



Kennebecasis Valley Fire Department Inc.

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2018 Spring Freshet Fire Department Services

During the recovery phase of this freshet event the Kennebecasis Valley Fire Department may provide assistance to residents needing help removing water from their basement. The municipality urges property owners to secure their own means of pumping out their basement before calling the Fire Department.

Should you require the Fire Department's assistance with a flooded basement do not call 911 unless there is an immediate safety risk. The Department requests residents call [848-6601](tel:848-6601) to request assistance. The Fire Department asks for your patience in advance during this period of increased call volume.

The Fire Department may remove water from your home under the following conditions;

- The water has receded below the flood level and it is safe to do so.
- There is no risk of electrical shock and power has been isolate.
- There are no contaminants in the water, such as oil, hydrocarbons, or raw sewage.

The Fire Department shall remove as much water as possible with the equipment it has. The Department may not be able to remove all the water from your home.