

To Register Damages and Start a Disaster Financial Assistance Claim

Register and report flood damage 1-888-298-8555

www.snb.ca/emo

SNB TeleServices 8 a.m. and 7:30 p.m. Monday to Friday and 9 a.m. to 1 p.m. Saturdays - Sundays.

Adjustment of tax call 1-888-762-8600 <http://www.snb.ca/e/0017e.asp>

Small Business Application for DFA

http://www2.gnb.ca/content/dam/gnb/Departments/eco-bce/pdf/DFA/SmallBusiness/Application_small_business-e.pdf

Recreational Properties Application for DFA

<http://www2.gnb.ca/content/dam/gnb/Departments/eco-bce/pdf/DFA/Residential/RecreationalProperty.pdf>

Emergency Measures Organization

Disaster Financial Assistance (Recovery Services) 1-888-553-8558 (8-7:30 M-F, 9-1 Sat & Sun)

email emo.recovery@gnb.ca

Damage Report form <http://www.snb.ca/emo>

To contact a Disaster Financial Assistance Satellite office

http://www2.gnb.ca/content/dam/gnb/Departments/pa-ap/River_Watch/pdf/DFA_satellite_offices-e.pdf

- **Saint John** – 15 King's Square North, phone 506-658-5390, fax 506-658-5387.
- **Hampton** – 410 William Bell Dr., Unit 1, phone 506-832-6030, fax 506-832-6008.
- **Fredericton** – Service New Brunswick building, 432 Queen St., phone 506-453-6514.
- **Burton** – Burton Courthouse, 23 Rte. 102, phone 506-357-4622.

For Public Health Concerns

Regional Offices of Public Health Inspection

Bathurst (506) 549-5550

Edmundston (506) 737-4400

Fredericton (506) 453-2830

Moncton (506) 856-2814

Perth-Andover (506) 273-4836

Saint-John (506) 658-3022

Woodstock (506) 325-4408

Mental health

24-hour emergency numbers CHIMO helpline (1-800-667-5005);

Tele-Care (811)

Kids Help Phone (1-800-668-6868)

Emergency Social Services

http://www2.gnb.ca/content/gnb/en/departments/social_development/about_us/emergency_socialservices.html

For Water Testing

Testing kits can be picked up at the following SNB offices:

<http://www2.gnb.ca/content/dam/gnb/Departments/env/pdf/Water-Eau/WhereWellWaterTestedNB.pdf>

Samples can be dropped off at:

RPC Fredericton 921 College Hill 506-452-1212

RPC Moncton 150 Lutz Street 506-855-6472

And at the at the following SNB offices:

<http://www2.gnb.ca/content/dam/gnb/Departments/env/pdf/Water-Eau/WhereWellWaterTestedNB.pdf>

Chlorinating well water

EN <http://www2.gnb.ca/content/dam/gnb/Departments/env/pdf/Water-Eau/ChlorinateYourWellWater.pdf>

FR <http://www2.gnb.ca/content/dam/gnb/Departments/env/pdf/Water-Eau/ChlorationEau.pdf>

For Debris and Waste Collection

Landfills (no charge)

Crane Mountain landfill

Extended Hours for Flood Debris Collection from May 19 to June 30, 2018

Extended Hours Monday to Friday 7:30 am to 7 pm

Extended Hours Saturday 7:30 am to 5 pm

Sunday - Closed

Regular Hours:

Monday to Friday 7:30 am to 5:00 pm

Saturday 8:00 am to 12:00 noon

The Landfill is closed on Sundays

Fredericton Region Solid Waste

THE LANDFILL IS OPEN:

Monday – Friday 7:30AM to 5:30PM

Saturday 7:30AM to 3:00PM

Sunday & Holidays Closed

Regional Service Commission 8 transfer station

54 McLeod Drive

Sussex, NB

Telephone: 506.433.3836

HOURS OF OPERATION:

Monday to Friday: 8:00 a.m. – 5:00 p.m.

Saturday: 8:30 a.m. - 12:30 p.m.

Special waste pickups in areas:

Maugerville, Waterborough, Canning-Douglas Harbour, Chipman, Minto, Sheffield, Jemseg, Lincoln, Rusagonis beginning May 2.

Johnston, Wickham, Kars, Springfield – beginning May 28

Hampton, Nauwigewauk, Kingston, Westfield (East and West), Greenwich – beginning June 4

Local Service District offices – for inquiries on debris pick-up:

Fredericton Region: 506-453-2838

Saint John / Sussex region: 506-832-6000

On-site sewage disposal

phone: 1-844-249-6533

fax : 506-457-7394

email: on-site.sewagedisposal@gnb.ca

http://www2.gnb.ca/content/gnb/en/departments/jps/public_safety/content/safety_protection/content/on-site_sewage_disposal.html

For Red Cross Support

Canadian Red Cross 1-800-863-6582

Donating to the Red Cross 1-800-418-1111 or visit www.redcross.ca

Flood clean up kits - The free kits can be picked up at its offices at 120 MacDonald St. (Loch Lomond Place) in Saint John and 318 Maple St. in Fredericton from 8:30 a.m. until 7 p.m., including during weekend. Also available at DFA Satellite Offices.

For recovering

Watercourse and Wetland Alteration permits

Department of Environment

http://www2.gnb.ca/content/gnb/en/services/services_renderer.2935.html

Financial and Consumer Services Commission

Toll Free 1 866 933-2222

Email: info@fcnb.ca

Canadian Home Builders Association

<http://www.nbhomebuilders.ca/en/>

Insurance Bureau of Canada 1-844-227-5422

<http://www.ibc.ca/ns/about-us/contact-us>

Consumer Advocate for Insurance

(If insurance companies will not provide proper documentation for the DFA application)

1-888-283-5111

Regional offices of the Department of Environment and Local Government For information on disposal of waste materials, contaminated sites, wells, and for work taking part with 30 meters of a watercourse:

Bathurst Region, 506-547-2092 elg.egl-region1@gnb.ca

Miramichi Region, 506-778-6032 elg.egl-region2@gnb.ca

Moncton Region, 506-856-2374 elg.egl-region3@gnb.ca

Saint John Region, 506-658-2558 elg.egl-region4@gnb.ca

Fredericton Region, 506-444-5149 elg.egl-region5@gnb.ca

Grand Falls Region, 506-473-7744 elg.egl-region6@gnb.ca

Environmental Emergencies

1-800-565-1633

Other important numbers

NB Power 1-800-663-6272

Saint John Energy 1-877-907-5550

Canada Post alternate pick up sites

- Saint John: 125 Rothesay Ave.
- Grand Bay-Westfield: 1 Woolastook Rd.
- Norton and Hatfield Point: 223 Route 124
- Fredericton: North side Jean Coutu (598 Union St.) or north side Superstore (116 Main St.)

Volunteer opportunities

Samaritan's Purse Canada is seeking volunteers 1-844-547-2663.

Property owners in need of volunteer assistance can register to request support by calling 506-658-2910.

Road closures

Check online at http://www.gnb.ca/0113/en/traffic_advisories/flooding-e.asp or call 511.

Archaeological services branch damaged heirloom photos and documents - 506-453-2738.