Approval** – Qualifying landowners will receive notification from ERD of the number of permits that will be issued for their property (PID) and any restrictions that may be applied.
- STEP 4** **Selection of Hunters** – Most landowners desire some control over who accesses their property. It will be the responsibility of the landowner to select hunters to hunt deer on their property under a NDMAP permit. Landowners must provide each hunter's name, address and 2018 deer hunting license number to the Hampton ERD office (832-6055) to apply for NDMAPs. Once processed, eligible hunters can pick up their permit at the Hampton ERD office (Mon-Fri, 8:15AM-4:30PM, CLOSED 12:00-1:00 Daily).

#### NOTE:

- a. Only hunters holding a current deer hunting license are eligible;
- b. Only one (1) NDMAP permit will be issued for each hunter per year;
- c. Only one **antlerless** deer may be harvested under a NDMAP permit;
- d. The NDMAP permit is in addition to the normal one-deer bag limit;
- e. Archery hunting may be preferred in most cases;
- f. Hunters must register the harvested deer at the Hampton ERD office.

***Application ends on October 31, 2018. Processing times for applications could take up to 3 weeks, but may vary depending on volume.***



**Office of the Mayor Town of Quispamsis**

12 Landing Court | P.O. Box 21085 | Quispamsis, NB | E2E 4Z4  
T: 506 849 5778 | F: 506 849 5799 | [quispamsis@quispamsis.ca](mailto:quispamsis@quispamsis.ca)

---

August 1, 2018

Mr. Joe Kennedy, Biologist  
Fish and Wildlife Branch  
Energy and Resource Development  
c/o [joe.kennedy@gnb.ca](mailto:joe.kennedy@gnb.ca)

Dear Mr. Kennedy:

**RE: NUISANCE DEER MANAGEMENT PROGRAM – 2018**

Thank you for your recent correspondence and Fact Sheet concerning the 2018 Kennebecasis Valley Nuisance Deer Management Assistance Program.

I am pleased to inform you the Council of the town of Quispamsis, at its July 17, 2018 Regular Meeting, indicated its support for the continuation of the KV Deer Management Program in Quispamsis for the fall hunting season, 2018.

Trusting this meets with your approval, and once again, thank you for your ongoing efforts to manage the overpopulation of deer in the Kennebecasis Valley.

Yours truly,

Gary Clark  
Mayor

Cc: Mayors and Councils  
Rothesay  
Hampton



July 17, 2017

Dr Nancy Grant  
Mayor  
Town of Rothesay  
70 Hampton Road  
Rothesay NB  
E2E-5L5

Dear Dr. Grant:

My name is [REDACTED] My wife [REDACTED] and I live at 4 Highmeadow Lane at the top of Grove Ave here in Rothesay. In November of 2007 we purchased our property. At that time we were informed by the town that although they approved the naming of our street, the town would not be plowing the road as it was considered a private driveway. In addition, the road needed improvements that would be our responsibility. We accepted this ruling and have had a private company plow the road for the past 11 years at a personal total cost of approx. \$9000.

I am however, happy to report that in July 2017 we spent several thousand dollars to improve the road and it is now plow ready. My request to yourself, Mayor and Council, is that Highmeadow Lane be placed on the plowing list of streets. We appreciate you taking the time to consider this request. Should you require further details please do not hesitate to contact me!

Many Thanks!

[REDACTED]

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Renovated Arena.  
**Date:** July-25-18 8:09:59 AM

---

**From:** Peter Lewis  
**Sent:** July 25, 2018 7:24 AM  
**To:** Mary Jane Banks <MaryJaneBanks@rothesay.ca>  
**Subject:** Renovated Arena.

I am sending along this set of pictures and some info. On a renovated arena in Morrell, PEI. This is a renovation that is being done in 2 phases. Phase one was completed in late 2017 with the Phase one budget for the work coming in 10% over budget. Phase 2 is now underway as is also expected to be 10% over budget when it is complete. I spoke with the Town regarding the rink Reno and she referred me to the engineer who was over seeing the project. I spoke with him for about an hour. He had some great comments about our project and was familiar with the rinks in our area where his son played in them growing up .

He said that the building they were renovating was a wooden structure and presented all kinds of challenges during the renovation. I had mentioned to him that we had a steel structure Butler style building and he said that would be a dream to renovate compared to what they had to work with. I do believe the tender would be a public document and could possibly be made available for Council to review. I can answer questions at the Council meeting if I can.

It was amazing that their plans were similar to ours with slight variations. They completely redid their upstairs also with a new Kitchen also in the project. They also installed a wheel chair lift and a new stairwell on the outside of the building on the front. Really well done.

These numbers appear to be more in line with the project we are looking at. I think we should get our needs and wants in line just as they planned out theirs. Get 3 contractors in to give us a quote. I have no issues with inviting PEI contractors in to have a look at doing a renovation I feel our Town can afford and also without concerns of raising our tax rates.

Councillor Peter Lewis



PHASE I (2017)	PHASE II (2018)
<ul style="list-style-type: none"> <li>• Removal of all exterior materials &amp; installation of new backboard/insulation</li> </ul>	<ul style="list-style-type: none"> <li>• Renovation of Dressing Room 1 to a Hospitality/Family Room</li> </ul>
<ul style="list-style-type: none"> <li>• New steel siding</li> </ul>	<ul style="list-style-type: none"> <li>• Replacement of existing boards and glass</li> </ul>
<ul style="list-style-type: none"> <li>• New galvanized steel roof</li> </ul>	<ul style="list-style-type: none"> <li>• Renovation of dressing rooms</li> </ul>
<ul style="list-style-type: none"> <li>• New doors &amp; windows</li> </ul>	<ul style="list-style-type: none"> <li>• Upgrade to public washrooms</li> </ul>
<ul style="list-style-type: none"> <li>• Second floor Community Room</li> </ul>	<ul style="list-style-type: none"> <li>• New digital scoreboard</li> </ul>
<ul style="list-style-type: none"> <li>• Mobility access to second floor</li> </ul>	<p>Total estimated cost: \$500,000.00</p>
<ul style="list-style-type: none"> <li>• New lighting system</li> </ul>	
<ul style="list-style-type: none"> <li>• Interior ceiling paint</li> </ul>	<p>For further information, please contact us</p>
<ul style="list-style-type: none"> <li>• New chilling system</li> </ul>	<p>by one of the following methods:</p>
<ul style="list-style-type: none"> <li>• Installation of heat exchanger</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="mailto:northsidecommunitiesinitiative@gmail.com">northsidecommunitiesinitiative@gmail.com</a></li> </ul>
<ul style="list-style-type: none"> <li>• Conversion from oil to propane heating</li> </ul>	<ul style="list-style-type: none"> <li>• Facebook: Northside Communities Initiative</li> </ul>
<p>Total cost: \$1,100,000.00</p>	<ul style="list-style-type: none"> <li>• Twitter: @northsidecomms</li> </ul>



Thank-you to all involved in your continued support of Morell Community Rink.

























NEW BRUNSWICK MUSEUM  
MUSÉE DU NOUVEAU-BRUNSWICK



July 26, 2018

Her Worship  
Nancy Grant  
Mayor of Rothesay  
Rothesay Town Council  
70 Hampton Road  
Rothesay, NB E2E 5L5

Dear Madam Mayor:

I would like to ask you to consider purchasing tickets to New Brunswick Museum (NBM)'s upcoming excursion Music of the Eye II Trolley Tour on Sunday September 9, 2018. Proceeds from this event will benefit the New Brunswick Museum Endowment.

We invite you to join the NBM for a trolley ride back to the early days of development before and after the Prince of Wales' visit to Saint John and the Kennebecasis Valley in 1860. The beauty of the Kennebecasis River caught the eye of tourists, visitors, and Saint John residents. A distinctively picturesque Gothic and Italianate cottage style spread throughout the area beginning with Mount Pleasant Avenue through to Rothesay that rail travel opened to easy commutes as sporting entertainment and riverboat picnics whiled away summer days through the 1920s. NBM will also share stories of the earlier history of the landscape, back as far as geological time. Tour includes a Curator talk in the exhibition "Music of the Eye II: Architectural Drawings of Saint John and Its Region," tea and sweets at Shadow Lawn Inn, a copy of the book "Music of the Eye: Architectural Drawings of Canada's First City 1822-1914" by Gary Hughes, and return transportation by trolley from the New Brunswick Museum at Market Square.

Cost is \$80 with a \$21 tax-deductible receipt (proceeds benefit NBM). Early bird (before August 13) or NBM Member discounted price is \$70. Tour date is September 9, 2018, 1:00 – 4:15. Tickets may be purchased at the New Brunswick Museum at Market Square or by telephone at 643-2300.

If you do plan to attend this event, we would be honoured to include you on the agenda of the Shadow Lawn Inn curator talk with dessert and refreshments being served around 2:45 pm, so you can extend a Rothesay Mayor's welcome to the trolley tour patrons. The Mayor of Saint John, Don Darling, has also been invited to provide welcoming remarks at NBM Exhibition Centre post tour reception.

Thank you for your consideration of this request as well as for your continued support of the NBM. If you have any questions about the tour, please do not hesitate to contact me by telephone at (506) 643-2351 or email at [bill.hicks@nbm-mnb.ca](mailto:bill.hicks@nbm-mnb.ca).

Yours sincerely,

Bill Hicks  
CEO

Encl. *Music of the Eye Trolley tour Poster & Information sheet*





*All aboard!*  
*Tous à bord!*

MUSIC OF  
THE EYE II:

## TROLLEY TOUR

*Discover the architectural history and  
expansion of Saint John's influence  
(1850-1920) along the Kennebecasis River,  
and the important role of the railway in it.*

*English only*

MUSIQUE POUR  
LES YEUX II :

## TOUR DE TROLLEYBUS

*Découvrez l'histoire architecturale de  
Saint John (1850-1920) et de son influence  
le long de la rivière Kennebecasis ainsi que  
le rôle qu'a joué le chemin de fer.*

*En anglais seulement*

**SUNDAY**  
**9 SEPTEMBER 2018**  
**1 PM**

**DIMANCHE**  
**9 SEPTEMBRE 2018**  
**13 H**

**HURRY!**

*Buy your tickets at the NBM front desk*

*Early Bird: \$70 until 13 August 2018*

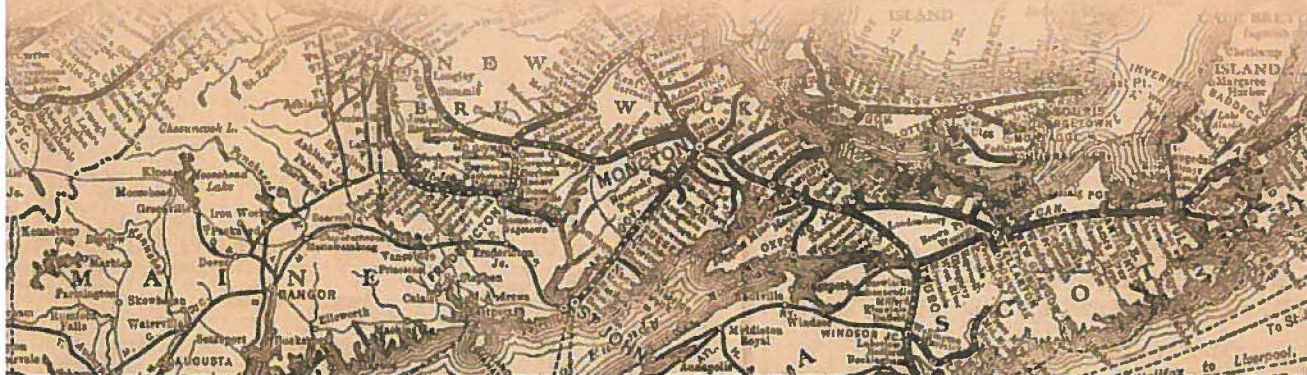
*Regular: \$70 NBM Members, \$80 Non-Members*

**DÉPÊCHEZ-VOUS!**

*Achetez vos billets à l'accueil du MNB*

*Prévente: 70\$ jusqu'au 13 août 2018*

*Régulier: 70\$ Membres du MNB, 80\$ Non-membres*





## MUSIC OF THE EYE II : TROLLEY TOUR

### INFORMATION:

TOUR: Sunday, 9 September 2018

- Meet at New Brunswick Museum Exhibition Centre, Market Square at 1:00 pm.
- Tour begins at 1pm at Market Square, with a talk inside the exhibition.
- Trolleys return to Market Square at 4h-4:30 pm.
- Museum admission valid until 5 pm.

### INCLUDES:

- Guided tour, Curator talk, return trolley tour, refreshments and desserts at Shadow Lawn Inn, donation receipt (\$21 ea.) and the book *Music of the Eye: Architectural Drawings of Canada's First city 1822-1914* by Gary K. Hughes.
- Tour is offered in English only.

### PLEASE NOTE:

- Some light walking
- Trolley is not wheelchair accessible
- Tour occurs rain or shine
- Refreshments will be served: King Cole tea (or coffee) and desserts with at least one including Crosby's Molasses products. Any dietary restrictions must be mentioned at the time of ticket purchase.

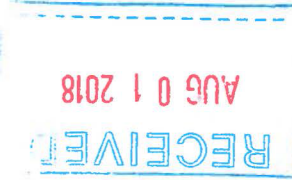
### IF YOU HAVE ANY QUESTION:

You can contact the museum front desk 506-643-2300 or 1-888-268-9595.

Join NBM for a trolley ride back to the days before and after the Prince of Wales' 1860 visit to Saint John and the Kennebecasis Valley. Travelling on the new railway, the beauty of the Kennebecasis River caught the eye of tourists, visitors, and Saint John residents. A distinctively picturesque Gothic and Italianate cottage style spread through the suburban developments from Mount Pleasant Avenue through to Rothesay. Easy commuting, sporting entertainment and riverboat picnics whiled away summer days through the 1920s. NBM interpreters will also share stories of the earlier history of the landscape, back to its geological formation. The tour begins in the exhibition "Music of the Eye II: Architectural Drawings of Saint John and Its Region" at NBM, then boards the trolleys to visit the sites and stop for tea and sweets at Shadow Lawn Inn. Tour includes a curator talk and a copy of the book "Music of the Eye: Architectural Drawings of Canada's First City 1822-1914" by Gary Hughes, and concludes back at the New Brunswick Museum at Market Square.

July 27, 2018

Mayor and Councillors  
Town of Rothesay  
70 Hampton Road  
Rothesay, New Brunswick  
E2E 5L5



**Subject: Sidewalks for Donlyn Drive, Rothesay**

Dear Town of Rothesay, Mayor and Councillors

I have previously written a letter (letter written dated October 16, 2016) to Rothesay Town council on the need to have sidewalks on the upper section of Donlyn Drive. This street continues to get busier with no sidewalks in sight. I was told at the time that this would be placed on the list of priorities but have no confirmation this ever happened. I continue to see a significant amount of infrastructure work being done in the center of Rothesay, but little, if any, on the outskirts.

I had proposed Rothesay Town contact Quispamsis and in a joint effort Quispamsis could finish their sidewalk up to the town line and then Rothesay could take it up to Millennium. No idea if this was every attempted.

All I have received to date is empty platitudes. I was told that when the proposed Seniors Complex was built at the top of Donlyn that sidewalks would be built part way down Donlyn Drive but this project has been shelved. Now Rothesay, in their wisdom, has allowed a 34 unit apartment building to be built at the top of Donlyn Drive, which for sure will increase vehicle and personal traffic, with no commitment from Rothesay or the developer to install sidewalks.

I am not going to state the obvious issues of not having sidewalks, which I did in my previous letter. I am requesting the Town of Rothesay to expeditiously move forward upgrading Donlyn Drive with sidewalks before a tragedy happens and to discuss with Quispamsis Town if the complete street can be upgraded.

Thank you for taking the time to read this letter.

Regards

1 Royal Lane  
Rothesay, NB

# KV OLD BOYS Inc.



32 Wedgewood Drive  
Rothesay, New Brunswick  
E2E 3P7

Tel: 506-847-5895

Fax: 506-847-1369

Email: kvob@nbnet.nb.ca

**Making a good community better**



July 31, 2018

### 2018 Membership

Russell Robinson (President)  
Stephen Little (Vice-President)  
Don Shea (Secretary-Treasurer)  
Steve Ball  
Greg Boudreau  
Barrie Brewer  
Mike Carroll  
Dick Connolly  
David Down  
Jeff Erb  
Russ Fimmamore  
Brian Flewwelling  
Bob Gardner  
Doug Gordon  
Peter Hastings  
Bob Howes  
Daniel Martel  
Ross Mavis  
Dave Oliver  
Bob Orr  
George Patton  
Paul Richard  
Stew Rogers  
Don Shaw  
Ken Yorston

### We Remember

Vernon Graves  
Rev. Jack Fancy  
Greg Rodine  
Bob Johnston  
Doug Young

### Awards

2009 DAW Provincial Award Citation  
New Brunswick Day Merit Award  
2009 Community Impact Award  
2014 NBAOT Award

### Contact

Tel: (506) 847-5895  
Fax: (506) 847-1369  
Email: kvob@nbnet.nb.ca  
Web: www.kvoldboys.com

Town of Rothesay  
70 Hampton Road,  
Rothesay, NB E2E 5L5

**Attention: Mayor and Council,**

The KV OLD BOYS is a group of twenty-five men, mostly retired, who live in the Kennebecasis Valley. The club's primary purpose is to raise funds to assist organizations, families and individuals in need. A quick perusal of our website ([www.kvoldboys.com](http://www.kvoldboys.com)) depicts the general manner in which the club has returned over \$240,000<sup>1</sup> to the community.

Why are we writing this letter? We are looking for sponsors for our ninth annual Country & Western Show to be held on November 3, 2018 at the Kennebecasis Valley High School Theatre. For the last several years, 100% of tickets have been pre-sold. Sponsorships last year were in the \$100 - \$300 range and were used to offset expenses<sup>2</sup>.

Your generous sponsorship would be highlighted on our website, our posters, and publicly the evening of the show – not to mention the post-show write-up in the Valley Viewer.

In order to meet pending deadlines for the publication of the poster, your consideration of this request at your earliest convenience would be appreciated. Please make cheques payable to the **KV Old Boys**.  
Deadline for Poster Printing is August 31, 2018.

Sincerely,

Stephen G. Little  
Vice-President: KV Old Boys 2018

<sup>1</sup> Represents the monetary contributions to the community - does not include associated labour, etc. that might have been donated.

<sup>2</sup> Expenses are approximately \$5,000 per show.



## OUR STORY CONTINUES

### The Year was 2003

A few retired friends would meet at McDonalds in Quispamsis for Coffee and discussing Current Events. (*Gossip*) - The name was agreed on and the **KV OLD BOYS** was Born.

### Mission Statement

**" Making a Good Community Better "**

Helping others in need, they started raising funds to purchase materials to build wheelchair ramps, and equipment for individuals, families and organizations within the community who were unable to fund themselves and needed assistance.

### Projects

*The first project* - \$4,005.38 was raised for Cancer Research in memory of a departed friend.  
*Others we have helped along the way:* Purchased eye glasses, Hospice Greater Saint John, KV and area Food Banks, Quispamsis Elementary School, Bone Marrow Transplant Support Group, Cardiovascular Health and Wellness, Tuition for a UNBSJ Student, Cherry Brook Zoo, KV Housing Inc., Refurbished two scooters, River Valley Search and Rescue, McDonald Consolidated School, Second Stage Safe Haven, SJRH Neonatal ICU, Hestia House, Juvenile Diabetes Foundation, Insulin Pump, Rothesay Nursery School, SJRH Palliative Care, Sophia Recovery Centre, Fairvale Elementary School, Christmas Turkeys, SJRH Physio Rehab Unit, KVHS Safe Grad, Outflow Saint John, Dental Work, Installed Porch Lifts, Paid several power bills to avoid disconnection, Romero House, Assisted families with medical travel to Halifax, prepared meals for Outflow. **25 Plus Wheel Chair Ramps have been constructed over the years.**

### Funding

We have three major Fundraising activities. ( We Volunteer )

- 1/ Continuous Collection of Redeemable Containers. (*Bottles and Cans etc.*)
- 2/ Spring Raffle, Prizes are Donated. (*Winners Drawn on Canada Day*)
- 3/ Annual Country & Western Evening (*First Saturday in November*)

### Who do we help

People in need, who have no other source of assistance and who qualify under the terms of our By-Laws. We rely on the support of Individuals and Business in our Community.

**Total returned to Community = \$ 236,862.76**



Collecting  
Redeemable  
Containers  
to support

*Needy Causes*

Printed by:  **AtlanticPress** Hampton, NB



# KV OLD BOYS

with  present

## Our 8<sup>th</sup> Annual

# Country & Western Evening

**Hosted by: Steve Lyons - Guitar/Vocals**

## The Band

**Reg Gallant - Guitar/Vocals, Mark Hill - Guitar/Vocals,  
Scott Medford - Guitar/Vocals, Crystal Jones - Fiddle,  
Sam Aucoin - Steel Guitar, Mike Hanlon - Bass Guitar,  
Tim Wallace - Drums, Wayne White - Keyboards,**

## Featuring Special Guests

**Bob Burgess, Carol Perry, Bev Dean, Amy Dow,  
Jessica MacLaughlin, Devin Goodin,  
Anna Marie and Chelsea Golding**

**KV OLD BOYS " Making a good community better "**

### Our Members:

**Russell Robinson (President), Stephen Little (Vice-President)  
Don Shea (Secretary/Treasurer)**

**Steve Ball, Greg Boudreau, Barrie Brewer, Dick Connolly,  
Jeff Erb, Russ Finnamore, Brian Flewwelling, Doug Gordon,  
Peter Hastings, Bob Howes, Bob Orr, George Patton,  
Paul Richard, Stewart Rogers, Don Shaw & Ken Yorston**
















*Associate Members:* **Mike Carroll, David Down & David Oliver**

*Sound By :* **D+D Sound and Lighting - Rothesay**



# KV OLD BOYS Country & Western Evening

2018 August 13 Open Session FINAL\_086

 Home Management Solutions Home Watching : 847-9219		 Rothesay
	 632-0022	
 Scott Upham 849-3222	 Hampton & Quispamsis	 The King of Clean™
		 i'm lovin' it™
		 Quispamsis
 CHRIS NORTHRUP / OWNER NAPA AUTOPRO 1704 ROTHESAY RD. 847-8271	 Rothesay	 Call Mike Shellen 636-1244
 Town of Quispamsis	 Brad Stanley Financial Services Inc.	 Town of Rothesay

# Please Support our Show Sponsors

 Tony Bamford Tel: 506 847 3942 Fax: 506 849 4775 Cell: 506 653 1661 Web: www.abinvestments.ca Email: tony@abinvestments.ca	 For All Your Printing Needs Tel: 832-5218 ~ Fax: 832-3818
 847-5248	 Rothesay
 Rothesay, NB 634-8806	
 Quispamsis	 Dedicated To Protecting Your Health
 "More than just trucks"	
	
 Saint John, NB	 Quispamsis, NB Ph 849-8050
 Irving Big Stop Restaurant	 Barb Magee
 Quispamsis	 Quispamsis
 Rothesay	 Quispamsis



Thanks for Supporting  
**KV OLD BOYS** November 4, 2017

♪♪♪ Enjoy The Show ♪♪♪

## Thanks to our Ticket Vendors

Beats and Bytes - Saint John, Morris Music - Saint John & Sussex  
 Guardian Drugs - Hampton and Guardian Drugs - Rothesay





**SCHEDULE A**

**Application for Rothesay Municipal Grant**

App. Date: August 2 / 2018

Applicant: Rothesay Yacht Club Sailing School

Address: 8 Wharf Road E2E 5X1

Contact: Tracie Brittain Tel. [REDACTED]

Email: [REDACTED]

Organization Description: The sailing school provides summer camps to teach young sailors the art of sailing. We also offer an adult learn to sail class.  
Amount Requested: \$ 800.00 We are non-profit.

Descriptions of proposed event or activity: The RYC Regatta is Aug 11-12. We are in dire need of VHF Radios to ensure the safety of all sailors and volunteers on the water. Our existing VHF's were destroyed in the spring flood 2018.  
Project costs: \$ 1400.00

Benefits to town of Rothesay: Sailors come to Rothesay from across the Maritimes. Many return on an annual basis for the regatta. They patronize local businesses and restaurants. They return home with stories of our beautiful river system and the hospitality of our people.

All records in the custody and control of the town of Rothesay are subject to the provisions of the Right to Information and Protection of Privacy Act ("the Act"), SNB 2009, c R-10.6 and may be subject to disclosure under the provisions of "the Act". The information collected on this form may be shared with internal departments, external agencies or released at a public Town Council or committee meeting.

Any questions regarding the collection of this information can be directed to the Rothesay Town Clerk, 70 Hampton Road, Rothesay, NB E2E 5L5 (506-848-6664).

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Riverside Park  
**Date:** August-08-18 8:18:00 AM

---

**From:** Peter Lewis  
**Sent:** August 8, 2018 7:32 AM  
**To:** Mary Jane Banks <MaryJaneBanks@rothesay.ca>  
**Subject:** Riverside Park

Good Morning Mary Jane.

I would like to discuss the recent vandalism at the pavilion. I have expressed concern about this issue at numerous council meetings on how dark and accessible to vandalism this new structure is. It will only be a matter of time before a major incident down there will happen.

I would like to put the following motions forward to be voted upon:

Motion 1 : Town staff are to install solar powered LED lighting on a dusk to dawn setting or motion sensed setting to allow for Rothesay police to monitor this location for any suspicious activity. Units to be installed within 60 days or sooner.

Motion 2 : A high definition camera be installed on the Pump Station to be used to monitor activity at the pavilion especially during the evening periods. Unit to be installed within 60 days or sooner.

Councillor Peter Lewis



Department of Justice and Public Safety  
Ministère de la Justice et de la Sécurité publique  
P.O. Box / Case postale 6000  
Fredericton, NB / (N.-B.) E3B 5H1  
Tel / Tél. : 453-3992  
Fax / Téléc. : 506-453-3870

**Date :** July 9, 2018 / Le 9 juillet 2018 **Ref. / Réf. :**

**To/Dest. :** Utility Companies – Rogers, Bell Aliant, Enbridge Gas New Brunswick, NB Power Group of Companies, Saint John Energy, TransAlta, Municipal Water and Sewage Departments, Irving Energy / Entreprises de services publics – Rogers, Bell Aliant, Enbridge Gaz Nouveau-Brunswick, le groupe d'entreprises d'Énergie NB, Saint John Energy, TransAlta, services municipaux d'eau et d'eaux usées, Irving Energy

**From / Exp. :** Michael J. Comeau, Q.C./c.r., Deputy Minister / Sous-ministre

**Copies :** Charbel Awad, Assistant Deputy Minister, Justice Services / Sous-ministre adjoint, Services à la justice  
Jocelyne Mills, Assistant Deputy Minister, Women's Equality Branch /Sous-ministre adjointe, Direction de l'égalité des femmes

**Subject / Objet :** New Legislation – *Intimate Partner Violence Intervention Act* / Mesures législatives – *Loi sur l'intervention en matière de violence entre partenaires intimes*

This is to inform you that new provincial civil legislation called the *Intimate Partner Violence Intervention Act* (the Act) came into force on May 1, 2018. Certain provisions in the Act may impact some of your customers. I ask that you share the following information with your employees.

Ce présent vous informe d'une nouvelle législation en matière civile et provinciale, c'est-à-dire la *Loi sur l'intervention en matière de violence entre partenaires intimes* (la Loi) est entrée en vigueur le 1<sup>er</sup> mai 2018. Certaines dispositions dans la Loi sont susceptibles d'avoir une incidence sur vos clients. Je vous demande ainsi de partager les renseignements suivants avec vos employés (ées).

The Act is intended to help victims of intimate partner violence access remedies to increase their safety and provide stability in their lives. These remedies help address many of the barriers faced by victims of intimate partner violence when attempting to leave a violent relationship.

Cette législation a pour but d'aider les victimes de violence entre partenaires intimes à accéder des recours dans le but d'accroître leur sécurité et d'assurer une stabilité vie. Ces recours contribueront à résoudre les nombreux obstacles auxquels doivent faire face les victimes de violence entre partenaires intimes qui tentent de quitter une relation violente.



The *Act* allows victims of intimate partner violence to apply for an Emergency Intervention Order. If granted, an Emergency Intervention Order includes several remedies for victims some of which may have an impact on customers:

There are several remedies which can be granted by an Emergency Intervention Order. The following provisions are considered to have potential impact on contractual agreements that an applicant (victim) or a respondent (abusive partner) may have with a utilities company.

- Granting temporary exclusive occupation of the residence to the applicant;
- Restraining the respondent from terminating basic utilities for the residence;
- Granting temporary possession of personal property to either party;
- Barring the respondent from contacting or going near specified people or places;
- Requiring the supervision by police or sheriffs officers during the process of a either party removing personal belongings from the residence;
- Restraining the respondent from selling or damaging property in which the applicant may have any interest.

In a situation where a respondent is reported to be in breach of an Emergency Intervention Order, the police agencies have authority to charge the respondent under the *Provincial Offences Procedures Act* and can be contacted as with any other emergency event, by dialing 911.

La *Loi* permet aux victimes de violence entre partenaires intimes de faire une requête en vue de l'obtention d'une ordonnance d'intervention d'urgence. Si celle-ci est accordée, l'ordonnance d'intervention d'urgence peut inclure divers recours pouvant avoir une incidence sur les clients telles que :

Plusieurs recours peuvent être octroyés en vertu d'une ordonnance d'intervention d'urgence. Les dispositions suivantes sont susceptibles d'avoir une incidence sur les ententes contractuelles qu'un requérant (victime) ou un intimé (partenaire violent) pourrait avoir avec une entreprise de services publics. Plusieurs recours sont octroyés en vertu d'une ordonnance d'intervention d'urgence, notamment :

- Octroi de l'occupation exclusive temporaire de la résidence au requérant;
- Octroi à l'une ou à l'autre des parties de la possession temporaire et de l'usage exclusif d'un bien personnel;
- Octroi à l'une ou à l'autre des parties de la possession temporaire et de l'usage exclusif d'un bien personnel;
- Interdiction faite à l'intimé de communiquer avec une personne en particulier ou de se rendre à tel endroit ou de rendre visite à telle personne ou de s'approcher d'eux;
- Ordre donné à un agent de police ou à un officier du shérif d'accompagner une personne en particulier à la résidence afin de surveiller l'enlèvement d'effets personnels;
- Interdiction faite à l'intimé de vendre ou d'endommager un bien dans lequel le requérant peut être titulaire d'un intérêt.

Dans une situation où l'intimé aurait enfreint une ordonnance d'intervention d'urgence, les services de police ont le pouvoir d'accuser l'intimé en vertu de la *Loi sur la procédure applicable aux infractions provinciales*. Il est possible de les contacter comme pour tout autre événement d'urgence, en composant le 911.

It is anticipated that companies like yours in the Province of New Brunswick will support victims of intimate partner violence by respecting the terms of the Emergency Intervention Order. You may visit [www.legal-info-legale.nb.ca](http://www.legal-info-legale.nb.ca) for more information. If you need any additional information or wish to schedule a briefing, please contact Charbel Awad, Assistant Deputy Minister, Justice Services at 470-2496.

Il est anticipé que les compagnies comme la votre dans la province du Nouveau-Brunswick respecteront l'ordonnance d'intervention d'urgence, notamment en supportant les victimes de violence entre partenaires intimes. Pour plus de renseignements vous pouvez visiter le site web suivant : <http://www.legal-info-legale.nb.ca/fr>. Pour toutes informations additionnelles ou encore si vous souhaitez organiser une session d'information, veuillez communiquer avec M. Charbel Awad, sous-ministre adjoint, Services à la justice, en composant le 470-2496.

Le sous-ministre,



---

Michael J. Comeau, Q.C. /c.r.  
Deputy Minister



19 July 2018

Korey Nixon



Rothesay, NB



70 Hampton Road  
Rothesay, NB  
Canada E2E 5L5

T: 506-848-6600  
F: 506-848-6677

Rothesay@rothesay.ca  
www.rothesay.ca

Dear Mr. Nixon:

Re: Boundary Adjustment – Rothesay and Saint John

This is response to your letter received at the Town Hall May 24<sup>th</sup>. Discussions about the entrance to Kennebecasis Park/Hasting Cove have arisen over the years for various reasons, primarily the maintenance of Park Drive and the limitations associated with a single entrance to the neighbourhood. Keeping the neighbourhood as part of the new town of Rothesay in 2017 was doubtless part of the discussions of amalgamation leading up to the decisions of the Province at that time.

The challenges associated with an annexation of City properties into Rothesay include the boundary between Kings and Saint John Counties which is also the boundary between the municipalities. If such a measure was to be contemplated, there might need to be discussion of the lands between the boundary along Rothesay Road and the Park Drive intersection. This could certainly involve the Provincial Government and the outcome might not be what was initially sought.

You will be interested to know that discussions with City staff are progressing with regard to possible improvements to Park Drive arising from the work undertaken in response to the imminent flooding. We are hoping an agreement can be reached to have the road finished and paved to its present level and perhaps maintained by Rothesay. Discussions will also include the Province as we hope to receive funding for some of the work. If you feel inclined, you might choose to convey support for such changes to the City of Saint John as well.

...2

Thank you for sharing your views and your suggestion for dealing with this outstanding issue. We hope to provide some good news in the coming weeks.

Yours truly,



John Jarvie, MCIP, RPP  
Town Manager

Cc : Rothesay Council



July 25, 2018

Le 25 juillet 2018

**Re: Declare Wellness Week in your Community**

**Objet : Déclaration de la Semaine du mieux-être dans votre communauté**

Dear Mr. Mayor / Dear Madam Mayor:

Monsieur le Maire / Madame la Mairesse,

October 1<sup>st</sup> to 7<sup>th</sup> 2018 will be the 8<sup>th</sup> annual *Wellness Week* in New Brunswick.

La semaine du 1<sup>er</sup> au 7 octobre 2018 sera la 8<sup>e</sup> édition de la *Semaine du mieux-être* au Nouveau-Brunswick.

Each year, *Wellness Week* puts a spotlight on wellness and invites more New Brunswickers to get involved. Communities, organizations, schools and workplaces across the province host activities and events throughout the week to celebrate and promote wellness.

Chaque année, la *Semaine du mieux-être* est l'occasion de mettre le mieux-être à l'honneur et d'encourager la population du Nouveau-Brunswick à s'impliquer. Des groupes, organismes, communautés, milieux de travail et écoles à travers la province célèbrent le mieux-être et en font la promotion en organisant des activités de toutes sortes.

To build on the existing momentum, and to show your commitment to wellness in New Brunswick, I am inviting you to officially proclaim October 1-7, 2018, as *Wellness Week* in your community.

Afin de poursuivre cet élan et montrer votre engagement envers le mieux-être au Nouveau-Brunswick, je vous invite à déclarer officiellement la semaine du 1<sup>er</sup> au 7 octobre prochain la *Semaine du mieux-être* dans votre communauté.

By declaring your participation in *Wellness Week*, you are demonstrating your commitment to creating an environment in your community that supports wellness for all. Just like a tree, wellness needs the right conditions to grow. When the people and places around us are supportive of our wellness, we are more likely to be healthy and resilient and enjoy a great quality of life.

En déclarant votre participation à la *Semaine du mieux-être*, vous témoignez de votre engagement à faire de votre communauté un environnement favorable au mieux-être de tous. Un peu comme pour un arbre, le mieux-être a besoin de conditions favorables pour grandir et porter fruit. Quand les personnes et endroits qui nous entourent soutiennent notre mieux-être, nous sommes plus à même d'être en santé, résilients, et d'avoir une bonne qualité de vie.

To support you in showing your community's commitment to wellness and to officially launch October 1-7, 2018, as *Wellness Week* in your community, we have prepared a proclamation that you can fill in and sign.

Afin de vous aider à montrer l'engagement de votre communauté à l'égard du mieux-être et à déclarer officiellement la semaine du 1<sup>er</sup> au 7 octobre *Semaine du mieux-être* dans votre communauté, nous avons préparé une proclamation que vous pouvez remplir et signer.



July 25, 2018 / Le 25 juillet 2018

I encourage you to host an event or activity, big or small, to celebrate wellness in your community. You can post any wellness events happening in your community to the *Wellness Week* Calendar at: <http://calendar.wellnessnb.ca>

Last year, we recognized the communities that declared *Wellness Week* with a fun video highlighting their participation. We would like to recognize again this year the communities that get involved. We invite you to send us a fun photo of your team with your signed Proclamation or at a *Wellness Week* event. Photos can be emailed before October 11<sup>th</sup>, 4:30 pm to [mieux-etre.wellness@gnb.ca](mailto:mieux-etre.wellness@gnb.ca).

If you would like more information on *Wellness Week*, I invite you to contact your Regional Wellness Consultant Cindy Levesque by calling (506) 643-2114 or by sending her an email at [Cindy.Levesque@gnb.ca](mailto:Cindy.Levesque@gnb.ca). For inspiration and resources to help plan a *Wellness Week* event, please have a look at the *Wellness Week Planning Kit* available at: [www.wellnessnb.ca/resources/toolkit/](http://www.wellnessnb.ca/resources/toolkit/)

Thank you for helping to build communities, schools and workplaces that support healthy choices and for being a champion of *The Wellness Movement* in New Brunswick!

Sincerely,

Le ministre des Familles et des Enfants,



Hon. / L'hon. Stephen Horsman  
Minister of Families and Children

c.c.: Cindy Levesque

Je vous encourage à organiser un événement ou une activité pour célébrer le mieux-être. Affichez les activités organisées dans votre communauté sur le Calendrier d'activités de la *Semaine du mieux-être*, disponible à l'adresse suivante : <http://calendrier.mieux-etrenb.ca>

L'année dernière, nous avons reconnu les communautés ayant déclaré la *Semaine du mieux-être* avec une vidéo amusante mettant en lumière leur participation. Nous aimerions reconnaître à nouveau cette année les communautés qui participeront. Vous êtes donc invité à envoyer une photo amusante de votre équipe avec la Proclamation signée ou encore à un événement de la *Semaine du mieux-être* dans votre communauté. Envoyez vos photos à l'adresse [mieux-etre.wellness@gnb.ca](mailto:mieux-etre.wellness@gnb.ca) d'ici au 11 octobre, 16 h 30.

Pour toute question ou pour de plus amples renseignements sur la *Semaine du mieux-être*, je vous invite à communiquer avec Cindy Levesque au numéro (506) 643-2114 ou à l'adresse courriel [Cindy.Levesque@gnb.ca](mailto:Cindy.Levesque@gnb.ca). Il vous est aussi possible de consulter la *Trousse de planification de la Semaine du mieux-être* pour de l'inspiration et des ressources pour organiser un événement de la *Semaine du mieux-être*, à l'adresse suivante : [www.mieux-etrenb.ca/ressources/trousse/](http://www.mieux-etrenb.ca/ressources/trousse/)

Je vous remercie de nous aider à bâtir des communautés, des écoles et des milieux de travail qui favorisent des choix sains et d'être des champions du *Mouvement du mieux-être* au Nouveau-Brunswick!

Veuillez agréer l'expression de mes sentiments les meilleurs.



# PROCLAMATION

2018 August 13 Open Session FINAL\_096

## New Brunswick Wellness Week October 1-7, 2018

Whereas, New Brunswick's Wellness Strategy has a vision of a healthy New Brunswick where, together, we learn, work, play and live in a culture of wellness, and where we recognize the instrumental role that local governments play in promoting and supporting this vision; and

Whereas, wellness is about having a good quality of life and the ability of people and communities to reach their full potential in terms of health and fulfilment of purpose;

Whereas, New Brunswick Wellness Week provides opportunities for communities, organizations, schools and workplaces to promote and celebrate wellness by hosting wellness activities and events that address all dimensions of well-being and determinants of health; and

Whereas, New Brunswick Wellness Week is held annually from October 1<sup>st</sup> to 7<sup>th</sup>;

Now therefore, I \_\_\_\_\_

Mayor of \_\_\_\_\_

hereby proclaim **October 1-7, 2018**, as **Wellness Week** in

\_\_\_\_\_

I encourage all citizens to participate in Wellness Week activities and for groups, organizations, schools and workplaces in the community to promote and celebrate wellness through the hosting of wellness activities and events.

Signed:

\_\_\_\_\_

## Semaine du mieux-être du Nouveau-Brunswick du 1<sup>er</sup> au 7 octobre 2018

Attendu que la Stratégie du mieux-être du Nouveau-Brunswick a pour vision un Nouveau-Brunswick en santé où, ensemble, nous pouvons apprendre, travailler, nous amuser et vivre dans une culture du mieux-être, et où nous reconnaissons le rôle clé que les administrations municipales jouent dans la promotion et le soutien de cette vision;

Attendu que le mieux-être implique avoir une bonne qualité de vie et représente aussi la capacité des gens et des communautés de réaliser leur plein potentiel, tant sur le plan de la santé que de la réalisation des buts;

Attendu que la Semaine du mieux-être du Nouveau-Brunswick est l'occasion pour les communautés, les organismes, les écoles et les milieux de travail de promouvoir et de célébrer le mieux-être en organisant des activités qui touchent à toutes les dimensions du mieux-être ainsi qu'aux déterminants de la santé;

Attendu que la Semaine du mieux-être du Nouveau-Brunswick a lieu annuellement du 1<sup>er</sup> au 7 octobre;

Par conséquent, je \_\_\_\_\_

maire/mairesse de \_\_\_\_\_

déclare par la présente **la semaine du 1er au 7 octobre 2018**

**Semaine du mieux-être à** \_\_\_\_\_

J'encourage tous les citoyens et citoyennes à participer aux activités organisées durant la Semaine du mieux-être et j'invite les groupes, organismes, écoles et milieux de travail de la communauté à promouvoir et à célébrer le mieux-être en organisant des activités axées sur le mieux-être.

Signature :

\_\_\_\_\_



27 Burnett Terrace  
Rothesay, New Brunswick  
E2H 1V1

August 6,2018

Mayor & Councillors

Town of Rothesay

70 Hampton Road

Rothesay, NB, E2E 5L5

Mayor Grant & Members of Rothesay Council

Re: Dissolving Town Finance Committee

On scanning the April Council kit, I was more than surprised to see that a group made up of Mayor Grant, Deputy Mayor Alexander, Town Manager Jarvie and Town Clerk Banks had recommended to Council that the Finance Committee be dissolved and that "all financial matters being reported directly to Council". I believe this recommendation was accepted by a majority of Council.

The memo in the Council Kit from the Town Clerk on the group recommendation states "The following matters were taken into consideration: challenges with meeting quorums, openness and transparency, public awareness and education and information sharing with Council and residents".

Having served on this committee for 8 years, a quorum was never an issue. As for "openness, transparency etc., I would contend that Council and residents/taxpayers were better served by having financial matters being reviewed independently by elected Councillors than by having senior staff present the information they feel is appropriate for Councillors to have.

Part of the mandate of the Finance Committee is/was to ensure appropriate controls and processes are in place and working properly-it appears Council has opted to have staff oversee themselves and report to Council.

Most organizations of the size of Rothesay (and many others smaller) have a Finance Committee or something similar. These committees serve a variety of roles from interacting with auditors at the planning and reporting stages, long term financial planning, budget monitoring, assessing financial implications of major projects, assessing insurance coverage, assessing the controls/policies in place to safeguard assets etc.

Some could view it as a conflict to have senior staff recommending the termination of a committee which is responsible for Council oversight on financial matters.

There is some irony in this recommendation as I scan the minutes of "surviving" committees and see issues such as the following being discussed in those committees:



- Solid waste tonnage report
- Bradley Lake Road Guardrails
- The Age Friendly Advisory Committee with some 22 members
- Water meter testing
- The Great Race & Renforth wharf Days
- Hand washing stickers on signs in recreation fields
- Geese on sports fields

Then there is the Board of Police Commissioners which the Deputy Mayor Chairs and which has committees for insurance, building & grounds, transportation (i.e. Police cars), personnel and policy.

It would appear to me that the role of the Finance Committee and the issues they could review would be at least as important to the residents and taxpayers as the above.

Best Regards

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## INTEROFFICE MEMORANDUM

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TO	:	Mayor Grant & Council
FROM	:	John Jarvie
DATE	:	10 August 2018
RE	:	Park Drive Improvements

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### **Recommendation:**

It is recommended this memorandum be received for information.

### **Background:**

During the early days of the spring flood it became apparent that the KPark/Hastings Cove neighbourhood would be isolated if flood waters reached the depths forecast. The elevation of the lowest portion of Park Drive, which is in the City of Saint John, was raised by importing materials from the Town's Works yard. This was done by a contractor on behalf of the Town after consultation with the City Manager. It was understood that the Town would be obliged to remove the material once the river receded.

Since that time there have been several suggestions the materials be left in place and the road re-established at a higher elevation. We have explored this with the City and the initial response was that the material must be removed. This decision is attributed to a concern that the road base would not be properly compacted and with a layer of asphalt buried in the roadbed.

Since then there have been ongoing discussions with City staff on the matter. We are told the City has considered two options for a rebuild to the higher elevation. Acceptance of one of these options may be contingent on Rothesay assuming responsibility for ongoing maintenance of the roadway in the City. This could be in the form of a relatively simple agreement. City staff is not available to meet on the matter until August 22<sup>nd</sup>. Rothesay staff hope to follow this meeting with a recommendation to the September Council meeting.

The cost of removing the material is unknown but estimated at \$54,000. Current estimates to make the improvements permanent approach \$190,000. It is hoped to recover some of the difference from the Disaster Relief program.

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**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Road to Kennebecasis Park  
**Date:** August-08-18 8:17:36 AM

---

**From:** Nancy Grant  
**Sent:** August 8, 2018 7:02 AM  
**To:** [REDACTED] Bill McGuire <BillMcGuire@rothesay.ca>; Mary Jane Banks <MaryJaneBanks@rothesay.ca>  
**Subject:** Re: Road to Kennebecasis Park

Good Morning [REDACTED]

Thank you for your message voicing concern regarding the entrance to our neighbourhood. I agree with sentiments entirely.

The issue has been under discussion with the City since the road buildup during the flood, and needs to be resolved.

I have asked for this to be added to the agenda for Council meeting August 13.

Enjoy your day,  
Nancy

Dr. Nancy Grant  
Mayor

Any correspondence with employees, agents, or elected officials of the town of Rothesay may be subject to disclosure under the provisions of the Right to Information and Protection of Privacy Act, S.N.B. 2009, c. R-10.6.

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**From:** [REDACTED]  
**Sent:** Tuesday, August 7, 2018 4:47 PM  
**To:** Nancy Grant; Bill McGuire; Mary Jane Banks  
**Subject:** Road to Kennebecasis Park

Dear Mayor and Council,

I am writing to you regarding the deplorable state of the road leading into Kennebecasis Park and Hastings Cove, in Rothesay.

I am a resident of K-Park, and likely one of the many concerned citizens and taxpayers in the

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area. **Not only is the road leading into the area in an unacceptable state of repair, it is also unsafe.** The walking path around the lagoon has been flooded since the spring flood and is no longer suitable for use. Pedestrians walking or riding bicycles are forced to navigate the many areas of broken pavement, potholes and the temporary repairs that were done during the spring flood. When cars are travelling the road, pedestrians must step off the road to avoid being run over. If two cars are passing near a pedestrian, the pedestrian would have to stand at the edge of, or in the ditch in order to avoid causing an accident. The guard rail was buried when the temporary repairs were made to the road last spring. As winter approaches, this single road leading into and out of our neighborhood, will become an even bigger hazard, (bigger than in past years). The safety of anyone travelling into or out of K-Park and Hastings Cove, should be of great concern to the town.

It is my understanding that the City of Saint John owns the road. I am assuming that the city doesn't benefit from property tax payments, from any of the residential properties beyond the lagoon. I think it's fair to say, that as long as this continues, the city will continue to neglect the road, for obvious reasons it is not their priority. Quite frankly, if I was representing the City of Saint John, this road would always be at the bottom of my list. It appears that this is in fact, the case.

I have not called the City of Saint John with this concern, as I'm sure my complaint would fall on deaf ears. Apparently they have no money to fix their streets, let alone a single street that is only used by Rothesay residents. I did however, talk to a City Councilor this past weekend. I was told that **the city offered to give the road to the town,** however the town did not take them up on their offer. The Councilor (who asked that his name not be mentioned) also told me, that the city has "considered" fixing the road one more time (once and for all) if the town of Rothesay would assume ownership and become responsible for all future maintenance. I believe that as Mayor and Councilors you have a responsibility, to act on behalf of the citizens of Rothesay, to follow through and fix this problem. You need to address this issue, and make it a priority until something is done to your/our satisfaction. I think you would agree that **the current status of the road is unacceptable** regardless of who owns it.

With the current situation, I'm sure something could now be negotiated with the city. Perhaps talks are currently underway, and if they are..... Thank you! I would stress to you however, that something needs to be done before winter. The road leading into K-Park and Hastings Cove is an embarrassment and a safety hazard. Please do what you can to correct the situation.

I would like to take this opportunity to thank each of you, along with the other councilors and staff of the town. We have a beautiful town of which we are all very fortunate to reside in. It is people like you who help to make our town a beautiful place..... Keep up the good work!

Sincerely,



28 Crescent Drive, Rothesay.

**KENNEBECASIS VALLEY FIRE DEPARTMENT INC BOARD MEETING  
TOWN OF ROTHESAY, 70 HAMPTON ROAD, ROTHESAY, NB  
MAY 23, 2018**

Present: Vice Chair Grant Brenan                      Chief Bill Ireland  
          Treasurer Sean Luck                              Carlene MacBean, Executive Assistant  
          Commissioner Sue Deuville  
          Commissioner John Jarvie  
          Commissioner Robert McIntyre  
          Commissioner Norah Soobratee

Regrets: Chair Kirk Miller  
          Commissioner Miriam Wells

1.0 Call to Order

Vice Chair Brenan called the meeting to order at 6:08 pm.

2.0 Chair's Remarks

Vice Chair Brenan stated that Deputy Chief Dan McCoy did very well in representing the Fire Department at the Rothesay EMO meetings.

3.0 Approval of Agenda

Moved by R. McIntyre and seconded by S. Luck, to approve the agenda as presented.  
**CARRIED**

4.0 Conflict of Interest

None

5.0 Approval of Previous Minutes

5.1 April 11, 2018

Moved by S. Luck and seconded by N. Soobratee, that the minutes of April 11, 2018 be approved as presented.

**CARRIED**

6.0 Unfinished Business

6.1 Strategic Plan Update

Due to the recent flooding a meeting was not held regarding updating the Strategic Plan. Chief Ireland will determine a date and send out a meeting notice.

Moved by S. Deuille and N. Soobratee to receive and file.

**CARRIED**

6.2 Fire Marque

Moved by S. Deuille and seconded by S. Luck, to table awaiting the City of Saint John roll out and then put under review and consideration.

**CARRIED**

7.0 Correspondence

7.1 Letter to Quispamsis & Rothesay re: 2017 Annual Report

Moved by S. Deuille and seconded by S. Luck to receive and file.

**CARRIED**

7.2 Letter to Rothesay re: Clarification of Reduction to Capital Budget

Moved by S. Luck and seconded by S. Deuille to table this item until a response has been received from the Rothesay Council.

**CARRIED**

8.0 New Business

None



9.0 Financial

9.1 Draft Financial Statements for the Four Months ended April 30, 2018

Moved by S. Luck and seconded by R. McIntyre to receive and file the draft financial statements for the two months ended April 30, 2018.

**CARRIED**

10.0 Business Arising from Committee of the Whole

10.1 Pomax Fire Services Report

Moved by J. Jarvie and seconded by S. Luck to receive and file.

**CARRIED**

11.0 Reports

11.1 Chief's Report

Chief Ireland reported the department had six events due to the recent flooding. Residents that required assistance were those with mobility or compromised conditions as well as pets. An internal review has been done and will be presented at the next Board meeting. Cost recovery will be submitted to the Province.

11.2 Response Summary

Moved by N. Soobratee and seconded by R. McIntyre to receive and file.

**CARRIED**

12.0 Adjournment

Moved by N. Soobratee that the meeting be adjourned at 6:24 pm.

**Date of next meeting – July 11, 2018**

Respectfully submitted,

  
\_\_\_\_\_  
CHAIR

  
\_\_\_\_\_  
SECRETARY / TREASURER

# Kennebecasis Valley Fire Department, Inc

Statement of Expense with Budget Variance  
For the 4 months ending April 2018

	BUDGET	ACTUAL	VARIANCES	BUDGET	Actual
	YEAR TO DATE	YEAR TO DATE	YEAR TO DATE	2018	2017
			(Under Budget)		
<b>EXPENSES:</b>					
<b>ADMINISTRATION:</b>					
9 Admin. Wages and Benefits	\$191,864	\$187,313	(\$4,551)	\$605,500	\$182,250
10 Convention/ Dues/ Training	\$9,000	\$10,800	\$1,800	\$15,000	\$1,743
11 Professional Services	\$2,908	\$178	(\$2,732)	\$40,000	\$872
12 Office Supplies / Copy Machine/ S/C	\$2,667	\$2,296	(\$371)	\$8,000	\$1,412
13 Computer Hardware/Software/IT	\$4,328	\$3,454	(\$874)	\$16,700	\$3,889
14 Station Telephone/ Internet	\$3,375	\$3,274	(\$101)	\$13,500	\$3,316
16	\$214,142	\$207,312	(\$6,829)	\$688,700	\$193,481
<b>FIREFIGHTING FORCE:</b>					
17 Salaries Basic	\$769,184	\$734,677	(\$34,507)	\$2,519,484	\$736,554
18 Overtime	\$16,217	\$9,225	(\$6,991)	\$60,000	\$16,619
Vacation Pay on Retirement	\$0	\$0	\$0	\$8,816	\$0
19 Force Benefits	\$210,102	\$208,044	(\$2,058)	\$595,700	\$207,188
20 Clothing/Uniform Maintenance	\$9,333	\$4,481	(\$4,852)	\$28,000	\$3,184
21 Medical and Fitness Training	\$5,000	\$5,533	\$533	\$21,000	\$5,200
22 Career Recognition	\$1,500	\$1,374	(\$126)	\$3,500	\$0
23 Holiday Relief Wages & Overtime	47,419	\$58,784	11,365	311,600	\$63,420
24 Holiday Relief Benefits	\$29,064	\$29,871	\$807	\$109,400	\$28,296
Volunteer Expenses	\$0	\$0	\$0	\$0	\$0
26	\$1,087,817	\$1,051,988	(\$35,831)	\$3,657,500	\$1,060,461
<b>TELECOMMUNICATIONS</b>					
27 Cellular Telephone	\$2,267	\$1,853	(\$613)	\$6,800	\$1,521
28 Communication Equipment	\$1,700	\$1,827	\$127	\$2,500	\$1,752
29 Maintenance/ Repairs	\$500	\$167	(\$333)	\$1,500	\$1,072
30	\$4,467	\$3,647	(\$819)	\$10,800	\$4,345
<b>INSURANCE:</b>					
31 Insurance	\$35,037	\$32,476	(\$2,561)	\$35,037	\$34,349
32	\$35,037	\$32,476	(\$2,561)	\$35,037	\$34,349
<b>PREVENTION AND TRAINING</b>					
33 Firefighter/Co. Officer Training	\$14,000	\$11,886	(\$2,114)	\$36,000	\$4,064
34 Fire Prevention and Public Education	\$1,812	\$374	(\$1,438)	\$10,000	\$2,633
35 Training Supplies	\$250	\$206	(\$44)	\$2,000	\$0
36	\$16,062	\$12,468	(\$3,596)	\$48,000	\$6,697
<b>FACILITIES</b>					
37 Station 1 Operating	\$130,909	\$139,004	\$8,096	\$172,810	\$127,484
38 Station 2 Operating	\$6,233	\$6,332	\$99	\$18,700	\$7,308
39 Station 2 Rent	\$16,625	\$16,625	\$0	\$49,874	\$16,302
40 Station Supplies	\$4,000	\$5,459	\$1,459	\$12,000	\$4,574
41	\$157,767	\$167,420	\$9,653	\$253,384	\$155,668
<b>FLEET</b>					
42 Vehicle Fuel	\$5,750	\$6,419	\$669	\$23,000	\$5,466
43 Vehicle Registration	\$550	\$323	(\$227)	\$550	\$361
45 Vehicle Maint & Repairs	\$21,667	\$33,446	\$11,780	\$65,000	\$22,934
46	\$27,967	\$40,188	\$12,221	\$88,550	\$28,761
<b>OPERATIONS</b>					
47 New Equipment	\$6,000	\$1,486	(\$4,514)	\$18,000	\$3,111
48 Maint & Repairs - Equipment	\$8,067	\$12,279	\$4,212	\$17,000	\$6,858
49 Maint & Repairs - Bunker Gear	\$0	\$1,122	\$1,122	\$7,000	\$0
50 Medical Supplies	\$1,667	\$2,290	\$623	\$5,000	\$1,660
51 Firefighter Supplies	\$1,167	\$167	(\$1,000)	\$3,500	\$1,406
52 Health & Safety	\$667	\$107	(\$560)	\$2,000	\$472
53 H&S Cause Determination	\$0	\$0	\$0	\$0	\$0
54	\$17,567	\$17,451	(\$116)	\$52,500	\$13,507
<b>WATER COSTS:</b>					
55 Water Costs - Rothesay	\$6,232	\$6,074	(\$158)	\$24,927	\$8,050
56 Water Costs - Quispamsis	\$1,199	\$1,199	\$0	\$4,798	\$2,252
57	\$7,431	\$7,274	(\$156)	\$29,725	\$8,302
<b>OTHER:</b>					
58 Miscellaneous	\$1,000	\$751	(\$249)	\$3,000	\$1,263
59 Retirement Allowance	\$19,933	\$19,935	\$1	\$59,800	\$19,935
60	\$20,933	\$20,686	(\$248)	\$62,800	\$21,197
61	\$1,589,188	\$1,560,909	(\$28,281)	\$4,936,996	\$1,526,769

# Kennebecasis Valley Fire Department Inc.

2018 August 13 Open Session FINAL 107

Budget Variances Analysis greater than \$5,000  
For the 4 months ending April 30, 2018

Line #	Description	Budget YTD	Actual YTD	Variance	Details
				(Under Budget)	
	<b>Firefighting Force:</b>				
17	<b>Salaries</b>	\$769,184	\$734,677	(\$34,507)	union contract not finalized
18	<b>Overtime</b>	\$16,217	\$9,225	(\$6,991)	as required
23	<b>Holiday Relief Wages &amp; Overtime</b>	\$47,419	\$58,784	\$11,365	as required
37	<b>Station 1 Operating</b>	\$130,909	\$139,004	\$8,096	Stn 1 security entry system
45	<b>Vehicle Maintenance &amp; Repair</b>	\$21,667	\$33,446	\$11,780	
	<b>Material Variances</b>	<u>\$985,395</u>	<u>\$975,136</u>	<u>(\$10,259)</u>	

**Invoices over \$2,000**  
For the months of March and April 2018

Recurring Monthly Invoices		Amount	Description
03/01/18	Assumption Life	\$26,015	Group Benefits
03/01/18	Town of Quispamsis	\$4,156	Rent - Station 2
03/08/18	Receiver General	\$43,393	payroll liabilities
03/15/18	BMO	\$68,977	net wages 03/08/2018
03/22/18	Receiver General	\$44,544	payroll liabilities
03/31/18	BMO	\$70,907	net wage 03/22/18
03/31/18	CIBC Mellon	\$41,210	Pension March
03/31/18	I.A.F.F. Local 3591	\$7,086	Union Dues
03/31/18	Worksafe	\$3,447	Worksafe assessment
04/01/18	Assumption Life	\$26,652	Group Benefits
04/01/18	Town of Quispamsis	\$4,156	Rent - Station 2
04/05/18	Receiver General	\$43,528	payroll liabilities
04/05/18	BMO	\$69,218	net wages 04/05/2018
04/19/18	Receiver General	\$43,901	payroll liabilities
04/19/18	BMO	\$69,806	net wage 04/19/2018
04/30/18	CIBC Mellon	\$41,384	Pension April 2018
04/30/18	I.A.F.F. Local 3591	\$7,086	Union Dues
04/30/18	Worksafe	\$3,426	Worksafe assessment
Non-Recurring Invoices		Amount	Description
03/01/18	Dalhousie University	\$2,835	Sr FF training
03/01/18	Micmac Fire & Safety Source Ltd	\$38,951	Capital - SCBA
03/01/018	Province of NB	\$100,090	property tax
03/02/18	East Coast International Trucks	\$3,834	Engine 2, replaced injector
03/02/18	Cannon Security Inc	\$5,929	Keyless fob entry system
03/16/18	KV Auto & Truck Service Center	\$3,943	E2
03/29/18	KV Auto & Truck Service Center	\$2,970	E1
03/31/18	Rothsay	\$2,227	1st Q water and sewer
04/13/18	Teed Saunders Doyle	\$8,050.00	2017 audit
04/25/18	Cummings Fire & Safety Ltd	\$33,256.85	Capital - Bunker Gear
04/26/18	Ingenious Software	\$2,843.08	Fire pro- annual software licence
04/25/18	BMO Nesblitt Burns	\$34,405.00	payout of retirement allowance



# Kennebecasis Valley Fire Department

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## *Fire Chief's Report to the Joint Board of Fire Commissioners*

May 23, 2018

### **2018 Spring Freshet Event**

During the first two weeks of May our community was faced with a historic flooding event. As soon as the initial water level predictions were provided by the Province, the command staff began creating contingency plans for dealing with isolated neighbourhoods. We implemented an amended staffing and deployment model to prepare for increased call volume and potentially long duration events. Deputy Chief Dan McCoy was assigned as our local EMO liaison and participated in numerous meetings and teleconferences with both Towns lending his expertise to the municipal planning and response process.

Off-duty KVFD members joined the large contingent of volunteers from across the community and helped to fill sand bags, place sandbags at impacted property, move furniture and were available to lend assistance wherever it was needed.

The department was supported in our mission through the generous donation of a 14' flat bottom aluminum boat (Jon boat) and 15 HP outboard motor from Bass Pro Shop in Moncton. This arrangement was facilitated with the assistance of Deputy Mayor Matt Alexander. Pictured below is one of our rescues which was conducted before we received the Bass Pro Shop donation.





## **Structure fire incidents**

On April 15, a diligent off-duty member heard a fire alarm sounding while he was out walking his dog on a Sunday afternoon. He located the source of the alarm at 4 Landing Court, Quispamsis and observed charring and smoke staining around one of the entrance doors and dialed 911. Upon arrival crews discovered that a significant fire had started sometime during the weekend and was being contained by a waterline that had been compromised by the heat of the fire. The remaining fire and hotspots were extinguished and the building was thoroughly checked for fire extension. The cause determination process revealed that an electric heater was the source of ignition. Heavy smoke and water damage throughout has displaced the large daycare centre which operates out of this facility. They have temporarily relocated to the second floor at the Quispamsis Civic centre (Fire Station 2).

On May 4, KVFD was dispatched to a Robinson Road in Rothesay for a structure fire involving a shed. Upon arrival crews reported smoke and flames coming from the top of a roll-up door on the front side of the shed. The initial attack team made access through the side door and quickly extinguished the fire. The fire was deemed incendiary in nature and the investigation has been turned over to the Kennebecasis Regional Police Force.

This fire occurred during the recent flooding event in our community and coincided with a rescue incident we were engaged in on Rothesay Park Road. Through diligent pre-planning we had arranged to have an additional crew of firefighters on standby to protect the community in case we became committed to flood related incidents. As it turned out, deploying our standby crew once the on-duty crew was assigned to the water rescue allowed us to successfully mitigate both simultaneous incidents in an efficient and effective manner.



## **Junior Firefighter Camp**

We are excited to announce our first ever Junior Firefighter Camp. This camp, which will be held on July 18th, 19th, and 20th from 9:30 am until noon, will be open to children ages 10-13 and who are residents of Rothesay or Quispamsis.

Children of this age range are beginning to learn how to be independent at home and begin coming home from school alone and/or spend increasing amounts of time unsupervised. Kitchen fires are the leading cause of home structure fires according to the National Fire Protection association so providing information at this age allows us to build safe cooking habits and injury prevention.

Our Junior Firefighters can expect a new hands-on activity as well as life safety education from our HomeSafe program each day of camp. The title "Junior Firefighter" allows us to demonstrate some aspects of the firefighter profession while at the same time adding in safety information, i.e. cooking safety and home escape planning. This method of instruction will provide a fun learning environment for the students.

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### **Retirement, Promotion and Hiring**

After 35 years of service to the community, Firefighter Robert Hamilton retired on Monday April 30, 2018. A large group of family members and peers gathered to wish Rob well as he was piped out of the station following his last shift on-duty.

As a result of this retirement the department has promoted Holiday Relief Firefighter Harold Ludford to Firefighter 3<sup>rd</sup> Class and hired Mr. Nick Maloney of Quispamsis as a Holiday Relief Firefighter.





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<b>Response Types Kennebecasis Valley Fire Department (01/01/2018-30/04/2018)</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>April</b>	<b>2018 YTD</b>	<b>2017 YTD</b>
Fire/explosion - dollar loss [10]	1	3	3	4	11	16
Rubbish/grass fire - no dollar loss [12]	4	4	0	3	11	11
Chimney Fire [13]	0	0	1	0	1	7
<b>Total Fire [10-19]</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>23</b>	<b>34</b>
Rescue - Miscellaneous [30]	0	0	1	0	1	2
Vehicle Accident [31]	7	10	9	6	32	25
<b>Total Rescue or Resuscitation call [30-39]</b>	<b>7</b>	<b>10</b>	<b>10</b>	<b>6</b>	<b>33</b>	<b>27</b>
Public Hazard - gasoline or fuel spill [41]	1	0	0	0	1	2
Public Hazard - power line down / utility pole hazard [43]	11	4	0	0	15	8
Public Hazard - miscellaneous [49]	5	0	1	3	9	5
<b>Total Public hazard [40-49]</b>	<b>17</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>25</b>	<b>15</b>
Gas Leak - propane [51]	0	2	0	0	2	3
Gas Leak - response to carbon monoxide detector alarm [53]	3	0	2	1	6	4
<b>Total Gas leak [50-59]</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>8</b>	<b>7</b>
Public Service - first aid [62]	51	56	67	64	238	206
Public Service - assist police or other agency [63]	1	0	3	0	4	1
Public Service - mutual aid [65]	0	1	1	1	3	2
Public Service - animal rescue [66]	0	1	0	1	2	1
Public Service - flooding [67]	4	0	0	0	4	1
Public Service- miscellaneous [69]	3	0	0	0	3	2
<b>Total Public services [60-69]</b>	<b>59</b>	<b>58</b>	<b>71</b>	<b>66</b>	<b>254</b>	<b>213</b>
Alarm No Fire - accidental miscellaneous [70]	3	1	6	4	14	13
Alarm No Fire - smoke or steam mistaken [71]	1	1	0	1	3	3
Alarm No Fire - sprinkler surge or discharge [72]	1	0	1	1	3	1
Alarm No Fire - detector activated [73]	2	0	1	1	4	15
Alarm No Fire - unknown odours [75]	0	2	0	0	2	6
Alarm No Fire - miscellaneous [79]	1	1	0	0	2	11
<b>Total Alarm no fire - No malicious intent [70-79]</b>	<b>8</b>	<b>5</b>	<b>8</b>	<b>7</b>	<b>28</b>	<b>49</b>
False Alarm (Mischief) - miscellaneous [89]	0	0	0	1	1	0
<b>Total False alarm - Mischief [80-89]</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
<b>Total Response Types Kennebecasis Valley Fire</b>	<b>99</b>	<b>86</b>	<b>96</b>	<b>91</b>	<b>372</b>	<b>345</b>

# Town of Rothesay

## General Fund Financial Statements

June 30, 2018

**Includes:**

General Capital Fund Balance Sheet	G2
General Reserve Fund Balance Sheet	G3
General Operating Fund Balance Sheet	G4
General Operating Revenue & Expenditures	G5-G9
Variance Report	G10
Project Funding - June	G11
Project Funding - July - Draft	G12

# Town of Rothesay

## Balance Sheet - Capital General Fund 6/30/18

### ASSETS

Capital Assets - General Land	4,405,176
Capital Assets - General Fund Land Improvements	7,807,424
Capital Assets - General Fund Buildings	5,201,476
Capital Assets - General Fund Vehicles	2,945,308
Capital Assets - General Fund Equipment	3,279,779
Capital Assets - General Fund Roads & Streets	38,084,963
Capital Assets - General Fund Drainage Network	18,927,550
Capital Assets - Under Construction - General	145,679
	<u>80,797,354</u>

Accumulated Amortization - General Fund Land Improvements	(2,921,491)
Accumulated Amortization - General Fund Buildings	(2,188,162)
Accumulated Amortization - General Fund Vehicles	(1,397,604)
Accumulated Amortization - General Fund Equipment	(1,061,677)
Accumulated Amortization - General Fund Roads & Streets	(19,207,276)
Accumulated Amortization - General Fund Drainage Network	(6,497,499)
	<u>(33,273,709)</u>

\$ 47,523,645

### LIABILITIES AND EQUITY

Gen Capital due to/from Gen Operating	(660,000)
Total Long Term Debt	7,545,000

Total Liabilities \$ 6,885,000

Investment in General Fund Fixed Assets 40,638,645

\$ 47,523,645

**Town of Rothesay**  
Balance Sheet - General Fund Reserves  
6/30/18

ASSETS

BNS General Operating Reserve #214-15	803,073
BNS General Capital Reserves #2261-14	1,634,331
BNS - Gas Tax Reserves - GIC	3,959,481
Gen Reserves due to/from Gen Operating	450,953
	<u>\$ 6,847,839</u>

LIABILITIES AND EQUITY

Def. Rev - Gas Tax Fund - General	4,192,313
Invest. in General Capital Reserve	1,473,308
General Gas Tax Funding	200,249
Invest. in General Operating Reserve	810,719
Invest. in Land for Public Purposes Reserve	119,285
Invest. in Town Hall Reserve	51,964
	<u>\$ 6,847,839</u>

**Town of Rothesay**  
 Balance Sheet - General Operating Fund  
 6/30/18

CURRENT ASSETS

Cash	1,265,400
Receivables	189,832
HST Receivable	259,160
Inventory	27,527
Gen Operating due to/from Util Operating	1,238,964
Total Current Assets	<u>2,980,883</u>
Other Assets:	
Projects	994,303
	<u>994,303</u>
TOTAL ASSETS	<u><u>3,975,186</u></u>

CURRENT LIABILITIES AND EQUITY

Accounts Payable	1,479,931
Other Payables	385,792
Gen Operating due to/from Gen Reserves	450,953
Gen Operating due to/from Gen Capital	660,000
Accrued Sick Leave	15,700
Accrued Pension Obligation	66,300
Accrued Retirement Allowance	355,325
TOTAL LIABILITIES	<u>3,414,002</u>

EQUITY

Retained Earnings - General	(41,609)
Surplus/(Deficit) for the Period	601,729
	<u>560,121</u>
	<u><u>3,974,122</u></u>



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## Town of Rothesay

Statement of Revenue & Expenditure  
6 Months Ended 6/30/18

	CURRENT MONTH	BUDGET FOR MONTH	CURRENT Y-T-D	BUDGET Y-T-D	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>REVENUE</b>							
Warrant of Assessment	1,292,771	1,292,771	7,756,625	7,756,625	0		15,513,249
Sale of Services	20,667	16,975	199,531	184,935	14,596		391,055
Services to Province of New Brunswick	5,000	5,000	30,000	30,000	0		60,000
Other Revenue from Own Sources	32,632	18,532	112,981	55,460	57,521		117,425
Unconditional Grant	10,133	10,133	60,798	60,797	1		121,594
Conditional Transfers	0	1,500	10,452	1,500	8,952		21,500
Other Transfers	235,000	235,000	580,177	580,177	(0)		1,050,177
	<u>\$1,596,202</u>	<u>\$1,579,911</u>	<u>\$8,750,563</u>	<u>\$8,669,493</u>	<u>\$81,070</u>		<u>\$17,275,000</u>
<b>EXPENSES</b>							
General Government Services	363,846	366,119	1,223,515	1,266,033	42,518		2,129,216
Protective Services	364,651	352,632	2,683,147	2,694,243	11,096		4,810,037
Transportation Services	247,885	214,317	2,165,503	1,839,572	(325,931)		3,405,473
Environmental Health Services	52,634	47,750	311,443	322,000	10,557		613,000
Environmental Development	39,603	47,852	292,397	340,661	48,264		638,122
Recreation & Cultural Services	128,582	147,742	896,573	987,665	91,092		1,999,348
Fiscal Services	567,780	567,841	576,256	576,420	164		3,679,803
	<u>\$1,764,981</u>	<u>\$1,744,254</u>	<u>\$8,148,834</u>	<u>\$8,026,593</u>	<u>-\$122,240</u>		<u>\$17,275,000</u>
Surplus (Deficit) for the Year	<u>-\$168,779</u>	<u>-\$164,343</u>	<u>\$601,729</u>	<u>\$642,899</u>	<u>-\$41,170</u>		<u>\$ (0)</u>

## Town of Rothesay

Statement of Revenue & Expenditure  
6 Months Ended 6/30/18

	CURRENT MONTH	BUDGET FOR MONTH	CURRENT Y-T-D	BUDGET YTD	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>REVENUE</b>							
<b>Sale of Services</b>							
Bill McGuire Memorial Centre	3,770	2,500	18,152	15,000	3,152		30,000
Town Hall Rent	4,355	4,167	24,722	25,000	(278)		50,000
Arena Revenue	396	500	130,351	121,500	8,851		238,200
Community Garden	60	0	1,620	1,300	320		1,300
Recreation Programs	12,086	9,808	24,686	22,135	2,552		71,555
	<u>20,667</u>	<u>16,975</u>	<u>199,531</u>	<u>184,935</u>	<u>14,596</u>		<u>391,055</u>
<b>Other Revenue from Own Sources</b>							
Licenses & Permits	28,325	16,664	81,582	44,247	37,335	1	95,000
Recycling Dollies & Lids	87	25	243	150	93		300
Interest & Sundry	3,500	1,083	26,933	6,500	20,433	2	13,000
Miscellaneous	720	760	4,223	4,563	(340)		9,125
	<u>32,632</u>	<u>18,532</u>	<u>112,981</u>	<u>55,460</u>	<u>57,521</u>		<u>117,425</u>
<b>Conditional Transfers</b>							
Canada Day Grant	1,250	1,500	1,250	1,500	(250)		1,500
Grant - Other	(1,250)	0	9,202	0	9,202	3	20,000
	<u>0</u>	<u>1,500</u>	<u>10,452</u>	<u>1,500</u>	<u>8,952</u>		<u>21,500</u>
<b>Other Transfers</b>							
Surplus of 2nd Previous Year	0	0	43,217	43,217	(0)		43,217
Utility Fund Transfer	235,000	235,000	470,000	470,000	0		940,000
PNB Financial Assistance	0	0	66,960	66,960	0		66,960
	<u>235,000</u>	<u>235,000</u>	<u>580,177</u>	<u>580,177</u>	<u>(0)</u>		<u>1,050,177</u>
<b>EXPENSES</b>							
<b>General Government Services</b>							
<b>Legislative</b>							
Mayor	2,524	3,092	15,634	18,550	2,916		37,100
Councillors	8,922	8,862	52,866	53,172	306		106,343
Regional Service Commission 9	0	0	1,535	3,069	1,535		6,138
Other	250	708	1,984	4,250	2,266		8,500
	<u>11,696</u>	<u>12,662</u>	<u>72,019</u>	<u>79,041</u>	<u>7,022</u>		<u>158,081</u>
<b>Administrative</b>							
Office Building	8,498	7,288	87,343	92,529	5,186		140,000
Solicitor	965	4,167	14,094	25,000	10,906		50,000
Administration - Wages & Benefits	69,254	71,625	462,504	467,750	5,246		1,013,400
Supplies	9,100	9,667	43,774	58,000	14,226		116,000
Professional Fees	8,656	3,687	29,195	27,875	(1,320)		50,000
Other	9,019	8,066	71,762	60,760	(11,002)	4	109,156
	<u>105,493</u>	<u>104,500</u>	<u>708,671</u>	<u>731,914</u>	<u>23,243</u>		<u>1,478,556</u>

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	CURRENT MONTH	BUDGET FOR MONTH	CURRENT Y-T-D	BUDGET YTD	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>Other General Government Services</b>							
Community Communications	0	2,750	3,319	16,500	13,181		33,000
Civic Relations	350	333	350	2,000	1,650		4,000
Insurance	0	0	173,469	166,872	(6,598)	5	166,872
Donations	3,600	3,167	15,326	19,000	3,674		38,000
Cost of Assessment	242,707	242,707	242,707	242,707	0		242,707
Property Taxes - L.P.P.	0	0	7,654	8,000	346		8,000
	<u>246,657</u>	<u>248,957</u>	<u>442,825</u>	<u>455,079</u>	<u>12,254</u>		<u>492,579</u>
	<u>363,846</u>	<u>366,119</u>	<u>1,223,515</u>	<u>1,266,033</u>	<u>42,518</u>		<u>2,129,216</u>
<b>Protective Services</b>							
<b>Police</b>							
Police Protection	191,501	191,619	1,149,006	1,149,712	706		2,299,424
Crime Stoppers	0	0	2,800	2,800	0		2,800
	<u>191,501</u>	<u>191,619</u>	<u>1,151,806</u>	<u>1,152,512</u>	<u>706</u>		<u>2,302,224</u>
<b>Fire</b>							
Fire Protection	158,638	146,319	1,074,035	1,073,566	(469)		1,951,482
Water Costs Fire Protection	0	0	380,000	380,000	0		380,000
	<u>158,638</u>	<u>146,319</u>	<u>1,454,035</u>	<u>1,453,566</u>	<u>(469)</u>		<u>2,331,482</u>
<b>Emergency Measures</b>							
911 Communications Centre	11,819	11,819	70,916	70,916	0		141,831
EMO Director/Committee	80	1,250	479	7,500	7,021		15,000
	<u>11,899</u>	<u>13,069</u>	<u>71,395</u>	<u>78,416</u>	<u>7,021</u>		<u>156,831</u>
<b>Other</b>							
Animal & Pest Control	463	792	3,763	4,750	987		9,500
Other	2,149	833	2,149	5,000	2,851		10,000
	<u>2,612</u>	<u>1,625</u>	<u>5,912</u>	<u>9,750</u>	<u>3,838</u>		<u>19,500</u>
<b>Total Protective Services</b>	<u>364,651</u>	<u>352,632</u>	<u>2,683,147</u>	<u>2,694,243</u>	<u>11,096</u>		<u>4,810,037</u>

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	CURRENT MONTH	BUDGET FOR MONTH	CURRENT Y-T-D	BUDGET YTD	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>Transportation Services</b>							
<b>Common Services</b>							
Administration (Wages & Benefits)	117,211	139,113	902,106	943,496	41,390	6	1,860,563
Workshops, Yards & Equipment	39,980	39,563	338,570	294,229	(44,341)	7	537,500
Engineering	83	625	382	3,750	3,368		7,500
	<u>157,275</u>	<u>179,301</u>	<u>1,241,058</u>	<u>1,241,476</u>	<u>418</u>		<u>2,405,563</u>
<b>Street Cleaning &amp; Flushing</b>							
Street Cleaning & Flushing	245	3,333	9,243	20,000	10,757		40,000
Roads & Streets	12,614	5,667	21,550	34,000	12,450		68,000
Crosswalks & Sidewalks	581	1,724	5,445	10,346	4,901		19,410
Culverts & Drainage Ditches	11,620	6,250	14,804	37,500	22,696		75,000
Snow & Ice Removal	0	1,250	373,225	347,500	(25,725)	8	500,000
2018 Flood Costs	51,560	0	361,180	0	(361,180)	9	0
	<u>76,620</u>	<u>18,224</u>	<u>785,448</u>	<u>449,346</u>	<u>(336,102)</u>		<u>702,410</u>
<b>Street Lighting</b>							
Street Lighting	11,368	12,167	67,080	73,000	5,920		146,000
<b>Traffic Services</b>							
<b>Street Signs</b>							
Street Signs	722	1,250	5,008	7,500	2,492		15,000
Traffic Lanemarking	0	0	22,471	25,000	2,529		25,000
Traffic Signals	762	1,667	11,066	10,000	(1,066)		20,000
Railway Crossing	992	1,500	10,026	9,000	(1,026)		18,000
	<u>2,476</u>	<u>4,417</u>	<u>48,571</u>	<u>51,500</u>	<u>2,929</u>		<u>78,000</u>
<b>Public Transit</b>							
<b>Public Transit - Comex Service</b>							
Public Transit - Comex Service	0	0	15,470	16,000	530		64,000
<b>KV Committee for the Disabled</b>							
KV Committee for the Disabled	0	0	7,000	7,000	0		7,000
<b>Public Transit - Other</b>							
Public Transit - Other	146	208	876	1,250	374		2,500
	<u>146</u>	<u>208</u>	<u>23,346</u>	<u>24,250</u>	<u>904</u>		<u>73,500</u>
<b>Total Transportation Services</b>	<u>247,885</u>	<u>214,317</u>	<u>2,165,503</u>	<u>1,839,572</u>	<u>(325,931)</u>		<u>3,405,473</u>
<b>Environmental Health Services</b>							
<b>Solid Waste Disposal Land Fill</b>							
Solid Waste Disposal Land Fill	15,685	16,083	93,214	96,500	3,286		193,000
<b>Solid Waste Disposal Compost</b>							
Solid Waste Disposal Compost	3,069	2,083	12,533	12,500	(33)		25,000
<b>Solid Waste Collection</b>							
Solid Waste Collection	22,044	21,667	131,362	130,000	(1,362)		260,000
<b>Solid Waste Collection Curbside Recycling</b>							
Solid Waste Collection Curbside Recycling	7,566	7,917	45,393	47,500	2,107		95,000
<b>Clean Up Campaign</b>							
Clean Up Campaign	4,271	0	28,940	35,500	6,560		40,000
	<u>52,634</u>	<u>47,750</u>	<u>311,443</u>	<u>322,000</u>	<u>10,557</u>		<u>613,000</u>
<b>Environmental Development Services</b>							
<b>Planning &amp; Zoning</b>							
<b>Administration</b>							
Administration	26,761	28,359	201,044	220,500	19,456		401,000
<b>Planning Projects</b>							
Planning Projects	5,640	12,083	45,013	72,500	27,487		145,000
<b>Heritage Committee</b>							
Heritage Committee	0	208	0	1,250	1,250		2,500
	<u>32,401</u>	<u>40,651</u>	<u>246,057</u>	<u>294,250</u>	<u>48,193</u>		<u>548,500</u>
<b>Economic Development Comm.</b>							
Economic Development Comm.	7,202	7,202	43,211	43,211	0		86,422
<b>Tourism</b>							
Tourism	0	0	3,129	3,200	71		3,200
	<u>7,202</u>	<u>7,202</u>	<u>46,340</u>	<u>46,411</u>	<u>71</u>		<u>89,622</u>
	<u>39,603</u>	<u>47,852</u>	<u>292,397</u>	<u>340,661</u>	<u>48,264</u>		<u>638,122</u>



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	CURRENT MONTH	BUDGET FOR MONTH	CURRENT Y-T-D	BUDGET YTD	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>Recreation &amp; Cultural Services</b>							
Administration	14,108	18,071	141,007	136,858	(4,149)	10	253,717
Beaches	79	10,884	673	12,884	12,211	11	53,419
Rothesay Arena	14,247	22,772	161,794	166,125	4,332		329,680
Memorial Centre	4,071	4,083	41,958	32,500	(9,458)	12	57,000
Summer Programs	2,349	13,372	5,648	15,432	9,784		60,862
Parks & Gardens	64,579	55,080	227,130	286,775	59,645	13	581,700
Rothesay Common Rink	1,171	813	38,216	35,524	(2,691)	14	45,005
Playgrounds and Fields	16,226	9,167	37,562	55,000	17,438		110,000
Regional Facilities Commission	0	0	189,233	189,233	0		378,465
Kennebecasis Public Library	7,080	7,042	42,483	42,250	(233)		84,500
Special Events	4,672	6,333	10,751	14,333	3,582		43,500
Rothesay Living Museum	0	125	120	750	630		1,500
	<u>128,582</u>	<u>147,742</u>	<u>896,573</u>	<u>987,665</u>	<u>91,092</u>		<u>1,999,348</u>
<b>Fiscal Services</b>							
<b>Debt Charges</b>							
Interest	120,780	120,841	129,256	129,420	164		227,303
Debenture Payments	447,000	447,000	447,000	447,000	0		1,009,000
	<u>567,780</u>	<u>567,841</u>	<u>576,256</u>	<u>576,420</u>	<u>164</u>		<u>1,236,303</u>
<b>Transfers To:</b>							
Capital Fund for Capital Expenditures	0	0	0	0	0		2,433,500
Town Hall Reserve Transfer	0	0	0	0	0		10,000
	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>		<u>2,443,500</u>
	<u>567,780</u>	<u>567,841</u>	<u>576,256</u>	<u>576,420</u>	<u>164</u>		<u>3,679,803</u>

## 2018August13OpenSessionFINAL\_121

## Town of Rothesay

## Variance Report - General Fund

6 months ending June-30-18

Note #		Actual	Budget	Better/(Worse)	Description of Variance
<b>Revenue</b>					
1	Licenses & Permits	\$ 81,582	\$ 44,247	\$ 37,335	new homes
2	Interest & Sundry	\$ 26,933	\$ 6,500	\$ 20,433	Includes interest on Hillcrest receivable
3	Grant - Other	\$ 9,202	\$ -	\$ 9,202	SEED grants now paid in advance
		Total		\$ 29,635	
		Variance per Statement		\$ 81,070	
		Explained		36.55%	
<b>Expenses</b>					
<b>General Government</b>					
4	Administrative - Other	\$ 71,762	\$ 60,760	\$ (11,002)	Sage coverage for the year, WHSCC high
5	Insurance	\$ 173,469	\$ 166,872	\$ (6,597)	Includes claim payments
<b>Protective Services</b>					
				\$ -	
<b>Transportation</b>					
6	Administration (Wages & Benefits)	\$ 902,106	\$ 943,496	\$ 41,390	Wages under budget
7	Workshops, Yards & Equipment	\$ 338,570	\$ 294,229	\$ (44,341)	Vehicle repairs, shop supplies over budget
8	Snow & Ice Removal	\$ 373,225	\$ 347,500	\$ (25,725)	Salt & Sand purchases, edges purchased
9	2018 Flood Costs	\$ 361,180	\$ -	\$ (361,180)	Marjority to be reimbursed
<b>Environmental Health</b>					
				\$ -	
<b>Environmental Development</b>					
				\$ -	
<b>Recreation &amp; Cultural Services</b>					
10	Recreation - Administration	\$ 141,007	\$ 136,858	\$ (4,149)	Allocation of wages
11	Beaches	\$ 673	\$ 12,884	\$ 12,211	Lifeguards did not start until July
12	Memorial Centre	\$ 41,958	\$ 32,500	\$ (9,458)	Purchase of heat pumps, fridge
13	Parks & Gardens	\$ 227,130	\$ 286,775	\$ 59,645	Timing
14	Rothesay Common Rink	\$ 38,216	\$ 35,524	\$ (2,692)	Purchase of AED
<b>Fiscal Services</b>					
				\$ -	
		Total		\$ (351,898)	
		Variance per Statement		\$ (121,710)	
		Explained		289.13%	

## 2018August13OpenSessionFINAL\_122

## Town of Rothesay

Capital Projects 2018  
General Fund  
6 Months Ended 6/30/18

	Original BUDGET	CURRENT Y-T-D	Remaining Budget		Budget	Actual
<b>General Government</b>						
12010560 General Gov't Equipment Purchases G-2018-006	47,000	580	46,420	Town Hall	47,000	580
12010660 IT MS Office/Server/Laptops G-2018-002	90,000	37,604	52,396		47,000	580
12026160 Seniors' Project G-2018-010	0	-51,990	51,990			
Total General Government	\$137,000	-\$13,806	\$150,806			
<b>Protective Services</b>						
12011560 Protective Serv. Equipment Purchases P-2017-005	81,500	26,623	54,877			
Total Protective Services	\$81,500	\$26,623	\$54,877			
<b>Transportation</b>						
12021360 Transportation Equipment Purchases T-2018-003	540,000	205,080	334,920	Transportation Equipment Purchases T-2018-003		
12023760 Eriskay Upgrade T-2018-001	503,000	594,153	-91,153		Budget	Actual
12025960 2018 Asphalt/Microseal T-2018-007	1,627,000	40,670	1,586,330	Trackless	190,000	164,840
12025260 Trail Connector/Crossing T-2016-017	1,050,000	0	1,050,000	Backhoe	200,000	
12023860 Engineering 2019 Streets T-2019-001	60,000	0	60,000	One ton plow truck	100,000	
12013560 Land Aquisitions	0	59,471	-59,471	3/4 ton 4WD	50,000	40,241
12026260 Fox Farm Retaining Wall & Railing T-2018-011	125,000	514	124,486		540,000	205,080
Total Transportation	\$3,905,000	\$899,887	\$3,005,113			
<b>Recreation</b>						
12020860 Recreation Equipment Purchases R-2018-004	80,000	0	80,000	Recreation Equipment Purchases R-2018-004		
12020760 Trail Development R-2018-007	140,000	3,671	136,329	Tractor replacement	80,000	0
Total Recreation	\$220,000	\$3,671	\$216,329		80,000	0
<b>Total</b>						
	\$4,343,500	\$916,375	\$3,427,125			
<b>Not yet assigned:</b>						
Designated Highway	400,000			Sundry Transportation		
Salt Storage Facility	40,000			Street Trees		10,000
Sundry Transportation	150,000			Clark/Gondola Intersection		90,000
	590,000			Strong Court Cul de Sac		20,000
				Sunset Lane Cul de Sac		10,000
Carryovers				Various Curb, Gutter & Sidewalk Impr		20,000
Funded from Reserves						150,000
12025360 Asphalt/Microseal T-2017-001		42,369				
12025560 Underground Diesel Storage Tank T-2017-008		679				
12025760 Picnic Shelter & Viewing Deck R-2017-014		33,437				
12023360 Wells Trail R-2014-019		1,442				
		77,928				
Total	\$4,933,500	\$994,303	\$3,427,125			
<b>Funding:</b>						
	Total	Reserves	Gas Tax	Grants	Borrow	Operating
General Government	137,000					137,000
Protective Services	81,500					81,500
Transportation	3,445,000	100,000	960,000	300,000		2,085,000
Recreation	1,270,000	490,000		700,000		80,000
	\$4,933,500	\$590,000	\$960,000	\$1,000,000	\$0	\$2,383,500

## 2018August13OpenSessionFINAL\_123

## Town of Rothesay

Capital Projects 2018  
General Fund  
7 Months Ended 7/31/18

DRAFT!

	Original BUDGET	CURRENT Y-T-D	Remaining Budget		Budget	Actual
<b>General Government</b>						
12010560 General Gov't Equipment Purchases G-2018-006	47,000	580	46,420	Town Hall	47,000	580
12010660 IT MS Office/Server/Laptops G-2018-002	90,000	37,604	52,396		47,000	580
12026160 Seniors' Project G-2018-010	0	-51,990	51,990			
Total General Government	\$137,000	-\$13,806	\$150,806			
<b>Protective Services</b>						
12011560 Protective Serv. Equipment Purchases P-2017-005	81,500	26,308	55,192			
Total Protective Services	\$81,500	\$26,308	\$55,192			
<b>Transportation</b>						
12021360 Transportation Equipment Purchases T-2018-003	540,000	205,080	334,920	Transportation Equipment Purchases T-2018-003		
12023760 Eriskay Upgrade T-2018-001	503,000	594,153	-91,153		Budget	Actual
12025960 2018 Asphalt/Microseal T-2018-007	1,627,000	600,067	1,026,933	Trackless	190,000	164,840
12025260 Trail Connector/Crossing T-2016-017	1,050,000	0	1,050,000	Backhoe	200,000	
12023860 Engineering 2019 Streets T-2019-001	60,000	0	60,000	One ton plow truck	100,000	
12013560 Land Aquisitions	0	59,471	-59,471	3/4 ton 4WD	50,000	40,241
12026260 Fox Farm Retaining Wall & Railing T-2018-011	125,000	514	124,486		540,000	205,080
Total Transportation	\$3,905,000	\$1,459,285	\$2,445,715			
<b>Recreation</b>						
12020860 Recreation Equipment Purchases R-2018-004	80,000	0	80,000	Recreation Equipment Purchases R-2018-004		
12020760 Trail Development R-2018-007	140,000	3,671	136,329	Tractor replacement	80,000	
Total Recreation	\$220,000	\$3,671	\$216,329		80,000	0
<b>Total</b>	<b>\$4,343,500</b>	<b>\$1,475,457</b>	<b>\$2,868,043</b>			
<b>Not yet assigned:</b>						
Designated Highway	400,000			Sundry Transportation		
Salt Storage Facility	40,000			Street Trees		10,000
Sundry Transportation	150,000			Clark/Gondola Intersection		90,000
	590,000			Strong Court Cul de Sac		20,000
Carryovers				Sunset Lane Cul de Sac		10,000
Funded from Reserves				Various Curb, Gutter & Sidewalk Impro		20,000
12025360 Asphalt/Microseal T-2017-001		42,369				150,000
12025560 Underground Diesel Storage Tank T-2017-008		679				
12025760 Picnic Shelter & Viewing Deck R-2017-014		33,437				
12023360 Wells Trail R-2014-019		1,442				
		77,928				
<b>Total</b>	<b>\$4,933,500</b>	<b>\$1,553,385</b>	<b>\$2,868,043</b>			
<b>Funding:</b>	<b>Total</b>	<b>Reserves</b>	<b>Gas Tax</b>	<b>Grants</b>	<b>Borrow</b>	<b>Operating</b>
General Government	137,000					137,000
Protective Services	81,500					81,500
Transportation	3,445,000	100,000	960,000	300,000		2,085,000
Recreation	1,270,000	490,000		700,000		80,000
	\$4,933,500	\$590,000	\$960,000	\$1,000,000	\$0	\$2,383,500



# Town of Rothesay

## Utility Fund Financial Statements

June 30, 2018

**Attached Reports:**

Capital Balance Sheet	U1
Reserve Balance Sheet	U2
Operating Balance Sheet	U3
Operating Income Statement	U4
Variance Report	U5
Project Listing - June	U6
Project Listing - July - Draft!	U7

## Town of Rothesay

## Capital Balance Sheet

As at 6/30/18

ASSETS

## Assets:

Capital Assets - Under Construction - Utilities	5,754,815
Capital Assets Utilities Land	119,970
Capital Assets Utilities Buildings	1,845,765
Capital Assets Utilities Equipment	150,881
Capital Assets Utilities Water System	26,760,973
Capital Assets Utilities Sewer System	16,780,304
Capital Assets Utilities Land Improvements	42,031
Capital Assets Utilities Roads & Streets	220,011
Capital Assets Utilities Vehicles	85,374
	<u>51,760,126</u>

Accumulated Amortization Utilites Buildings	(465,277)
Accumulated Amortization Utilites Water System	(6,621,615)
Accumulated Amortization Utilites Sewer System	(7,811,543)
Accumulated Amortization Utilites Land Improvement:	(42,031)
Accumulated Amortization Utilites Vehicles	(10,752)
Accumulated Amortization Utilites Equipment	(33,660)
Accumulated Amortization Utilites Roads & Streets	(10,272)
	<u>(14,995,151)</u>

TOTAL ASSETS	<u><u>36,764,975</u></u>
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LIABILITIES

## Current:

Util Capital due to/from Util Operating	674,040
Total Current Liabilities	<u>674,040</u>

## Long-Term:

Long-Term Debt	8,318,077
Total Liabilities	<u>8,992,117</u>

EQUITY

## Investments:

Investment in Fixed Assets	27,772,857
Total Equity	<u>27,772,857</u>
TOTAL LIABILITIES & EQUITY	<u><u>36,764,974</u></u>

# Town of Rothesay

## Utility Reserve Balance Sheet

As at 6/30/18

### ASSETS

Assets:

Bank - Utility Reserve	876,389
Due from Utility Operating	10,855
TOTAL ASSETS	<u>\$ 887,244</u>

### EQUITY

Investments:

Invest. in Utility Capital Reserve	553,871
Invest. in Utility Operating Reserve	101,738
Invest. in Sewage Outfall Reserve	231,636
TOTAL EQUITY	<u>\$ 887,245</u>

**Town of Rothesay**  
 Utilities Fund Operating Balance Sheet  
 As at 6/30/18

ASSETS

Current assets:	
Accounts Receivable Net of Allowance	1,036,629
Accounts Receivable - Misc.	181,200
Total Current Assets	<u>1,217,829</u>
Other Assets:	
Projects	1,422,388
	<u>1,422,388</u>
 TOTAL ASSETS	 <u>\$ 2,640,217</u>

LIABILITIES

Accrued Payables	47,201
Due from General Fund	1,238,433
Due from (to) Capital Fund	(674,040)
Due to (from) Utility Reserve	10,855
Deferred Revenue	18,685
Total Liabilities	<u>641,134</u>

EQUITY

Surplus:	
Opening Retained Earnings	11,808
Profit (Loss) to Date	1,987,275
	<u>1,999,084</u>
 TOTAL LIABILITIES & EQUITY	 <u>\$ 2,640,218</u>



Town of Rothesay  
Utilities Operating Income Statement  
6 Months Ended 6/30/18

	CURRENT MONTH	BUDGET FOR MONTH	CURRENT YTD	BUDGET YTD	VARIANCE Better(Worse)	NOTE #	ANNUAL BUDGET
<b>RECEIPTS</b>							
Sale of Water	264,095	240,125	541,153	507,250	33,903		1,000,000
Meter and non-hookup fees	11,533	8,750	23,160	17,500	5,660		35,000
Water Supply for Fire Prot.	0	0	380,000	380,000	0		380,000
Local Improvement Levy	0	0	59,073	59,000	73		59,000
Sewerage Services	2,621	0	1,621,670	1,610,000	11,670		1,610,000
Connection Fees	10,000	5,556	160,925	26,667	134,258		60,000
Interest Earned	9,094	4,167	41,492	25,000	16,492		50,000
Misc. Revenue	525	406	2,250	2,438	(188)		4,875
Infrastructure Grants	0	0	49,782	0	49,782		0
Surplus - Previous Years	0	0	21,125	21,125	(1)		21,125
<b>TOTAL RECEIPTS</b>	<b>297,868</b>	<b>259,003</b>	<b>2,900,630</b>	<b>2,648,979</b>	<b>251,651</b>		<b>3,220,000</b>
<b>WATER SUPPLY</b>							
Share of Overhead Expenses	93,500	93,500	187,500	187,500	0		374,000
Audit/Legal/Training	1,694	833	6,986	8,000	1,014		13,000
Purification & Treatment	17,782	26,333	107,358	178,000	70,643		336,000
Transmission & Distribution	1,100	8,000	53,908	48,000	(5,908)		96,000
Power & Pumping	3,447	3,583	23,029	21,500	(1,529)		43,000
Billing/Collections	97	417	618	2,500	1,882		5,000
Water Purchased	0	42	282	250	(32)		500
Misc. Expenses	0	1,542	516	9,250	8,734		18,500
<b>TOTAL WATER SUPPLY</b>	<b>117,620</b>	<b>134,250</b>	<b>380,197</b>	<b>455,000</b>	<b>74,803</b>		<b>886,000</b>
<b>SEWERAGE COLLECTION &amp; DISPOSAL</b>							
Share of Overhead Expenses	141,500	141,500	282,500	282,500	0		566,000
Audit/Legal/Training	0	1,500	3,953	16,000	12,047		25,000
Collection System Maintenance	767	2,667	5,845	16,000	10,155		64,000
Sewer Claims	0	1,667	666	10,000	9,335		20,000
Lift Stations	2,479	3,333	15,617	20,000	4,383		40,000
Treatment/Disposal	6,499	4,167	33,886	31,000	(2,886)		56,000
Infiltration Study	2,152	0	52,459	0	(52,459)		0
Misc. Expenses	0	397	5,521	5,049	(473)		7,431
<b>TOTAL SWGE COLLECTION &amp; DISPOSAL</b>	<b>153,396</b>	<b>155,230</b>	<b>400,447</b>	<b>380,549</b>	<b>(19,898)</b>		<b>778,431</b>
<b>FISCAL SERVICES</b>							
Interest on Bank Loans	0	0	0	0	0		25,000
Interest on Long-Term Debt	86,334	86,334	100,711	100,711	0		286,217
Principal Repayment	12,000	12,000	32,000	32,000	0		536,352
Transfer to Reserve Accounts	0	0	0	0	0		60,000
Capital Fund Through Operating	0	0	0	0	0		637,000
<b>TOTAL FISCAL SERVICES</b>	<b>98,334</b>	<b>98,334</b>	<b>132,711</b>	<b>132,711</b>	<b>0</b>		<b>1,544,569</b>
<b>TOTAL EXPENSES</b>	<b>369,350</b>	<b>387,814</b>	<b>913,355</b>	<b>968,259</b>	<b>54,905</b>		<b>3,209,000</b>
<b>NET INCOME (LOSS) FOR THE PERIOD</b>	<b>(71,481)</b>	<b>(128,810)</b>	<b>1,987,275</b>	<b>1,680,720</b>	<b>306,555</b>		<b>11,000</b>

# Town of Rothesay

Variance Report - Utility Operating  
6 Months Ended June 30, 2018

Note #	Account Name	Actual YTD	Budget YTD	Variance Better(worse)	Description of Variance
<b>Revenue</b>					
1	Sale of Water	\$ 541,153	\$ 507,250	\$ 33,903	Residential usage up
2	Connection Fees	\$ 160,925	\$ 26,667	\$ 134,258	Condominiums and storage complex
3	Infrastructure Grants	\$ 49,782	\$ -	\$ 49,782	Infiltration study
<b>Expenditures</b>					
<b>Water</b>					
4	Purification & Treatment	\$ 107,358	\$ 178,000	\$ 70,642	Maintenance not done yet
5	Transmission & Distribution	\$ 53,908	\$ 48,000	\$ (5,908)	Leak repairs
<b>Sewer</b>					
6	Treatment/Disposal	\$ 33,886	\$ 31,000	\$ (2,886)	Power charges on new lift stations
7	Infiltration Study	\$ 52,459	\$ -	\$ (52,459)	reimbursed by grants
<b>Fiscal Services</b>					
				\$ -	

# Town of Rothesay

Capital Projects 2017  
Utility Fund  
6 Months Ended 6/30/18

		Original BUDGET	CURRENT Y-T-D	Remaining Budget
<b>WATER</b>				
12043430	Well Development - Quality W-2018-003	100,000	9,846	90,154
12044330	Hillsview/Shadow Hill Watermain W-2018-002	450,000	0	450,000
		<u>\$ 550,000</u>	<u>\$ 9,846</u>	<u>\$ 540,154</u>
<b>SEWER</b>				
12042330	Wastewater Treatment Plant - S-2014-016-A	2,500,000	1,126,706	1,373,294
12044130	WWTP Design Phase 2 S-2017-001	1,400,000	0	1,400,000
12044430	Eriskay Upgrade - Sewer T-2018-001	300,000	177,860	122,140
		<u>4,200,000</u>	<u>1,304,567</u>	<u>2,895,433</u>
	Unassigned:			
	Hampton Rd Designated Highway	75,000		
	SCADA Changeover	35,000		
	Membranes	200,000		
	Back Up Power	12,000		
	SCBA Equipment	15,000		
		<u>337,000</u>	<u>-</u>	<u>-</u>
<b>Total Approved</b>		<u>5,087,000</u>	<u>1,314,412</u>	<u>3,435,588</u>
<b>Carryovers</b>				
Funded from Reserves				
12043830	Water Plant Aux Building W-2016-002		107,975	
			<u>107,975</u>	
		<u>5,087,000</u>	<u>1,422,388</u>	<u>3,435,588</u>

**Funding:**

	Total	Reserves	Gas Tax	Grants	Borrow	Operating
Water	852,000	250,000				602,000
Sewer	4,235,000		300,000	2,600,000	1,300,000	35,000
	<u>5,087,000</u>	<u>250,000</u>	<u>300,000</u>	<u>2,600,000</u>	<u>1,300,000</u>	<u>637,000</u>

# Town of Rothesay

Capital Projects 2017

Utility Fund

7 Months Ended 7/31/18

**Draft!**

		Original BUDGET	CURRENT Y-T-D	Remaining Budget
<b>WATER</b>				
12043430	Well Development - Quality W-2018-003	100,000	9,846	90,154
12044330	Hillsview/Shadow Hill Watermain W-2018-002	450,000	0	450,000
		<u>\$ 550,000</u>	<u>\$ 9,846</u>	<u>\$ 540,154</u>

<b>SEWER</b>				
12042330	Wastewater Treatment Plant - S-2014-016-A	2,500,000	1,260,530	1,239,470
12044130	WWTP Design Phase 2 S-2017-001	1,400,000	0	1,400,000
12044430	Eriskay Upgrade - Sewer T-2018-001	300,000	177,860	122,140
		<u>4,200,000</u>	<u>1,438,390</u>	<u>2,761,610</u>

Unassigned:

Hampton Rd Designated Highway	75,000
SCADA Changeover	35,000
Membranes	200,000
Back Up Power	12,000
SCBA Equipment	15,000

337,000

**Total Approved**

5,087,000    1,448,236    3,301,764

**Carryovers**

Funded from Reserves

12043830    Water Plant Aux Building W-2016-002    107,975

107,975

5,087,000    1,556,211    3,301,764

**Funding:**

	Total	Reserves	Gas Tax	Grants	Borrow	Operating
Water	852,000	250,000				602,000
Sewer	4,235,000		300,000	2,600,000	1,300,000	35,000
	<u>5,087,000</u>	<u>250,000</u>	<u>300,000</u>	<u>2,600,000</u>	<u>1,300,000</u>	<u>637,000</u>





2018 August 16 Open Session FINAL\_132

# ROTHESAY MEMORANDUM



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TO : Mayor and Council  
FROM : Doug MacDonald  
DATE : August 8, 2018  
RE : Compliance Report

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The following Government remittances have been remitted for the month of July in accordance with the appropriate regulation:

Payroll taxes (CPP, EI, income tax withheld) –remittances filed every two weeks

HST rebate claim - remitted quarterly – June 30th claim filed in July

WHSCC – remitted monthly –payment remitted

## Town of Rothesay

31/07/2018 219500-60

Donations/Cultural Support	Budget 2018	Paid to date	
KV3C	2,500.00		in kind
NB Medical Education Trust	5,000.00	5,000.00	
SJRH	2,500.00	2,500.00	
KV Food bank	6,000.00		
YMCA Camp Glenburn	2,500.00		
Fairweather Scholarship	1,000.00	1,000.00	
KV Oasis	2,500.00	2,500.00	
Saint John Theatre Company	1,000.00	1,000.00	
YMCA	10,000.00	10,000.00	5 year commitment started in 2015
sub	33,000.00	22,000.00	
Other:	5,000.00		
Junior Achievement		300.00	
Anglican Parish of Fundy & the Lakes		50.00	
Symphony NB		500.00	
Heart & Stroke		45.34	
Sable River Fire Dept.		50.00	
International Women's Day		350.00	
RHS Youth for Youth		50.00	
Masters Ladies Curling Team		200.00	
Christmas with the Cops		100.00	
NB Competitive Festival of Music		250.00	
Touchstone Academy		390.00	
Rothesay Netherwood School		300.00	
NB Heart & Stroke		50.00	
St. Marks		50.00	
Kennebecasis Lions		240.00	
International Women's Day		100.36	
Miss Teen Maritime International		200.00	
Rothesay High Safe Grad		100.00	
Rothesay Yacht Club		200.00	
KV Players		500.00	
sub	5,000.00	4,025.70	
	<u>38,000.00</u>	<u>26,025.70</u>	



# ROTHESAY

Works and Utilities Committee Meeting  
2018 August 13 Open Session FINAL\_134  
Wednesday, July 18, 2018  
Rothesay Town Hall – Common Room  
5:30 p.m.



**DRAFT**

**PRESENT:** DEPUTY MAYOR ALEXANDER, CHAIR  
COUNCILLOR MIRIAM WELLS, VICE CHAIR  
PAUL BOUDREAU  
PETER GRAHAM  
IVAN HACHEY  
BLAINE JUSTASON  
MARK McALOON (arrived at 5:50 pm)  
SCOTT SMITH

TOWN MANAGER JOHN JARVIE  
DIRECTOR OF OPERATIONS BRETT MCLEAN  
TOWN CLERK MARY JANE BANKS

The meeting was called to order at 5:30 p.m.

## 1. APPROVAL OF AGENDA

**MOVED** by Counc. Wells and seconded by I. Hachey the agenda be approved as circulated.

**CARRIED.**

## 2. APPROVAL OF MINUTES

**MOVED** by Counc. Wells and seconded by B. Justason the minutes of 20 June 2018 be adopted as circulated.

**CARRIED.**

## 3. DELEGATIONS

N/A

## 4. REPORTS & PRESENTATIONS

N/A

## 5. UNFINISHED BUSINESS

### 5.1 Capital Projects Summary

It was noted the Town is in mid-construction season and various projects are underway and/or nearing completion. DO McLean advised the Iona Avenue project will be overbudget as a result of additional backfill. He noted the same issue occurred on the Almon Lane project where the excavated material was too wet to be used during the project.

Chair Alexander provided clarification on the tendering process and noted there was some confusion in a recent Telegraph Journal article. He advised the paving contract was under budget and additional work was added to take advantage of the lower tender prices. DO McLean advised this has been done on past projects.

**RECEIVED FOR INFORMATION.**

### 5.2 Solid Waste Tonnage Report

It was noted the solid waste (garbage) tonnage includes the Spring Clean-up and will balance out over the year. I. Hachey suggested residents be sent a letter to remind them to compost as it costs less to the Town. There was general discussion on various options to increase composting. There was consensus to include an article in the next issue of the R Insider on composting.

#### **RECEIVED FOR INFORMATION.**

### 5.3 Discussion on Water By-law

25 May 2015 Memorandum from Treasurer MacDonald

5 February 2015 Memorandum from Treasurer MacDonald

Chair Alexander noted this item was a carry-over from the last meeting. Counc. Wells advised she agreed with the recommendations in the Treasurer's memo. DO McLean advised Saint John requires connections to the water system if it is available. Town Manager Jarvie noted the provincial election will take place in September and there may be a reduction in taxes on apartment buildings (campaign promise). There was a brief discussion on procedure and staff will prepare a final draft of the By-law for review by the Committee.

### 5.4 Update on Bradley Lake guardrail

There was a brief discussion with respect to the installation and it was noted the cost will be approximately \$18,000. Saint John also reviewed the portion within City boundaries and advised it would encroach on the roadway. Rothesay has a minimum road width of 3.2 m and the City has a minimum road width of 3.5 m.

### 5.5 Update on 177 Gondola Point Road sidewalk – verbal report

There was a brief discussion on available options and the current location of the two RA5 crosswalks on Gondola Point Road. Council approved the project at the last Council meeting and it was added to the 2018 asphalt project.

M. McAloon arrived at the meeting.

## **6. CORRESPONDENCE FOR ACTION**

### 6.1 27 June 2018 Letters from resident RE: Conditions in Wells with presentation

There was a lengthy discussion with respect to the concerns raised in the correspondence. Chair Alexander noted there is an online petition and there were interviews on CBC last week. Counc. Wells commented on the work done on the Wells Recreation Park and that Council decided six years ago to stop using chipseal on roads.

The following comments were made: flyers in the ditch are from Brunswick News and residents can cancel delivery directly through them, the roads were constructed when the area was a local service district and wood was used as filler in the road beds, the 2019 Capital Plan will include microseal on Mark Avenue, the cost (in 2014 dollars) to rebuild and replace all roads in the area is \$13 million, there were no recreation areas or playgrounds in the area prior to amalgamation, micro-sealing in the area accounts for 40.9% of this year's budget and the area holds 18% of the population.



DO McLean advised a stop sign could be installed at the intersection and noted the intersection is lit by a streetlight. Town Manager Jarvie noted there are other areas in the Town that are plowed by a contractor. DO McLean noted the following: the area is a wetland and the ground is flat with nowhere to drain the water, the Town has supported community clean-ups in various areas around Town but would not supply individual property owners with gloves or garbage bags, Mark Avenue is not a main thoroughfare and would have mostly local traffic. He also suggested a small amount be included in next year's budget to fund requests for community clean-ups around Town but once depleted, no more funding would be available. DO McLean also advised Mark Avenue will be in the budget next year for micro-seal and the stumps will be removed at that time but it will be an ongoing issue as more rise to the surface. Chair Alexander noted property assessment is done by the Province, not the municipality.

Town Manager Jarvie advised staff will write a letter in response to the concerns raised and provide a draft to the Committee for review. He noted that the Town provides consistent service delivery throughout the municipality and in some areas, it is not better or worse but different.

6.2 10 July 2018 Email from resident RE: Request for speed signs on Hibbard Lane  
There was a brief discussion with respect to Hibbard Lane. DO McLean advised the sign has already been installed.

**RECEIVED FOR INFORMATION.**

## **7. NEW BUSINESS**

### **7.1 Flood Recovery Status Report**

13 July 2018 Memorandum from Town Manager Jarvie

There was a brief discussion with respect to the various Town assets affected by the flood event in May. The options outlined for the McGuire Centre were discussed and it was noted some of the projects will be longer term and considered for future budgets. Town Manager Jarvie advised the Town is still waiting for a report from the insurance company and cost recovery will be balanced between insurance and Disaster Financial Assistance (DFA) funding.

**RECEIVED FOR INFORMATION.**

## **8. CORRESPONDENCE FOR INFORMATION**

8.1 4 July 2018 Gondola Point Road Watermain Extension report prepared by DO McLean  
DO McLean updated the Committee and noted the project to connect the two dead end watermains would not be done in the manner proposed to Council as a result of excessive rock in the area. He advised that some work would be done to avoid excavation of Gondola Point Road in the future should the Town decide to expand the water system into the West Beach Estates area.

**RECEIVED FOR INFORMATION.**

8.2 5 July 2018 Engineering Design and Construction Management Services 2019 Asphalt Resurfacing and Microseal Placement Program report prepared by DO McLean

There was general discussion with respect to possible capital projects for 2019, including Church Avenue (pipe) and Marr Road (curb/sidewalk).

**RECEIVED FOR INFORMATION.**

**9. DATE OF NEXT MEETING**

The next meeting will be Wednesday, August 22, 2018.

**10. ADJOURNMENT**

**MOVED** by Counc. Wells and seconded by P. Boudreau the meeting be adjourned.

**CARRIED.**

I. Hachey inquired about the reconfiguration of Dolan Road and the entrance to the Centennial ballfield. Staff advised the Town has sought funding from other levels of government but none has been received.

The meeting adjourned at 6:20 p.m.

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CHAIRPERSON

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RECORDING SECRETARY



# ROTHESAY

2018August13OpenSessionFINAL\_138

## BUILDING PERMIT REPORT

7/1/2018 to 7/31/2018

<b>Date</b>	<b>Building Permit No</b>	<b>Property Location</b>	<b>Nature of Construction</b>	<b>Value of Construction</b>	<b>Building Permit Fee</b>
07/09/2018	BP2018-00060	5 VICTORIA CRES.	SINGLE FAMILY	\$200,000.00	\$1,450.00
07/18/2018	BP2018-00077	76 HAMPTON RD	ACCESSORY STRUCTURE	\$1,000.00	\$20.00
07/06/2018	BP2018-00080	566 MILLENIUM DRIVE	SELF STORAGE BUILDING	\$1,000,000.00	\$7,250.00
07/11/2018	BP2018-00114	63 HAMPTON RD	RENOVATION	\$528,000.00	\$3,828.00
07/18/2018	BP2018-00119	11 PAIGE ST	STORAGE SHED	\$3,350.00	\$29.00
07/13/2018	BP2018-00120	120 PARK DR	RENOVATION	\$25,000.00	\$181.25
07/06/2018	BP2018-00121	50 RIVER RD	STORAGE SHED	\$1,000.00	\$20.00
07/13/2018	BP2018-00122	8 CHURCH AVE	RENOVATION	\$5,000.00	\$36.25
07/06/2018	BP2018-00123	97 BEAUVISTA ST	FENCE	\$1,200.00	\$20.00
07/13/2018	BP2018-00124	69 ELIZABETH PKWY	DEMOLITION	\$0.00	\$500.00
07/13/2018	BP2018-00125	39 SCHOOL AVE	DECK	\$1,500.00	\$20.00
07/17/2018	BP2018-00126	12 WATERCREST RD	ADDITION	\$100,000.00	\$725.00
07/13/2018	BP2018-00129	70 HAMPTON RD	RENOVATION	\$80,000.00	\$580.00



7/1/2018 to 7/31/2018

<b>Date</b>	<b>Building Permit No</b>	<b>Property Location</b>	<b>Nature of Construction</b>	<b>Value of Construction</b>	<b>Building Permit Fee</b>
07/25/2018	BP2018-00130	6 BISCAYNE CRT	ACCESSORY BUILDING	\$5,000.00	\$36.25
07/24/2018	BP2018-00132	137 HAMPTON RD	DECK	\$2,200.00	\$21.75
07/27/2018	BP2018-00133	7 ANNA AVE	ACCESSORY STRUCTURE	\$1,200.00	\$20.00
<b>Totals:</b>				<b>\$2,854,450.00</b>	<b>\$14,737.50</b>
<b>Summary for 2018 to Date:</b>				<b>\$11,821,982.00</b>	<b>\$81,283.75</b>

### 2017 Summary

	<u>Value of Construction</u>	<u>Building Permit Fee</u>
<b>Monthly total:</b>	<b>\$1,391,278.00</b>	<b>\$10,212.25</b>
<b>Summary to Date:</b>	<b>\$5,701,082.89</b>	<b>\$43,820.50</b>





# ROTHESAY



## INTEROFFICE MEMORANDUM

TO : Mayor Grant & Council  
 FROM : John Jarvie  
 DATE : 9 August 2018  
 RE : Capital Project – Status Report

The following is a list of 2018 capital projects and the current status of each along with continuing projects from 2016 and 2017.

2016 Projects

2017

PROJECT	BUDGET	\$ TO 30/04/18*	COMMENTS
Wastewater Collection Upgrade (broken down below)	\$7.5M		Project substantially complete, pumping stations commissioned
• WWTF Phase 1 – Forcemain	2,000,000	100%	Complete
• WWTF Phase 1 – lift stations (3)	1,600,000	90%	All stations are now commissioned
• WWTF Phase 1 – lift stations (2)	3,400,00	90%	Both stations are commissioned
Secondary Plan – Hillside area	52,000	31%	Concepts being developed;
General Specification for Contracts	40,000	40%	draft document under review by staff
2018 Resurfacing Design	60,000	87%	Contract awarded, project underway
Designated Highways	475,000	-	Funding denied
WWTP Phase II design	1.4M <sup>1</sup>	-	Funding application submitted
Fields & Trails	40,000	4%	Wells rustic trails
Water supply	300,000	-	Membrane replacements on order, wellfield modelling project on August agenda
Hillsview/Shadow Hill Court water	450,000	-	Water main replacement
Iona/Erisky upgrade	680,000	95%	Project substantially complete
2018 street resurfacing	1.79M	40%	Project substantially complete
Brock Court drainage study	20,000	100%	Completed
SCADA upgrade	35,000		New technology based on internet – in progress
Fox Farm Rd retaining wall	125,000	-	Inc new railing – work awarded, material to be ordered
Clark/Gondola Pt Rd intersection	90,000	-	Adjustments to grades
2019 Resurfacing design	60,000	-	Survey complete, preliminary design underway
Town Hall repairs	47,000	-	
Salt shed repairs	40,000	-	Underway
IT upgrades	90,000	40%	MS Office upgraded
Fleet Replacement	620,000	39%	Sidewalk plow \$190,000 received & Backhoe \$200,000 - ordered; ¾T plow truck & tractor ordered; 1T plow truck: on hold
Trail link R/Q	100,000	-	Partial estimate
Trail & sidewalk connector Wells	1,050,000	-	Subject to grants
Capital Asset Management Plan	65,200	30%	FCM grant – underway
Protective Services	81,500	32%	KVFD

\* Funds paid to this date.

<sup>1</sup> Subject to Build Canada funding

## July 16, 2018

### Overview



- Approval of February 15, 2018 Meeting minutes
- Approval of Directors of the ESJ Board to commence June 2018
- Approval of By-Laws

### 2018 KPIs (Q2) Update

	2018 targets	Q2 Results	
Potential Entrepreneurs	800	1,525	
Start-Ups	25 Start-Ups	14 Start Ups	
Existing Entrepreneurs	45 jobs	17 Jobs	
Existing Business	550 jobs	Announced – 717	Hired TBA
External Investors	250 jobs	Announced – 450	Hired 250

### Strategic Plan Update

#### What we heard

Better Economic Performance  
 Have Been too Reliant on Big Investments  
 Need to Significantly Expand the Talent Pipeline  
 Immigration is Key  
 Need to Tell the Greater Saint John Story  
 Leverage Infrastructure

#### Areas of Focus:

Workforce Development  
 Strategic Inv. Attraction for Existing Business  
 Tell the Greater Saint John Story  
 Enhanced Business Start Up Culture

#### ESJ needs to be:

Champion of Economic Development for GSJ  
 Advocate  
 Coordinator/Facilitator  
 Consensus Builder Around Regional Priorities  
 Provide Economic Development Services Where Needed  
 Tell the GSJ Story – Why Invest, Move, Live Here...

#### What it will take:

\$2 Million in Unrestricted Funding  
 \$1 Million in Project Support Funding  
 Regional Alignment and Coordination  
 Commitment and Tenacity

### Low-Growth/High Growth Scenarios for GSJ 2016-2036

Current economic research and future forecasts by GNB estimate in a low-growth scenario Greater Saint John won't grow at all and in a high-growth scenario, it's growth of less than 1%. Both options are dismal and discussions showed there was unanimous support among municipal leaders to do something to change this outcome.

### Discussion & Feedback

There was good discussion on the direction of the Economic Development Plan and the resources and commitment required to implement.



August 8, 2018

To: Mayor Grant & Town Council of Rothesay

From: Jim Maxwell, President of the KV Association for Community Living Inc.

Subject: Letter of Request to be added as an agenda topic & Declaration to Speak to council for the upcoming Town Council Meeting on Monday, August 13, 2018

Dear Mayor Grant and Members of the Town Council of Rothesay

We were informed on July 16<sup>th</sup>, 2018 by Town Manager, John Jarvie, and Ryan Kinkaid that the Vocational Training Centre for Adults in Rothesay would no longer be able to operate at our present facility in the basement of the Bill McGuire Centre. The floods in late April caused devastating damage throughout New Brunswick and created heartache and loss for so many. We understand your position related to our space and appreciate your willingness to work with us to move forward. However, our reality is that we are now left homeless!

For the past 3 weeks, we have been scurrying around meeting with lots of folks, looking at potential short & long term solutions and trying our best to get back in business! Our clients, client families, staff and affiliated "friends of the VTC" are all unanimous in thought that we continue operation in Rothesay. Everyone's lives have been altered and all simply want one thing, to "Bring Us Home"!

Our appeal today is to help us on our way, help us to continue to provide quality of life for ALL which makes the community of Rothesay so unique in New Brunswick! Our community really cares, our Town of Rothesay really cares and so many of you on this council have been actively involved in your community over many years, because YOU really care!

We would appreciate the opportunity to meet, share information on what it will take to get us back on our feet again and formally request your support! Together, we can continue to care for our most vulnerable citizens and ensure their quality of life continues.

Respectfully Submitted

Jim Maxwell

A handwritten signature in black ink, appearing to read 'Jim Maxwell'.



**OUR WORK**  
**RAG RECYCLING**  
**BOTTLE RECYCLING**

The work oriented portion of the Vocational Training Centre's activities has two main components ... **rag and bottle recycling**.

- Donations of clothing are cleaned and cut into squares, weighed into 25 pound boxes and sold as cleaning rags.
- Buttons are salvaged and available for resale to interested parties.
- Towels, T-shirts and sheets comprise the most desirable materials as donations.
- Donations of recyclable containers are sorted, cleaned and taken to a redemption depot.

Businesses, organizations and event collection of these materials can be valuable donations to our Centre.

For quantity donations, our VTC has a van available for scheduled pickups of recyclables from your business or organization.

All monies raised through these projects are used to maintain our operation and provide a fund for activities that promote community exposure and additional training for our clients.

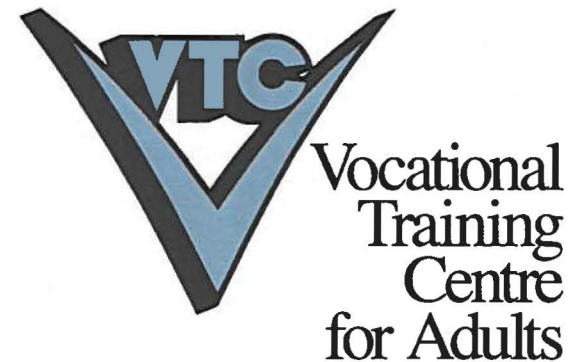
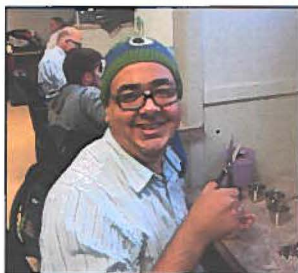


The Vocation Training Centre for Adults, located in Rothesay, NB is a member of the New Brunswick Association for Supported Services and Employment NBASSE Association.

Formed in 1978, NBASSE is an association of 38 member agencies providing activity-based day services and employment supports to persons with intellectual disabilities throughout New Brunswick.

All member agencies provide these services following the Adult Developmental Activities, Programs and Training (ADAPT) program standards outlined by the Provincial department of Social Development.

The VTC is participating in an NB pilot project that provides direct training and job placement for our clients.



*A non-profit organization supporting adults with intellectual and/or physical disabilities through meaningful activities.*



**VOCATIONAL TRAINING CENTRE**  
**CATHY SMITH, CENTRE DIRECTOR**  
97 James Renforth Drive  
Rothesay, NB E2H 1K7  
(506) 847-4759  
[voctrain@nb.aibn.com](mailto:voctrain@nb.aibn.com)



## OUR HISTORY

The Kennebecasis Lions Club's very first project in 1959 as a new organization was a Christmas Party for intellectually challenged children.

The tradition continued for many years and grew into the development of a special needs school that was built by the Lions Club in 1973 in the basement of the Bill McGuire Centre at a cost of \$40,000.



## OUR PROGRAMS

- Social Interaction Program
- Cooking Program
- Craft Program
- Games and Skill Building
- Exercise Program
- Safety Courses
- Workplace Violence & Harassment Course
- Life/Social Skills
- Fine/Gross Motor Skills
- Friday Leisure Days
- General Disability Course

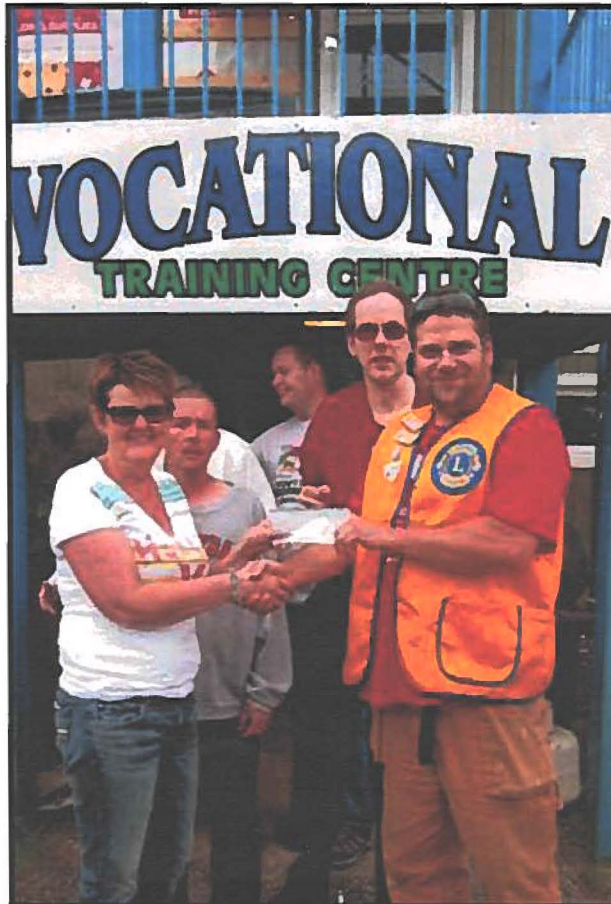
## OUR CLIENTS

[2018August13OpenSessionFINAL\\_144](#)

Our clients are comprised of men and women of all ages (over 18 required) who apply for enrollment.

Participants attending the Centre come from Hampton, Kingston Peninsula, Kennebecasis Valley, East Saint John and all areas in between.

The Centre currently services up to 15 clients and is open twelve months of the year, Monday through Friday from 8:30 am—3:30 pm.



## OUR FUNDING

Our service is sponsored by the Kennebecasis Valley Association for Community Living. A grant from the provincial Department of Social Development is the primary source of funding for operating the Centre. We are eternally grateful for their support!



**Kennebecasis Valley  
Association for  
Community Living**

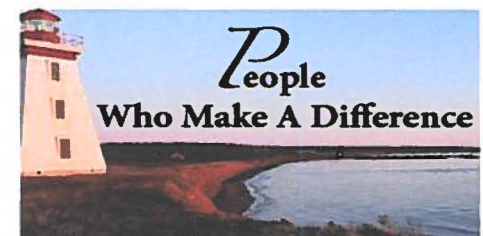


## OUR STAFF

The staff of the Vocational Training Centre is comprised of a Centre Director, two full-time and one part-time associate. Each member of our team provides quality care and guidance to our adult clients.

We are passionately driven to encourage self confidence, independence and competence through interaction with others. Our curriculum includes recreational/leisure activities, work oriented activities, community exposure and decision making on the part of the individuals who use this service.

*There is no greater satisfaction than knowing that you have made a difference in someone else's life!*





70 Hampton Road  
Rothesay, NB  
E2E 5L5 Canada

**Rothesay Council  
August 13, 2018**

**TO:** Mayor Grant and Members of Rothesay Council

**SUBMITTED BY:**

  
\_\_\_\_\_  
John Jarvis, Town Manager

**DATE:** 9 August 2018

**SUBJECT:** **Citizen Satisfaction Survey Recommendation**

---

**RECOMMENDATION**

Council accept the report 2018 Citizen Satisfaction Survey as prepared by Corporate Research Associates Inc..

**Background**

As required for by the Community Planning Act a Municipal Plan requires that a background report be generated that will serve as the basis of the plan. Staff identified the need for a citizen satisfaction survey for the background report and in March 2018 Council awarded the citizen satisfaction telephone survey contract to Corporate Research Associates Inc. Staff note that CRA was required to analyse the data and present their findings in a summary report. CRA's report (Attachment A) includes:

- a. An analysis of results, with key results illustrated in graphs;
- b. An executive summary that includes high-level conclusions and recommendations from the findings to address the study's objectives;
- c. A detailed explanation of the study background and the research methodology used; and
- d. All working documents appended to the report, including the final survey and data tables.

**ATTACHMENTS**

Attachment A

2018 Citizen Satisfaction Survey



Report Prepared by:

Brian White, Director of Planning & Development Services

# Town of Rothesay Citizen Satisfaction Study

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## Draft Report

### Confidential

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**Town of Rothesay**  
**TOR001-1000**

*Prepared for:*

**ROTHESAY**

**June 2018**



1-888-414-1336



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## Introduction

The Town of Rothesay commissioned Corporate Research Associates Inc. (CRA) to conduct a telephone study with Town residents to understand opinions regarding the municipality. Objectives of this research are to:

- Assess perceptions of Rothesay as a place to live;
- Determine priority areas for residents;
- Determine opinions of services offered by the municipality;
- Understand opinion of housing and commercial development options for the Town; and
- Determine perceptions of the Town's response to storm water management.

The following report presents result of the **2018 Town of Rothesay Citizen Satisfaction Study**. This report includes an executive summary, an analysis of the survey findings, conclusions, and a description of the methodology employed in the conduct of the study. Appended to the report is a copy of the study questionnaire (Appendix A), and banner tables that present the results for each question by demographic characteristics (Appendix B).

## Research Methodology

To achieve the study objectives a telephone study was conducted from May 9<sup>th</sup> to May 24<sup>th</sup>, and again from June 12<sup>th</sup> to June 14<sup>th</sup>, 2018, among residents of the Town aged 18 years or older. The overall margin of error from a random sample of 409 residents is plus or minus 4.8 percentage points, 19 times in 20.

Data was weighted by age and gender according to 2016 Census information for Rothesay to ensure the survey data closely matches the actual distribution of area residents, along these two dimensions. A complete methodology is included at the end of the report.



## Executive Summary

Results from **2018 Town of Rothesay Citizen Satisfaction Survey** indicate that citizens are highly satisfied with Town and offer extremely high ratings for the quality of life in the community. In comparison with New Brunswick overall, Rothesay experiences a much higher level of satisfaction in this regard. There is also an extremely high level of satisfaction with the performance and operation of the Town, and this level is much higher than the satisfaction Saint John residents have with their City and council.

Throughout this report it is clear that the recent flooding affecting New Brunswick had an impact on the survey results. One in six Rothesay residents were personally affected by storm water flooding, drainage issues, or erosion in the last twelve months. Citizens who were affected by the flooding and those that were not, place importance on improving services such as **expanding the current municipal water system or sewage system**, or mention **flooding as the most important issue facing the Town**. While clearly an important issue, it is likely that results for these measures would be considerably lower had the survey been conducted at a different time. While the majority of residents believe the Town has done a good job of controlling/limiting local flooding, controlling surface water runoff, and maintaining storm water infrastructure, those that were directly affected by storm water offer much lower ratings for all three areas.

One-half of citizens have shown some level of engagement with the Town in the last twelve months, including speaking with a councillor or staff at Town Hall, or attending a council meeting or council committee meeting. This marks an extremely high level of engagement, which again could be elevated due to the recent flooding. In CRA's opinion, a community that shows a high level of engagement, combined with such high satisfaction ratings, as is the case with Rothesay, indicates a vibrant town with proud citizens.

There are a number of areas citizens would like to be a priority over the next few years. Improving the **walkability of the town** and **improving municipal water or sewage systems** are identified as most critically important. When considering where to focus attention and budget, the Town may wish to examine those areas that are deemed important to citizens, but receive lower ratings. Areas that are considered critically important, but where the Town receives less than *excellent* ratings include **road maintenance, snow removal, and waste water/drinking water**.

In terms of housing and commercial development, the addition of semi-detached housing or townhouses would be well received, and if residents were considering a switch in housing type, these are the most popular options after single family homes. Small commercial developments are most favourably viewed, although all three types of commercial properties (low rise office/retail, mixed use buildings, and small commercial developments) are all favourably viewed. Finally, residents believe there should be an increase in the number of retail businesses in the Town, along with the number of restaurants. Increasing the number of professional services is also considered important.

Overall, results suggest that the Town performs very well, and citizens are satisfied. In terms of future direction for the Town, infrastructure, road conditions, improving walkability, and improving water and



sewage systems are all areas of importance for citizens. Given the high level of engagement noted in this report, continued public consultation will also be important, as citizens wish to be involved and have a voice in the community.

## Conclusions

The following conclusions are drawn from the analysis of the results from this study.

***Residents perceive the quality of life in Rothesay to be extremely high, and are happy with their neighbourhoods.***

Nearly all residents offer a rating of excellent or good for the quality of life in Rothesay. This is an extremely high rating and is much higher than the New Brunswick wide rating. Residents also believe their neighbourhood is a good place to live, to raise children, and they like their neighbourhood.

***Residents are concerned with a number of issues, with top areas related to infrastructure and economic development, and the recent flooding.***

There are a number of issues identified by residents, and it is important to note that no one area is mentioned by more than one in six residents, suggesting that there are no major issues of concern. The top mention is infrastructure, followed by flooding, and economic growth and development.

***There is a high level of satisfaction with the overall performance of the Town.***

The vast majority of Rothesay residents are satisfied with the overall performance of the town, with just six percent dissatisfied. As a comparison, the City of Saint John has a satisfaction rating of 65 percent.

***Many citizens are engaged in the community through contacting Town Hall or councillors, or attending meetings.***

Residents were asked if they undertake a set of five activities related to being engaged in the community. In total, one-half of residents have contacted Town Hall, talked to a councillor, or attended a council meeting or council committee meeting. It is likely that the incidence of having undertaken at least one of these activities is currently elevated because of the recent flooding.

***The community would like to see priority placed on improving the walkability of the town, along with improving water and sewage systems.***

Improving the walkability of the town is considered the most important priority by residents. Improving municipal services such as water or sewage systems is also considered important and receives critically important ratings by those who experienced issues with storm water. It is important to note that all seven areas are considered important by the majority of residents.



***Areas with largest gap between resident's expectations and their satisfaction include road maintenance, snow removal, and waste water/drinking water.***

Residents were asked to rate the importance of a number of town services and offerings, as well as their rating of each area. A gap analysis was conducted to identify those areas deemed important, but receiving less than excellent ratings. Areas with the largest gaps are similar to the priority areas previously identified, and include road maintenance and waste water/drinking water. In addition, snow removal is deemed critically important, but a number of citizens rate the service as less than excellent.

***Rothesay's future housing needs are diverse, and while there is a focus on single family homes and townhouses, there is demand for other types. Citizens would like to see more retail businesses and restaurants within the Town.***

The majority of residents are in favour of adding a number of housing types in the Town including semi-detached housing, townhouses, apartment style condos, and apartment buildings. Residents are less likely to be in favour of adding mini-homes. In addition, if considering switching housing types, the most popular options after single family homes are garden homes/townhouses and condos.

In terms of commercial development, residents believe it is important to increase the number of retail businesses, restaurants and professional services in the Town. While a majority consider it important, there are lower ratings for increasing office space. In addition, residents are in favour of semi-commercial developments and low-rise office and retail spaces, and to a lesser degree mixed use development.

***One in six Rothesay residents have been impacted by storm water, and their opinion of the municipality's response is negative.***

In the last twelve months, sixteen percent of residents experienced flooding, drainage issues or erosion on their property due to storm water. The majority of those who experienced these issues offer ratings of only fair or poor for the Town's ability to control/limit flooding on private property, limit surface water runoff from public roads, or maintain and repair storm water infrastructure.





## Detailed Analysis

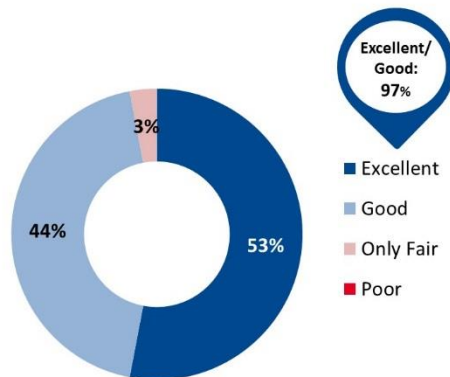
### Quality of Life

**Residents perceive the quality of life in Rothesay to be extremely high, and are happy with their neighbourhoods.**

#### Overall Quality of Life

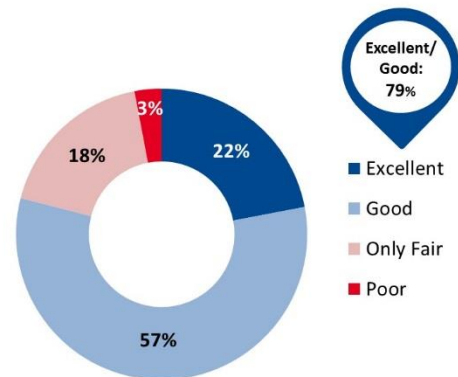
Rothesay residents hold an extremely high opinion of the Town and the quality of life, with nearly all giving a rating of *excellent* or *good*. Indeed, more than one-half offer a rating of excellent, and no one gave a rating of poor. Younger residents and those with higher household incomes are more likely to believe the quality of life in Rothesay is excellent. In comparison to New Brunswickers in general, results for Rothesay are much higher, as just twenty-two percent of New Brunswickers rate the quality of life in their area as excellent. (Table 1, Atlantic Quarterly CRA Results Q3 2017)

**Overall Quality of Life in Town of Rothesay**



Q.1: All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor? (n=409)

**Overall Quality of City, Town, Village or Community Where You Live**

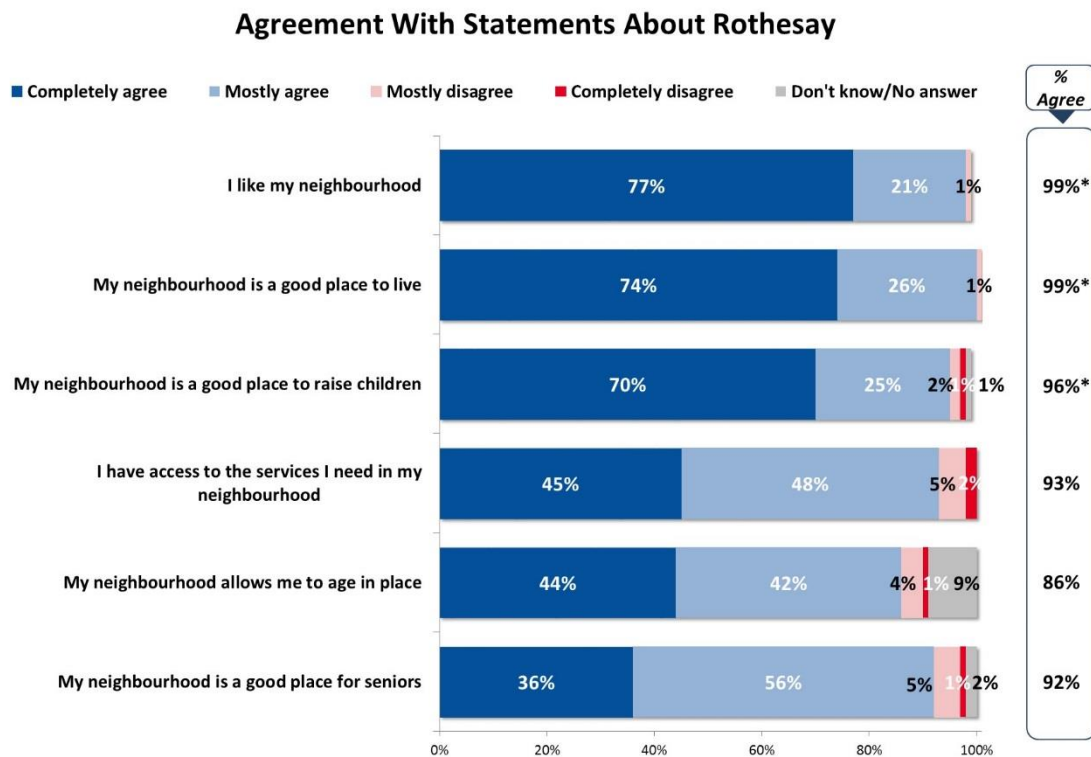


Q.CRA14: Thinking of your city, town, village or community where you live, would you say the overall quality of life is excellent, good, only fair, or poor? (n=404)  
 Source: CRA's Atlantic Quarterly, Quarter 3, 2018



## Neighbourhoods

Residents were asked to rate their level of agreement with a series of six statements related to their neighbourhood. Nearly all residents agree with five of the six statements under consideration. Examining ratings of *completely agree* indicate that three-quarters of Town residents believe their neighbourhood is a **good place to live**, and they **like their neighbourhood**. Seven in ten completely agree that their neighbourhood is a **good place to raise children**. Meanwhile, under one-half completely agree that they have **access to the services they need in their neighbourhood**, their neighbourhood **allows them to age in place**, or their **neighbourhood is a good place for seniors**. Overall the extremely low levels of disagreement to these statements suggest that residents are satisfied with their neighbourhoods. (Tables 3a-f)



Q.3a-f: Do you completely agree, mostly agree, mostly disagree or completely disagree with the following statements: (n=409) \*Due to rounding.



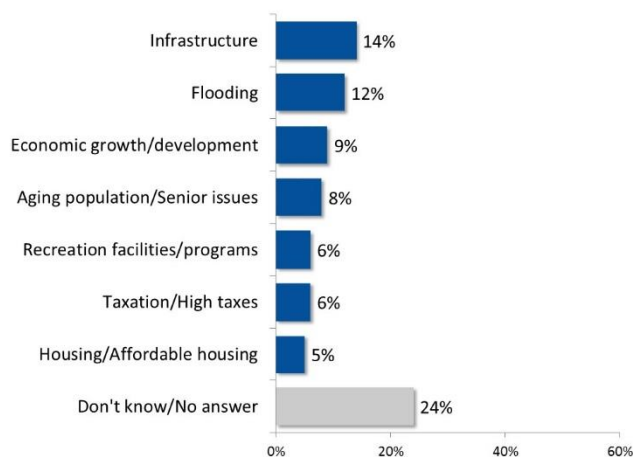
## Most Important Issue

**Residents are concerned with a number of issues, with top areas related to infrastructure and economic development, and the recent flooding.**

Residents offer a variety of issues that are facing Rothesay today. Over one in ten mention **infrastructure**, and a similar number mention **flooding**. It is perhaps not surprising that flooding is top of mind for residents given that the timeframe of the survey was during the New Brunswick flood that impacted many residents in the Rothesay area. Other mentions include **economic growth and development, aging population, recreation facilities and program**, and **taxation**. Although mentioned by five percent or fewer residents, other topic areas that may warrant consideration by the town include **affordable housing, traffic, municipal spending, sewage issues, the deer population, and town planning**. (Table 2)

### Most Important Issue Facing Rothesay Today

Key Unaided Mentions



Q.2: In your opinion, what is the single most important issue facing Rothesay today? (n=409)

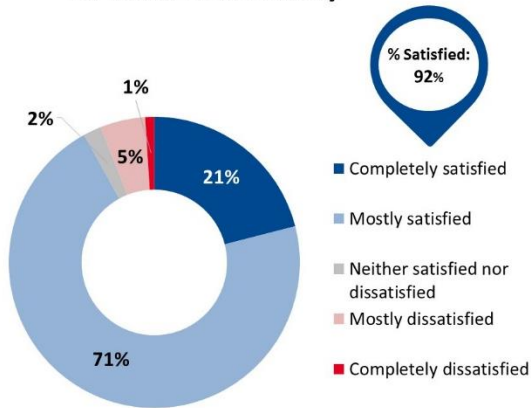
## Performance of the Town

**There is a high level of satisfaction with the overall performance of the Town.**

Nine in ten residents are completely or mostly satisfied with the overall performance and operation of the Town of Rothesay. In comparison, results for Saint John indicate that just 65 percent of residents are satisfied with the performance of the government. (Table 4, Urban Report CRA Results Q3 2017)

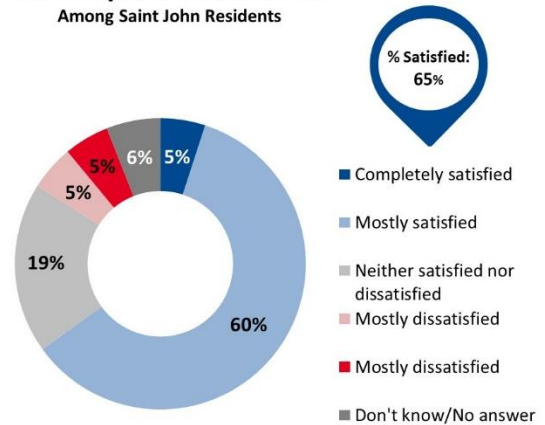


### Satisfaction With Performance and Operation of Town of Rothesay



Q.4: How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=409)

### Satisfaction With Performance of Municipal Government Among Saint John Residents



Q.4: [AMONG SAINT JOHN RESIDENTS ONLY] How satisfied are you with the overall performance of the Municipal Government led by Mayor Don Darling? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied? (n=163)  
 Source: CRA's Urban Report, Quarter 3, 2018



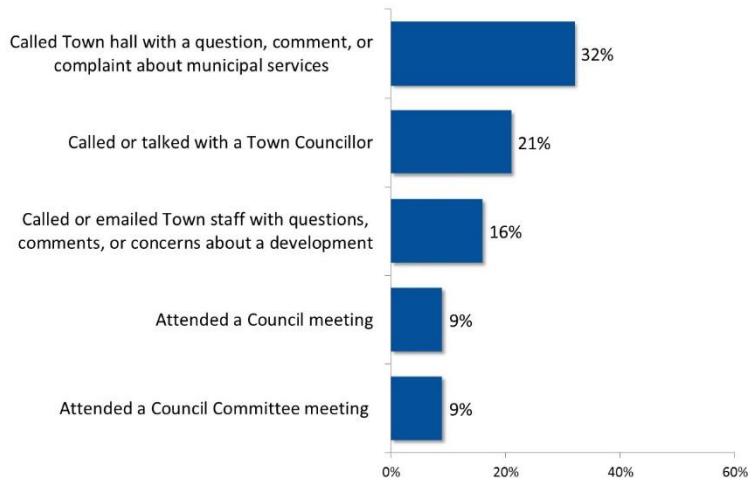


## Engaged Citizens

**Many citizens are engaged in the community through contacting Town Hall or councillors, or attending meetings.**

One-half of residents have undertaken at least one activity that could be considered an indication of community engagement. Specifically, three in ten residents have **called Town Hall with a question, comment or complaint**. Perhaps not surprisingly, those who experienced storm water problems are more likely to have done so. Two in ten residents have **called or talked with a Town Councillor**, and under two in ten have **called or emailed Town staff with questions, comments, or concerns about a development**. Meanwhile, one in ten have **attended a Council meeting** or **attended a Council Committee meeting**. Overall, 49 percent of residents have undertaken at least one of these activities, and are more likely to be male, have a higher household income, or experienced storm water problems. (Tables 5a-e)

**Actions Taken In Past 12 Months**



Q.5a-e: In the past 12 months have you: (n=409)

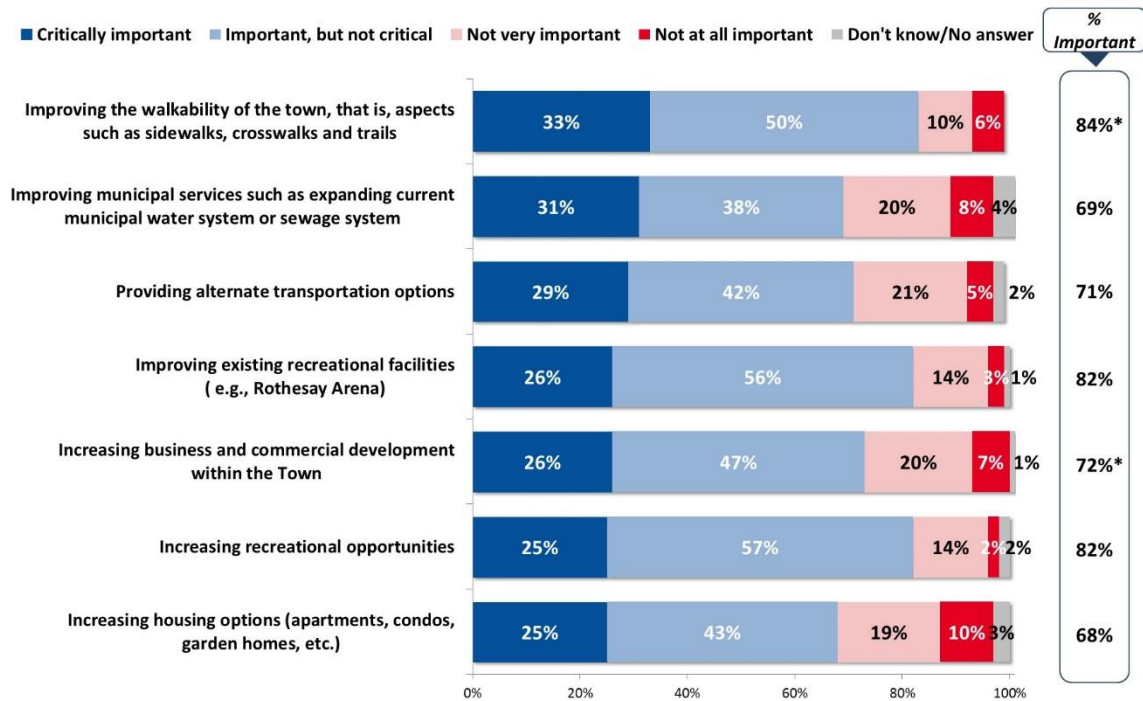


## Town Priorities

*The community would like to see priority placed on improving the walkability of the town, along with improving water and sewage systems.*

While citizens feel that a number of areas should be priority for the Town over the next few years, those rated most critically important include **improving the walkability of the town** and **improving municipal services such as expanding municipal water or sewage systems**. All seven areas are deemed either *critically important* or *important but not critical* by the majority of residents. (Tables 5aa-ag)

### Importance of Town of Rothesay Priorities



Q.5aa-ag: In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years? (n=409) \*Due to rounding.

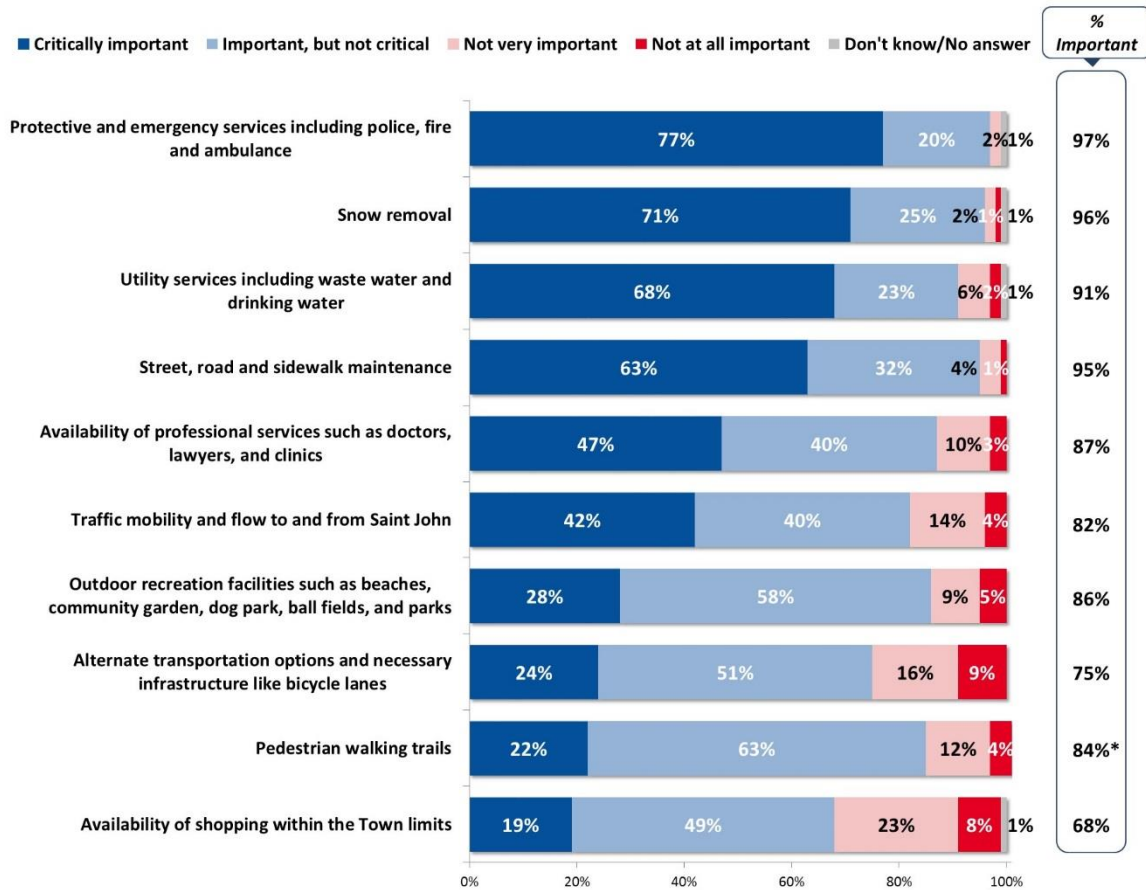


## Town Services

**Areas with largest gap between resident’s expectations and their satisfaction include road maintenance, snow removal, and waste water/drinking water.**

Respondents were asked to rate ten town services in terms of their importance. All areas are considered important by the majority of citizens. Examining responses of critically important indicates that **protective and emergency services, snow removal, and waste water/drinking water** are considered most important. (Tables 6a-j)

### Importance of Municipal Services

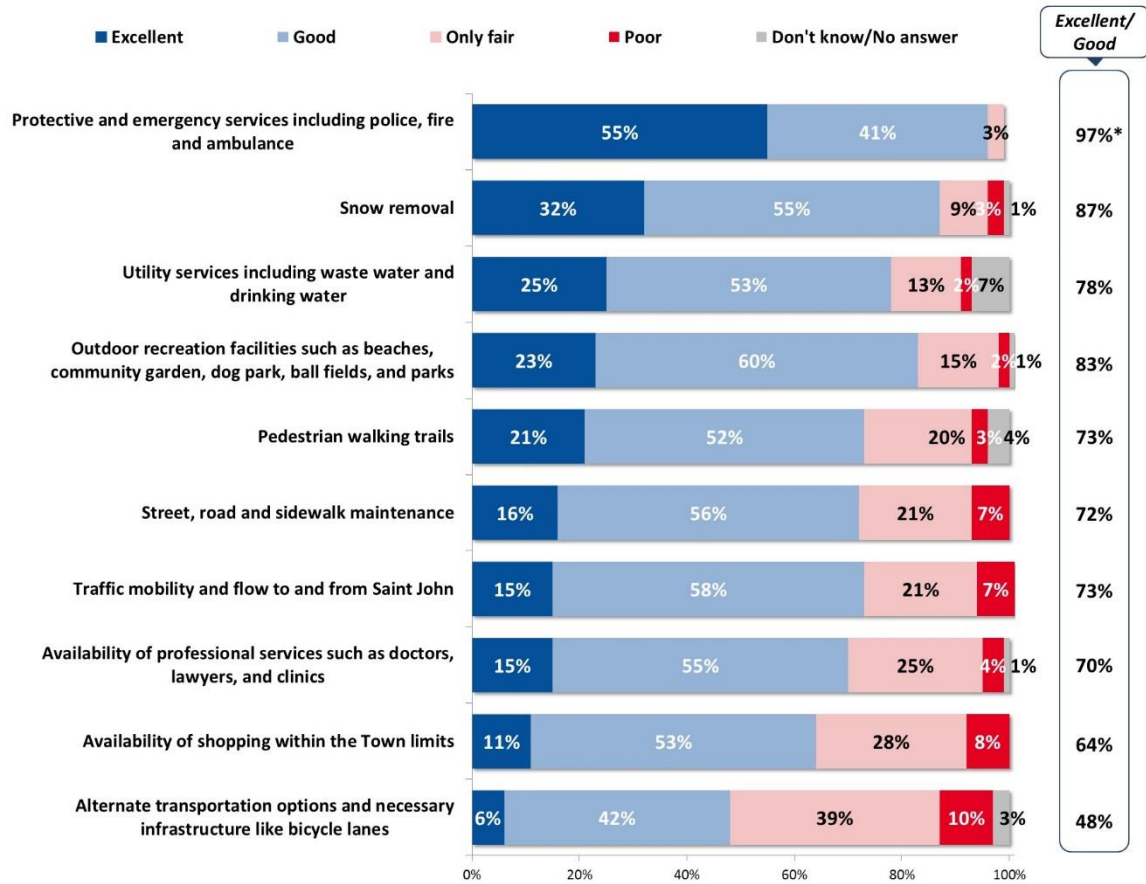


Q.6a-j: How important are each of the following services to your household? (n=409) \*Due to rounding.

Residents were also asked to rate each of those 10 services. All areas receive ratings of excellent or good by a majority of residents, with the exception of **alternate transportation options**. Most positively rated (in terms of ratings of excellent) include protective and **emergency services, snow removal, and waste water/drinking water**. (Tables 7a-j)



### Ratings of Town of Rothesay Services



Q.7a-j: Please rate each of the following Town of Rothesay services. (n=409) \*Due to rounding.





## Gap Analysis

A gap analysis was conducted for this study. A gap analysis identifies aspects of performance that are deemed *critically important*, but which receive *less than excellent ratings*. Specifically, gap scores are calculated as the percentage of residents who assess a service as critically important and rate it as less than excellent in this regard. Higher gap scores indicate greater gaps between expectation and performance, and represent areas in which attention could be focused with an eye for improvement. As a rule of thumb, CRA recommends that gap scores above 30 percent be considered high priority for improvement.

### Gap Analysis Calculation: Example

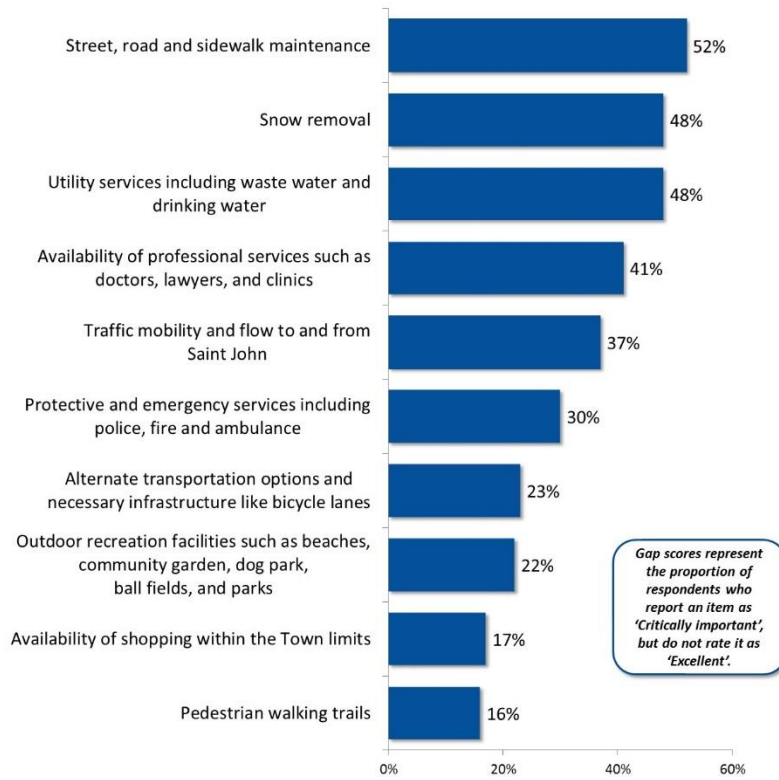
<i>Snow Removal</i>	<i>Excellent</i>	<i>Less than excellent</i>	<i>Total</i>
Critically Important	96	<b>196</b>	292
Less than critically important	36	82	117
<b>Total</b>	131	278	<b>409</b>

As illustrated in the preceding table from the telephone survey, 292 residents rate snow removal as a critically important service for their household. Of those 292 residents, 196 currently perceive the snow removal services of the Town as less than excellent. Thus, out of all the 409 residents surveyed on this question, 196 believe snow removal is of critical importance, but are not completely satisfied with the Town of Rothesay snow removal services, producing a gap score of  $196/409 = 48$  percent. In other words, one-half of residents are of the opinion that snow removal is a critically important service for them, and the Town of Rothesay is not meeting their expectations in this regard. (Table 7)

There are several services that receive gap scores greater than 30 percent and, thus, present the most opportunity for enhancing performance. These services are (in rank order): **street, road and sidewalk maintenance, snow removal, and waste water/drinking water**. It is important to note that while these are areas that also received strong ratings of *excellent* or *good*, the gap scores are elevated due to the number of citizens who consider these aspects *critically important*, and do not provide a response of *excellent*. Despite performing reasonably well on many of these measures, there is an opportunity to further improve perceptions of citizens.



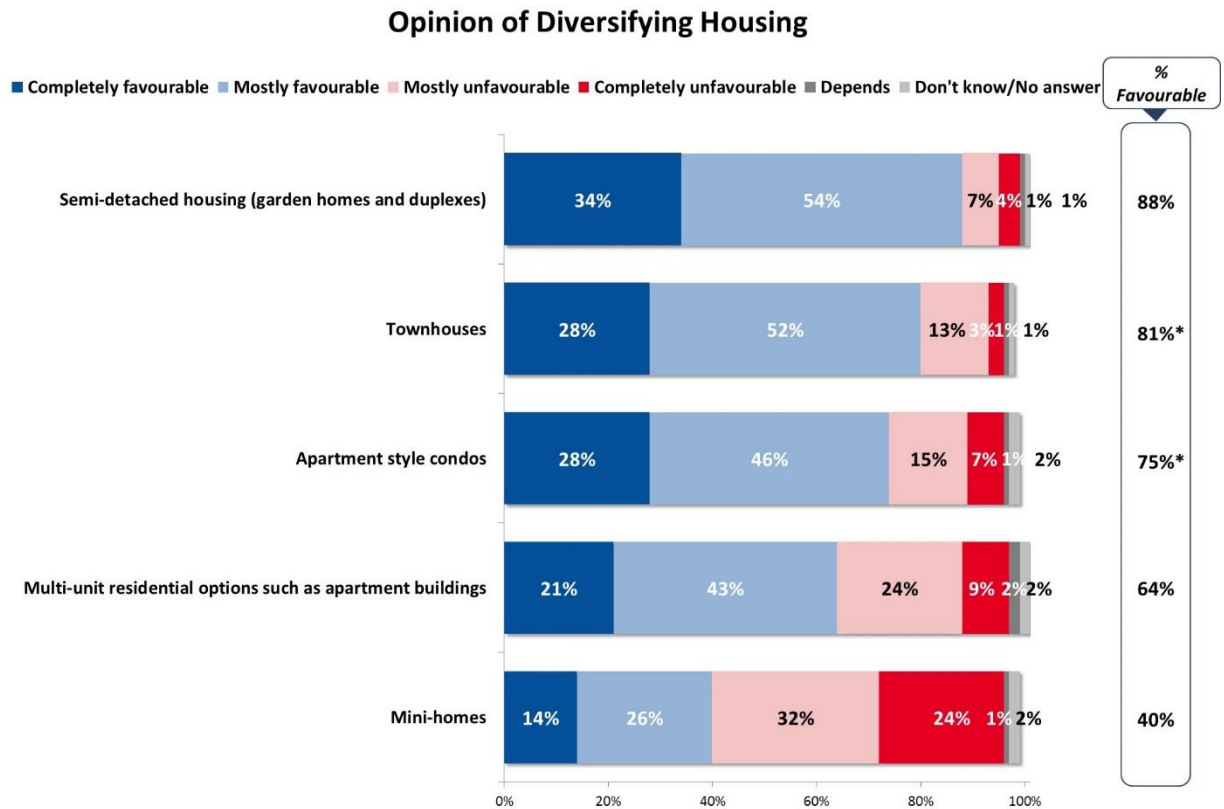
### Gap Scores



## Housing and Commercial Development

*Rothesay's future housing needs are diverse, and while there is a focus on single family homes and townhouses, there is demand for other types. Citizens would like to see more retail businesses and restaurants within the Town.*

Residents are most favourable about the prospect of adding semi-detached housing or townhouses, followed by apartment style condos. (Table 8 a-e)

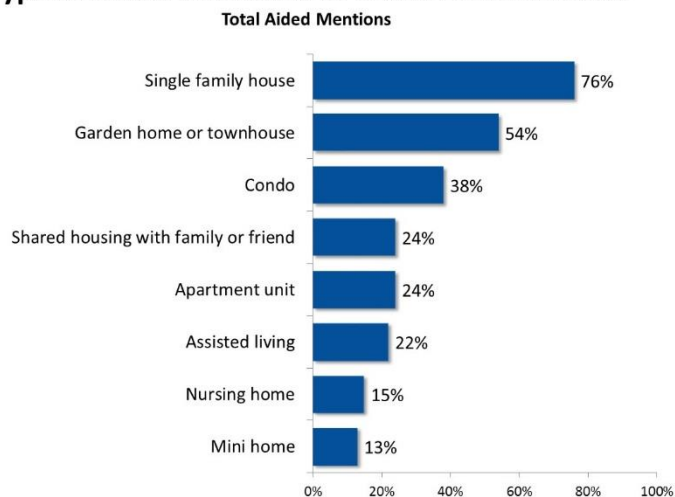


Q.8a-e: The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay? (n=409) \*Due to rounding.

Residents were asked to indicate the type of housing they would be interested in switching to, if they were leaving their present home. Single family homes are most popular, followed by garden homes/townhouses. Condos are also mentioned by four in ten residents. (Table 11a-h)



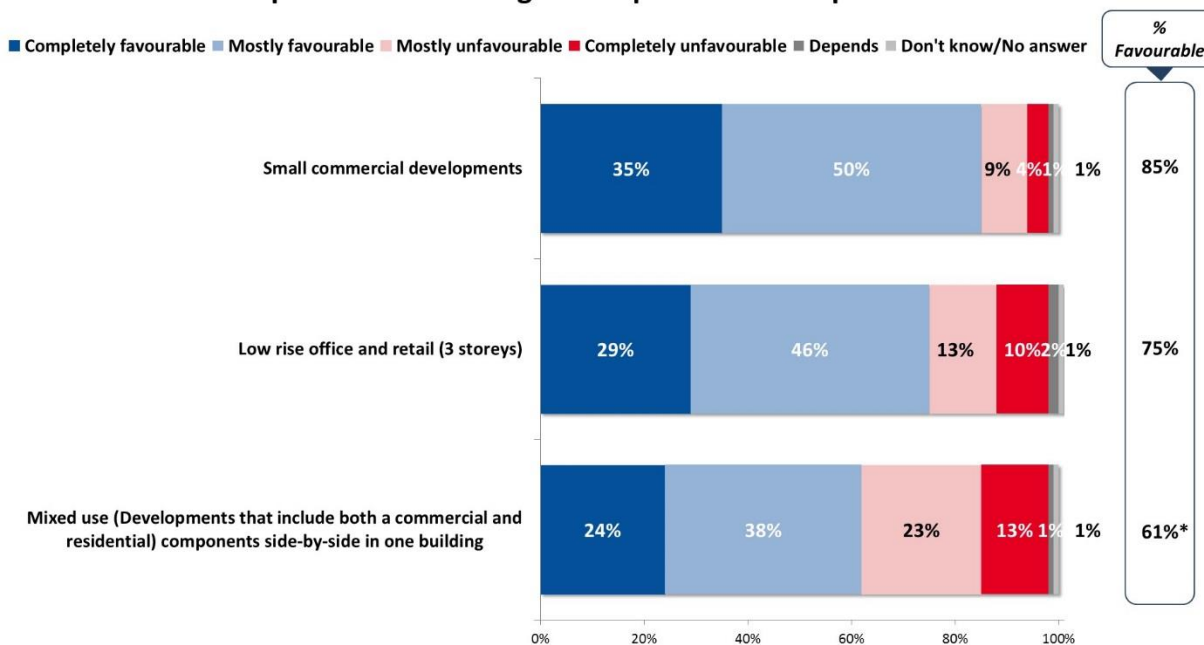
### Type of Home Interested In If Left Present Home



Q.11a-h: If you were going to leave your present home, what type of housing would you be interested in? (n=409)

Residents are also receptive to the addition of various commercial development properties on Hampton Road, with the most favourable ratings for small commercial developments, followed by low rise office and retail developments. There are less favourable opinions for mixed use buildings, but still rated favourably by the majority of residents. (Table 9a-c)

### Opinion of Increasing Development on Hampton Road



Q.9a-c: The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road? (n=409) \*Due to rounding.

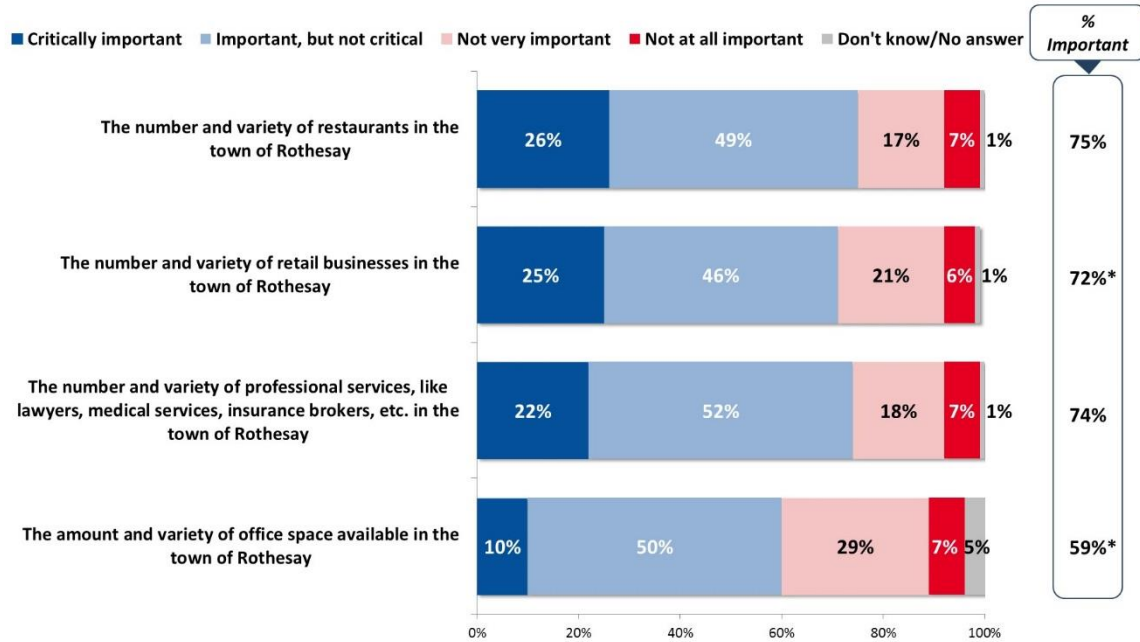
In terms of which types of businesses should be brought to Rothesay, residents believe there should be an increase in the number and variety of retail businesses in the Town of Rothesay, as well as the





number and variety of restaurants (as noted by the number of critically important ratings). Increasing the number and variety of professional services is also considered important, and there is less importance placed on increasing office space. (Table 10a-d)

### Importance of Increasing Businesses in Town of Rothesay



Q.10a-d: In your opinion, is it critically important, important, but not critical, not very important or not at all important to increase... (n=409) \*Due to rounding.

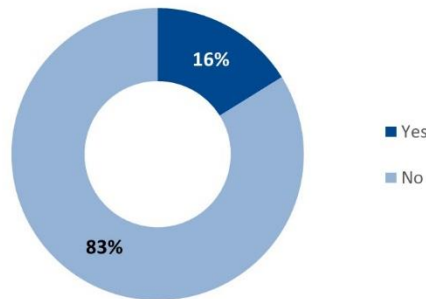


## Impact of Storm Water

**One in six Rothesay residents have been impacted by storm water, and their opinion of the municipality's response is negative.**

Sixteen percent of residents indicate that storm water runoff has caused flooding, drainage issues, or erosion on their property in the last 12 months. (Table 11a)

**Has Storm Water Runoff Caused Issues to Property in Past 12 Months?**

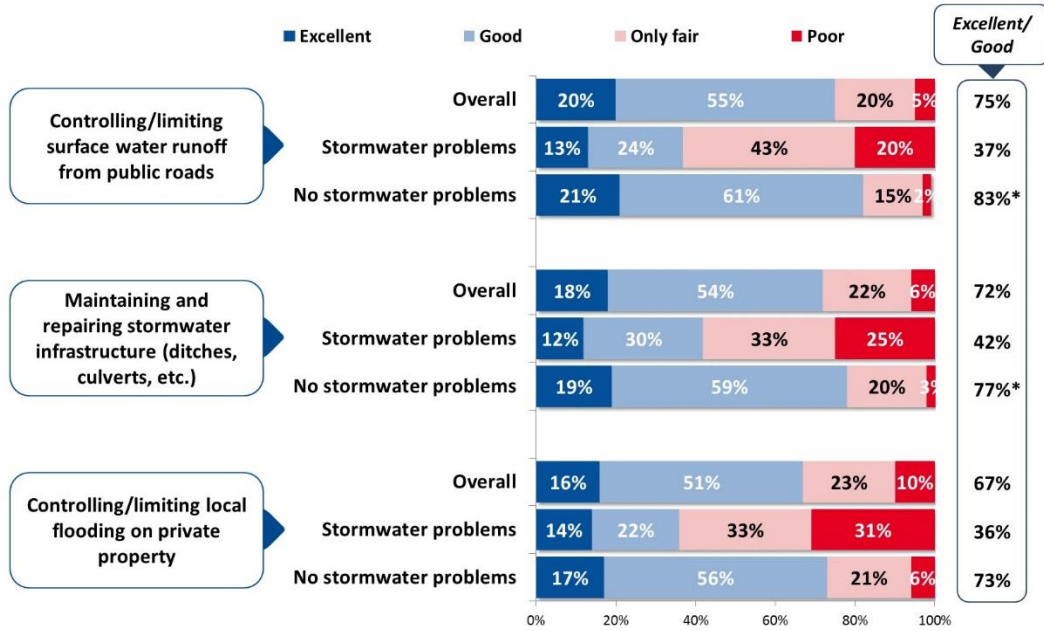


Q.11\_a: In the past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property? (n=409)

While overall the Town’s management of storm water has been well received, it is clear that those directly affected by storm water problems are not satisfied with the response. Two-thirds of residents believe the Town has done an excellent or good job of **controlling/limiting local flooding on private property**. Three-quarters give positive ratings for the Town’s management of **controlling/limiting surface water runoff from public roads**, and seven in ten give positive ratings of **maintaining and repairing storm water infrastructure such as ditches and culverts**. In all three cases, residents who experienced storm water issues were significantly more negative, with a majority offering negative ratings for each area. (Table 12a-c)



### Rating of Town's Stormwater Management



Q.12a-c: The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following? (Overall, n=409) (Stormwater problems, n=71) (No stormwater problems, n=337) \*Due to rounding.



## Subgroup Analysis

Results for this study are examined across a number of dimensions, including age, gender, household income, length of time living in Rothesay, own or rent home, and education levels. There are minor differences in opinion across various subgroups, and the following provides a summary of large differences.

**Own/Rent Home:** Residents who own their home are much more likely to offer positive opinions when compared with those who rent. Renters are less likely to participate in community engagement activities.

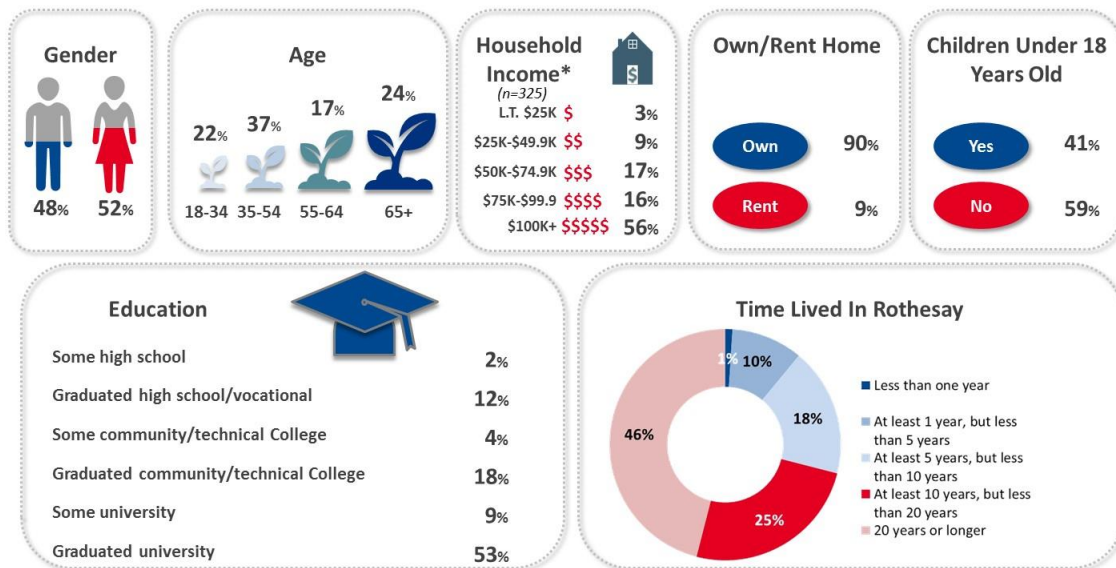
**Age:** There are a number of differences in opinion according to age. Those aged 18 to 34 are more likely to offer highly positive ratings of the Town and their neighbourhood. Older residents place greater priority on aspects such as increasing housing options or improving municipal services. Younger residents are more likely to consider outdoor recreation facilities and walking trails important to their household when compared with those 55 years of age or older. Those aged 35 to 54 are most likely to have been impacted by flooding.

**Gender:** Men are more likely than women to undertake one of the community engagement activities. In a number of cases women are more likely to place importance on various household services, with the most prominent differences in terms of traffic mobility and alternate transportation options.

**Length of time living in Rothesay:** Those who have lived in the community 20 years or more are more likely to undertake multiple community engagement activities.

### Profile of Respondents

(n=409)

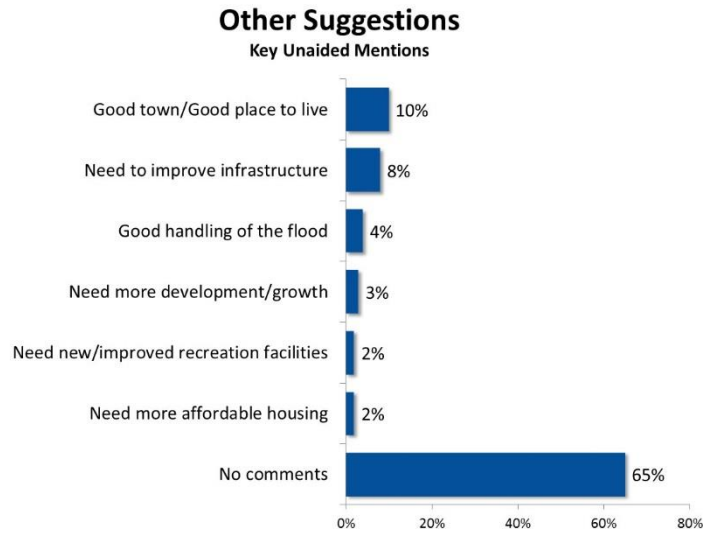


\*Among valid responses.



## Additional Comments

When given an opportunity to provide any final comments, residents offer a wide range comments regarding the Town of Rothesay. The top mention is that Rothesay is a **good town/good place to live**, followed by **needs improved infrastructure**. (Table 17)



Q.17: And finally, do you have any other comments that you would like to make about Rothesay? (n=409)





## Study Methodology

To meet research objectives a random telephone survey in the Rothesay area was undertaken. CRA, in consultation with Town representatives designed the survey.

### Sample and Administration

The sample for this study was a random sampling of the Town of Rothesay adults 18 years or older. This survey of the general public was conducted by telephone from May 9 to May 24 and June 12 to June 14, 2018.

The average interview length was 20.5 minutes. All interviewing was conducted by fully trained and supervised interviewers and a minimum of 10 percent of all completed interviews were subsequently monitored or verified.

### Sample Distribution

The overall results are based on 409 interviews with individuals from the population of the Town. A sample of 409 respondents would be expected to provide results accurate to within plus or minus 4.8 percentage points in 95 out of 100 samples.

### Sample Size and Tolerances

As margins of error for various sub-samples will vary based on sample size and proportion of the obtained result, a selection of sampling tolerances is presented in the following table:

Sample Size	Proportion				
	90% 10%	80% 20%	70% 30%	60% 40%	50% 50%
50	8.3%	11.1%	12.7%	13.6%	13.8%
100	5.9%	7.8%	9.0%	9.6%	9.8%
200	4.1%	5.5%	6.3%	6.8%	6.9%
300	3.4%	4.5%	5.1%	5.5%	5.6%
400	2.9%	3.9%	4.5%	4.8%	4.9%
409	2.9%	3.9%	4.4%	4.7%	4.8%



### Completion Results

Among all eligible residents contacted, the response rate was 11 percent. Response rate is calculated as the number of cooperative contacts (506) divided by the total number of eligible telephone numbers called (4,513).

The final disposition of all telephone numbers called is shown below according the Marketing Research and Intelligence Association's (MRIA) Standard Record of Contact Format.

Completion Results	
<b>A. Total Numbers Attempted</b>	<b>5588</b>
Not in Service/Blocked Number	980
Fax/Modem	13
Non-Residential Number	14
Incorrect/Business Number	68
<b>B. Total Eligible Numbers</b>	<b>4513</b>
Busy	25
Answering Machine	793
No Answer	1836
Illness, Incapable	2
Language Barrier	9
Scheduled Call back	380
<b>C. Total Asked</b>	<b>1468</b>
Never Call List	202
Respondent Refusal	732
Terminated/Hang up	28
<b>D. Co-operative Contacts</b>	<b>506</b>
Disqualified/Quota Full/Terminate	97
Complete	409



# **Appendix A: Survey Questionnaire**

Hello, my name is \_\_\_\_\_ and I work with Corporate Research Associates, a public opinion research company, with offices in New Brunswick. The Town of Rothesay has commissioned Corporate Research Associates to conduct this research as part of the municipal planning process. Information collected from this study will help direct municipal planning for the Town. Today we are conducting a brief public opinion survey with residents of the Town of Rothesay on a number of municipal issues and would like to speak with a male or female 18 years of age or older in your household.

[IF ASKED ABOUT LENGTH: The survey should take about 10 minutes to complete]

A. Do you currently live within the Town of Rothesay?

- 1 Yes
- 2 No **Thank and Terminate** (*this study is with residents of the Town only*)

B. Gender (**BY OBSERVATION**)

- 1 Male
- 2 Female

C. In which of the following age categories do you fall? Are you ...?

**READ RESPONSES IN ORDER—CODE ONE ONLY**

- 1 18 – 24
- 2 25 – 34
- 3 35 – 44
- 4 45 – 54
- 5 55 – 64
- 6 65 – 74
- 7 75 – 84
- 8 85+

**VOLUNTEERED**

- 7 Refused

1. All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor? [**CODE ONE ONLY**]

- 1 Excellent
- 2 Good
- 3 Only Fair, or



4 Poor

**VOLUNTEERED**

8 Don't know/no answer

2. In your opinion, what is the single most important issue facing Rothesay today? **[RECORD VERBATIM]**

98 Don't know/no answer

3. Do you **[READ SCALE]** with the following statements: **READ AND ROTATE, CODE ONE ONLY PER OPTION**

- a. My neighbourhood is a good place to live
- b. My neighbourhood is a good place to raise children
- c. My neighbourhood is a good place for seniors
- d. My neighbourhood allows me to age in place
- e. I have access to the services I need in my neighbourhood
- f. I like my neighbourhood

- 1 Completely agree
- 2 Mostly agree
- 3 Mostly disagree, or
- 4 Completely disagree

**VOLUNTEERED**

8 Don't know/No answer

4. How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you...: **READ RESPONSES IN ORDER – CODE ONE ONLY**

- 1 Completely satisfied
- 2 Mostly satisfied
- 3 Mostly dissatisfied, or
- 4 Completely dissatisfied

**VOLUNTEERED**

- 7 Neither satisfied nor dissatisfied
- 8 Don't know/No answer

5. In the past 12 months have you \_\_\_\_\_ (check all that apply)

- a. Called or talked with a Town Councillor





- b. Called Town hall with a question, comment, or complaint about municipal services
  - c. Called or emailed Town staff with questions, comments, or concerns about a development
  - d. Attended a Council meeting
  - e. Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)
5. In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years? Would you say **[READ AND ROTATE]** is critically important, important, but not critical, not very important, or not at all important? **[READ AND ROTATE, CODE ONE ONLY PER OPTION]**
- a. Increasing business and commercial development within the Town
  - b. Providing alternate transportation options
  - c. Increasing recreational opportunities
  - d. Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails
  - e. Increasing housing options (apartments, condos, garden homes, etc.)
  - f. Improving existing recreational facilities ( e.g., Rothesay Arena)
  - g. Improving municipal services such as expanding current municipal water system or sewage system.
- 1 Critically important
  - 2 Important, but not critical
  - 3 Not very important, or
  - 4 Not at all important
- VOLUNTEERED**
- 8 Don't know/no answer

Moving on to municipal services...

6. How important are each of the following services to your household? Would you say **[READ AND ROTATE]** is/are critically important, important but not critical, not very important, or not at all important? **[READ AND ROTATE, CODE ONE ONLY PER OPTION. PROBE TO AVOID ACCEPTING A RANGE]**
- a. Protective and emergency services including police, fire and ambulance
  - b. Street, road and sidewalk maintenance
  - c. Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks



- d. Snow removal
  - e. Availability of professional services such as doctors, lawyers, and clinics.
  - f. Availability of shopping within the Town limits
  - g. Alternate transportation options and necessary infrastructure like bicycle lanes
  - h. Pedestrian walking trails
  - i. Traffic mobility and flow to and from Saint John
  - j. Utility services including waste water and drinking water
- 1 Critically important
  - 2 Important, but not critical
  - 3 Not very important
  - 4 Not at all important
  - 8 Don't know/no answer
7. Please rate each of the following Town of Rothesay services. Would you say **[READ AND ROTATE]** is/are excellent, good, only fair, or poor? **[CODE ONE ONLY]**
- a. Protective and emergency services including police, fire and ambulance
  - b. Street, road and sidewalk maintenance
  - c. Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks
  - d. Snow removal
  - e. Availability of professional services such as doctors, lawyers, and clinics.
  - f. Availability of shopping within the Town limits
  - g. Alternate transportation options and necessary infrastructure like bicycle lanes
  - h. Pedestrian walking trails
  - i. Traffic mobility and flow to and from Saint John
  - j. Utility services including waste water and drinking water
- 1 Excellent
  - 2 Good
  - 3 Only fair
  - 4 Poor
  - 8 Don't know/no answer
8. The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay? To begin... do you have a completely favourable, mostly favourable,



mostly unfavourable, or completely unfavourable opinion of the addition of... **[READ AND ROTATE OPTIONS]**. Any next...

- a. Apartment style condos
- b. Townhouses
- c. Multi-unit residential options such as apartment buildings
- d. Semi-detached housing (garden homes and duplexes)
- e. Mini-homes

- 1 Completely favourable
- 2 Mostly favourable
- 3 Mostly unfavourable, or
- 4 Completely unfavourable

**VOLUNTEERED**

- 7 It depends
- 8 Don't know/no answer

9. The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road? To begin... do you have a completely favourable, mostly favourable, mostly unfavourable, or completely unfavourable opinion of the addition of... **[READ AND ROTATE OPTIONS]**.

- a. Low rise office and retail ( 3 storeys)
- b. Mixed use (Developments that include both a commercial and residential)components side-by-side in one building
- c. Small commercial developments

- 1 Completely favourable
- 2 Mostly favourable
- 3 Mostly unfavourable, or
- 4 Completely unfavourable
- 5 It depends
- 8 Don't know/no answer

10. In your opinion, is it critically important, important but not critical, not very important, or not at all important to increase **[READ AND ROTATE]** in the Town of Rothesay?

- a. The number and variety of retail businesses



- b. The amount and variety of office space available
- c. The number and variety of professional services, like lawyers, medical services, insurance brokers, etc.
- d. The number and variety of restaurants

- 1 Critically important
- 2 Important, but not critical
- 3 Not very important, or
- 4 Not at all important

**VOLUNTEERED**

- 8 Don't know/no answer

11. If you were going to leave your present home, what type of housing would you be interested in? (Select all that apply) **[Read and Rotate List]**

- a. Apartment unit
- b. Condo
- c. Single family house
- d. Garden home or townhouse
- e. Mini home
- f. Shared housing with family or friend
- g. Assisted living
- h. Nursing home

- Yes/No
- Refused
- Don't know

Moving on...

11. In the Past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property?

- Yes/No
- Refused
- Don't know



12. The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following. Would you say **[Read and Rotate]** is excellent, good, only fair, or poor?

- a. Controlling/limiting local flooding on private property
- b. Controlling/limiting surface water runoff from public roads
- c. Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)

- Excellent
- Good
- Only fair
- Poor

### **DEMOGRAPHICS:**

To finish up, I would like to ask a few questions that will help us analyse the results of this survey.

11. Are there any children under the age of 18 living in your household?

- 1 Yes
- 2 No
- 8 Don't know/no answer

12. Do you own or rent your home? **[DO NOT READ, CODE ONE ONLY]**

- 1 Own
- 2 Rent
- 3 Old folks home
- 8 Don't know/no answer

13. What is the highest level of education you have completed?

**DO NOT READ RESPONSES—CODE ONE ONLY**

- 1 Elementary school (Grades 1-8)
- 2 Some high school
- 3 Graduated high school/vocational
- 4 Some Community/technical College
- 5 Graduated Community/technical College





- 6 Some university
  - 7 Graduated university
  - 8 Refused
  - 9 Other (**Specify:** \_\_\_\_\_)
14. How long have you lived in the Town of Rothesay? Would it be...**[READ IN ORDER, CODE ONE ONLY]**
- 1 Less than one year
  - 2 At least 1 year, but less than 5 years
  - 3 At least 5 years, but less than 10 years
  - 4 At least 10 years, but less than 20 years
  - 6 20 years or longer
15. Which of the following broad income categories best describes your total household income before taxes in 2017? Would it be ... : **READ RESPONSES IN ORDER—CODE ONE ONLY**
- 1 Less than \$25,000
  - 2 At least \$25,000, but less than \$50,000
  - 3 At least \$50,000, but less than \$75,000
  - 4 At least \$75,000, but less than \$100,000, or
  - 5 \$100,000 or more
- VOLUNTEERED**
- 7 Refused
  - 8 Don't know/No answer
16. And finally, to ensure we have covered the entire town, could I please have your postal code?
- \_\_\_\_\_
- 97 Refused
17. And finally, do you have any other comments that you would like to make about Rothesay?  
**[RECORD VERBATIM]**

**THAT COMPLETES THE SURVEY. THANK YOU FOR YOUR ASSISTANCE AND COOPERATION.**



# **Appendix B: Tables**

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_181

### Citizen Satisfaction Survey

TABLE B:

Gender

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Male	48	100	0	51	47	46	49	46	46	54	42	52	47	38	54	49	45	46	50	51	47
Female	52	0	100	49	53	54	51	54	54	46	58	48	53	62	46	51	55	54	50	49	53
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE C:

In which of the following age categories do you fall?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
18 - 24	5	6	5	24	0	0	3	8	3	21	13	14	1	10	7	4	3	7	6	0	6
25 - 34	17	19	16	76	0	0	24	10	16	31	0	14	22	0	27	18	34	7	12	16	17
35 - 44	16	14	17	0	43	0	16	15	16	12	15	10	17	15	12	19	22	22	8	13	16
45 - 54	21	21	20	0	57	0	20	22	22	10	12	15	24	2	16	31	19	33	15	29	19
55 - 64	17	17	17	0	0	42	15	20	18	14	20	17	17	24	15	17	8	14	24	22	16
65 - 74	14	15	14	0	0	35	13	16	15	8	23	20	12	31	14	8	11	10	19	11	15
75 - 84	9	7	10	0	0	21	9	9	9	2	11	11	8	13	9	3	2	6	15	6	9
85+	1	1	1	0	0	2	1	1	1	2	5	0	0	5	1	0	0	1	1	1	1
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_182

### Citizen Satisfaction Survey

TABLE 1:

All things considered, would you say the overall quality of life in the Town of Rothesay is excellent, good, only fair, or poor?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	53	54	52	64	52	47	100	0	55	34	24	55	58	28	52	62	56	40	58	56	52
Good	44	43	44	32	46	48	0	93	42	51	65	43	39	57	45	36	39	58	39	39	45
Only fair	3	2	4	4	1	4	0	6	2	14	11	2	2	15	3	1	4	2	3	4	3
Poor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% EXCELLENT/GOOD	97	97	96	96	99	95	100	93	98	86	89	98	98	85	97	98	96	98	97	96	97
% ONLY FAIR/POOR	3	2	4	4	1	4	0	7	2	14	11	2	2	15	3	2	4	2	3	4	3

TABLE 2:

In your opinion, what is the single most important issue facing Rothesay today?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Infrastructure	14	15	14	12	21	9	9	20	14	8	23	25	11	14	21	13	11	22	12	21	13
Flooding	12	12	11	4	15	13	15	8	12	5	10	9	13	7	7	16	14	10	11	18	10
Economic growth/development	9	9	8	0	13	10	10	7	9	2	10	8	8	11	4	12	5	9	11	12	8
Aging population/Senior issues	8	5	10	8	5	10	11	4	9	0	7	4	8	8	6	7	6	5	11	6	8
Recreation facilities/programs	6	7	5	0	12	4	8	3	6	3	2	1	7	2	5	9	2	10	6	5	6
Taxation/High taxes	6	7	5	0	5	10	7	5	6	0	4	10	6	7	6	5	6	4	7	8	5
Housing/Affordable housing	5	2	8	0	2	11	4	6	5	7	10	4	4	12	3	3	3	6	6	3	5
Traffic	3	3	3	4	4	2	2	4	3	4	3	1	4	4	1	3	5	2	3	2	4
Not open to change	3	0	5	8	2	0	3	2	3	0	0	0	4	0	0	5	0	6	2	6	2
Municipal spending/budget	2	4	0	4	1	3	0	5	3	0	2	0	3	0	6	0	3	2	2	1	3
Sewage issues/Sewage treatment plant	2	3	2	0	3	3	3	1	2	2	1	3	2	4	1	3	1	1	3	1	3
Deer population	2	1	2	0	2	2	1	3	2	2	1	4	1	2	3	1	1	0	3	0	2
Town planning	1	1	1	0	1	2	1	1	1	0	0	0	1	0	0	1	1	0	1	0	1
Other	12	16	8	20	9	10	11	13	10	31	9	6	12	23	10	11	17	13	8	14	12
Don't know/No answer	24	21	26	40	17	20	24	24	23	37	25	33	22	17	32	21	33	16	22	16	25
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_183

### Citizen Satisfaction Survey

TABLE 3 A-F: % AGREE SUMMARY

Do you [READ SCALE] with the following statements:

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS		
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No	
My neighbourhood is a good place to live	99	100	99	100	99	99	100	99	100	98	99	100	99	96	100	100	99	99	100	100	99	99
My neighbourhood is a good place to raise children	96	97	94	100	98	92	99	93	96	92	96	96	96	92	95	97	93	96	97	97	96	96
My neighbourhood is a good place for seniors	92	94	91	100	90	90	94	90	93	85	96	93	91	89	97	89	93	90	93	89	93	93
My neighbourhood allows me to age in place	86	85	86	88	89	81	89	82	87	71	86	86	86	74	91	86	83	84	88	87	85	85
I have access to the services I need in my neighbourhood	93	94	92	96	94	90	97	88	94	92	91	90	93	85	92	93	96	90	92	86	94	94
I like my neighbourhood	99	99	98	100	99	98	100	98	99	96	96	99	99	96	99	98	98	99	99	100	98	98
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>	<b>337</b>

TABLE 3A:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place to live

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS		
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No	
Completely agree	74	76	71	80	72	72	88	58	74	66	61	79	76	66	78	73	73	68	77	67	75	75
Mostly agree	26	23	28	20	27	27	12	41	25	32	38	21	24	30	22	27	25	31	23	33	24	24
Mostly disagree	1	0	1	0	1	1	0	1	0	2	1	0	1	4	0	0	1	1	0	0	1	1
Completely disagree	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>	<b>337</b>
% AGREE	99	100	99	100	99	99	100	99	100	98	99	100	99	96	100	100	99	99	100	100	99	99
% DISAGREE	1	0	1	0	1	1	0	1	0	2	1	0	1	4	0	0	1	1	0	0	1	1



# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_184

### Citizen Satisfaction Survey

TABLE 3B:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place to raise children

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	70	75	67	72	74	66	87	52	73	55	54	67	75	51	69	75	67	62	77	72	70
Mostly agree	25	23	28	28	24	26	12	41	23	37	42	30	21	41	26	22	26	34	20	25	26
Mostly disagree	2	1	3	0	2	3	0	4	2	6	1	0	3	2	4	1	3	3	1	2	2
Completely disagree	1	1	1	0	0	2	0	1	1	2	1	1	1	0	1	1	2	0	1	0	1
Don't know/No answer	1	1	2	0	0	3	1	2	1	0	1	3	1	6	0	1	2	1	1	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% AGREE	96	97	94	100	98	92	99	93	96	92	96	96	96	92	95	97	93	96	97	97	96
% DISAGREE	3	2	4	0	2	5	1	5	2	8	2	1	3	2	5	2	5	3	2	2	3

TABLE 3C:

Do you [READ SCALE] with the following statements:

My neighbourhood is a good place for seniors

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	36	38	35	28	40	38	44	28	37	30	41	37	36	31	45	33	32	31	42	33	37
Mostly agree	56	56	55	72	50	52	50	62	55	55	55	56	55	58	53	56	61	59	51	55	56
Mostly disagree	5	3	7	0	6	7	4	7	5	12	2	6	6	7	2	7	4	6	6	6	5
Completely disagree	1	1	1	0	1	1	0	2	1	2	1	0	1	2	1	1	1	2	0	3	1
Don't know/No answer	2	2	1	0	3	1	2	0	1	2	0	1	2	2	0	2	2	2	1	2	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% AGREE	92	94	91	100	90	90	94	90	93	85	96	93	91	89	97	89	93	90	93	89	93
% DISAGREE	6	4	8	0	8	9	4	9	6	13	4	6	7	9	3	8	5	8	6	10	6

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_185

### Citizen Satisfaction Survey

TABLE 3D:

Do you [READ SCALE] with the following statements:

My neighbourhood allows me to age in place

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	44	47	41	56	42	39	56	30	45	42	39	48	44	41	45	45	44	35	49	37	45
Mostly agree	42	38	45	32	47	42	33	51	42	29	47	37	43	34	46	41	39	49	40	50	40
Mostly disagree	4	3	6	0	4	7	3	5	4	6	1	3	5	6	1	7	4	5	4	8	4
Completely disagree	1	1	2	0	1	3	1	2	1	4	1	0	2	4	1	2	2	1	1	2	1
Don't know/No answer	9	11	6	12	6	9	7	11	8	19	12	12	6	16	8	5	11	10	6	2	10
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% AGREE	86	85	86	88	89	81	89	82	87	71	86	86	86	74	91	86	83	84	88	87	85
% DISAGREE	6	4	8	0	5	10	4	8	5	10	2	3	7	9	2	9	6	6	5	11	5

TABLE 3E:

Do you [READ SCALE] with the following statements:

I have access to the services I need in my neighbourhood

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	45	44	46	56	42	42	59	30	46	49	33	48	47	39	47	43	49	30	51	26	49
Mostly agree	48	49	46	40	52	48	38	58	48	44	58	42	46	46	45	50	47	60	42	60	45
Mostly disagree	5	4	5	4	4	6	3	7	4	4	5	10	4	9	7	4	2	7	5	7	4
Completely disagree	2	2	2	0	2	3	0	4	2	4	2	0	3	4	1	3	2	4	1	6	1
Don't know/No answer	0	0	0	0	0	1	0	1	0	0	1	0	0	2	0	0	0	0	1	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% AGREE	93	94	92	96	94	90	97	88	94	92	91	90	93	85	92	93	96	90	92	86	94
% DISAGREE	7	6	8	4	6	9	3	11	6	8	8	10	6	13	8	7	4	10	7	14	6

# TOWN OF ROTHESAY

## 2018 August 13 Open Session FINAL\_186

### Citizen Satisfaction Survey

TABLE 3F:

Do you [READ SCALE] with the following statements:

I like my neighbourhood

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely agree	77	79	76	80	79	75	90	63	78	72	67	78	80	70	78	77	75	72	82	74	78
Mostly agree	21	20	22	20	20	23	10	34	21	24	29	21	19	26	22	21	23	27	17	26	20
Mostly disagree	1	0	1	0	1	1	0	1	1	2	0	1	1	2	1	1	2	0	0	0	1
Completely disagree	0	0	0	0	1	0	0	1	0	2	3	0	0	2	0	0	0	1	0	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% AGREE	99	99	98	100	99	98	100	98	99	96	96	99	99	96	99	98	98	99	99	100	98
% DISAGREE	1	1	2	0	1	2	0	2	1	4	3	1	1	4	1	1	2	1	1	0	1

TABLE 4:

How satisfied are you with the overall performance and operation of the Town of Rothesay? Are you completely satisfied, mostly satisfied, mostly dissatisfied, or completely dissatisfied?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely satisfied	21	22	20	16	21	23	33	7	21	20	14	17	22	11	28	20	23	23	19	22	21
Mostly satisfied	71	70	73	76	73	68	65	79	71	74	79	78	70	78	67	73	71	65	75	63	73
Neither satisfied nor dissatisfied	2	0	3	4	0	2	1	3	2	0	1	0	2	0	1	2	0	4	2	8	0
Mostly dissatisfied	5	7	3	4	5	6	1	10	5	6	6	5	5	11	5	4	5	9	4	7	5
Completely dissatisfied	1	1	0	0	1	1	0	1	1	0	0	0	1	0	0	1	1	0	0	1	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% SATISFIED	92	91	93	92	94	91	98	86	92	94	93	95	92	89	94	93	94	88	94	84	94
% DISSATISFIED	6	8	4	4	6	7	1	11	6	6	6	5	6	11	5	5	6	9	4	8	5

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_187

### Citizen Satisfaction Survey

**TABLE 5 A-E: % YES SUMMARY**

In the past 12 months have you:

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Called or talked with a Town Councillor	21	25	18	12	21	26	26	16	23	4	10	18	25	15	16	27	16	25	22	23	21
Called Town hall with a question, comment, or complaint about municipal services	32	35	29	40	29	30	33	30	34	12	17	36	34	21	33	33	35	26	33	46	29
Called or emailed Town staff with questions, comments, or concerns about a development	16	16	15	16	17	14	19	12	17	0	3	4	20	12	10	21	18	13	15	25	14
Attended a Council meeting	9	10	9	4	8	14	12	7	9	12	1	13	10	6	6	12	3	7	15	14	8
Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)	9	12	7	8	11	8	11	8	9	10	3	10	10	2	5	13	4	12	11	16	8
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

**TABLE 5 A-E: COUNT OF 'YES' RESPONSES**

In the past 12 months have you:

- 5a. Called or talked with a Town Councillor
- 5b. Called Town hall with a question, comment, or complaint about municipal services
- 5c. Called or emailed Town staff with questions, comments, or concerns about a development
- 5d. Attended a Council meeting
- 5e. Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
None	51	46	55	48	54	50	43	59	47	81	76	52	45	69	54	44	52	53	49	40	53
1 of 5	24	26	23	28	20	25	29	18	26	8	16	29	25	9	30	23	25	18	26	17	25
2 of 5	16	18	15	20	16	15	17	16	18	0	7	10	20	19	12	21	19	23	11	29	14
3 of 5	6	7	4	4	7	5	6	5	5	10	1	7	6	3	4	8	3	3	9	6	6
4 of 5	2	2	2	0	1	4	3	2	2	0	0	3	3	0	1	3	1	3	3	7	1
5 of 5	1	1	1	0	1	1	2	0	1	0	0	0	1	0	1	1	0	0	2	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018 August 13 Open Session FINAL\_188

### Citizen Satisfaction Survey

TABLE 5A:

In the past 12 months have you:

Called or talked with a Town Councillor

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	21	25	18	12	21	26	26	16	23	4	10	18	25	15	16	27	16	25	22	23	21
No	79	75	82	88	79	74	74	84	77	96	90	82	75	85	84	73	84	75	78	77	79
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 5B:

In the past 12 months have you:

Called Town hall with a question, comment, or complaint about municipal services

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	32	35	29	40	29	30	33	30	34	12	17	36	34	21	33	33	35	26	33	46	29
No	68	65	71	60	71	70	67	70	66	88	83	64	66	79	67	67	65	74	67	54	71
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>



# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 5C:

In the past 12 months have you:

Called or emailed Town staff with questions, comments, or concerns about a development

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	16	16	15	16	17	14	19	12	17	0	3	4	20	12	10	21	18	13	15	25	14
No	84	84	85	84	83	86	81	88	83	100	97	96	80	88	90	79	82	87	85	75	86
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 5D:

In the past 12 months have you:

Attended a Council meeting

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	9	10	9	4	8	14	12	7	9	12	1	13	10	6	6	12	3	7	15	14	8
No	91	90	91	96	92	86	88	93	91	88	99	87	90	94	94	88	97	93	85	86	92
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 5E:

In the past 12 months have you:

Attended a Council Committee meeting (Planning Advisory, Heritage, Public Works, Recreation, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	9	12	7	8	11	8	11	8	9	10	3	10	10	2	5	13	4	12	11	16	8
No	91	88	93	92	89	92	89	92	91	90	97	90	90	98	95	87	96	88	89	84	92
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 5 AA-AG: % IMPORTANT SUMMARY

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Increasing business and commercial development within the Town	72	69	75	80	73	67	69	76	70	90	81	78	70	82	70	71	72	81	67	72	72
Providing alternate transportation options	71	60	81	72	72	70	72	71	70	90	77	66	71	82	66	72	56	78	77	72	71
Increasing recreational opportunities	82	81	82	76	89	79	84	80	83	71	81	74	83	71	73	88	70	95	82	80	82
Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails	84	80	88	80	90	80	88	80	86	68	84	74	86	80	76	90	88	81	83	89	83
Increasing housing options (apartments, condos, garden homes, etc.)	68	65	71	64	59	78	67	68	67	74	68	78	65	81	63	64	70	64	68	55	70
Improving existing recreational facilities (e. g., Rothesay Arena)	82	81	82	84	82	80	86	77	82	80	85	82	81	81	80	85	78	88	81	80	82
Improving municipal services such as expanding current municipal water system or sewage system.	69	68	69	48	75	74	65	72	67	82	76	70	66	81	62	71	61	80	68	88	65
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 5AA:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing business and commercial development within the Town

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	28	23	32	27	21	26	25	26	30	30	36	22	29	29	23	30	30	21	25	26
Important, but not critical	47	41	51	48	46	47	43	51	45	60	52	42	48	53	41	48	43	52	46	46	47
Not very important	20	20	20	16	20	22	21	19	21	6	14	12	22	16	18	22	22	16	21	22	20
Not at all important	7	9	5	4	6	10	9	5	8	4	5	6	8	2	11	7	4	3	12	7	7
Don't know/no answer	1	1	0	0	1	1	1	0	1	0	0	4	0	0	2	0	1	0	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	72	69	75	80	73	67	69	76	70	90	81	78	70	82	70	71	72	81	67	72	72
% NOT IMPORTANT	27	30	25	20	26	32	30	24	29	10	19	19	30	18	29	29	27	19	32	28	27

TABLE 5AB:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Providing alternate transportation options

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	29	22	35	40	27	24	24	35	28	42	36	33	27	32	24	27	24	36	28	28	29
Important, but not critical	42	38	46	32	45	46	48	36	42	48	41	32	45	50	42	45	31	42	49	45	42
Not very important	21	30	14	24	22	20	22	21	22	6	18	25	21	11	29	20	36	14	17	14	23
Not at all important	5	9	2	4	5	7	5	6	6	2	3	5	6	5	4	7	8	4	5	13	4
Don't know/no answer	2	1	3	0	1	4	2	2	2	2	2	5	2	2	1	2	1	4	2	1	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	71	60	81	72	72	70	72	71	70	90	77	66	71	82	66	72	56	78	77	72	71
% NOT IMPORTANT	27	39	16	28	27	27	26	27	28	8	20	30	27	16	33	26	43	18	21	27	27

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 5AC:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing recreational opportunities

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	28	22	24	33	18	30	19	27	4	23	19	26	18	18	32	18	30	26	21	26
Important, but not critical	57	54	60	52	55	61	54	61	56	67	58	56	57	53	56	56	53	65	56	58	57
Not very important	14	14	14	16	8	18	13	15	14	14	10	22	14	13	24	10	20	4	16	15	14
Not at all important	2	4	1	4	1	2	2	3	2	2	1	0	3	4	2	1	4	0	2	5	2
Don't know/no answer	2	1	3	4	1	1	1	2	1	13	8	4	0	12	1	0	5	1	0	0	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	82	81	82	76	89	79	84	80	83	71	81	74	83	71	73	88	70	95	82	80	82
% NOT IMPORTANT	16	18	15	20	10	20	15	18	16	16	11	22	16	17	25	11	25	4	18	20	16

TABLE 5AD:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving the walkability of the town, that is, aspects such as sidewalks, crosswalks and trails

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	33	36	31	24	38	35	34	33	35	25	33	18	36	24	32	33	24	38	37	32	34
Important, but not critical	50	44	56	56	52	46	54	46	52	43	51	57	49	56	44	56	64	43	46	57	49
Not very important	10	11	9	8	9	12	6	14	8	20	12	16	8	13	12	8	8	16	8	8	10
Not at all important	6	9	3	12	1	6	6	6	5	12	4	9	6	7	12	3	4	4	8	3	6
Don't know/no answer	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	84	80	88	80	90	80	88	80	86	68	84	74	86	80	76	90	88	81	83	89	83
% NOT IMPORTANT	16	20	12	20	10	19	12	20	13	32	16	26	14	20	24	10	12	19	16	11	17

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 5AE:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Increasing housing options (apartments, condos, garden homes, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	20	29	20	21	30	23	26	23	48	30	19	25	40	15	25	23	24	26	21	25
Important, but not critical	43	44	42	44	38	47	44	42	44	26	39	59	40	41	47	39	48	41	42	34	45
Not very important	19	20	18	16	29	12	19	20	20	14	21	8	21	7	17	23	19	21	19	22	19
Not at all important	10	13	8	20	9	7	10	10	11	10	8	8	12	5	18	10	9	10	12	20	8
Don't know/no answer	3	2	3	0	4	3	3	2	3	2	3	5	2	6	2	3	2	5	2	2	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	68	65	71	64	59	78	67	68	67	74	68	78	65	81	63	64	70	64	68	55	70
% NOT IMPORTANT	30	33	27	36	38	19	30	30	31	24	29	16	33	13	35	33	27	31	31	42	27

TABLE 5AF:

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving existing recreational facilities ( e.g., Rothesay Arena)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	29	23	20	37	19	31	20	28	10	23	15	29	30	22	31	23	36	22	21	27
Important, but not critical	56	52	60	64	45	61	55	57	54	70	63	67	52	52	58	54	55	52	59	59	55
Not very important	14	15	13	16	14	13	9	19	13	20	12	13	15	13	15	12	17	11	14	14	14
Not at all important	3	4	3	0	3	5	3	3	4	0	0	1	4	2	4	3	2	1	5	6	3
Don't know/no answer	1	1	1	0	1	2	1	1	1	0	3	4	1	4	1	0	3	1	0	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	82	81	82	84	82	80	86	77	82	80	85	82	81	81	80	85	78	88	81	80	82
% NOT IMPORTANT	17	18	16	16	16	19	13	22	17	20	12	14	19	15	19	15	19	12	19	20	17



# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

**TABLE 5AG:**

In your opinion, how important, if at all, should each of the following priorities be for the Town of Rothesay over the next few years?

Improving municipal services such as expanding current municipal water system or sewage system.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	31	31	31	24	34	31	29	33	31	27	32	31	31	40	29	30	28	26	35	58	25
Important, but not critical	38	37	39	24	41	43	37	39	36	54	44	39	35	41	33	41	33	54	33	31	39
Not very important	20	25	15	32	20	13	23	16	21	10	13	23	21	7	22	22	22	16	20	8	22
Not at all important	8	6	9	12	3	9	7	8	8	0	8	4	8	11	8	5	11	4	7	4	8
Don't know/no answer	4	1	7	8	1	4	5	3	4	8	3	3	5	0	7	2	6	0	5	0	5
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	69	68	69	48	75	74	65	72	67	82	76	70	66	81	62	71	61	80	68	88	65
% NOT IMPORTANT	27	31	24	44	23	22	30	24	29	10	21	26	29	19	31	27	33	20	28	12	30

**TABLE 6 A-J: % IMPORTANT SUMMARY**

How important are each of the following services to your household?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Protective and emergency services including police, fire and ambulance	97	96	98	96	98	97	99	96	98	90	97	99	98	98	97	98	99	96	97	97	97
Street, road and sidewalk maintenance	95	92	98	92	97	95	99	91	97	90	98	92	96	98	94	96	99	90	96	96	95
Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks	86	85	87	88	94	78	91	81	86	88	88	82	87	77	81	93	88	91	82	87	86
Snow removal	96	95	97	96	97	95	97	95	97	86	92	98	98	90	97	97	97	94	96	97	96
Availability of professional services such as doctors, lawyers, and clinics.	87	84	90	76	89	92	87	87	88	90	85	90	88	100	88	84	88	85	88	91	86
Availability of shopping within the Town limits	68	66	70	56	71	72	65	72	68	78	80	69	67	81	69	65	65	66	71	71	67
Alternate transportation options and necessary infrastructure like bicycle lanes	75	71	79	76	80	70	80	70	76	68	77	70	77	80	71	80	72	74	77	68	76
Pedestrian walking trails	84	82	87	92	86	78	89	79	85	82	86	82	86	81	87	87	82	86	85	77	86
Traffic mobility and flow to and from Saint John	82	76	88	68	91	81	83	81	82	85	82	78	83	79	79	84	83	85	80	80	82
Utility services including waste water and drinking water	91	92	90	88	94	89	93	88	91	88	86	93	92	90	91	92	93	88	91	92	90
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 6A:

How important are each of the following services to your household?

Protective and emergency services including police, fire and ambulance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	77	70	83	72	81	76	83	70	79	68	65	62	83	69	69	82	79	75	77	80	77
Important, but not critical	20	26	15	24	17	21	15	25	19	22	32	36	15	29	28	16	21	21	19	17	21
Not very important	2	3	1	4	1	2	0	3	1	10	3	1	0	2	1	1	1	4	1	1	2
Not at all important	0	1	0	0	1	0	1	0	1	0	0	0	1	0	1	0	0	0	1	2	0
Don't know/No answer	1	1	0	0	1	1	0	1	1	0	0	0	1	0	1	0	0	0	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	97	96	98	96	98	97	99	96	98	90	97	99	98	98	97	98	99	96	97	97	97
% NOT IMPORTANT	2	3	1	4	1	2	1	4	2	10	3	1	1	2	2	1	1	4	2	3	2

TABLE 6B:

How important are each of the following services to your household?

Street, road and sidewalk maintenance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	63	57	69	76	64	56	68	58	65	57	62	61	65	50	60	69	60	60	67	58	64
Important, but not critical	32	35	29	16	33	40	31	33	32	33	35	31	32	49	33	27	39	30	29	37	31
Not very important	4	6	2	8	3	3	1	7	2	10	2	8	2	0	6	3	1	10	3	4	4
Not at all important	1	1	0	0	0	2	0	1	1	0	0	0	1	2	1	1	1	0	1	0	1
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	95	92	98	92	97	95	99	91	97	90	98	92	96	98	94	96	99	90	96	96	95
% NOT IMPORTANT	5	8	2	8	3	5	1	9	3	10	2	8	4	2	6	4	1	10	4	4	5

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 6C:

How important are each of the following services to your household?

Outdoor recreation facilities such as beaches, community garden, dog park, ball fields, and parks

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	28	27	28	40	30	20	32	24	28	27	27	19	30	25	23	33	30	30	26	25	28
Important, but not critical	58	58	58	48	64	58	59	58	57	60	61	63	57	51	58	60	59	61	56	62	57
Not very important	9	8	10	4	4	16	5	13	9	12	10	7	8	16	8	5	8	9	10	10	9
Not at all important	5	7	3	8	1	6	4	5	5	0	1	11	4	7	11	2	4	1	7	3	5
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	86	85	87	88	94	78	91	81	86	88	88	82	87	77	81	93	88	91	82	87	86
% NOT IMPORTANT	14	15	13	12	6	22	9	19	14	12	12	18	12	23	19	7	12	9	18	13	14

TABLE 6D:

How important are each of the following services to your household?

Snow removal

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	71	63	79	68	73	71	73	69	75	45	65	63	75	59	71	73	68	71	74	71	71
Important, but not critical	25	31	18	28	24	23	24	25	22	41	27	35	23	32	26	24	29	24	22	25	24
Not very important	2	4	1	4	2	2	2	3	1	14	4	1	1	2	2	1	2	5	1	1	3
Not at all important	1	1	1	0	0	2	1	1	1	0	1	1	1	2	1	1	1	0	1	1	1
Don't know/No answer	1	1	1	0	1	2	1	1	1	0	2	0	1	6	0	1	1	1	1	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	96	95	97	96	97	95	97	95	97	86	92	98	98	90	97	97	97	94	96	97	96
% NOT IMPORTANT	3	5	2	4	2	4	2	4	2	14	5	2	2	4	3	2	3	5	3	2	3

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### Citizen Satisfaction Survey

TABLE 6E:

How important are each of the following services to your household?

Availability of professional services such as doctors, lawyers, and clinics.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	47	41	53	36	47	53	43	52	49	40	47	55	46	58	51	42	48	47	47	54	46
Important, but not critical	40	44	36	40	41	38	44	34	39	50	38	35	41	42	37	43	40	39	40	37	40
Not very important	10	13	8	24	8	5	10	10	9	10	13	10	8	0	12	11	12	10	9	5	11
Not at all important	3	3	2	0	4	3	2	3	3	0	0	0	4	0	1	5	1	4	3	3	2
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	87	84	90	76	89	92	87	87	88	90	85	90	88	100	88	84	88	85	88	91	86
% NOT IMPORTANT	13	16	10	24	11	8	12	13	12	10	13	10	12	0	12	16	12	14	12	9	14

TABLE 6F:

How important are each of the following services to your household?

Availability of shopping within the Town limits

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	19	17	20	12	18	22	16	21	19	18	34	19	16	27	21	16	14	12	25	13	20
Important, but not critical	49	48	51	44	53	49	48	51	49	60	46	50	51	54	48	49	51	54	46	58	48
Not very important	23	26	20	36	21	17	24	22	23	20	18	16	25	15	25	24	25	25	21	20	24
Not at all important	8	7	9	8	7	10	11	6	9	0	3	12	8	2	5	10	10	8	8	9	8
Don't know/No answer	1	1	0	0	1	1	1	0	1	2	0	3	0	2	1	1	1	1	0	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	68	66	70	56	71	72	65	72	68	78	80	69	67	81	69	65	65	66	71	71	67
% NOT IMPORTANT	31	33	30	44	28	28	34	28	32	20	20	28	33	17	31	35	34	33	29	29	32

# TOWN OF ROTHESAY

## 2018 August 13 Open Session FINAL\_198

### Citizen Satisfaction Survey

TABLE 6G:

How important are each of the following services to your household?

Alternate transportation options and necessary infrastructure like bicycle lanes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	24	20	28	16	30	23	27	20	25	14	22	27	25	29	20	27	15	31	26	21	24
Important, but not critical	51	51	51	60	51	47	53	49	50	54	55	44	52	51	51	53	58	43	51	47	52
Not very important	16	17	15	12	15	19	14	18	15	28	11	20	15	9	17	14	12	20	16	21	15
Not at all important	9	12	6	12	5	11	6	12	9	4	11	10	8	11	12	6	15	6	7	11	9
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	75	71	79	76	80	70	80	70	76	68	77	70	77	80	71	80	72	74	77	68	76
% NOT IMPORTANT	25	29	21	24	20	30	20	30	24	32	22	30	23	20	29	20	28	26	23	32	23

TABLE 6H:

How important are each of the following services to your household?

Pedestrian walking trails

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	22	21	22	20	26	19	28	15	24	5	13	10	26	15	19	27	18	26	22	12	24
Important, but not critical	63	60	65	72	61	59	62	64	61	77	73	72	60	66	68	60	64	60	63	65	62
Not very important	12	14	10	4	10	18	8	15	11	18	12	16	10	15	6	10	10	13	12	17	11
Not at all important	4	5	3	4	4	4	2	6	4	0	1	2	4	4	7	3	8	2	2	6	4
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	84	82	87	92	86	78	89	79	85	82	86	82	86	81	87	87	82	86	85	77	86
% NOT IMPORTANT	16	18	13	8	14	22	11	21	15	18	14	18	14	19	13	13	18	14	15	23	14



# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_199

### Citizen Satisfaction Survey

TABLE 6I:

How important are each of the following services to your household?

Traffic mobility and flow to and from Saint John

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	42	39	45	40	52	35	40	44	42	48	33	48	43	43	42	46	33	50	43	39	43
Important, but not critical	40	37	43	28	40	46	43	37	40	37	49	30	40	37	37	38	50	34	37	42	39
Not very important	14	18	9	28	6	12	12	16	13	12	17	14	12	8	17	12	13	14	14	16	13
Not at all important	4	5	3	4	2	6	5	3	4	2	1	8	4	11	4	4	5	1	5	3	4
Don't know/No answer	0	1	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	1	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	82	76	88	68	91	81	83	81	82	85	82	78	83	79	79	84	83	85	80	80	82
% NOT IMPORTANT	18	24	12	32	9	18	17	19	17	15	18	22	16	19	21	16	17	15	19	20	17

TABLE 6J:

How important are each of the following services to your household?

Utility services including waste water and drinking water

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	68	70	66	64	75	63	71	64	69	55	54	73	70	54	62	74	71	74	62	83	65
Important, but not critical	23	22	24	24	19	26	22	24	22	33	32	20	22	36	29	18	21	15	28	9	26
Not very important	6	6	6	12	2	6	4	8	5	10	9	3	5	6	4	6	4	9	5	0	7
Not at all important	2	2	2	0	4	2	2	2	2	0	2	2	2	0	4	1	3	2	2	4	2
Don't know/No answer	1	1	2	0	1	3	1	2	1	2	2	1	1	4	1	1	1	2	2	3	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	91	92	90	88	94	89	93	88	91	88	86	93	92	90	91	92	93	88	91	92	90
% NOT IMPORTANT	8	8	8	12	6	8	6	10	8	10	12	5	6	6	9	7	7	10	7	4	9

# TOWN OF ROTHESAY

## 2018 August 13 Open Session FINAL\_200

### Citizen Satisfaction Survey

TABLE 7 A-J: % EXCELLENT/GOOD SUMMARY

Please rate each of the following Town of Rothesay services.

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Protective and emergency services including police, fire and ambulance	97	96	97	96	96	97	98	95	97	90	99	94	98	96	99	97	100	93	96	97	97
Street, road and sidewalk maintenance	72	71	73	64	71	76	81	61	73	63	64	60	76	73	68	72	81	63	70	66	73
Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks	83	82	83	92	79	80	88	77	83	72	80	90	83	74	88	80	86	77	83	77	84
Snow removal	87	84	89	76	89	91	92	81	89	61	86	75	90	79	86	89	88	84	87	83	87
Availability of professional services such as doctors, lawyers, and clinics	70	68	72	72	64	74	75	65	71	62	79	81	67	67	70	68	64	65	77	60	72
Availability of shopping within the Town limits	64	60	67	64	60	67	68	60	65	54	63	57	66	66	57	65	62	60	68	67	63
Alternate transportation options and necessary infrastructure like bicycle lanes	48	52	44	48	43	52	50	45	48	37	55	52	46	45	47	46	44	46	52	42	49
Pedestrian walking trails	73	69	75	80	70	70	79	65	73	78	75	73	73	74	81	68	79	70	70	65	74
Traffic mobility and flow to and from Saint John	73	72	74	72	66	79	81	63	74	50	62	81	74	58	71	80	72	68	75	78	72
Utility services including waste water and drinking water	78	81	76	72	80	80	83	73	79	70	79	86	78	73	81	75	71	74	85	62	81
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_201

### Citizen Satisfaction Survey

TABLE 7A:

Please rate each of the following Town of Rothesay services.

Protective and emergency services including police, fire and ambulance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	55	53	57	64	49	56	68	41	57	33	38	57	59	45	52	59	55	52	57	60	54
Good	41	43	40	32	48	41	30	54	40	56	61	38	39	52	47	38	45	41	39	37	42
Only fair	3	3	3	4	3	3	1	5	2	10	0	6	2	4	1	2	0	7	2	3	3
Poor	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	30	29	31	12	39	32	24	37	30	37	29	19	32	30	29	30	28	33	30	32	30
% EXCELLENT/GOOD	97	96	97	96	96	97	98	95	97	90	99	94	98	96	99	97	100	93	96	97	97
% ONLY FAIR/POOR	3	4	3	4	4	3	2	5	3	10	0	6	2	4	1	3	0	7	3	3	3

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_202

### Citizen Satisfaction Survey

TABLE 7B:

Please rate each of the following Town of Rothesay services.

Street, road and sidewalk maintenance

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	16	14	18	20	10	19	23	9	17	10	12	8	19	18	19	11	24	11	14	8	18
Good	56	57	54	44	61	57	58	52	56	52	53	52	57	55	49	61	57	53	56	58	55
Only fair	21	22	20	24	22	18	13	30	21	14	26	25	18	15	21	21	14	27	22	26	20
Poor	7	7	7	12	7	5	6	8	6	23	10	14	6	10	10	6	4	9	8	9	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	1	0	2	0	0	0	1	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	52	49	54	56	58	44	52	52	52	52	52	57	51	40	46	61	41	55	57	54	51
% EXCELLENT/GOOD	72	71	73	64	71	76	81	61	73	63	64	60	76	73	68	72	81	63	70	66	73
% ONLY FAIR/POOR	28	29	27	36	29	23	19	38	27	37	36	39	24	25	32	28	19	36	30	34	27

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_203

### Citizen Satisfaction Survey

TABLE 7C:

Please rate each of the following Town of Rothesay services.

Outdoor recreation facilities such as , beaches, community garden, dog park, ball fields, and parks

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	23	24	22	40	17	18	33	11	23	25	16	25	24	27	30	20	25	16	25	18	24
Good	60	58	61	52	62	62	55	65	61	47	63	65	59	47	58	60	61	61	58	59	60
Only fair	15	15	14	8	19	14	11	19	13	28	18	7	14	26	8	17	11	21	13	21	13
Poor	2	2	2	0	1	3	1	2	2	0	2	1	2	0	2	2	1	2	2	2	1
Don't know/No answer	1	1	2	0	1	3	1	2	1	0	0	1	2	0	1	1	2	1	1	0	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	22	19	25	24	26	17	23	20	23	17	23	12	24	22	14	29	22	26	20	24	22
% EXCELLENT/GOOD	83	82	83	92	79	80	88	77	83	72	80	90	83	74	88	80	86	77	83	77	84
% ONLY FAIR/POOR	16	17	15	8	20	17	12	21	15	28	20	9	16	26	11	19	12	23	15	23	15

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.



# TOWN OF ROTHEsay

## 2018August13OpenSessionFINAL\_204

### Citizen Satisfaction Survey

TABLE 7D:

Please rate each of the following Town of Rothesay services.

Snow removal

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHEsay			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	32	34	31	32	27	37	44	19	34	20	25	24	36	32	36	30	44	27	28	34	32
Good	55	50	58	44	62	54	48	62	55	41	61	50	54	47	50	59	44	57	60	48	56
Only fair	9	13	6	20	7	5	7	12	8	26	6	21	7	11	11	8	5	13	10	12	9
Poor	3	2	4	4	4	2	0	6	2	11	8	3	2	10	3	3	5	3	2	6	3
Don't know/No answer	1	1	1	0	0	2	1	1	1	2	0	1	1	0	1	0	2	0	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	48	39	56	44	53	45	43	54	50	36	46	44	49	36	44	54	34	53	54	51	47
% EXCELLENT/GOOD	87	84	89	76	89	91	92	81	89	61	86	75	90	79	86	89	88	84	87	83	87
% ONLY FAIR/POOR	12	15	11	24	11	7	8	18	10	37	14	24	9	21	14	11	10	16	12	17	12

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_205

### Citizen Satisfaction Survey

TABLE 7E:

Please rate each of the following Town of Rothesay services.

Availability of professional services such as doctors, lawyers, and clinics

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	15	15	16	16	11	19	17	13	17	6	14	21	15	18	17	12	22	11	13	12	16
Good	55	54	56	56	53	55	58	51	54	56	66	61	52	49	53	56	41	53	64	48	56
Only fair	25	28	23	24	33	19	21	30	24	38	16	17	27	25	26	27	29	31	19	39	23
Poor	4	3	4	4	3	5	3	4	4	0	2	1	5	4	3	5	7	4	2	1	4
Don't know/No answer	1	1	1	0	0	2	1	1	1	0	2	0	1	3	1	0	0	1	2	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	41	34	48	32	45	43	38	45	42	40	38	48	41	44	45	40	38	45	41	53	39
% EXCELLENT/GOOD	70	68	72	72	64	74	75	65	71	62	79	81	67	67	70	68	64	65	77	60	72
% ONLY FAIR/POOR	29	31	27	28	36	24	24	34	29	38	18	19	32	30	29	32	36	35	21	40	27

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_206

### Citizen Satisfaction Survey

TABLE 7F:

Please rate each of the following Town of Rothesay services.

Availability of shopping within the Town limits

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	11	8	13	12	7	13	13	8	11	4	8	9	12	21	7	9	16	5	10	5	12
Good	53	53	54	52	54	54	55	52	53	50	55	49	54	45	50	56	45	55	58	62	52
Only fair	28	30	26	32	31	23	27	28	27	39	26	32	27	25	34	26	30	30	25	23	29
Poor	8	10	6	4	9	9	5	11	8	8	10	11	7	9	8	9	8	11	6	10	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	17	15	18	12	17	20	14	20	17	18	29	19	14	20	19	14	14	11	22	13	18
% EXCELLENT/GOOD	64	60	67	64	60	67	68	60	65	54	63	57	66	66	57	65	62	60	68	67	63
% ONLY FAIR/POOR	36	40	32	36	40	32	32	40	35	46	36	43	34	34	42	35	38	40	32	33	36

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_207

### Citizen Satisfaction Survey

TABLE 7G:

Please rate each of the following Town of Rothesay services.

Alternate transportation options and necessary infrastructure like bicycle lanes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	6	6	6	12	2	6	8	4	7	2	7	1	7	7	6	4	9	1	7	3	7
Good	42	46	38	36	41	45	43	41	42	35	48	51	39	38	40	42	35	45	44	39	42
Only fair	39	39	40	48	44	31	39	39	39	46	25	38	42	35	44	40	41	41	38	38	39
Poor	10	7	12	4	12	11	8	13	10	15	15	6	10	18	8	12	12	12	7	19	8
Don't know/No answer	3	2	4	0	1	6	3	3	3	2	5	3	3	2	1	3	3	2	3	0	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	23	20	26	16	30	22	27	20	25	11	22	25	24	29	19	27	14	31	25	21	24
% EXCELLENT/GOOD	48	52	44	48	43	52	50	45	48	37	55	52	46	45	47	46	44	46	52	42	49
% ONLY FAIR/POOR	49	46	52	52	55	42	47	52	49	61	40	45	52	53	52	51	53	53	45	58	47

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_208

### Citizen Satisfaction Survey

TABLE 7H:

Please rate each of the following Town of Rothesay services.

**Pedestrian walking trails**

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	21	22	20	36	17	16	30	10	22	10	16	15	23	13	14	25	22	17	22	15	22
Good	52	48	55	44	54	54	49	55	51	68	59	57	50	61	67	43	58	52	48	50	52
Only fair	20	22	18	16	26	17	17	23	19	20	10	19	21	19	12	25	15	26	20	32	18
Poor	3	5	3	4	3	3	2	5	4	0	11	2	2	0	3	5	1	3	5	1	4
Don't know/No answer	4	4	4	0	1	9	2	7	4	2	4	6	4	7	4	2	5	1	5	3	4
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	16	17	15	12	21	14	19	13	17	5	11	6	20	12	15	20	12	18	17	12	17
% EXCELLENT/GOOD	73	69	75	80	70	70	79	65	73	78	75	73	73	74	81	68	79	70	70	65	74
% ONLY FAIR/POOR	23	27	20	20	29	20	19	28	23	20	21	22	23	19	15	31	15	30	25	33	22

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.



# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_209

### Citizen Satisfaction Survey

TABLE 71:

Please rate each of the following Town of Rothesay services.

Traffic mobility and flow to and from Saint John

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	15	14	15	16	11	17	22	6	16	2	8	11	17	18	11	16	20	9	14	14	15
Good	58	58	58	56	55	62	59	57	58	48	54	70	57	39	60	64	52	59	61	64	57
Only fair	21	22	20	20	24	18	16	27	20	32	23	18	20	26	24	14	21	25	18	14	22
Poor	7	7	7	8	10	3	4	10	6	18	15	2	6	17	5	6	7	7	6	7	7
Don't know/No answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	37	36	38	28	49	31	32	42	36	48	32	46	36	39	39	38	22	50	39	36	37
% EXCELLENT/GOOD	73	72	74	72	66	79	81	63	74	50	62	81	74	58	71	80	72	68	75	78	72
% ONLY FAIR/POOR	27	28	26	28	34	21	19	37	26	50	38	19	26	42	29	20	28	32	25	22	28

Gaps represent the proportion of respondents who report an item as 'Critically important', but do not rate it as 'Excellent'.

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_210

### Citizen Satisfaction Survey

TABLE 7J:

Please rate each of the following Town of Rothesay services.

Utility services including waste water and drinking water

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	25	30	22	32	21	25	35	14	27	12	16	30	27	13	28	25	21	18	32	14	28
Good	53	51	54	40	58	55	48	58	52	58	63	56	51	59	53	51	49	57	53	47	54
Only fair	13	14	12	20	14	8	11	15	12	24	12	7	13	22	12	13	21	15	7	19	12
Poor	2	3	2	0	2	4	2	3	2	0	1	1	3	0	1	4	2	2	3	9	1
Don't know/No answer	7	2	11	8	4	8	5	9	7	6	8	6	7	6	6	7	6	9	5	10	6
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
GAP	48	49	48	40	57	45	45	52	48	44	45	53	49	46	43	55	54	59	39	71	44
% EXCELLENT/GOOD	78	81	76	72	80	80	83	73	79	70	79	86	78	73	81	75	71	74	85	62	81
% ONLY FAIR/POOR	15	17	14	20	16	12	12	18	15	24	14	8	16	22	13	17	23	16	10	28	13

TABLE 8 A-E: % FAVOURABLE SUMMARY

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Apartment style condos	75	70	79	72	72	78	74	76	76	61	73	91	74	72	75	77	69	76	77	71	75
Townhouses	81	81	81	76	84	81	81	81	81	76	81	94	80	86	83	82	78	87	80	75	82
Multi-unit residential options such as apartment buildings	64	56	70	60	61	68	59	69	63	67	68	76	62	74	63	61	62	67	63	57	65
Semi-detached housing (garden homes and duplexes)	88	86	89	84	89	88	90	84	89	72	79	97	89	81	93	89	83	89	89	82	89
Mini-homes	40	34	46	48	35	40	33	47	38	60	47	58	37	58	45	35	43	39	39	39	40
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_211

### Citizen Satisfaction Survey

TABLE 8A:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Apartment style condos

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	28	24	32	40	23	26	24	33	27	30	20	36	29	23	28	31	27	36	25	31	28
Mostly favourable	46	46	47	32	49	52	50	42	49	30	53	55	45	50	48	46	41	40	53	40	48
Mostly unfavourable	15	23	8	16	18	12	14	17	13	37	19	5	15	19	15	13	16	19	13	20	14
Completely unfavourable	7	5	9	12	6	6	9	5	8	0	5	1	9	5	9	8	12	4	6	8	7
It depends	1	1	2	0	2	1	2	1	1	0	1	0	1	0	0	2	1	0	2	1	1
Don't know/No answer	2	1	2	0	1	3	2	1	2	2	1	3	1	3	1	0	2	1	2	0	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	75	70	79	72	72	78	74	76	76	61	73	91	74	72	75	77	69	76	77	71	75
% UNFAVOURABLE	23	28	17	28	24	18	23	22	21	37	24	6	24	24	24	21	28	23	19	27	22

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_212

### Citizen Satisfaction Survey

TABLE 8B:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

**Townhouses**

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	28	28	29	36	30	23	30	27	30	19	13	28	32	19	33	26	29	32	26	28	29
Mostly favourable	52	52	52	40	54	58	51	54	51	58	69	66	48	66	50	56	49	54	54	48	53
Mostly unfavourable	13	14	13	20	11	11	14	13	13	22	12	4	14	9	14	13	16	12	12	15	13
Completely unfavourable	3	4	3	4	2	4	3	4	4	2	4	1	3	4	3	3	4	2	4	7	3
It depends	1	0	2	0	1	2	1	1	1	0	0	1	1	0	0	1	1	0	2	1	1
Don't know/No answer	1	1	2	0	1	2	1	1	1	0	2	0	1	2	0	1	1	0	2	2	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	81	81	81	76	84	81	81	81	81	76	81	94	80	86	83	82	78	87	80	75	82
% UNFAVOURABLE	17	18	15	24	14	15	17	17	16	24	16	5	18	13	17	16	21	13	16	21	16

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_213

### Citizen Satisfaction Survey

TABLE 8C:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Multi-unit residential options such as apartment buildings

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	21	18	23	28	18	19	21	21	20	33	11	14	24	21	20	23	18	25	20	23	20
Mostly favourable	43	38	47	32	43	49	38	48	43	34	57	62	38	53	43	38	44	42	43	34	45
Mostly unfavourable	24	34	15	28	25	21	26	21	23	30	19	22	23	17	24	26	20	30	23	29	23
Completely unfavourable	9	8	9	12	9	7	10	7	10	0	10	1	10	4	11	10	16	1	8	9	9
It depends	2	1	4	0	4	2	4	1	3	0	0	0	3	0	1	3	2	1	4	4	2
Don't know/No answer	2	1	2	0	2	2	2	1	2	3	3	0	2	6	0	0	1	1	2	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	64	56	70	60	61	68	59	69	63	67	68	76	62	74	63	61	62	67	63	57	65
% UNFAVOURABLE	33	42	24	40	33	28	35	29	33	30	29	24	33	21	35	36	36	31	31	38	31



# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 8D:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Semi-detached housing (garden homes and duplexes)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	34	29	38	40	30	33	35	33	35	20	29	25	37	23	38	30	36	35	32	34	34
Mostly favourable	54	57	51	44	59	55	56	52	54	52	50	73	52	58	55	59	47	55	58	48	55
Mostly unfavourable	7	9	4	8	8	4	5	8	6	17	9	1	6	7	4	7	6	9	5	7	6
Completely unfavourable	4	4	3	8	1	4	2	5	3	11	9	1	3	12	2	3	8	0	3	8	3
It depends	1	0	2	0	1	1	2	0	1	0	0	0	1	0	0	1	1	1	1	3	0
Don't know/No answer	1	0	2	0	1	3	1	2	1	0	3	0	1	0	1	0	1	1	2	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	88	86	89	84	89	88	90	84	89	72	79	97	89	81	93	89	83	89	89	82	89
% UNFAVOURABLE	10	13	8	16	9	8	7	14	8	28	18	3	8	19	6	10	15	9	8	15	9

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 8E:

The Town of Rothesay is considering options to diversify the types of housing available in the Town. What is your opinion of adding each of the following types of housing in the Town of Rothesay?

Mini-homes

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	14	12	16	28	9	10	12	15	13	21	8	20	14	13	15	14	12	15	14	13	14
Mostly favourable	26	22	30	20	27	30	21	32	24	39	39	38	23	45	30	21	30	24	25	26	27
Mostly unfavourable	32	34	30	36	34	28	35	29	33	29	33	25	33	14	32	35	28	40	30	25	33
Completely unfavourable	24	28	21	16	27	27	27	22	26	11	14	17	28	22	21	28	27	17	27	33	23
It depends	1	2	1	0	1	2	2	1	2	0	3	0	1	2	1	0	1	1	2	1	1
Don't know/No answer	2	2	2	0	2	3	3	1	2	0	3	0	2	3	1	2	2	3	2	2	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	40	34	46	48	35	40	33	47	38	60	47	58	37	58	45	35	43	39	39	39	40
% UNFAVOURABLE	56	63	51	52	61	55	62	50	59	40	47	42	60	37	53	63	55	58	57	58	56

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_216

### Citizen Satisfaction Survey

**TABLE 9 A-C: % FAVOURABLE SUMMARY**

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Low rise office and retail (3 storeys)	75	76	74	84	76	70	76	74	75	74	68	82	75	59	74	80	74	83	71	77	75
Mixed use (Developments that include both a commercial and residential) components side-by-side in one building	61	64	59	56	66	60	65	58	62	55	45	51	66	50	55	69	56	68	61	63	61
Small commercial developments	85	86	84	92	86	80	87	83	86	76	79	87	86	67	90	86	83	93	82	90	84
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

**TABLE 9A:**

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

Low rise office and retail (3 storeys)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	29	33	26	52	26	20	34	24	29	38	24	22	31	17	32	33	31	32	27	35	28
Mostly favourable	46	43	48	32	50	50	42	50	46	35	44	60	44	42	42	47	43	51	45	43	46
Mostly unfavourable	13	14	12	4	16	15	10	17	13	14	18	7	13	19	15	11	11	10	15	11	13
Completely unfavourable	10	8	11	12	6	11	11	7	9	13	11	7	9	21	10	7	14	5	9	8	10
It depends	2	1	2	0	1	3	2	1	2	0	0	1	2	0	1	2	1	1	3	1	2
Don't know/No answer	1	1	1	0	0	2	1	1	1	0	2	3	0	2	0	1	0	1	1	2	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	75	76	74	84	76	70	76	74	75	74	68	82	75	59	74	80	74	83	71	77	75
% UNFAVOURABLE	22	22	23	16	23	26	21	24	22	26	29	14	23	39	25	18	25	15	25	19	23

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 9B:

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

Mixed use (Developments that include both a commercial and residential) components side-by-side in one building

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	24	25	23	32	28	15	27	20	23	24	13	15	27	18	24	25	18	33	22	23	24
Mostly favourable	38	39	37	24	38	45	38	38	39	30	32	36	39	31	31	43	37	35	39	40	37
Mostly unfavourable	23	24	23	20	23	25	20	26	23	28	35	35	19	25	28	20	23	23	23	17	24
Completely unfavourable	13	12	14	20	9	12	14	12	13	17	18	6	14	25	12	10	18	7	13	18	12
It depends	1	0	2	4	0	1	0	3	1	0	0	7	0	0	4	0	3	0	1	1	1
Don't know/No answer	1	0	2	0	1	2	1	1	1	0	3	1	1	0	1	1	0	3	2	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	61	64	59	56	66	60	65	58	62	55	45	51	66	50	55	69	56	68	61	63	61
% UNFAVOURABLE	36	36	37	40	33	37	34	38	36	45	53	40	33	50	40	31	41	29	37	35	36

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 9C:

The Town of Rothesay is also considering ways to increase commercial development on Hampton Road to solidify this area as Rothesay's Main Street and commercial destination. What is your opinion toward the addition of each of the following types of commercial buildings and/or uses on Hampton Road?

**Small commercial developments**

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Completely favourable	35	39	32	60	35	23	39	31	35	47	27	29	38	20	40	39	38	40	32	52	32
Mostly favourable	50	47	52	32	51	58	47	52	51	28	51	58	48	47	50	48	45	53	50	38	52
Mostly unfavourable	9	10	8	8	9	10	7	12	8	22	17	8	8	25	9	7	13	6	8	4	10
Completely unfavourable	4	4	4	0	3	6	4	3	4	2	5	3	4	6	1	5	1	1	7	4	4
It depends	1	0	2	0	1	2	1	1	1	0	0	1	1	0	0	1	1	0	2	0	1
Don't know/No answer	1	0	1	0	1	1	1	0	1	0	0	0	1	2	0	0	1	0	1	1	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% FAVOURABLE	85	86	84	92	86	80	87	83	86	76	79	87	86	67	90	86	83	93	82	90	84
% UNFAVOURABLE	13	14	12	8	12	17	11	15	12	24	21	11	12	31	10	12	15	7	15	8	14



# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

**TABLE 10 A-D: % IMPORTANT SUMMARY**

In your opinion, is it [READ SCALE] to increase...

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
The number and variety of retail businesses in the town of Rothesay	72	70	73	72	76	67	67	77	71	85	78	68	72	78	67	73	75	74	68	72	72
The amount and variety of office space available in the town of Rothesay	59	57	61	72	60	51	55	64	58	67	60	60	59	61	52	61	63	65	54	56	60
The number and variety of professional services, like lawyers, medical services, insurance brokers, etc in the town of Rothesay	74	72	76	80	76	70	75	74	74	74	68	72	76	88	68	75	79	77	70	75	74
The number and variety of restaurants in the town of Rothesay	75	70	80	76	77	73	74	77	76	72	75	64	78	75	66	79	76	77	74	85	73
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

**TABLE 10A:**

In your opinion, is it [READ SCALE] to increase...

The number and variety of retail businesses in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	25	28	22	36	29	16	19	32	24	41	32	20	24	26	27	23	25	25	25	28	25
Important, but not critical	46	42	50	36	47	51	48	44	47	45	46	47	47	52	40	49	49	49	43	44	47
Not very important	21	22	19	28	17	21	25	16	21	13	17	24	21	14	27	18	23	19	21	19	21
Not at all important	6	5	7	0	6	10	6	6	7	2	2	7	6	8	4	8	1	6	9	8	6
Don't know/No answer	1	2	1	0	1	2	1	1	1	0	2	1	1	0	2	2	1	1	1	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	72	70	73	72	76	67	67	77	71	85	78	68	72	78	67	73	75	74	68	72	72
% NOT IMPORTANT	27	28	27	28	23	30	31	22	27	15	20	31	27	22	31	26	24	25	30	27	27

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

**TABLE 10B:**

In your opinion, is it [READ SCALE] to increase...

The amount and variety of office space available in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	10	11	8	12	9	8	8	11	8	27	8	10	9	6	7	11	5	10	12	9	10
Important, but not critical	50	46	53	60	51	43	46	54	50	41	53	50	50	55	45	50	58	55	42	47	50
Not very important	29	32	26	28	27	31	32	25	29	31	28	29	29	28	38	26	29	24	32	32	28
Not at all important	7	7	7	0	9	9	7	7	8	0	4	8	7	7	7	8	4	8	8	8	7
Don't know/No answer	5	5	5	0	4	8	6	4	5	2	8	3	5	4	3	5	4	3	6	4	5
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	59	57	61	72	60	51	55	64	58	67	60	60	59	61	52	61	63	65	54	56	60
% NOT IMPORTANT	36	39	33	28	36	41	39	32	36	31	32	37	36	35	45	34	33	32	40	40	35

**TABLE 10C:**

In your opinion, is it [READ SCALE] to increase...

The number and variety of professional services, like lawyers, medical services, insurance brokers, etc in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	22	21	23	32	17	21	18	27	20	44	18	22	22	36	20	19	22	27	19	22	22
Important, but not critical	52	52	53	48	59	49	58	47	54	29	49	50	53	52	48	56	57	51	50	53	52
Not very important	18	18	18	12	20	20	15	21	19	14	30	13	17	4	19	20	16	18	19	20	17
Not at all important	7	9	5	8	3	10	8	5	6	12	1	12	7	8	12	5	4	4	10	4	8
Don't know/No answer	1	1	0	0	1	0	1	0	1	0	1	2	0	0	2	0	1	1	0	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	74	72	76	80	76	70	75	74	74	74	68	72	76	88	68	75	79	77	70	75	74
% NOT IMPORTANT	25	27	23	20	23	29	24	26	25	26	31	25	24	12	30	25	20	22	30	24	25

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 10D:

In your opinion, is it [READ SCALE] to increase...

The number and variety of restaurants in the town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Critically important	26	29	24	36	29	19	24	29	26	31	27	22	27	17	22	31	31	31	21	35	25
Important, but not critical	49	41	56	40	48	54	49	48	50	41	48	42	51	58	44	48	45	46	53	50	49
Not very important	17	21	14	16	18	17	17	18	16	18	24	21	15	10	23	16	21	18	15	13	18
Not at all important	7	9	5	8	5	8	8	5	6	10	0	12	7	11	10	5	2	6	10	2	8
Don't know/No answer	1	1	0	0	0	2	1	0	1	0	1	3	0	4	1	0	1	0	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% IMPORTANT	75	70	80	76	77	73	74	77	76	72	75	64	78	75	66	79	76	77	74	85	73
% NOT IMPORTANT	24	29	19	24	23	26	25	23	23	28	24	33	22	21	33	21	23	23	25	15	26

TABLE 11 A-H: % YES SUMMARY

If you were going to leave your present home, what type of housing would you be interested in?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Apartment unit	24	21	26	16	18	33	22	26	22	35	40	34	19	37	24	19	14	21	32	20	24
Condo	38	35	41	20	39	47	38	38	40	13	40	35	38	26	40	41	32	38	42	40	37
Single family house	76	82	71	92	87	58	81	70	76	75	69	77	78	64	77	84	86	77	69	79	76
Garden home or townhouse	54	50	57	36	57	60	55	52	56	39	56	50	54	51	53	56	44	51	61	59	52
Mini home	13	10	15	20	8	13	8	18	10	39	26	4	12	29	19	6	16	14	10	12	13
Shared housing with family or friend	24	25	23	28	24	23	20	29	21	49	34	35	21	53	26	19	26	26	22	29	23
Assisted living	22	18	26	16	17	30	19	25	23	11	22	17	23	26	24	16	22	21	22	21	22
Nursing home	15	13	18	8	16	19	17	14	17	4	17	11	16	11	18	13	14	16	16	14	16
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 11A:

If you were going to leave your present home, what type of housing would you be interested in?

Apartment unit

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	24	21	26	16	18	33	22	26	22	35	40	34	19	37	24	19	14	21	32	20	24
No	74	75	72	80	80	64	77	70	76	55	57	64	80	61	73	80	86	74	66	79	73
Refused	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Don't know	2	4	1	4	1	2	1	4	2	10	1	1	2	2	2	0	0	6	2	1	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 11B:

If you were going to leave your present home, what type of housing would you be interested in?

Condo

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	38	35	41	20	39	47	38	38	40	13	40	35	38	26	40	41	32	38	42	40	37
No	60	62	58	76	61	50	61	58	59	77	60	60	61	74	59	58	68	58	56	59	60
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	4	1	4	1	2	1	4	1	10	0	4	1	0	2	1	0	4	2	1	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 11C:

If you were going to leave your present home, what type of housing would you be interested in?

Single family house

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	76	82	71	92	87	58	81	70	76	75	69	77	78	64	77	84	86	77	69	79	76
No	22	15	28	4	13	39	17	27	23	15	27	21	21	34	22	15	14	18	28	20	22
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	3	1	4	0	3	2	3	2	10	4	1	1	2	1	1	0	4	3	1	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 11D:

If you were going to leave your present home, what type of housing would you be interested in?

Garden home or townhouse

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	54	50	57	36	57	60	55	52	56	39	56	50	54	51	53	56	44	51	61	59	52
No	43	46	41	60	41	36	43	44	42	51	42	48	44	47	47	42	54	43	37	37	45
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	3	4	2	4	2	3	2	4	2	10	2	1	2	2	1	2	1	6	2	3	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_224

### Citizen Satisfaction Survey

TABLE 11E:

If you were going to leave your present home, what type of housing would you be interested in?

Mini home

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	13	10	15	20	8	13	8	18	10	39	26	4	12	29	19	6	16	14	10	12	13
No	85	86	84	72	91	87	89	81	88	51	74	89	87	71	78	92	84	82	87	88	84
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	2	5	0	8	1	0	3	2	2	10	0	7	1	0	3	2	0	4	3	0	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 11F:

If you were going to leave your present home, what type of housing would you be interested in?

Shared housing with family or friend

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	24	25	23	28	24	23	20	29	21	49	34	35	21	53	26	19	26	26	22	29	23
No	74	72	76	68	75	77	79	69	78	41	66	63	79	47	74	80	74	69	77	70	75
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	1	2	1	4	1	1	1	2	1	10	0	1	1	0	0	1	0	4	1	1	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>



# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_225

### Citizen Satisfaction Survey

TABLE 11G:

If you were going to leave your present home, what type of housing would you be interested in?

Assisted living

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	22	18	26	16	17	30	19	25	23	11	22	17	23	26	24	16	22	21	22	21	22
No	75	78	73	80	83	66	79	71	75	77	74	82	75	69	74	83	77	72	76	78	75
Refused	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	1	0	1	0
Don't know	3	4	1	4	1	4	1	4	2	12	3	2	2	5	1	1	1	6	2	0	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 11H:

If you were going to leave your present home, what type of housing would you be interested in?

Nursing home

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	15	13	18	8	16	19	17	14	17	4	17	11	16	11	18	13	14	16	16	14	16
No	81	80	81	84	83	77	80	81	80	86	81	84	81	87	77	85	83	78	81	84	80
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Don't know	4	7	1	8	1	4	3	5	3	10	2	5	3	2	5	2	3	6	3	2	4
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

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### Citizen Satisfaction Survey

TABLE 11\_A:

In the past 12 months has storm water runoff caused flooding, drainage issues, or erosion on your property?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	16	17	15	12	19	16	17	15	18	4	12	13	18	9	10	24	16	19	15	100	0
No	83	83	84	88	81	83	82	85	82	96	88	87	82	91	90	76	84	81	84	0	100
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 12 A-C: % EXCELLENT/GOOD SUMMARY

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Controlling/limiting local flooding on private property	67	64	69	64	71	64	69	64	67	58	76	69	64	69	69	66	70	67	65	36	73
Controlling/limiting surface water runoff from public roads	75	73	77	80	73	74	78	72	74	81	73	80	74	73	77	75	73	78	74	37	83
Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)	72	71	72	64	73	74	77	66	70	82	79	74	69	81	73	66	68	70	75	42	77
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_227

### Citizen Satisfaction Survey

TABLE 12A:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Controlling/limiting local flooding on private property

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	16	13	19	28	14	11	22	10	18	0	18	15	17	8	17	19	19	18	14	14	17
Good	51	51	50	36	57	53	47	54	49	58	58	54	47	62	52	47	51	49	51	22	56
Only fair	23	25	22	36	17	22	21	25	22	36	18	22	25	27	21	24	23	24	23	33	21
Poor	10	11	9	0	11	14	9	10	10	6	6	9	11	4	10	10	7	8	13	31	6
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% EXCELLENT/GOOD	67	64	69	64	71	64	69	64	67	58	76	69	64	69	69	66	70	67	65	36	73
% ONLY FAIR/POOR	33	36	31	36	29	36	31	36	33	42	24	31	36	31	31	34	30	33	35	64	27

TABLE 12B:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Controlling/limiting surface water runoff from public roads

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	20	19	20	28	19	15	26	13	20	15	18	29	19	13	19	23	16	18	23	13	21
Good	55	54	57	52	54	59	52	59	54	67	55	51	56	59	58	52	57	60	52	24	61
Only fair	20	19	20	20	20	19	17	23	20	19	25	14	20	27	19	19	23	18	19	43	15
Poor	5	8	3	0	7	7	5	5	6	0	2	6	6	0	4	7	4	3	7	20	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% EXCELLENT/GOOD	75	73	77	80	73	74	78	72	74	81	73	80	74	73	77	75	73	78	74	37	83
% ONLY FAIR/POOR	25	27	23	20	27	26	22	28	26	19	27	20	26	27	23	25	27	22	26	63	17

# TOWN OF ROTHESAY

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### Citizen Satisfaction Survey

TABLE 12C:

The Town of Rothesay considers stormwater management an important municipal service. How would you rate the Town's quality of service for each of the following?

Maintaining and repairing stormwater infrastructure (ditches, culverts, etc.)

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Excellent	18	17	18	16	16	20	25	9	19	5	21	28	16	18	18	19	17	14	20	12	19
Good	54	54	55	48	57	55	52	57	51	77	58	46	53	63	55	48	51	56	55	30	59
Only fair	22	21	23	32	19	20	20	24	23	18	17	22	23	19	20	25	29	20	19	33	20
Poor	6	8	5	4	8	6	3	10	7	0	4	5	7	0	6	8	3	9	7	25	3
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>
% EXCELLENT/GOOD	72	71	72	64	73	74	77	66	70	82	79	74	69	81	73	66	68	70	75	42	77
% ONLY FAIR/POOR	28	29	28	36	27	26	23	34	30	18	21	26	31	19	27	34	32	30	25	58	23

TABLE 11:

Are there any children under the age of 18 living in your household?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Yes	41	44	38	56	71	6	45	36	41	32	27	36	45	24	43	49	61	50	24	33	42
No	59	55	62	44	28	94	55	63	58	68	73	64	55	76	57	51	39	50	76	67	57
Don't know/No answer	0	1	0	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_229

### Citizen Satisfaction Survey

TABLE 12:

Do you own or rent your home?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Own	90	88	92	76	95	94	94	85	100	0	77	81	95	67	85	98	89	86	93	98	89
Rent	9	10	8	20	5	6	6	12	0	100	22	12	5	33	12	2	11	11	6	2	10
Don't know/No answer	1	2	0	4	0	1	0	3	0	0	1	7	0	0	3	0	1	4	0	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 13:

What is the highest level of education you have completed?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Elementary school (Grades 1-8)	0	0	0	0	0	0	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0
Some high school	2	2	2	0	2	3	1	3	1	8	14	0	0	8	3	1	1	3	2	2	2
Graduated high school/vocational	12	10	13	8	8	17	5	19	10	26	85	0	0	42	13	5	8	9	15	8	12
Some Community/technical College	4	5	3	4	2	6	6	2	4	2	0	31	0	4	9	2	2	5	4	3	4
Graduated Community/technical College	18	20	17	28	18	14	18	19	18	23	0	0	26	10	23	19	20	18	17	23	17
Some university	9	9	9	12	7	9	8	10	7	16	0	69	0	6	13	8	11	11	7	7	9
Graduated university	53	50	55	44	61	50	60	44	57	14	0	0	74	27	39	66	56	49	52	56	52
Refused	2	3	0	4	1	1	1	2	1	10	0	0	0	2	0	0	1	4	1	1	2
Other	1	1	1	0	1	1	1	0	1	0	0	0	0	0	0	1	0	1	1	0	1
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_230

### Citizen Satisfaction Survey

TABLE 14:

How long have you lived in the Town of Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than one year	1	0	2	4	0	1	0	3	0	13	7	1	0	12	0	0	4	0	0	0	2
At least 1 year, but less than 5 years	10	9	10	4	17	6	11	8	9	14	5	10	11	15	13	8	33	0	0	13	9
At least 5 years, but less than 10 years	18	18	18	40	16	8	20	16	19	8	7	18	21	10	20	20	62	0	0	16	18
At least 10 years, but less than 20 years	25	24	25	16	37	18	19	31	23	31	21	30	23	18	24	28	0	100	0	28	24
20 years or longer	46	49	44	36	30	67	51	42	48	34	59	40	45	45	44	43	0	0	100	43	47
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>

TABLE 15:

Which of the following broad income categories best describes your total household income before taxes in 2017?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than \$25,000	2	2	2	0	1	4	1	4	1	14	8	1	1	22	0	0	1	3	2	3	2
At least \$25,000, but less than \$50,000	7	6	9	4	4	12	4	11	6	21	26	6	4	78	0	0	10	4	7	2	8
At least \$50,000, but less than \$75,000	14	15	13	24	8	13	14	13	12	34	19	22	12	0	51	0	17	10	13	5	15
At least \$75,000, but less than \$100,000	13	16	11	16	14	12	12	14	14	2	12	24	12	0	49	0	13	16	12	11	14
\$100,000 or more	45	47	44	44	63	31	54	36	49	10	18	33	54	0	0	100	44	52	43	68	41
Refused	16	13	20	12	9	25	14	20	16	19	15	14	16	0	0	0	12	13	21	11	17
Don't know/No answer	2	2	2	0	3	2	1	3	2	0	1	1	2	0	0	0	2	2	2	0	2
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>



# TOWN OF ROTHESAY

## 2018August13OpenSessionFINAL\_231

### Citizen Satisfaction Survey

TABLE 15:

[VALID RESPONSES ONLY] Which of the following broad income categories best describes your total household income before taxes in 2017?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Less than \$25,000	3	2	3	0	1	6	1	5	1	17	10	2	1	22	0	0	2	3	3	3	2
At least \$25,000, but less than \$50,000	9	7	11	5	4	17	5	14	7	26	32	7	5	78	0	0	12	5	9	3	10
At least \$50,000, but less than \$75,000	17	17	16	27	9	18	17	17	15	42	22	25	14	0	51	0	20	12	17	6	19
At least \$75,000, but less than \$100,000	16	18	14	18	15	16	14	19	17	3	15	28	15	0	49	0	16	19	16	13	17
\$100,000 or more	56	55	56	50	71	43	63	46	60	13	21	38	66	0	0	100	51	61	55	76	51
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>334</b>	<b>166</b>	<b>169</b>	<b>81</b>	<b>131</b>	<b>122</b>	<b>184</b>	<b>149</b>	<b>301</b>	<b>29</b>	<b>47</b>	<b>45</b>	<b>240</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>103</b>	<b>86</b>	<b>146</b>	<b>60</b>	<b>274</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>325</b>	<b>161</b>	<b>164</b>	<b>22</b>	<b>126</b>	<b>177</b>	<b>167</b>	<b>157</b>	<b>303</b>	<b>20</b>	<b>52</b>	<b>43</b>	<b>228</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>79</b>	<b>87</b>	<b>159</b>	<b>62</b>	<b>263</b>

TABLE 17:

And finally, do you have any other comments that you would like to make about Rothesay?

	OVERALL %	GENDER		AGE			QUALITY OF LIFE		RESIDENCE		EDUCATION			HH INCOME			LIVED IN ROTHESAY			STORMWATER PROBLEMS	
		M	F	18-34	35-54	55+	Excellent	LT Excellent	Own	Rent	HS or less	Some Coll./ Uni.	Graduated Coll./ Uni.	LT \$50K	\$50K - \$99K	\$100K+	LT 10 yrs	10-19 yrs	20+ yrs	Yes	No
Good town/Good place to live	10	9	11	0	8	18	12	8	11	7	17	8	9	13	9	8	8	10	11	11	10
Need to improve infrastructure	8	7	8	8	8	7	8	7	7	14	7	7	8	12	12	6	8	7	8	11	7
Good handling of the flood	4	4	3	4	4	3	5	2	4	3	2	1	5	2	1	6	5	4	3	7	3
Need more development/growth	3	3	3	0	4	3	3	3	3	0	4	0	3	6	1	4	2	4	3	3	3
Need new/improved recreation facilities	2	3	1	0	5	0	3	1	2	0	1	2	2	0	1	4	1	2	2	1	2
Need more affordable housing	2	2	1	0	1	2	1	2	1	6	1	6	1	4	3	0	2	1	2	3	1
Need to limit development/growth	1	2	1	0	1	2	1	2	1	0	0	1	2	4	1	1	1	2	1	0	2
Taxes are too high	1	2	1	0	1	2	1	1	1	0	1	4	1	3	2	1	2	2	1	3	1
Need to control deer population	1	0	2	0	1	1	1	1	1	0	0	1	1	0	1	1	0	1	2	1	1
Better/more services for seniors	1	1	1	0	1	2	1	1	1	0	2	0	1	4	0	1	1	0	1	2	1
Control/Reduce spending	1	1	0	0	0	2	0	2	1	0	1	1	0	0	1	1	1	0	1	1	1
Other	8	5	10	0	7	12	8	7	8	6	5	13	7	10	6	7	5	7	9	6	8
No comments	65	66	63	88	64	52	61	68	64	69	65	61	65	51	68	66	68	68	61	59	66
<b>WEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>194</b>	<b>215</b>	<b>92</b>	<b>148</b>	<b>169</b>	<b>216</b>	<b>192</b>	<b>368</b>	<b>35</b>	<b>56</b>	<b>53</b>	<b>290</b>	<b>38</b>	<b>110</b>	<b>186</b>	<b>118</b>	<b>101</b>	<b>190</b>	<b>67</b>	<b>341</b>
<b>UNWEIGHTED SAMPLE SIZE (#)</b>	<b>409</b>	<b>191</b>	<b>218</b>	<b>25</b>	<b>143</b>	<b>241</b>	<b>205</b>	<b>203</b>	<b>381</b>	<b>25</b>	<b>63</b>	<b>53</b>	<b>285</b>	<b>46</b>	<b>102</b>	<b>177</b>	<b>94</b>	<b>103</b>	<b>212</b>	<b>71</b>	<b>337</b>



# ROTHESAY MEMORANDUM



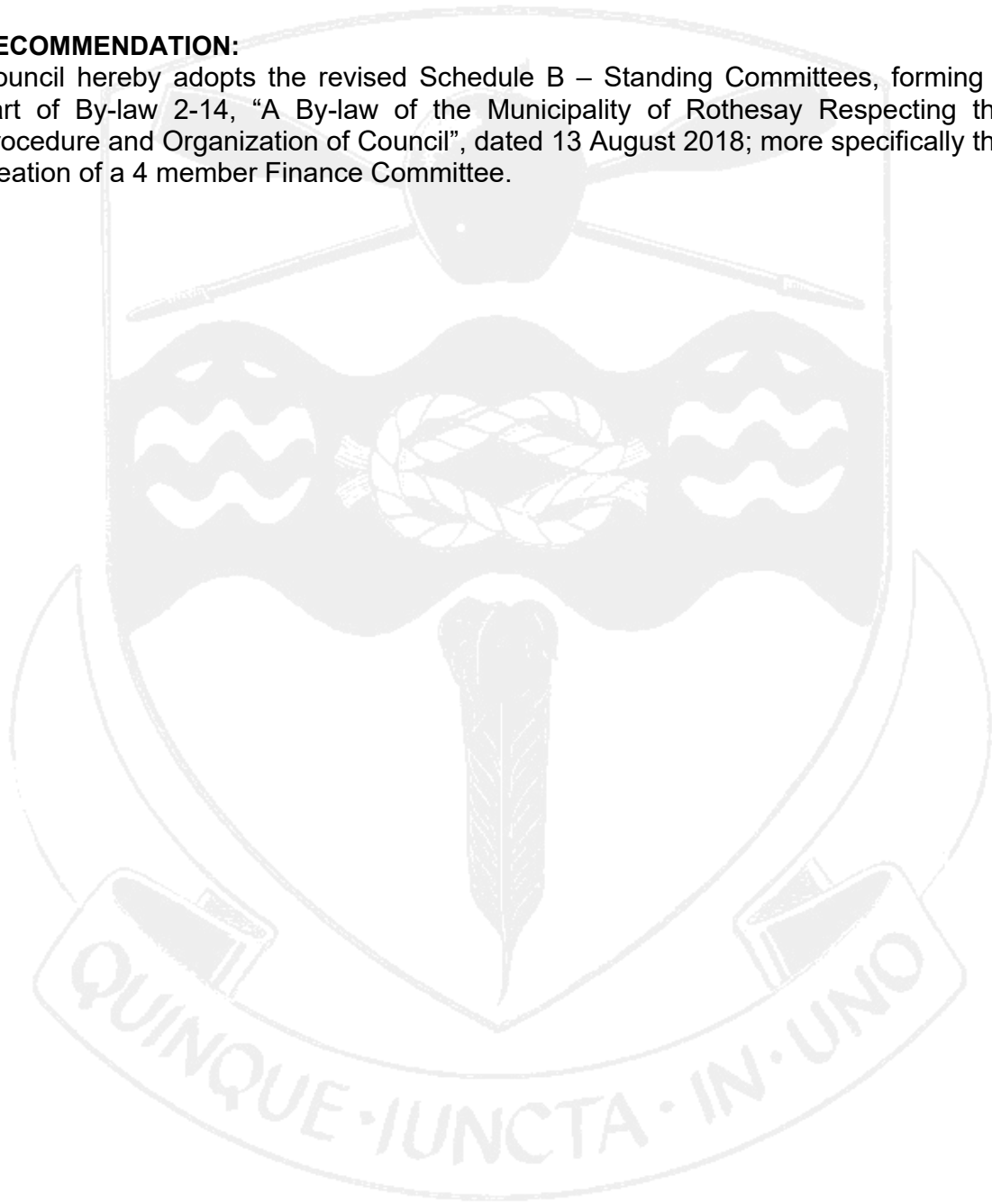
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TO : Mayor and Council  
FROM : Town Clerk Mary Jane Banks  
DATE : 2 August 2018  
RE : Rothesay Procedural By-law 2-14  
Schedule B amendment

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**RECOMMENDATION:**

Council hereby adopts the revised Schedule B – Standing Committees, forming a part of By-law 2-14, “A By-law of the Municipality of Rothesay Respecting the Procedure and Organization of Council”, dated 13 August 2018; more specifically the creation of a 4 member Finance Committee.



## Schedule B – Standing Committees

B-1. The following standing committees of Council are hereby established to provide advice to Council on matters related to their mandate.

- i. Personnel Committee
- ii. Finance Committee
- iii. Nominating Committee
- iv. Parks and Recreation Committee
- v. Works and Utilities Committee
- vi. Rothesay Living Museum Committee

### Committees required by statute

- vii. Planning Advisory Committee
- viii. Heritage Preservation Board
- ix. Emergency Measures Committee
- x. Appeals Committee (Unightly Premises)

### Legislative appointments

B-2. The Mayor shall serve as the representative for Rothesay on the Fundy Regional Service Commission. The Deputy Mayor shall serve as the alternate representative.

B-3. At the first regular meeting of Council following the quadrennial election and periodically as he shall deem appropriate, Council members to the following standing committees shall be appointed by the Mayor:

Personnel	3
Finance	4
Nominating	2
Parks and Recreation	2
Works and Utilities	2
Rothesay Living Museum	1
Planning Advisory	2
Rothesay Heritage Preservation	1
Review Board	
Emergency Measures Committee	2
Appeals Committee	8

The Nominating committee shall recommend to Council for approval, appointments of eligible voters of the municipality to the standing committees, as a minimum, as follows:

Parks & Recreation	6
Works and Utilities	5
Rothesay Living Museum	4
Planning Advisory	6
Rothesay Heritage Preservation Review Board	6

B-4. The Nominating committee shall recommend to Council for approval one student appointee, who is a Rothesay resident, to the Parks and Recreation Committee who is in good standing at Rothesay High School.

B-5. The following are the mandates of the Standing Committees established under Section B-1.

#### **STANDING COMMITTEES STATEMENT**

Council has established a number of standing committees to assist in carrying out the work of the Town, which committees function in an advisory capacity to Council. For these committees to function effectively it is necessary to set out the responsibilities and authority of each Committee and indicate its statutory and reporting functions. The purpose of the Committees is not to participate in the administration of day-to-day operations but rather to assist Council in determining policy and priorities and/or by making decisions in areas specifically delegated by Council.

The business of a particular committee shall be limited to the issues within its mandate as listed but should a committee consider it appropriate, it may meet with another committee or other parties to review a particular matter or to make suggestions regarding a particular course of action. The Committees may meet with interest groups or individuals to gather information. The Committees report only to Council and reports from Committees shall not be released to other parties by Committee members. Media liaison shall be directed to the Mayor.

The Town Manager may attend all Committee meetings as deemed appropriate.

## STANDING COMMITTEE MANDATES

### I Personnel Committee

This Committee is responsible for:

1. establishing policy on personnel related matters
2. making recommendations to Council re: procedures to ensure proper selection of the Town Manager
3. approving the job description and objectives for the Town Manager
4. assessing the performance of the Town Manager by ascertaining the views of Council members and producing a consolidated assessment report for Council approval and review with the Town Manager
5. establishing the parameters for salary adjustments
6. recommending to Council the appointment of municipal officers under the Act, in consultation with the Town Manager
7. recommending, in consultation with the Town Manager, changes in organizational structure, and addition or deletion of positions
8. conducting or causing to be conducted exit interviews with departing senior staff

This Committee will meet at least quarterly or at the call of the Chair. Staff support will include the Town Manager and Human Resources Clerk as required.

### II Finance Committee

This Committee is responsible for advising Council on matters related to:

1. meetings with the Auditors at the planning and post audit stages, the Auditor recommendations and management's response, draft audited financial statements, and the appointment of Auditors
2. the system of internal controls for protection of the Town's assets, detecting accounting/financial reporting errors and detecting frauds or defalcations
3. insurance coverage and risk management policies
4. key financial information that will be provided to the Province or made public
5. the preparation and adoption of the annual operating and capital budgets
6. any proposed changes in accounting policies and any accounting significant accounting estimates
7. 5 year capital budgets and financing sources
8. monthly internal financial statements
9. the Town's banking services

This Committee will meet at least quarterly or at the call of the Chair. Staff support will include the Treasurer and additional staff support as required.

### III Nominating Committee

This Committee is responsible for advising Council on matters related to:

1. determination of eligible voters suitable for appointment to standing committees, joint boards and commissions and the terms of office for said appointments

The Committee will meet at least quarterly or at the call of the Chair. Staff support will include the Town Clerk and additional support staff as required.

#### **IV Parks and Recreation Committee**

This Committee is responsible for advising Council on matters related to:

1. the Rothesay Recreation Master plan
2. selection of ongoing recreation programs
3. identification of facilities needs and capital expenditures related to recreation
4. parks, playgrounds and sports fields maintenance standards
5. the service level or standards for municipal recreation facilities such as the Rothesay Arena, Bill McGuire Memorial Centre and Rothesay Common & rink house
6. cooperation on regional recreational activities and programs
7. Town entrance and ornamental signage and landscaping

This Committee will meet at least quarterly or at the call of the Chair. Staff support will include the Director of Recreation Services and additional support staff as required.

#### **V Works and Utilities Committee**

This Committee is responsible for advising Council on matters related to:

1. the service level or standards and/or exceptions thereto, for:
  - street, boulevard and sidewalk maintenance
  - public parking areas
  - municipal buildings
  - street signage
  - traffic control devices
  - garbage collection and recycling
  - municipal vehicles
  - water and sewer utility services
  - utility rates and charges
  - improvements/expansions to the water utility system
  - improvements/expansions to the sewerage system (By-law 1-15 terminology)
  - improvements/expansions to the stormwater management system
  - operational budgets
2. capital and major maintenance project priorities related to municipal operations and utilities
3. financing for capital works and utilities projects
4. related matters as referred by Council

This Committee will meet at least quarterly or at the call of the Chair. Staff support will include the Director of Operations and additional support staff as required.

#### **VI Rothesay Living Museum Committee**

This Committee is responsible for advising Council on matters related to:

1. ways and means of protecting, preserving and promoting the heritage and history of Rothesay and its founding communities
2. developing and strengthening the relationship between Rothesay schools and the municipality
3. encouraging the participation of the public who are interested in recording and publicizing the heritage of the community

The Committee may create an advisory group (non-voting committee members) of like-minded individuals to strive for representation of the five founding communities.



The Committee may also enter agreements with like-minded groups as a means to further its endeavours and be allocated a modest annual budget by Council for ongoing operations.

This Committee will meet quarterly or at the call of the Chair. Staff support will be assigned by the Town Manager as required.

#### **COMMITTEES REQUIRED BY STATUTE**

The following committees are required by provincial legislation and governed by municipal by-laws as noted. Where there is a conflict between this by-law and the statute, the provincial legislation will prevail.

#### **VI Planning Advisory Committee (PAC)**

The responsibilities of this committee are as set out in By-law 1-99, "A By-law to Establish a Planning Advisory Committee" and in accordance with the Community Planning Act. This Committee will meet monthly or at the call of the Chair. This Committee may call public meetings. Staff support will include the Development Officer and additional support staff as required.

#### **VII Heritage Preservation Board**

The responsibilities of this Board are as set out in By-law 1-07, "Heritage Preservation By-law", and in accordance with the Heritage Conservation Act, SNB 2009, c. H-4.05 and amendments thereto. This Board will meet at least quarterly or at the call of the Chair. Staff support will include the Development Officer and additional support staff as required.

#### **VIII Emergency Measures Committee**

The responsibilities of this committee are as set out in By-law 1-16, "Emergency Measures Action Plan By-law" and the Emergency Measures Act, RSNB 2011, c. 147.

This committee will meet at the call of the Chair. Staff support will include the Town Clerk and additional support staff as required.

#### **IX Appeals Committee (Unightly Premises)**

The responsibilities of this committee are as set out in the Municipalities Act and regulations thereunder. This committee will meet as required in accordance with the legislation. Staff support will include the Town Clerk and additional support staff as required.



2018 August 13 Open Session FINAL\_238

# ROTHESAY MEMORANDUM



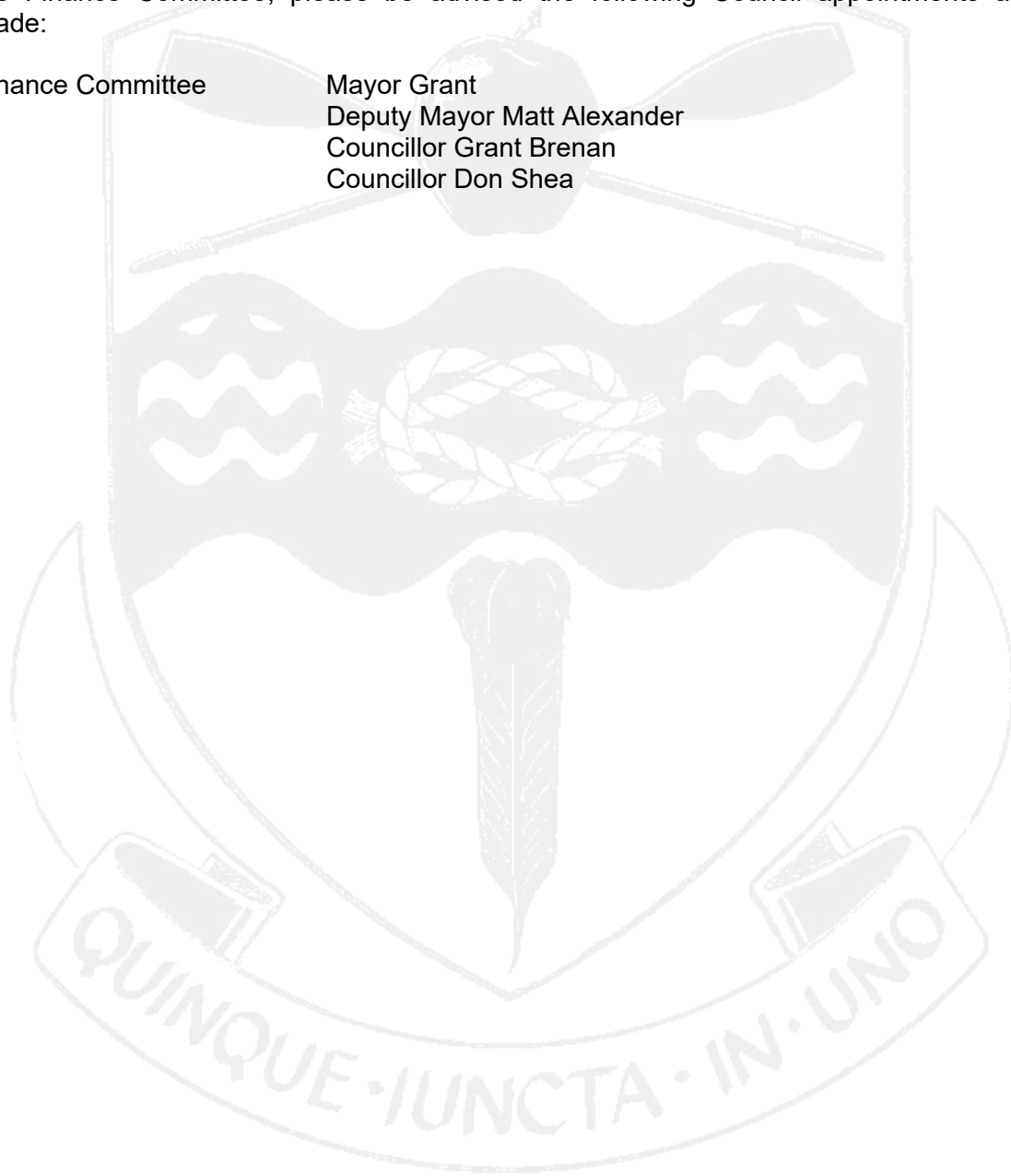
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TO : Rothesay Council  
FROM : Mayor Grant  
DATE : 2 August 2018  
RE : Finance Committee Appointments

---

Contingent on Council approval to amend Rothesay Procedural By-law 2-14 and create the Finance Committee, please be advised the following Council appointments are made:

Finance Committee      Mayor Grant  
                                 Deputy Mayor Matt Alexander  
                                 Councillor Grant Brennan  
                                 Councillor Don Shea





**To: Mayor Grant and Rothesay Council**

**From: John Jarvie, Town Manager**

**Date: Thursday, August 09, 2018**

**Subject: Encroachment Agreement (By-law No. 1-11, A By-law to Manage Town Owned Lands)**

<b>Applicant:</b>	Paul R. Tobias	<b>Property Owner:</b>	Paul R. Tobias; and Denise M. Tobias
<b>Mailing Address:</b>	36 Holiday Drive Rothesay, NB E2H 1E2	<b>Mailing Address:</b>	36 Holiday Drive Rothesay, NB E2H 1E2
<b>Property Location:</b>	Town lands interior abutting the rear lot along Holiday Drive	<b>PID(s):</b>	00231407
<b>Plan Designation:</b>	RECREATIONAL	<b>Zone:</b>	Recreation (REC)
<b>Application For:</b>	Encroachment Agreement (By-law No. 1-11)		
<b>Input from Other Sources:</b>			

**Recommendation:**

It is recommended THAT the Council consider the following Motions:

- A. Rothesay Council Hereby authorizes the Mayor and Clerk to enter into an encroachment agreement with Paul R. Tobias; and Denise M. Tobias of 36 Holiday Drive for the purpose of constructing a fence on Town owned land (PID 00231407); and
- B. Rothesay Council Hereby requires that the encroachment agreement be signed by Paul R. Tobias; and Denise M. Tobias within 120 days, or any extension thereof granted by Council upon the request of the applicant, from the date of final approval by Council otherwise this approval will be void and obligations arising shall be at an end.

**Origin:**

Staff received an request from Paul R. Tobias, requesting an encroachment agreement on Town owned property (PID 00231407) abutting 36 Holiday Drive.

**Background:**

The owners of 36 Holiday Drive have requested an encroachment agreement to permit the construction of a fence on Town owned land. The location and details of the requested encroachments are described in the proposed encroachment agreement.

On September 10, 2012 Council enacted By-law No. 1-11, “A By-law to Manage Town Owned Lands” in order to accommodate residents that desire to develop improvements on Town owned lands that would complement their properties. By-law 1-11 is also intended as a mechanism to protect the Town from liability claims by ensuring that such encroachments are safe and do not cause public nuisance.

Part 7 of By-Law 1-11 specifies that “Where a property owner wishes to make improvements not in place at the time of the adoption of this By-law, he or she may apply for an agreement to construct such improvements (encroachment agreement), which agreement shall be approved by Council.”

An encroachment agreement may be issued, if the following criteria are met.

Encroachment Criteria	Staff Observation
a. The improvement does not create a hazard or make a natural hazard more severe.	No hazard exists or would be created.
b. The improvement does not obstruct access to the general public.	The Town parcel would be partially obstructed, however, no trail infrastructure exists on the land and

Encroachment Criteria	Staff Observation
	the general public currently has no reasonable access to the property.
c. The appearance of the improvement is generally complementary to development in the vicinity.	The fence is a standard residential fence.
d. The applicant agrees to remove the improvement or modify it in the future if so directed by the Town.	The encroachment agreement specifies this requirement.
e. The applicant agrees that the Town may remove or have removed any improvement, at the applicant's expense, if such removal is required to conduct municipal operations or activities.	The encroachment agreement specifies this requirement.
f. The applicant agrees to pay for the cost of supplying and installing signage identifying hazards where deemed necessary by the Town.	No hazards have been identified or are anticipated.
g. The applicant indemnifies the Town against third party claims against the Town and executes a waiver of liability for any damages to persons or property resulting from the improvements on public land.	The encroachment agreement specifies this requirement.
h. The applicant pays the fees set out in schedule A for such agreement.	The applicant intends to pay the fees and no building permit will be issued until the fees are paid.

**Analysis:**

The applicant has stated that the request for an encroachment is largely motivated by the need to keep deer out of his backyard. Mr. Tobias has also expressed that the fence is located as to not interfere with existing shrubs and plants that were planted along the rear boundary of his property. Locating the fence on the property boundary would require plants to be moved further in on the Tobias property and in effect reduce the size of their backyard. Town staff have reviewed the application to determine whether the encroachment onto public lands can be tolerated. Staff believe the justification for the encroachment is deficient and that other landscaping solutions could be pursued by the applicant. Furthermore there is very limited public benefit from the planned encroachment. Staff have conducted several site visits with the applicant and have reviewed the submission details of requested fence encroachment and have no additional concerns or observations regarding the application.

**Attachments:**

Attachment A Proposed Encroachment Agreement 36 Holiday Drive

**ENCROACHMENT AGREEMENT**  
Land Titles Act, S.N.B. 1981, c.L-1.1, s.24

**Rothesay By-law No. 1-11, A By-law to Manage Town Owned Lands**

Parcel Identifier of Parcel  
Burdened by Agreement:

**PID 00231407**

Encroachment Owners: Paul Raymond Tobias; and  
Denise Maria Tobias  
36 Holiday Drive  
Rothesay, NB  
E2H 1E2

(hereinafter called the "Owners")

Property Owners: **Rothesay**  
70 Hampton Road  
Rothesay, N.B.  
E2E 5L5

(hereinafter called "Rothesay")

a body corporate under and by virtue of the  
Municipalities Act, RSNB 1973, Chapter M-22,  
located in the County of Kings and Province of New  
Brunswick

Purposes of Agreement: The owners of 36 Holiday Drive wish to construct a  
fence that would encroach on land owned by  
Rothesay, as identified on SCHEDULE A,

And whereas the Owners are desirous of continuing  
and maintaining the encroachment

**NOW THEREFORE THIS AGREEMENT WITNESSETH** that for and in the  
consideration of the payment of \$200.00 to Rothesay, receipt of which is hereby  
acknowledged, the parties agree as follows:

- A. Rothesay agrees that the Owners and their executors, administrators or assigns may continue the encroachment only in accordance with this agreement.
- B. The Owners agree that they will continue the encroachment, including any surface and structure, to be located as shown on Schedule B and generally described as:
  - a. A fence beginning at the north-east corner of the property extending approximately 10 feet (3.04m) east into the Town-owned land. Then travelling south south-west for approximately 100 feet (30.48m) then travelling west approximately 5 feet (1.52m) to the south east property corner.
- C. The Owners agree to correct or repair any Building Code deficiencies as identified by Rothesay in said structures in order to adhere to the standards stated in the National Building Code.
- D. The Owners agree that the encroachment and associated structure(s) do not obstruct access to the general public.
- E. The Owners agree that there will be, at any time, no subsurface disturbance of the sewer easement right of way.
- F. The Owners agree that there will be no removal of existing vegetation other than what is necessary to accommodate the placement of the encroachment.
- G. The Owners agree that, should the structure or any portion of it be structurally altered, ordinary repairs excepted, the alterations shall be done so that the structure shall not encroach at all or further on the Town

owned land after the alterations and shall be in full compliance with the Town's By-laws.

- H. Rothesay has the explicit right to remove the encroachment without notice in the event of the structure being deemed a hazard at the sole discretion of the Town.
- I. Rothesay may withdraw permission to encroach at any time, after which the Owners shall be responsible for the removal of the structure.
- J. This agreement will be issued for a maximum of five (5) years from the date executed and may be renewed.

**Waiver of Liability**

K. The Owners shall indemnify Rothesay against any liability, claim, demand, action or cause of action of any nature whatsoever, or any expense incident thereto, for injury to or death of a person or loss or damage to property, occurring on or pertaining to the encroachment, including any surface and or structure as shown on Schedule A during the term of this agreement, or arising out of any breach of the Owners covenants.

**Registration**

L. A copy of this Agreement and every amendment and/or discharge of this Agreement shall be recorded at the Land Registry office of Service New Brunswick at Hampton, New Brunswick and the Owners shall incur all costs in recording such documents.

**Subsequent Owners**

- M. This Agreement shall be binding upon the parties thereto, their heirs, successors, assigns, mortgagees, lessees and all subsequent owners, and shall run with the Lands which is the subject of this Agreement until this Agreement is discharged by Council.
- N. Upon the transfer of title to any lot(s), the subsequent Owner(s) thereof shall observe and perform the terms and conditions of this Agreement to the extent applicable.

**IN WITNESS HEREOF** the parties have duly executed these presents this

\_\_\_\_\_ day of \_\_\_\_\_, 2018.

Witness:	Paul R. Tobias (Owner)
_____	_____

Witness:	Denise Tobias (Owner)
_____	_____

Witness:	Rothesay
_____	_____
	Nancy E. Grant, Mayor

Witness:	_____
_____	M.J. Banks, Clerk



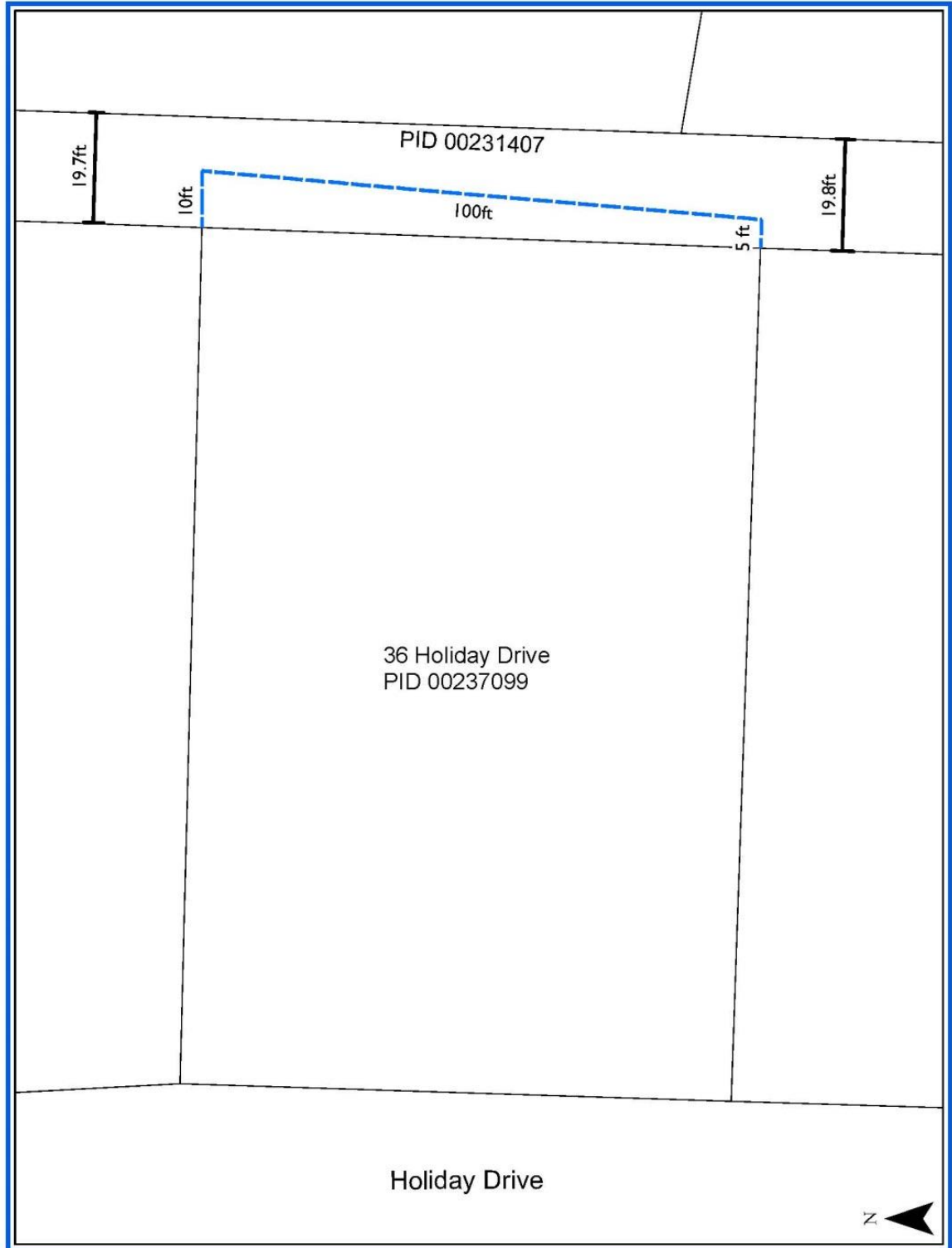
**SCHEDULE A**

All those certain lots, pieces or parcels of land situate, lying and being in the town of Rothesay, in the Parish of Rothesay, in the County of Kings, and Province of New Brunswick, and known and distinguished as Parcel C, together with all sewer easements as shown on the hereinafter noted plan that was registered in Kings County, and Province of New Brunswick as Plan #7436 on October 22<sup>nd</sup>, 1981.

DRAFT

**SCHEDULE B**

**Description Of Encroachment:** A Fence beginning at the north-east corner of the property extending approximately 10 feet (3.04m) east into the Town-owned land. Then travelling south south-west for approximately 100 feet (30.48m) then travelling west approximately 5 feet (1.52m) to the south east property corner owned and used by the residents of 36 Holiday Drive PID 00237099 and on Town owned land PID 00231407.



**Form 43**

**AFFIDAVIT OF EXECUTION**

Land Titles Act, S.N.B. 1981, c.L-1.1, s.55

Subscribing Witness: \_\_\_\_\_

Address; \_\_\_\_\_

Persons Who Executed  
the Instrument: **Paul R. Tobias**  
**Denise M. Tobias**

Place of Execution: **Rochesay, New Brunswick**

Date of Execution: \_\_\_\_\_

I, the subscribing witness, make oath and say:

1. That I was personally present and saw the attached instrument duly executed by the party specified and that I am the subscribing witness;
2. That the person who executed the instrument is known to me or the person's identity has been proved to my satisfaction;
3. That the instrument was executed at the place and on the date specified above;
4. That at the time of execution of the instrument I was of the full age of sixteen years; and
5. That the person who executed the instrument is, in my belief, of the age of majority.

DECLARED TO at \_\_\_\_\_, in the )  
 County of \_\_\_\_\_ and )  
 and Province of New Brunswick, )  
 on the \_\_\_\_\_ )  
 day of \_\_\_\_\_ 2018 )

BEFORE ME: )  
 )  
 )  
 )

\_\_\_\_\_  
Commissioner of Oaths

\_\_\_\_\_  
Subscribing Witness

Form 45

**AFFIDAVIT OF CORPORATE EXECUTION**  
*Land Titles Act, S.N.B. 1981, c.L-1.1, s.55*

Deponent: **MARY JANE E. BANKS**  
Rothesay  
70 Hampton Road  
Rothesay, N.B.  
E2E 5L5

Office Held by Deponent: Town Clerk

Corporation: **Rothesay**

Other Officer Who Executed the Instrument: **NANCY E. GRANT**  
Rothesay  
70 Hampton Road  
Rothesay, N.B.  
E2E 5L5

Office Held by Other Officer Who Executed the Instrument: Mayor

Place of Execution: Rothesay, Province of New Brunswick.

Date of Execution: \_\_\_\_\_, 2018

I, **MARY JANE E. BANKS**, the deponent, make oath and say THAT:

1. I hold the office specified above in the corporation specified above, and am authorized to make this affidavit and have personal knowledge of the matters hereinafter deposed to;
2. the attached instrument was executed by me and **NANCY E. GRANT**, the other officer specified above, as the officer(s) duly authorized to execute the instrument on behalf of the corporation;
3. the signature "**NANCY E. GRANT**" subscribed to the within instrument is the signature of NANCY E. GRANT, who is the Mayor of the town of Rothesay, and the signature "**Mary Jane E. Banks**" subscribed to the within instrument as Town Clerk is the signature of me and is in the proper handwriting of me, this deponent, and was hereto subscribed pursuant to resolution of the Council of the said Town to and for the uses and purposes therein expressed and contained;
4. the Seal affixed to the foregoing indenture is the official seal of the said Town and was so affixed by order of the Council of the said Town, to and for the uses and purposes therein expressed and contained; AND
5. the instrument was executed at the place and on the date specified above.

DECLARED TO at town of )  
Rothesay, in the County of Kings, )  
and Province of New Brunswick, )  
This \_\_\_ day of \_\_\_\_\_, 2018 )

BEFORE ME: )  
)  
)  
)

\_\_\_\_\_  
Commissioner of Oaths ) **MARY JANE E. BANKS**

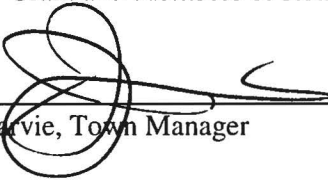


70 Hampton Road  
Rothesay, NB  
E2E 5L5 Canada

**Rothesay Council**  
**August 13, 2018**

**TO:** Mayor Grant and Members of Rothesay Council

**SUBMITTED BY:**

  
\_\_\_\_\_  
John Jarvie, Town Manager

**DATE:** August 7, 2018

**SUBJECT:** Carpenter Pond Wellfield Testing and Modelling

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### **RECOMMENDATION**

It is recommended that Rothesay Mayor and Council authorize the Director of Operations to enter into a Fee-for-Service Agreement with BGC Engineering Inc. to drill test wells, conduct pump tests on existing production wells and create a 3D numerical model of the Carpenter Pond Wellfield for a cost not to exceed \$215,000 plus HST.

### **ORIGIN**

The Utility Fund Capital Budget has included funding for wellfield development in each of the past 5 years. The 2018 budget includes an amount of \$100,000.

### **BACKGROUND**

The Carpenter Pond Wellfield Designation Order stipulates that, regardless of the individual pumping capacity of any single production well, the overall daily wellfield withdrawal rate must not exceed 1910 cubic metres of raw water. A series of pumping tests were completed and a numerical model for the wellfield was developed by BGC in the early 2000's. The model, which projected a maximum amount of water that could be withdrawn each day from the wellfield with no significant effect on the aquifer, was completed at a time of year that was not considered peak flow and prior to the existence of two wells that are currently the best raw water producers in the wellfield. A factor of safety was then applied to the projected wellfield yield to produce a safe, maximum daily withdrawal rate.

## **DISCUSSION**

Town water use, on several days per month, currently exceeds 1,910 cubic metres – the maximum allowable daily withdrawal rate from the Carpenter Pond Wellfield. The Water Treatment Facility has the ability to treat approximately 2,400 cubic metres per day. The Utility's current max day demand is in the order of 2,150 cubic metres. The Utility augments the raw water supply over and above 1,910 cubic metres from a sand point well which is essentially the same as pumping water directly from Carpenter Pond. The amount of water pumped from this well is not included in the maximum daily withdrawal limit for the ground water wells in the wellfield.

The Water Treatment Facility has the capability to treat surface water from Carpenter Pond with no increased risk to the integrity of the drinking water. However, the treatment process was not designed to deal with the increased number of contaminants in surface water. The additional contaminants cause the membranes to clog and lose efficiency much faster than they would if treating only ground water; this translates into greater cleaning frequency for the membranes. The task of cleaning the treatment membranes involves completely shutting down water production. During the cleaning process, demand is met from water stored in the Town's two storage reservoirs. The cleaning process requires several hours of production shutdown and in the current dry climate/high usage period the storage reservoirs cannot supply the demand.

This issue regarding water quantity is not unique to 2018 and the current dry weather. Usage has steadily increased over the past 10 years and will continue to increase with the advent of multi-unit construction. When the wellfield was designated and the maximum daily allowable withdrawal rate was established, the Utility had approx. 1150 users. In 2018 the Utility has approximately 1800 users yet the maximum allowable withdrawal has not changed and no new sources of groundwater have been added.

The Town has drilled a number of wells outside the Carpenter Pond Wellfield in recent years in search of a high yielding bedrock well. The projects have produced minor successes however the yields have not been, in staff's opinion, great enough to support the cost of installing piping to deliver the raw water to the treatment plant. The Utility, in concert with its consultant BGC, has shifted priorities back to the Carpenter Pond Wellfield. The Town has met with Provincial regulators and asked the question "what has to be done to increase the daily withdrawal rate from the Carpenter Pond Wellfield?" The answer was simply that the Town has to prove, through pump testing and 3D numerical modelling, that the wellfield can withstand increased pumping without negative effect to the groundwater table. BGC Engineering, armed with over 15 years of pumping history in the wellfield, is confident that the wellfield can withstand higher pumping rates and they, through testing and modelling, can prove it.

## **PROPOSAL RESULTS**

BGC Engineering Inc, has been the Town's exclusive service provider with respect to the Carpenter Pond Wellfield since 1996 and were the builders of the original Wellfield designation model and map. The wealth of knowledge of the wellfield from their years of experience is the reason staff chose to pursue proposals for the new modelling exercise from only this firm. A comprehensive list of requirements from the Town and Provincial regulators was given to BGC and they in turn submitted a proposal outlining the costs as follows:



1. Drill new wells and pump test existing wells	\$105,000
2. Analyze and report on hydraulic testing	\$ 15,000
3. Build and calibrate 3d numerical model	\$ 70,000
4. Prepare report and present model findings	<u>\$ 25,000</u>
	\$215,000

The numbers presented in the proposal are upset fees based on assumptions of results in each section. The well drilling and testing will dictate the number of model inputs and the number of inputs will govern the cost of building, calibrating and analyzing the results of the model to present to the regulators.

**FINANCIAL IMPLICATIONS**

The 2018 Utility Fund Capital Budgets includes \$100,000 for wellfield development. Staff proposes to complete the well drilling and testing phase in 2018 and complete the reporting and model building phases in 2019. The proposal is being presented as a fee-for-service agreement to be progress billed as work is completed on each phase of the project. The Town will reserve the right to discontinue work on the project at any time after completion of the drilling and testing phase. Staff recommends that completion of the reporting and model building phases be deemed the number one priority for Utility Capital spending as the 2019 budget is being developed.

Report Prepared by:   
Brett McLean, Director of Operations

Report Reviewed by:   
Doug MacDonald, Treasurer



70 Hampton Road  
Rothesay, NB  
E2E 5L5 Canada

**Rothesay Council**  
**August 13, 2018**

**TO:** Mayor Grant and Members of Rothesay Council

**SUBMITTED BY:**

  
\_\_\_\_\_  
John Jarvie, Town Manager

**DATE:** August 8, 2018

**SUBJECT:** Fox Farm Retaining Wall Material Supply

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### **RECOMMENDATION**

It is recommended that Rothesay Mayor and Council authorize the Director of Operations to issue a purchase order to Duracast Hardscape Solutions in the amount of \$35,260.45 plus HST for the supply of retaining wall blocks to replace an existing, failing retaining wall along Fox Farm Road in Rothesay.

### **ORIGIN**

The 2018 General Fund Capital Budget includes an item for the replacement of a failing retaining wall that parallels Fox Farm Road between Rothesay Road and First Street.

### **BACKGROUND**

There is an Allen Block retaining wall complete with a protective handrail along Fox Farm Road between Rothesay Road and First Street. The wall has been failing for at least the past 10 years. It is unclear if the wall was built by the province of New Brunswick, given that Fox Farm is a provincially designated roadway, or by the Town of Renforth at some point in the past. What is clear is that the Department of Transportation and Infrastructure has not accepted responsibility for replacement of the failing wall; this dates back to at least 2010. The designated roadway funding program allows for the replacement of curb, storm drainage and asphalt. The department's position is that the retaining wall exists to retain the embankment for the concrete sidewalk and, owing to the fact that sidewalk is not a provincial responsibility under the program, the wall is not their responsibility.

The wall blocks themselves are eroding away and significant portions of the wall have failed, toppling onto the neighboring property below. The protective handrail along the sidewalk has also failed and sections have

fallen down onto the property below. The Town has received complaints from the adjacent property owner concerning the stability and safety of the wall dating back to 2011.

**DISCUSSION**

The 2018 budget includes funding for the Town to replace the failing wall with a more suitable product that will withstand the soil pressures from Fox Farm Road. One of them main issues and cause of failure is that the block product used was lightweight and is not the product that would be recommended for such a use today. The proposed replacement block is called Redi-Rock and has been used around the Renforth wharf and boardwalk as well as various larger scale applications in the Saint John area.

The existing wall and the soil that it retains has translated from its original location. The result is that the sidewalk, initially installed tight to the concrete curb, has pulled away from the curb. The sidewalk, notwithstanding the movement caused by the failing wall, is in poor repair and nearing the end of its life. The contractor installing the wall will remove the sidewalk and upon completion of the wall, Town forces will re-install the sidewalk.

The project is a relatively straight forward one. The retaining wall supplier has provided engineering designs and specifications for installation of their product in this location. Council previously awarded the construction portion of the wall project to Terraex Ltd. in the amount of \$46,800.00. The cost to supply the material from Duracast Hardscape Solutions, the local Redi-Rock supplier, is \$35,260.45 plus HST. There will be additional reinstatement costs for Town Forces to repair the sidewalk and curb, replace trees and install fencing following installation of the wall.

**FINANCIAL IMPLICATIONS**

The 2018 General Fund Capital Budget includes an amount of \$125,000 for replacement of the retaining wall.

	Net cost (after HST rebate)	Budget	Difference
Supply	36,771.71		
Install	48,805.84		
Total	85,577.55	125,000	39,422.45

The overall budget is on the low side for a project of this magnitude, however cost savings realized by having the Town supply the block materials to avoid contractor mark-up and repairing the sidewalk and curb with own forces make the project possible within the approved budget envelope. The remaining budget following supply and installation will be adequate to complete the necessary reinstatement.

Report Prepared by:   
Brett McLean, Director of Operations

Report Reviewed by:   
Doug MacDonald, Treasurer

*A copy of this report can be obtained by contacting the Rothesay Town Clerk, 70 Hampton Road, Rothesay, NB E2E 5L5 (506-848-6664).*



# ROTHESAY

## INTEROFFICE MEMORANDUM



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TO : Mayor Grant & Council  
FROM : John Jarvie  
DATE : 10 August 2018  
RE : Mulberry Lane

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**Recommendation:**

It is recommended Council endorse preliminary discussion with property owners on Mulberry Lane regarding its upgrade to a public street.

**Background:**

Mulberry Lane (at one time known as 'Ash Lane') is a short dead end lane lying parallel to the river at the end of Cameron Road. The properties fronting the Lane are served with municipal sewer but not Town water (see air photo attached). During the spring flood access to Mulberry Lane was impassable due to a low portion of Cameron Road being immersed to a depth of as much as 5 feet from Ricketts Lane to the river end. There is an easement over private property that provides a limited alternate access to the Lane but it too was partially immersed. Staff is examining the design and cost implications of raising that section of Cameron Road for consideration in the 2019 capital budget.

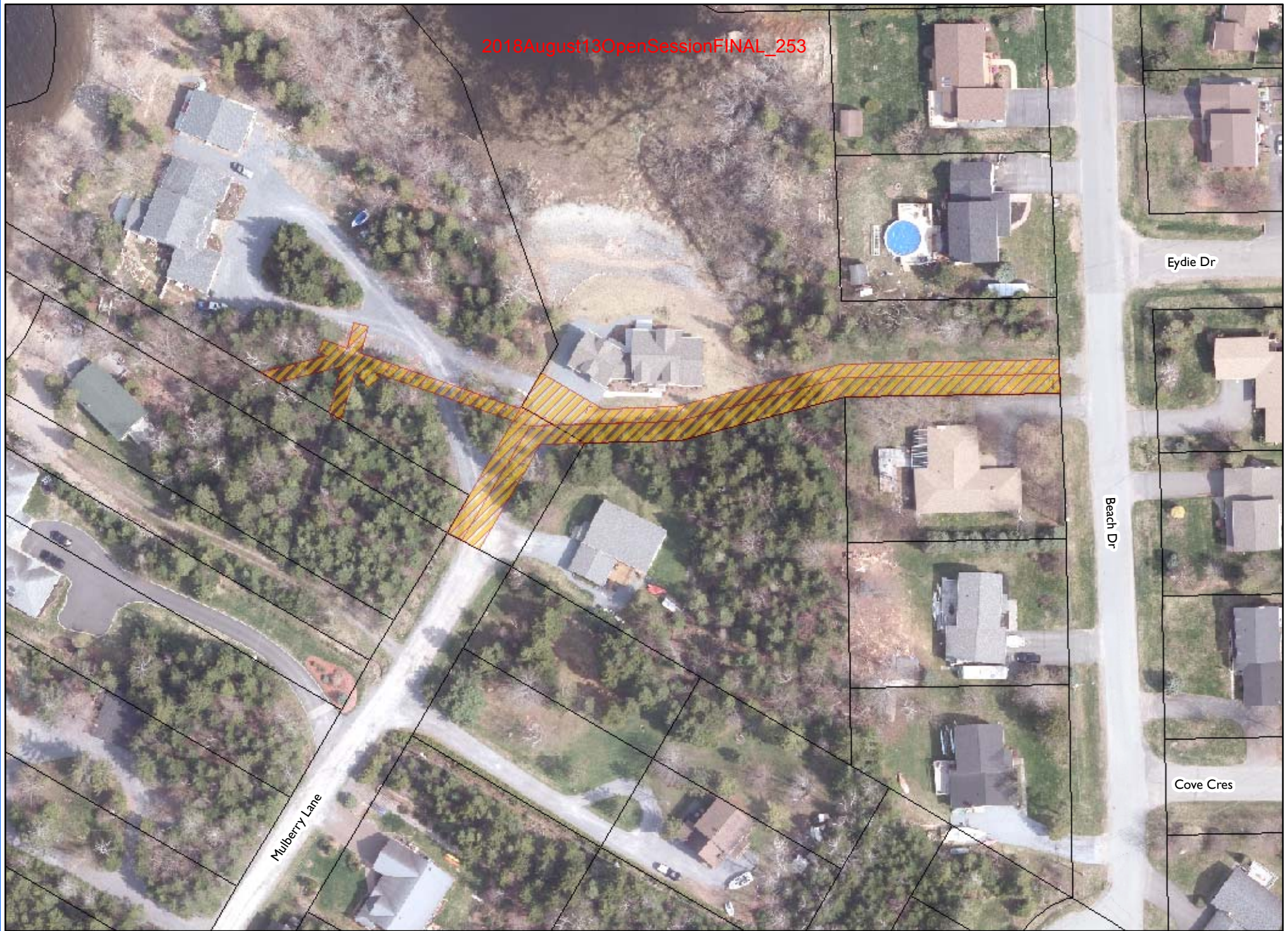
During the flooding staff had several discussions with residents on the Lane about the condition of the road surface and ongoing maintenance. The road right of way is not owned by the Town and the surface is gravel and requires annual maintenance. If Cameron Road is to be raised, the project could include an upgrade to Mulberry Lane and establishing it as a public road.

Since the Lane is not considered a Town street at present, it would normally be required to be upgraded to Town standards prior to the Town taking responsibility. This process would include legal survey, design and construction work and would likely be carried out as a local improvement with property owners fronting on the Lane responsible for some of the costs. Council will know that Stuart Dobbin Park fronts on Mulberry Lane and therefore the Town would be responsible as a property owner as well as for whatever share of the project Council might agree to fund. A preliminary estimate for the cost of the Mulberry work is in the order of \$60-70,000.

Staff proposes to meet with the property owners to discuss the possibility in advance of recommending a capital budget to gauge interest. If this is positive, a formal process will be recommended.

---





Eydie Dr

Beach Dr

Cove Cres

Mulberry Lane



Mulberry - Cove Easement





# ROTHESAY



## INTEROFFICE MEMORANDUM

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TO	:	Mayor Grant & Council
FROM	:	John Jarvie
DATE	:	10 August 2018
RE	:	Issues Raised by Wells Resident

---

### **Recommendation:**

It is recommended that a letter be sent to the addresses listed on the petition with the comments set out below.

(It is expected the Works & Utilities Committee will review the matter in more detail at its next meeting.)

### **Background:**

At the July Council meeting a letter received from a Wells resident concerning the services offered by the Town and the condition of infrastructure in that part of the municipality was referred to the Works & Utilities Committee. A petition from the same neighbourhood with a letter attached was also included. The following are staff responses to most of the salient issues raised.

In the introductory comments it is unclear whether the writer realizes that water and sewer services are paid for through utility billing and are not amongst the services funded by property taxes. A number of services not included in those listed are also paid through the property tax system including police and fire protection, recreation and parks services, planning and development control and general administration.

The Wells neighbourhood was developed based on on-site services. This means that the lots are larger than those in parts of town where municipal sewer and water services are available. The larger lots mean longer street frontage per residential property i.e. more street to be maintained for each house. For example Mark Drive has \$5,930 of current assessment per metre of road frontage while comparable figures on, for example, Frances Avenue (\$13,009) and Gibbon Road (\$15,474) are noticeably greater.

Most of the neighbourhood was developed prior to amalgamation including Mark Drive. During that time development standards and approvals were provided by the provincial government. The experience of staff over the years suggests that some unsuitable material was used for the base of the road in some instances. The Wells neighbourhood offers a particular lifestyle in a somewhat rural environment. This would be a choice made at the time of purchase of a home in Wells in comparison with other options.

**Road Repair** - The comments regarding road repair would benefit by some clarification. Less than 15% of the roads in Wells are resurfaced with chip seal. The rest are expected to receive a different treatment over the next several years. (Mark Drive is currently included in the 2019 road resurfacing program.) In some cases the road base includes some organic material. Frost, heavy vehicular traffic and maintenance activities sometimes causes this material to rise to the road surface. Such material is removed as part of the road maintenance procedures during



pothole repair and prior to resurfacing. We are not aware of any trees 'growing out of the road'. A map showing the roads surfaced with asphalt or microseal is attached.

**Litter pickup** – On occasion and at their request the Town has partnered with community groups such as the Boy Scouts and Rothesay Netherwood School to do cleanups and collect litter in various parts of the community. The Town contribution has generally involved the supply of garbage bags, gloves and the collection of the bags once filled. The areas for such cleanups have usually been public property such as parks or along major thoroughfares. As a general observation there is very limited litter observable in most parts of Town and staff believe this is due to the activities of abutting property owners in maintaining the street right of way on which their properties front. If Council believes such a service is desirable, a plan for the delivery would be required and the financial resources budgeted in future years. One method might be a beautification campaign with the Town encouraging residents to maintain their properties. It should be noted that Mark Drive is a dead end street of about 300m at the extremity of the residential neighbourhood and there are no destinations reached by this street other than the eight houses established there.

**Garbage cans** - at present the Town only provides garbage cans along (some) arterial roads and in public parks. Staff will investigate potential locations for litter containers along French Village Road. As Council will be aware the supply and maintenance of garbage containers comes at a cost and to establish a standard for such containers throughout all the residential portions of the community would require a substantial investment.

**Snow removal service** - as mentioned by the writer the Town contracts for snow removal service in Wells and other parts of the community. The GVW or size (including colour) of the equipment is not specified in the contract. Rather the contract is based on performance (snow accumulation and time) and it is left to the contractor to decide the equipment necessary to carry out the work on an efficient basis. Town staff monitor the performance of the contractor and require that the specification be maintained. In extremely heavy snowfalls this may involve some atypical procedures and staff is of the view that the contractor's performance has been satisfactory.

**Control of surface water** – with increasing frequency and intensity of storms drainage is a growing concern throughout the community. In this area most of the drainages is directed through ditch systems. There are particular challenges in this part of the municipality as the topography is comparatively flat and the water table sometimes high. Generally there are few complaints of flooded basements in the neighbourhood. Town staff will continue to review the condition of the ditches in this part of Wells and adjust culverts and remove obstructions when observed.

**Stop signs** – stop signs are posted for the streets with the lower traffic flows. If there is a missing stop sign in Wells or elsewhere in Rothesay, the Works Department will address it immediately. Stop signs along a major route such as Joshua as a speed deterrent will not be recommended by staff as they have the potential to cause more serious accidents. Calls from residents noticing damaged stop signs are appreciated.

**Street lights** - Rothesay's policy is to light the intersection of any two or more streets and this condition has been met for the Mark Avenue / Rodney Street Intersection. There are no other intersections along Mark Avenue. Adequacy of street lighting was also raised as a concern in the survey conducted by the Age Friendly Seniors Committee. A review of possible revisions to the street light policy will be conducted by staff in next year's work program.

**General** – Town staff endeavours to maintain services consistently across the municipality. When complaints are received or concerns expressed, staff will meet with complainants and review the conditions or circumstances raised. Frequently this will result in addressing the problem to the satisfaction of the property owner or apprising the owner of the applicable Town standard or policy. Sometimes an individual is dissatisfied with the response of staff and wishes Council to review. If there are matters raised in the Mark Drive correspondence which Council would like addressed further, it would be desirable that Council provide direction accordingly.

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